

Herefordshire Directory of Early Help Services

Useful contacts for EARLY HELP ASSESSMENT practitioners.

AGENCY	DESCRIPTION	METHOD OF REFERRAL	CONTACT DETAILS
	Parents and children involved in crime and anti-soc	ial behavio	ur
Child exploitation	CLIMB: Children and young people (aged between 10-17yrs) at risk of being exploited or exposed to criminal activity. Individuals and gangs are threatening, grooming and forcing children and young people to work, have sex or traffic drugs. This service incorporates sports, dance, arts and music, and work with young people who are missing school or college, starting to be reported as missing, or at risk of being drawn into criminal activity. CLIMB Under 10's: CLIMB now have an Early Intervention Practitioner u10s in Herefordshire (Rebecca Webb). Her role is working with under 10s to reduce the risk of exploitation. This can be 1:1 sessions or group sessions with children, usually in school but she can also work with children outside of a school setting Catch 22: Catch 22 are pleased to announce the launch of a specialist support and rescue service for young people and their families who are criminally exploited through county lines. Our caseworkers will provide one-to-one support to young people and their families, working closely with other agencies and professionals and tailoring the support to each young person's individual needs and circumstances. We deliver a rescue service, with "out-of-hours" capacity, to secure the safe return home, at a critical teachable moment, of young people from London, the West Midlands, Merseyside, and Greater Manchester who are identified outside of their home police force area as a result of their involvement in county lines activity. Our support and rescue service operates alongside SafeCall, a dedicated confidential county lines national helpline for young people, parents and carers across England and Wales run by Missing People.	Direct referral	https://www.childrenssociety.org.uk/ what-we-do/our-services/climb Contact: Rachel Barbee or Marcus O'Leary. climb@childrenssociety.org.uk Rebecca Webb: Rebecca.Webb@childrenssociety.org. uk countylinessupportandrescue@catch- 22.org.uk

Child sexual exploitation	See The Branch Project – under sexual assault services See CLIMB (above)	
PACE	Parents Against Child Exploitation - is an online resource for any practitioners working with families/ carers whose child is believed to be at risk or experiencing Child Exploitation. Pace works alongside parents and carers of children who are – or are at risk of being – sexually exploited by perpetrators external to the family. They offer guidance and training to professionals and parents on how child sexual exploitation affects the whole family. Free on line training available for parents and professionals too.	https://paceuk.info

On-line	NSPCC guide for parents and professionals about social media sites	https://www.net-aware.org.uk/
grooming	NSPCC – advice on Grooming	https://www.nspcc.org.uk/what-is-
information and	NSPCC – advice on Grooming	child-abuse/types-of-
resources		abuse/grooming/
	It's Not Okay- on-line guidance and resource for children and young people,	<u>ususe/groommis/</u>
	parents and professionals	https://www.itsnotokay.co.uk/
	· · ·	
	St Giles -Midlands	https://www.stgilestrust.org.uk
	Think you Know – CEOP website containing useful resources for professionals.	https://www.thinkuknow.co.uk/profe
	The Thinkuknow programme is founded on 6 values to ensure safe, effective and	ssionals/
	child-centred delivery of online safety education.	,, , , , , , , , , , , , , , , , ,
	BROOK Traffic Light Tool- A guide to identifying sexual behaviours and the level	https://www.enhertsccg.nhs.uk/sites/
	of risk	<u>default/files/Sexual-Behaviours-</u> Traffic-Light-Tool.pdf
	Child Criminal Exploitation Toolkit for Professionals –	<u>Trainc-Light-1001.pur</u>
	Clina Clinina Exploitation Toolkit for Froressionals –	https://www.childrenssociety.org.uk/s
		ites/default/files/2021-
		01/exploitation-toolkit.pdf
	YouTube – Tea and Consent –	
		https://www.youtube.com/watch?v=p
		<u>ZwvrxVavnQ</u>
	NSPCC 'PANTS' Resources for children aged 4 – 8 years –	
	The section of the se	https://learning.nspcc.org.uk/research
		-resources/schools/pants-teaching
Hollie-guard	If in danger, you can shake to activate a point of contact and gives your location.	
personal safety	Or if you go for a run and you stop it will know something is wrong.	
app		
"PP		

Knife Crime	Steer Clear: Steer Clear is a unique programme offering education and support to young people carrying weapons and their families. Our team work with young people aged between 10-18 who we believe could be exposed to knife crime and the harm associated with it. We will strive to educate and support each referred young person whilst tackling knife-related crime in order to protect our communities from harm. This voluntary programme is completely free. By getting in touch, you could help keep a young person safe from harm and assist in preventing the criminalisation associated to it. Live Safe knife crime advice & support: Learn the facts about UK knife crime and how it can impact your life, plus get support on how to stay away and live safely		steerclearherefordshire@westmercia. police.uk www.livesafe.org.uk/young- people/knife-crime/
Fire Safety	Hereford & Worcester Fire & Rescue service Juvenile fire-setters scheme: This scheme was introduced to reduce the risk of fire-setting behaviour in our community. The aim is to change the behaviour of young people who engage in antisocial behaviour and fire-setting. The scheme is designed to curb fire-setting behaviour by educating and supporting children and their families. Staywise: Staywise is an on-line safety platform developed by the National Fire Chiefs Council in collaboration with other emergency services partners including the National Police Chiefs Council, the Association of Ambulance Chief Executives and the Royal Life Saving Society. It has a free online library packed full of educational resources and activities from the UK's leading emergency services and safety-focused organisations making it easy for you to find trusted materials that provide learning opportunities to help keep children safe.		www.hwfire.org.uk/safety-and-advice/educational-resources/(www.staywise.co.uk/public
Youth Justice Service	Youth Justice Service engage in a wide variety of work with young offenders (those under 18) in order to achieve their aims. YOT's supervise young people who have been ordered by the court to serve sentences in the community or in the secure estate. They also arrange for Appropriate Adults to accompany under 17's after their arrest in order to advise and support the young person, and observe that they are treated fairly. The Turnaround Project (provided by West Mercia Youth Justice Service): Turnaround is a voluntary support programe for young people aged 10 to 17 years old and their families. The aim is to support young people and their families, who have come to the early attention of enforcement agencies.	Referral via police or support worker.	01432 347120

