

Organisation	Service	Service Lead	Email Address	Contact Telephone Number	Website address	Who is the service for	Level of Need	Age 0-12 months	Age 1-4years	Age 5-15years	Age 16+	Age 18+	Capacity	Where	When	Who delivers	Outcomes	Who funds				
	10 children's centres					Support to families/parents/children (0-4)	X	X	X				Y	Low/variable due to staff resource and them being countywide	Countywide	Daily Monday - Friday	9x council 1x voluntary	Improve child development & school readiness, improve parenting aspirations & parenting skills, improved child & family life chances, core purposes	Council funded & Income generation through groups & room hire			
	100 childcare/early years nursery provision					Children 0-5, working parents	X						Y		Countywide	Daily Monday – Friday 8am – 6pm	Private, voluntary, statutory	Parents feel supported & able to take-up training & employment Improve learning outcomes closing the gap for most disadvantaged	Private, voluntary with local government funding for nursery education funding			
	119 child-minders					Children 0-11	X						Y		Countywide	Daily Monday – Friday 8am – 6pm, some weekends	Private	Parents feel supported & able to take-up training & employment Improve learning outcomes closing the gap for most disadvantaged	Private, voluntary with local government funding for nursery education funding			
	39 after school clubs					Children 4-11	X						From 5		Countywide	Daily 3.15 – 6pm	Private, voluntary, statutory	Parents feel supported & able to take-up training & employment Improve learning outcomes closing the gap for most disadvantaged	Private, voluntary with local government funding for nursery education funding			
	58 breakfast clubs					Children 4-11	X						From 4		Countywide	Daily 7am – 9am	Private, voluntary, statutory	Parents feel supported & able to take-up training & employment Improve learning outcomes closing the gap for most disadvantaged	Private, voluntary with local government funding for nursery education funding			
Acorns	Acorns at Home		info@acorns.org.uk	01905 767676	www.acorns.org.uk	Children & young people with life limiting & life threatening conditions & their families					X		Y & pre-birth	Y	Y	Up to 19	Currently nil in Herefordshire (operates in other West Midlands regions)	Occurs wherever commissioned- regional	All days 7am-10pm	Voluntary sector	Short break at home for CYP or alternative provision e.g. attendance at school, attendance at community group	Not funded at present
Acorns	Acorns children's hospice	Susan Hayward	susan.hayward@acorns.org.uk	01905 767676	www.acorns.org.uk	Children & young people with life limiting & life threatening conditions & their families					X		Y & pre-birth	Y	Y	Up to 18	In hospice- 10 bedded unit, community provision approx. 300 families	Three counties (based in Worcester)- regional	Twenty four/seven	Voluntary sector	'Step-down' beds from hospital to home, sibling support: groups to siblings, pre/post bereavement support, residential bereavement weekends, outreach: supporting CYP & families in their homes- nursing support, complementary therapies, volunteers to meet assessed need; short breaks; outreach & psych-social support in the community	Voluntary-80%, Herefordshire CCG- 20%
Aspire Choices	Aspire youth group (11-21 yrs.)		to.campbell@aspirechoices.com	01432 269406	www.aspirechoices.org.uk/aspire-youth-club	Young people with learning disabilities & other additional needs	X							Looking to start at 5	Up to 21 yrs.	Current group size 12-capacity of up to 25	Aspire community hub- Canal Road, Hereford (city based but open to all county)	Thursdays 6pm-8pm	Aspire (sue.bucknell@aspirechoices.com)	Providing social activities for young people with learning disabilities	Self-funders (DPs)	
Herefordshire Council	Broadlands Children's Centre		widmarshc@herefordshire.gov.uk	01432 383430	www.herefordshire.gov.uk/education-and-learning/early-years-and-child-care/child-care-centres/widmarsh-childrens-centre	Parents & children	X	X	X				Y	N	N		Groups for parents, improving parenting skills, opportunity to connect with health visitors & support staff, Forest school sessions, soft play area, outdoor natural play area	c/o Broadlands Primary School, Prospect Walk, Hereford HR1 1NZ	Weekdays all year	Qualified staff	Improving learning outcomes for children, family support & training Improve families' social, emotional behaviour & self-awareness	Local government funded?
Herefordshire Council	Bromyard Children's Centre		admin@hopefamilycentre.org	01885 488495	www.hopefamilycentre.org	Parents & children	X	X	X				Y	N	N		Groups for parents, improving parenting skills, opportunity to connect with health visitors & support staff, Forest school sessions, soft play area, outdoor natural play area	Hope Family Centre Hereford Road, Bromyard HR7 4QU	Weekdays all year	Qualified staff	Improving learning outcomes for children, family support & training Improve families' social, emotional behaviour & self-awareness	Local government funded?