Youth Support	YSS is a regional charity, spanning the four West Mercia local authorities;	01905 730780
	Worcestershire, Shropshire, Herefordshire, Telford & Wrekin.	https://www.yss.org.uk/
service	In Herefordshire, YSS provides these services:	
	Appropriate Adult; ARC and Divert projects: provide one to one support to 13-24	
	year olds who are in, or at risk of being involved in, the Criminal Justice System;	
	ESS is aimed at supporting and helping individuals who have indicated they want	
	to stop offending;	
	Remember Veterans	
	<u>Chrysalis</u> which works with vulnerable women in the youth criminal justice	
	system	
	#MORSE which works with adults with a driving offence.	

Children who have not been attending school regularly				
Education Welfare	School Attendance & Engagement Officers	schoolattendanceengagement@here		
(attendance)		<u>fordshire.gov.uk</u>		
	Social Inclusion & elective Home Education Officer	Socialinclusion@herefordshire.gov.u		
		<u>r</u>		
		<u>Home-</u> education@herefordshire.gov.uk		
		<u> </u>		

Employment and Training support

Hoople: Our Study programme is aimed at 16-19 year olds who may struggle with mainstream education, and supports learns with social, emotional and mental health needs as well as special educational needs and disabilities. We help them to continue their education and build skills to gain employment, apprenticeships and life skills to develop independence, with a small group of up to 30 students per cohort. Our doors are also open for 16-25 year-olds with Educational Health Care Plans (EHCP)

The King's Trust: offer a range of different support programmes for young people, including Team, which is a 12 week personal development initiative for 16 to 25 year olds.

HVOSS NEETS: As hvoss develops a much needed inclusive supported volunteering service across Herefordshire, called 'Be Inspired', we are working for a few months with Landau and Horizon training, who are delivering a NEETS project funded by Herefordshire Council. This project is for 15 – 25 year olds who are not in employment, education or training, to develop the personal and transferable skills needed to move into work. The project offers mentoring and person-centred support to build confidence, self-esteem and basic skills, along with the chance to participate in certified training and employability skills, for those furthest from the labour market. Hvoss will offer support to find and sustain volunteering placements and training, along with supported travel and shadow shifts. One to one mentoring will help empower young people to explore options for the future to move forward. We have Engagement Co-ordinators, Milly and Lauren working in Ross, Hereford and Leominster area, who can meet young people locally, working face to face, by phone or online

Website: www.hoopleltd.co.uk/education/ Phone: 01432 383500 Email: study.programme@hoopleltd.co.uk

Contact number: 0800 842 842. Website:

https://www.kingstrust.org.uk/howwe-can-help/grow-skills-andconfidence/team

Mandy.furniss@hvoss.org.uk at hvoss 52, Broad Street, Hereford, HR4 9AB. Mobile: 07741741148 Or Andrea Harrison at Landau: andrea.harrison@landau.co.uk

Mobile: 07562 625820

Bullying support

Always contact the school to discuss.

Head teachers have the legal power to make sure pupils behave outside of school premises (state schools only).

This includes bullying that happens anywhere off the school premises, for example on public transport or in a town centre.

School staff can also choose to report bullying to the police or local council

Children First Family Mediation: If your family has been affected by peer on peer abuse, there is local support available. Children First Family Mediation is an independent family mediation service who offer confidential, sensitive support to Herefordshire families and individuals who have been affected by peer on peer abuse.

Kidscape: Advice for parents, carers and young people on how to deal with and respond to bullying.

Useful websites:

https://www.gov.uk/bullying-atschool/bullying-outside-school

https://www.gov.uk/bullying-atschool/bullying-a-definition

https://www.gov.uk/bullying-atschool

https://www.gov.uk/government/pub lications/preventing-and-tacklingbullying

https://youngminds.org.uk/findhelp/feelings-and-symptoms/bullying/

please contact Sheena Adam by email admin@childrenfirstfamilymedi ation.org.uk or call 01617 638793 and quote "Herefordshire". Website: www.childrenfirstfamilymediation.org .uk

https://www.kidscape.org.uk/advice/advice-for-young-people/dealing-with-bullying/

Children who need additional support, from the earliest years to adulthood

Herefordshire Children's Help and Advice Team (CHAT)	The Childrens Help and Advice Team is a team that can offer advice, guidance and signposting to families and professionals. They can also support professionals with the completion of an Early Help Assessment. The Childrens Help and Advice Team also ensure that families get the right help at the right time. They can offer support and advice to families and professionals on the Early Help Assessment (EHA) process. They maintain records on the progress of an EHA through regular contact with families and professionals.	Contact direct.	Contact: 01432 260261 Email: CHAT@herefordshire.gov.uk EHA document and guidance
Herefordshire Council – Early Help family support.	Work with Families to offer support and guidance with parenting. Offers mentoring, advice and buddying for parents and children aged 0-19. Intervention can be for 3-6 months. 2 family support workers specialising in support for young carers.	Early Help Assessment required. See Children's Help and Advice Team above.	Contact via CHAT (see above)
Vennture	The 4Family programme helps families to help themselves; it carefully selects and rigorously trains volunteers to work supporting families one-to one in their home for 6 to 12 months.	Early Help Assessment required. See CHAT above.	enquiries@vennture.org.uk 0330 2020730
Homestart	Work with Families to offer support and guidance with parenting. Offer mentoring, advice and buddying for parents and children aged 0-19. Intervention can be 3 months +.	Contact direct	homestart.hereford@virgin.net 01432 371212/372264
Children's Centres in Herefordshire	The Children's Centre offer family support through a range of services, such as Let's Play, baby massage, speech and language groups, parents with prospects and many other specialist and outreach support sessions. Herefordshire Health Visitors: The Single Point of Access (advice line) service provides parents/ carers of 0-5 year olds in Herefordshire with advice from the health visiting team about a child's health or development. Parents/carers can seek advice about a wide range of topics such as breastfeeding, bottle feeding, sleep, toileting, behaviour, eating, minor injuries/ ailments, parenting support and	Early Help Assessment required. See CHAT above.	Bromyard Hope Centre 01885 488495 Golden Valley 01432 383860 South City 01432 383860 North City 01432 383430 Kington 01432 383340 Leominster 01432 383340 Ross 01432 260700

Solihull On-line	Free on-line courses for parents.	LOG-ON	www.inourplace.co.uk
	Understanding your child with additional needs	using	Enter Herefordshire Access Code:
parenting	Understanding your teenager	Herefordsh	APPLEHERE
courses (FREE)	Understanding your child's behaviour	ire's group	
	UNDERSTANDING YOUR CHILD	log-in.	
Triple P			www.herefordshire.gov.uk/downloads
Parenting	SOLIHULL APPROACH	Self referral	/download/616/parenting groups an
Courses/ NVR			<u>d courses</u>
Courses/ NVIC	Non Violence Resistance training: NVR is a non-judgemental supportive		
	programme designed to empower parents by feeling more in control and		
	purposeful about any actions taken in response to behaviours. It is a		
	relational approach that focusses on the interactions between the parents and		Please contact:
	their child; parents are coached to change their own responses to the young		NVR@herefordshire.gov.uk
	person's behaviour and to build a network of support around their family.		
CDC (Child	A specialist assessment and intervention centre for children with developmental	Referrals	01432 356438
Development	delay and disabilities including motor, language and autistic spectrum disorders.	from GPs,	
Centre)	Community paediatric outpatients, multi-disciplinary assessments and family	Health	
Centrej	service plan meetings are held.	Visitors,	
		School	
		Nurses and	
		other	
		health	
		professiona	
Camar I !!	Cararlinks offer emotional and practical cupport to unnaid carars helping them to	ls. Referral	Email:
Carer Links	CarerLinks offer emotional and practical support to unpaid carers, helping them to protect their health and well-being. A carer is a person of any age, who provides	direct from	herefordshire@crossroadstogether.or
	unpaid support to a family member or friend who, due to illness, disability, mental	family.	g.uk
	health or addiction could not manage without this help. Carer advisers provide a	ranniny.	Tel: 01432 663057
	listening ear and can link carers with services and support.		https://www.crossroadstogether.org.
	Drop-in sessions in localities in Herefordshire		uk/our-services/carerlinks/carerlinks-
			herefordshire

Young Carers	Young Carers Assessment information: Our young carer service considers the whole family when making an assessment of a young carer's needs. Some of the ways we may be able to help include signposting to support organisations, support with school or college, information, guidance and advice, support for the family, help with keeping the young person and their family safe, emotional support and befriending. Contact one of our Advanced Practitioners for help or support with referrals for a young carer's assessment: Herefordshire Young & Young Adult Carers CIC: Herefordshire Young and Young Adult Carers CIC provides support and respite for children and young adults who are caring for a family member with an illness, disability, mental health issue or problem with drugs or alcohol.	Refer to CHAT for an Early Help Assessment	Contact the CHAT team on 01432 260261 Website: www.herefordshire.gov.uk/social- care-support/young-carers- assessment-advice- professionals#:~:text=Young%20carer %27s%20assessment%20- %20contact%20details,CHAT%20team %20on%2001432%20260261 Mobile: 07484 245128 Email: HYYACinfo@gmail.com Online referral form: https://form.jotform.com/233542935 177361
	Sense: Support for young carers and siblings of disabled people. Sometimes, we all need space to relax and share our experiences with people who understand us. That's why we offer support and activities to young carers and siblings of people with disabilities. Your child could attend one of our virtual book clubs or games nights, or come along to a wellbeing session if they'd like to talk. The choice is theirs!		www.sense.org.uk/our- services/support-for-children/support- for-young-carers-and-siblings/
Young Sibs- for brothers and sisters of disabled children and adults	This service is run by Sibs, the UK charity for brothers and sisters of disabled children and adults. On-line support and advice for children who have a disabled relative living with them.	Direct on line website	www.youngsibs.org.uk
Epilepsy Action	'Just for kids' website to support children with epilepsy	Direct on line website	www.epilepsy.org.uk/info/children