Cambian Group	Residential care		referrals@cambiangroup.com	0800 138 1418	www.cambiangroup.com	Looked After Children, residential care					X		Y				Looked After Children, specialist service for young people with EBD and CSE, numerous homes with different complex needs statuses	Hereford & Worcester sub-region, but it's also a nation-wide company with over 200 provisions		Offer therapeutic involvement, all multi-agency professionals involved at TAC meetings	To support young people to achieve their full potential with emotional/behavioural difficulties, consistency, structure of placement, high levels of supervision and staffing, positive parenting, education provision, TAC meetings, improve lifestyle & promote positive choices	
Cambian Group	Cambian The Larches (soon to be 'Cambian Hereford')		referrals@cambiangroup.com	0800 138 1184	www.cambiangroup.com	SEBD, ASD	X	X	X				N	11 to 18	N		Up to 20 students	Leominster, Herefordshire	38 week day school /Residential	Cambian Group	Re-engage back into education with challenging behaviours Stepping back down into mainstream or further education	High activity YP Local government
Cambian Group	Cambian New Elizabethan school, Hartlebury, Worcestershire		referrals@cambiangroup.com	0800 138 1184	www.cambiangroup.com	ASD, AS, communication difficulties	X	X	X				N	7 to 19	N		Up to 40 students	Hartlebury, Worcestershire	38 weeks day school	Cambian Group	Alternative provision for YP who are unable to maintain a local school placement due to communication difficulties associated with ASD, AS Minimum placement breakdowns YP achieve national qualifications- GCSEs, AS, A levels etc. progress recorded via E-Gap, SLeuth, B-Squared etc.	Local government
Cambian Group	Cambian Southwick Park school		referrals@cambiangroup.com	0800 138 1184	www.cambiangroup.com	ASD, LD, complex needs	X	X	X				N	7 to 19	N		Up to 40 students	Tewkesbury, Gloucestershire	Day school/38 week /52 week	Cambian Group	Similar to CNEs	Local government
Herefordshire Clinical Commissioning Group	CAMHS			01432 378940	www.2getherhs.uk/camhs	Personal knowledge in for therapy CBT/counselling	X						Y	Y		D/K	Hereford				Supporting CYP with emotional & psychological issues e.g. anger, anxiety, OCD etc. & life traumas (e.g. divorce)	Herefordshire Clinical Commissioning Group
Herefordshire Council & Herefordshire Clinical Commissioning Group	Children With Disabilities Short Breaks programme		awyers@herefordshire.co.uk , charris1@herefordshire.gov.uk	07792 881500 or 07792 881509	www.herefordshire.gov.uk/health-and-social-care/children-and-family-care/disabilities-and-special-needs/short-breaks-activities-and-respite-for-disabled-children-and-their-families	Children with disabilities & their carers					X		Y	Y	Y		Countywide	Daytime & overnight breaks	Core Assets Crossroads Marches Family Network Wye Valley Trust	Family stability	Herefordshire Council & Herefordshire Clinical Commissioning Group	
Herefordshire Council	Children's Rights & Advocacy service	Angie Evers or Claire Harris	aevers@herefordshire.co.uk , charris1@herefordshire.gov.uk	07792 881500 or 07792 881509		Any child who is LAC or subject to CP					X		N	Y	Y		Countywide	At hours suitable for the child/2 hour helpline	NYAS	Children & young people have increased knowledge of information & rights Children & young people have a greater knowledge of services available to them	Herefordshire Council	
Civicare/Train2Succeed	Civicare/Train2Succeed		info@train2succeed.co.uk	01905 777 910	www.train2succeed.co.uk	Children & young people, older people	X	X					Y	Y	Y		1-1 care, training for staff via their training company	Droitwich & around Worcestershire	See training calendar/staff availability	Civicare/Train2Succeed	Specialist training for staff, 1-1 care needs provided for	Parents/carers, staff self-fund, company fund, ACT
CLD Trust	Counselling services incl. CBT		info@thecldtrust.org	01432 269245	www.thecldtrust.org	Young people aged 10+ and adults	X	X					Y	Y	Y		Capacity to deliver services to over 2,000 young people funds permitting current referral rates are over 1000)	Herefordshire & surrounding area	Monday- Friday and Saturday AM including some evenings	Fully qualified counsellors & CBT practitioners	Improved health & mental wellbeing Increased participation achievement Increased relationships	Currently Herefordshire CCG some school & college Herefordshire LA/T.F. Herefordshire Council, grants & donations others e.g. Big lottery
CLD Trust	CLD Trust drug treatment & substance misuse		info@thecldtrust.org	01432 269245	www.thecldtrust.org	Young people & adults	X	X					Y	Y			Herefordshire and surrounding areas (Herefordshire YP can be registered with GPs outside of the county)	Weekdays, evenings, Saturday AM	Qualified counsellors	Reduced harm, recovery participate in employment & training Ability to	Public health & additional funding	