Aspire	Organisation that support adults with learning disabilities. Daytime activity clubs at the Hub- Tues-Fri. Youth Club - Thursday evenings.	Contact direct	01432 269406 http://aspireliving.org.uk
			The Hub 01432 266881
Autism and ADHD	Contact for times and details	Direct	01432 340 072
support NAS (National Autistic Society)	NATIONAL = https://www.autism.org.uk		https://nas-herefordshire.co.uk
Close House	Youth Centre in Hereford. Ages 13-25, Mon-Sat.	Do not take	01432 274239
Projects	Safe, supportive and inspiring spaces for young people to socialise and access support.	referrals	
Gypsy, Roma Traveller Support Services	GRT team offers advisory support to schools and professional agencies towards the improvement of outcomes for Gypsy, Roma and Traveller (GRT) children and families. Working with: Professional and voluntary sector agencies in Herefordshire. GRT children from 0 to 19. GRT families - Romany Traveller/Gypsy, Irish Traveller, New Traveller, Showman, Roma.	Contact direct	Email: grt@herefordshire.gov.uk Colin Jefferson, GRT learning mentor, Y11+: 01432 260295
HOPE Support service	Supporting young people (11-25) when a close family member is diagnosed with a life-threatening illness.	Self- referral	01989 566317 help@hopesupportservices.org.uk
Houghton Project	The Houghton Project is based within a 200-acre working farm in Bodenham, Herefordshire. It is run as a mixed farm with facilities to provide training and experience in both animal and horticultural production. Allow individuals to develop their own interests and skills • Enhance service users' employability • The development of social skills within a supportive environment • Allow service users to develop their capacity to form friendships and relationships with a wider range of people	Contact Direct	01568 797900 http://www.houghtonproject.co.uk

Sexual Assault Services

Mountain Healthcare Sexual Assault Referral Centre- Provides people who have experienced rape and sexual assault within the West Midlands with support and advice to assist in their recovery. They provide you with information about the options available to you and will support you in the decisions that you make.

WM RASASC & Purple Leaf

(West Midlands Rape and Sexual Abuse Support Centre) Offers a free, confidential and non-judgemental service for survivors who have experienced any form of rape or sexual abuse. Services available are face-to-face, telephone and email counselling for females aged 16+; telephone helpline for survivors and supporters and an Independent Sexual Violence Advisory Service (ISVA) for females and males aged 11+.

Purple Leaf provide advice, risk assessment and interventions for children and young people (aged five to eighteen) who have exhibited or are at risk of exhibiting harmful sexual behaviour.

Also, deliver our Purple Leaf Education Programme, which provides 10 – 25 year olds with education and information designed to increase access to high quality sexual violence information and support

SELFIE Project: Sexualisation Exploitation Love Friendships Information Empowerment.

The SELFIE Project is an educational resource aimed at 11-25 year olds designed to increase young people's access to high quality sexual violence prevention and support.

Sessions can be delivered in school as one off standalone workshops, or as part of a 7-session delivery plan. Each session lasts for an hour, and it is advisable that each session is conducted before a break or lunch period. This enables the young people to come back and discuss anything in a safe, secure and private environment.

The Branch Project: Working with children and Young people who have experienced Child Sexual Exploitation or are worried about it.

Paediatric Sexual Assault service - A region-wide service which provides expert care for children and young people who have disclosed sexual assault, or who may have been subject to sexual abuse. Clients are seen by an experienced Paediatrician with specialist training in forensic examination and are supported by a Crisis Worker.

Barnardo's BEACON Project: They provide safe spaces, therapeutic services and practical support to help young people cope and recover from sexual abuse.

The Beacon Project is here to work with you across all 4 police areas (Warwickshire, West Mercia, West Midlands and Staffordshire) to help build capacity, create consistency and shine a light on the great work that's taking place. The main ways we will achieve this are;

- Having a website which will serve as a hub of information and support
- Provide training, consultation and networking with professionals
- Where there is no provision for a young person, we can provide counselling

NAPAC: NAPAC (the National Association for People Abused in Childhood) offers support to adult survivors of all types of childhood abuse, including physical, sexual, emotional abuse or neglect. Supporting recovery from childhood abuse, there is a support line available and downloadable self help guides for survivors, friends and family. Help directory V11. January 2025

Selfreferral 0808 168 5698 www.westmidscyps.co.uk/

Tel: 01432 266551 Email: office@wmrsasc.org.uk 01905 724514 (Worcestershire) 01432 344777 (Herefordshire)

Tel: 01432 266551
Email: office@wmrsasc.org.uk
01905 724514 (Worcestershire)
01432 344777 (Herefordshire)

information, to make a referral or to arrange to speak to a Branch Project Worker.

For more

Call: 01905 611655 (Worcestershire Office) / 01432 266551 (Herefordshire Office)

Email: branch@wmrsasc.org.uk
0800 953 4131

Email: pSASWestMids@uk.g4s.com.csjm.net

Telephone: 0808 801 0331 Website: https://napac.org.uk/ email: support@napac.org.uk

SENDIAS	Formerly Parent partnership Scheme. Information, advice and support to parents and carers of children and young people up to the age of 25 who have a disability and/or special educational needs They offer an impartial, confidential and supportive service for parents and carers.	Self- referral	01432 260955 Email: <u>sendias@herefordshire.gov.uk</u>
No Wrong Door (NWD)	Collective and collaborative service for young people in Herefordshire. Activities and support varies from support to access training or employment, sexual health, arts and sport, counselling, drug awareness and crime prevention.	Contact direct	Contact: Will Edwards will.edwards@hvoss.org.uk 01432 277562

Families experiencing or at risk of worklessness, homelessness or financial difficulties			
Families First Employment Advisor	Provides help and support to families the Local Authority is working with to return to work or training. Can help with access to support that is available to them to address barriers that they may have to this, help with benefit issues. Must be accessed through an Early Help assessment.	Refer to CHAT through an Early Help Assessment . Must be noted on the action plan.	sara.howe@dwp.gov.uk 07876 216509

Building Better Opportunities	The Building Better Opportunities (BBO) Herefordshire project managed by Landau Ltd is currently offering support for those who are unemployed (not working and looking for work) and economically inactive (not working and not currently looking for work). The project utilises the support of a partnership of 8 organisations based in Herefordshire to move people closer to and into employment by providing: * training opportunities * practical skills learning * support with CV creation * interview skills/preparation * job searching support	Direct referral or through EHA	bboherefordshire@landau.co.uk Tel: 01432 530041
In2 Young people's programme	The In2 young peoples' programme managed by Landau Ltd for 15-24 yrs old who are unemployed, NEET (not in education, employment or training) or at risk of becoming NEET. The programme works to progress young people into employment, back into education and into traineeships/apprenticeships. Is currently offering the following online courses (see below) - alongside one to one mentoring of young people. * Dealing with conflict * Fitter Futures * Positive Coping Mechanisms * Respecting yourself and others * Taking Charge of your Life * World of Work	Direct referral or through EHA	See No Wrong Door above
Citizen's Advice- Debt advice Service	A Citizens Advice debt adviser helps people to understand their rights and responsibilities and those of their creditors. CAB debt advice service is free, confidential and impartial. Their debt advice service is authorised and regulated by the Financial Conduct Authority (FCA).		England - 0800 144 8848 Online - <u>www.citizensadvice.org.uk</u>
Christians Against Poverty	Free debt advice and are able to visit clients in their own homes, to support them in managing their own finances. For clients who cannot repay their debts, support by arranging an Individual Voluntary Arrangement (IRA) bankruptcy or Debt Relief Order (DRO), as appropriate. Where possible, work with creditors to have interest charges reduced or stopped. Self Help pack available via website of Freephone number.	Referral direct from family, Early Help Assessment Key Professiona I or self- referral.	<u>www.capuk.org</u> 0800 328 0006

NILS (no interest	Provides zero-interest loans and/or grants for people experiencing acute financial	Direct	https://nils.org.uk/
loans scheme)	problems of up to £400. They do not provide cash sums to individuals but purchase	referral of	
iouris serietiie,	essential items people's behalf direct from local suppliers, having first assessed	via a	
	whether they are eligible for a loan or a grant which depends upon their	professiona	
	circumstances, and their situation: Example: a small loan repayable over a period	I	
	up to 2 years which gives a sense of control and improves self-confidence, to buy,		
	for example: a household appliance, equipment to start a job or school uniforms.		04.400.00000
Community Care	Emergency welfare support. Supporting vulnerable individuals to live independent	Must be	01432 383838
Award (CCA).	lives by supporting moves and providing essential equipment, e.g. Care leavers or those at risk of homelessness.	over 16.	
Exceptional	those derisk of homelessiness.	Referral via	
·		application	
circumstances		form	
award (ECA).			
Herefordshire	Fund development to give local communities an improved quality of life. Handle	On-line	https://www.herefordshirecf.org
Community Fund	funds on behalf of Government, Big Lottery Fund and other national organisations.	application	01432 272550
Community runa	Can give Government-funded grants and get GiftAid on donations destined for	Form	
	small organisations not registered as charities, who would otherwise be ineligible.		
	While grants just for individuals or families can't be awarded, provisions such as		
	emergency food parcels can be purchased and distributed to beneficiaries. For example, foodbanks that are low on supplies of specific items		
	WHO CAN APPLY FOR GRANTS?		
	Voluntary and community organisations, including, but not limited to		
	Registered charities, including charitable incorporated organisations.		
	Constituted organisations and non-registered charities		
	Community interest companies and community benefit societies (Community		
	Foundations can use their own policy).		
	 Parish and town councils (if the funded activity is not deemed part of their 		
	statutory duties).		
	Parent Teacher Associations (PTAs).		
	•Churches and other religious organisations (if the funded activity is not deemed		
	to be proselytising).		

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Keep	If you are aware of a person struggling to pay energy bills, this service.	Direct	Financial and constant Consumption of the contract of the cont
Herefordshire	Energy Advocate works as part of Keep Herefordshire Warm covering Monday to Thursdays.		Email advocate@severnwye.org.uk
warm Advocacy	The Keep Herefordshire Warm service is a partnership between Severn Wye		Phone 0800 677 1432
service	Energy Agency and Herefordshire Council. It provides free local home energy advice to households across Herefordshire.		
	By offering everything from simple home energy advice and tariff switching, to		
	helping households access grants for insulation, heating, boilers and renewable		
	energy – we help reduce bills, improve wellbeing and prevent avoidable illness.		
Herefordshire	Clothing, bedding, toys & books, furniture including beds, sofas, chairs, fridge,	Direct	Via Facebook
Community	cooker, microwaves all donated free to help create new homes for struggling families.		
Recycling and			
reuse group			
Herefordshire	Support and guidance for tenants. Range of services available, such as debt	Self-	0300 777 4321
Housing	management.	referral	http://www.hhl.org.uk
	Herefordshire Home Point: Welcome to Herefordshire Home Point the choice		Telephone number: 01432 260300
	based letting scheme set up in partnership between Herefordshire Council and the		open 10am- 3pm Monday-
	main housing associations who have properties available to let across		Wednesday. Website:
	Herefordshire. The aim is to give you more choice in deciding where you want to live.		https://www.home-point.info/
	Conneyus Voung Person Service		Contact herefordypp@connexus-
	Connexus Young Person Service		group.co.uk for completed referrals or
			for more information. Or visit
			https://connexus-
			group.co.uk/document/referral-form-
			outreach-and-mediation-services to
			complete a referral form

Homelessness	If you are homeless or think you are going to be, we can provide much needed support at what is a frightening and traumatic time. We can advise you of your housing rights and provide advice on any welfare support you can get, including housing benefits. We can also negotiate with your landlord or friends and family to help you stay in your accommodation. We can help you with your housing options so you can secure accommodation that meets your needs.	Self- referral	https://www.homeless.org.uk/homele ss-england/service/herefordshire- council-housing-solutions-team 01432 261546 or 01432 261547 https://www.herefordshire.gov.uk/ho using-3
	If you are under 18 and homeless, please call our Multi Agency Safeguarding Hub (MASH) team on 01432 260800 and ask to speak to the duty social worker. Please tell us if you are a care leaver.		

	Families affected by domestic abuse		
Women's Aid (West Mercia)	WMWA exists to support women and children affected by domestic abuse in Herefordshire, Worcestershire and Shropshire working with victims of domestic abuse. Courses are for women that are victims of domestic abuse.	Referral direct from family or Early Help Assessment Key Professiona	http://westmerciawomensaid.org/ 0800 783 1359 0800 980 3331
VESTA	Polish Domestic Violence Helpline. Help for Polish victims and perpetrators of domestic abuse to reduce their fear of speaking up about their experiences and guide them to the most appropriate support. Help them understand the nature of abuse, its impact on their children and empower them to move forward with their lives. On-line guidance, specialist family support, signposting to other organisations with Polish speaking professionals	On-line advice Contact direct	https://www.vestasfs.org/domesticvio lence

Men's DV helpline	West Mercia Men's Domestic Abuse helpline If you are a male and experiencing domestic abuse and need information, advice or support. The Helpline can be contacted 24/7, it is free and completely confidential		Tel: 0800 0149082
DRIVE	Men & Masculinities - A New Domestic Abuse Perpetrator Service	Self-	www.cranstoun.org/drive-
	The Cranstoun Group is a charity empowering people to live healthy, safe and	referral or	<u>worcestershire</u>
	happy lives. They work with service users, families and communities, helping them	via referral	
	to make positive changes.	form	
DV Assist	Domestic Violence Assist is available to provide immediate emergency help to	Self-	https://www.dvassist.org.uk
	victims of domestic violence.	referral via	Tel: 0800 195 8699
	can help you:	Website	
	 Arrange & Apply for either a: 		
	 Non-Molestation Order 		
	 Occupation Order 		
	 Prohibited Steps Order 		
	 We will confirm your eligibility for public funding, if applicable, using 		
	http://civil-eligibility-calculator.justice.gov.uk		
	 Direct you to a specialist Legal Aid Agency approved solicitor. 		

CDA S	CRUSH is a structured programme of group support and empowerment for young	On line	0800 014 9094
(Run by West	people in the age range of 13 – 19 who have witnessed, experienced or are at risk	referral	http://westmerciawomensaid.org/
	of domestic abuse.	form	
Mercia Women's	CRUSH aims to help young adults gain the skills, knowledge and tools to be able to		
Aid).	avoid abusive relationships and exit an abusive relationship safely. The CRUSH		
	Programme is suitable for young people of both sexes and can be helpful to those		
	who are vulnerable to domestic abuse and also for those who are beginning to		
	show signs of controlling behaviour.		
	Helping Hands is a proventative advection programme for prince as a set and		
	Helping Hands is a preventative education programme for primary school aged		
	children at key stage two and three. The overall aim of the programme is to:		
	Increase children's understanding of feeling safe and to explore and promote		
	behaviours which will contribute to a safe environment		
	1:1 support (formerly Children's Independent Domestic Violence Advisor). DV		
	support for children and young people that are unable to attend group for a		
	specific reason such as having low resilience & protective factors vs high		
	vulnerability and adversity.		
	vamerability and daversity.		

	Parents and children with a range of health prob	lems	
CAMHS (children and adolescent mental health services)	Operate specialist services that offer assessment and treatment for children and young people (0 - 17 years of age) and their families who have complex mental health needs. These problems may be emotional or behavioural and may include difficulties in developing and forming relationships.	Referral through GP.	01432 378940
CLD Youth Counselling Trust	CLD provides a specialist therapeutic counselling service for young people (10 – 25 years old) and some adults, who have a range of mental health, social, emotional or behavioural concerns.	Referral direct from GP accepted. Self referral	01432 269245 www.cldyct.org
CLD Strong young minds	The SYM Project is for young people (10 - 24yrs) who are disenfranchised, distressed, unemployed, at risk of social isolation, poor achievement & ill health, due to poor mental health and wellbeing such as anxiety, depression, eating disorders, self-harm, bullying, cyberbullying, relationship breakdown, employability, low self-esteem, body image & loss.	Referral direct from family	http://www.thesymproject.org 01432 269245
WEST & School Nursing Team	Wellbeing & Emotional Support Teams (WEST): Wellbeing & Emotional Support Teams (WEST) is a new NHS service for children and young people aged 5-18 in Herefordshire and Worcestershire. It is an all year round service that is delivered in schools and/or virtually. The service was designed to keep children and young people at the heart of mental health care within specific education settings that are familiar to them. Education Mental Health Practitioners (EMHP) are qualified in delivering low intensity cognitive behavioural therapy (LICBT) informed interventions. The interventions are delivered in either 1:1 or in a group work format over 6 – 8 sessions. School Nursing service: School nurses are able to support parents, children, young people (age 5 to 19)and families when they need extra help. Some examples include support with specific parenting issues and depression, asthma, emotional difficulties and bullying.	School referral School/ professiona I referral	Telephone: 07813451034 or 01432 363940. Email: schoolnurse.service@nhs.net.

КООТН	An on-line mental well-being service commissioned by Herefordshire Council for 11-18 year olds. Kooth is a transformational digital mental health support service. It gives children and young people easy access to an online community of peers and a team of experienced counsellors. Access is free of the typical barriers to support, no waiting lists, no thresholds, no cost and complete anonymity.	Register on-line	https://www.kooth.com
Tree of Life counselling	Tree of Life offers one-off, short term or longer term, individually tailored approaches to individuals and youth organisations. Works with 16 -85+ with issues such as depressions, addiction, DV, sexuality, bereavement and health issues such as chronic pain.	Available through 'No Wrong Door' or direct	<u>Linda.treeoflife@outlook.com</u> 07450187916
Adults Mental Health Helpline	24-hour mental health support in Herefordshire – the service provides telephone and support, guidance and advice for people of all ages experiencing emotional distress or anxieties.	Direct	0808 196 9127
Health care services for children	Support for families with health, child development and parenting related issues.	Direct or Via Key Professiona I	https://www.wyevalley.nhs.uk/service s/community-services/health- visiting.aspx
Hereford recovery Service (Turning Point)	Offer information, advice and support for people with drug and alcohol issues. There is a young people's service for those aged 11+. To support people to overcome their issues and develop the skills necessary to go on to live a fulfilling life in recovery. Also support the families of people with substance misuse issues.	Referral direct from family or Professiona I referral (CHAT)	01432 802487 <u>www.turning-</u> <u>point.co.uk/herefordshire</u>

Now We're	Now We're Talking (previously known as Let's Talk)	Referral	01905 763333
Talking (for healthy minds)	If you live in Herefordshire or Worcestershire and feeling anxious, worried or stressed you can contact the Healthy Mind team. They offer free and confidential support including:	from GP or self-referral	https://www.healthyminds.whct.nhs. uk/home
	 Online therapy which you do at your own pace and in your own time Groups and Courses where you can share (as much or as little as you wish) and learn from other people Or more traditional 1:1 support For more details visit the Now We're Talking website 		
Herefordshire MIND	Herefordshire Mind is a local mental health charity. They are there to support you if you are stressed, depressed or worried about yourself or someone else. They will listen, give support, and fight your corner.		https://herefordshire-mind.org.uk/ 01432 271643 info@herefordshire-mind.org.uk
Perinatal Mental Health Team	The perinatal service is for woman aged 16 or over who are planning a pregnancy, currently pregnant or are within a year of having a child. They must also meet one of the following criteria They are severely mentally unwell during pregnancy or within one year of	Direct or from Midwife	01432 842200 2gnft.perinatalmentalhealthhereford @nhs.net
	childbirth • Have a past history of severe mental illness • Have a past history of perinatal mental health illness • Have a family history, in a first degree relative, or bi polar affective disorder • Have the above presentation and would like to attend a preconception counselling session		

Maternal Mental Health Service	Assess and treat patients who have a moderate-severe/complex mental health difficulties associated with loss and trauma occurring in the maternity/perinatal/neonatal context (including parent-infant relationship), who do not meet the criteria for perinatal mental Health Service. Provide consultation, where the referral criteria is met. To offer advice, signposting and/or offering targeted interventions.		whcnhs.maternalmhs@nhs.net
ICON – Infant crying support	Remember – This phase will stop! Be an ICON for your baby and cope with their crying. Babies Cry, You Can Cope! I Infant crying is normal and it will stop C Comfort methods can sometimes soothe the baby and the crying will stop O It's OK to walk away if you have checked the baby is safe and the crying is getting to you N Never ever shake or hurt a baby	Self- referral Contact health Visitor for more informatio n	CRY-SIS National Help Line: 08451 228669 Lines open 7 days a week, 9am-10pm Remember – if you are concerned that your baby may be unwell, contact your GP or NHS 111 (go to 111.nhs.uk or call 111- the service is available 24 hours a day, 7 days a week). In an emergency, ring 999. www.iconcope.org
Bereavement Support and Advice	CRUSE-Bereavement support offered free and confidential provided by trained volunteers – Phoenix -Advice, guidance and support for children aged 5 to 21 years old throughout Herefordshire St Michael's Hospice –Support for families experiencing emotional, social, practical and financial difficulties through bereavement	Self- referral	01432 359469 01432 264555 01432 851000
Speech and language	Children centre services can provide support through Bookstart, Let's talk with your baby and various other sessions to promote communication.	Through an Early help assessment	Bromyard Hope Centre 01885 488495 Golden Valley 01432 383860 South City 01432 383860 North City 01432 383430 Kington 01432 383340 Leominster 01432 383340 Ross 01432 260700

Speech and language	BBC Tiny Happy people. Online support and activities to promote pre-school children with communication skills	No referral	https://www.bbc.co.uk/tiny-happy- people
Healthy Lifestyle Trainer Service	The Healthy Lifestyle trainer service is a free, confidential service offering practical advice and support to people who want to – lose weight, get fitter, cut down on alcohol, eat healthier and stop smoking. The Healthy Lifestyle trainers offer one to one support to help people who are struggling to make changes to their lifestyle.	Self- referral	01432 383567 www.herefordshire.gov.uk/health- improvement
Marches Family Network	Marches Family Network provides activities, services and short breaks for children and young people, aged 0-25 years, with a wide range of disabilities. All of the sessions we run are group sessions, so the young people are able to socialise with their peers and develop friendships. We also welcome siblings, where places are available. Our youth team are trained to meet the varied and complex needs of the children and young people who attend our sessions	Contact Direct	01568 614908 http://www.marchesfamilynetwork.co .uk/
DMWS – Medical Welfare Service	Welfare support for members of the armed forces community. DMWS Welfare officers are highly trained professionals, often from a military background providing support to families of frontline workers.	Contact direct	Herefordshire families welfare officer Lee Bayley Email: <u>lbayley@dnws.org.uk</u> Tel: 07384 826929
Martha House Trust	Martha House provides life long, residential and respite care for profoundly disabled children and adults. Activities within the community to ensure our residents have a good quality of life. Hydrotherapy pool. Physiotherapy including pastoral and facial oral track therapy. Sensory therapy	Contact Direct	01432 279314 http://www.marthatrusthereford.co.uk

Mediation	Provides support to families experiencing emotional difficulties in regards to	Contact	01432 806222
	separation and divorce, and offers a mediation service to support families to	Direct	www.wyevalleymediation.co.uk
	discuss and resolve their difficulties and disputes. This service is only free to those		
	families eligible for Legal Aid.		Mediation Hereford
	Wye Valley Mediation.		01432 264087
	Mediation Hereford		
	Talk mediation		Talk mediation
			01432 344666
	Relate: We're the largest provider of relationship support in England and Wales		
	and we help millions of people every year to strengthen the relationships that		,,
	mean the most to them. We have centres across England and Wales and a network		https://www.relate.org.uk/
	of licensed local counsellors offering in counselling in person, over the phone and		
	online. And if you're not quite ready to speak to anyone yet, we have loads of self-		
	help resources to get you started on your journey. Our services include		
	relationship counselling for individuals and couples, family counselling, counselling		
	for children and young people and sex therapy. We are governed by a Board of		
	Trustees, all of them volunteers, who are committed to helping everyone have		
	healthy and happy relationships.	Caratast	04500 040470
Megan Baker	Provide conductive education for children with motor disorders from 0 to 19 years	Contact Direct	01568 616179
House	of age.	Direct	http://www.meganbakerhouse.org.ul
	Provide support through mentoring for parents. Provide training i.e. specific disabilities, supporting children in classroom setting. Work experience setting.		L
	Intensive 'block therapy' sessions in holidays.		
Multiple Coloresia	Herefordshire based HMSST can help by being an additional provider of financial	Self-	084502576778
Multiple Sclerosis	assistance for those in the local community who face living with MS. Looks at all	referral	www.hmsst.org
Support	level of support, including educational grants for young people in secondary	referrar	www.mmssc.org
	education, including those with family members affected by MS.		
SENDIAS	Formerly Parent partnership Scheme. Information, advice and support to parents	Self-	01432 260955
SLINDIAS	and carers of children and young people up to the age of 25 who have a disability	referral	Email: sendias@herefordshire.gov.uk
	and/or special educational needs They offer an impartial, confidential and		
	supportive service for parents and carers.		
Sexual Health	Advice on sexual health and sexually transmitted diseases. They provide free	Self-	http://www.knowyourstuff.nhs.uk/he
	sexual health screening for anyone concerned about sexually transmitted	referral	refordshire/clinics
services	infections. They also offer free condoms and free medication		
			01432 266908

The Cart Shed The young Cart Shed	A charity that offers opportunities to try something new and improve well-being; to find a place of calm in a supportive environment. Run by tutors and occupational therapists. The Young Cart Shed for younger children. Team of Young Cart Shed tutors, health professionals and volunteers work with schools, health professionals and parents of home-educated children to provide a space to share in activities and gain appropriate support as and when needed.	Contact Direct	07796 421373 http://www.thecartshed.co.uk/
Portage	Herefordshire Portage service: The Portage Early Education Programme, is a home teaching scheme for families with a pre-school aged child, between 0 and 4 years old, who may have special educational needs or disabilities. A portage worker from Herefordshire Council, will liaise with parents to identify long term goals, before starting to take small steps to support the child with their development. The aim of each home visit, is to decide on a play based activity, which is grounded in everyday situations, which the whole family can enjoy and practice together, to provide fun and success for the child.	Professiona I referral	Telephone number: 01432 383166. Email address: earlyyears@herefordshire.gov.uk Website: www.herefordshire.gov.uk/local-offer- parents-carers/early-years-childcare- children-special-educational-needs- disabilities/2 To find out more about portage, take a look at the National Portage Association website