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CLD Trust	CLD Trust employability training		info@thecldtrust.org	01432 269245	www.thecldtrust.org	Unemployed young people & adults					Y		Capacity to deliver significant volume funds dependent	Herefordshire	Varied	Qualified carers, workers & CBT practitioners	Improving confidence & self-esteem secure & maintain education, employment & training	- Ability to	Via grants & donations	
CLD Trust	CLD Trust learning & development services		info@thecldtrust.org	01432 269245	www.thecldtrust.org	Young people aged 10+ and adults	X	X			Y	Y	Range of training and development services for organisations, individuals and businesses	Herefordshire	As commissioned		A range			
CLD Trust	CLD Trust young people's support		info@thecldtrust.org	01432 269245	www.thecldtrust.org	Young people aged 10+	X	X			Y	Y	Support to adapt to young people's situational needs-capacity is flexible	Herefordshire and surrounding areas	Varies- weekdays and some evenings	Qualified staff	- Improving young people's life chances achieve potential ranging aspirations	- Ability to	Varies- mainly grants & donations	
Close House	Close House		admin@closehouse.org.uk	01432 274239	www.closehouse.org.uk	11+					Y	Y	Youth workers (3+7)	Close House- Hereford (opposite Gibbies)	Monday- Saturday 11am- 4pm	Ben Lea				
Herefordshire Council & Herefordshire Clinical Commissioning Group	Community Equipment Store		enquiries@herefordshire.org.uk	0300 100 0045	www.herefordshire.gov.uk/health-and-social-care/adult-services/integrated-community-equipment-store.aspx	Any child with OT requirements	X	X			Y	Y		Countywide	Office hours plus emergency service	NRS	Children & young people are helped to maintain their independence & play an active role in their communities		Jointly commissioned by Herefordshire Council & CCG	
Kindle Centre	Counselling, dance classes: beatbreaks, exercise classes: insanity, cooking classes		admin@kindlecentre.org.uk	01432 278070	www.kindlecentre.org.uk	Counselling- CYP, dance classes- children & young adults, exercise classes- 14-25s					Children's counselling & dance classes	Children's counselling, dance classes, exercise classes	Children's counselling, dance classes, exercise classes	Children's counselling, dance classes, exercise classes	Kindle Centre	Counselling- Mondays & Thursdays by appointment, beatbreaks- Tuesdays: 5-7.30pm, exercise classes- Wednesdays 5-6pm, cooking classes- various	Counselling- Family Matters: Sarah Brown, beatbreaks- beatbreaks, exercise classes- Kindle staff, cooking classes- Kindle staff	Keeping young people fit and healthy, and happy		
CLD Trust	Counselling for LAC		info@thecldtrust.org	01432 269245	www.cldtrust.org/	LAC aged 10-19				X	N		30 young people x6 weeks each	Countywide	Weekdays	CLD Youth Counselling Trust	Positive emotional health & well-being		CCG contract with additional top-up funding from Herefordshire Council	
Crossroads Care	Buddying service accessed via social worker referral		admin@crossroads.org.uk	01594 823414	www.crossroads.org.uk	All ages up to 19 with disabilities	X	X	X		Y	Y	Commissioned service	Herefordshire	All week	Support workers	To provide activities & respite for children with disabilities		Herefordshire Council	
Crossroads Care	After-school / weekend support		admin@crossroads.org.uk	01594 823414	www.crossroads.org.uk	Young people & adults					Y	Y		Herefordshire & Gloucestershire?	After-school, evening & weekend buddying	Crossroads care staff	Providing practical help, support and social opportunities to carers and those they care for across all ages and disabilities		HCC SLA & personal budget/direct payments	
Deaf Direct	Youth & children's services		info@deafdirect.org.uk	01432 357741	www.deafdirect.org.uk/	Children & young people with hearing loss	X				X	5+	Y	Countywide	Various	Deaf Direct- Clancy Radley 01905 746302- clancyradley@deafdirect.org.uk	Providing social opportunities & residential experiences		Families	
Herefordshire Disability United	Run by people with disabilities, for people with disabilities		sylvia.nicholls@bntinter.net	07817 473813	www.herefordshireabilityunit.org.uk/	Organisations that work with those with disabilities				X	Y	Y			4x a year- meetings held on specific subjects e.g. Autism, employment, strokes etc	Sylvia Nicholls (see website)	To unite disability organisations & network across councils, commissioners & individuals			
CIDVA	Domestic abuse counselling		info@westmerciamensaid.org	0800 783 1359	www.westmerciamensaid.org	Children who have experienced domestic abuse				X	N		70 young people x6 weeks each	Vounytwide	Weekdays	CLD Youth Counselling Trust	Positive emotional health & well-being		Herefordshire Council	
CIDVA	Domestic violence advisor		info@westmerciamensaid.org	0800 783 1359	www.westmerciamensaid.org	Children who have experienced domestic abuse				X	N		24 at any one time	Vounytwide	Weekdays	West Mercia Women's Aid			Herefordshire Council	
Merry-go-round Nurseries	Early years settings		merrygoround@btconnect.com	Dur Lady's Tel: 01432 342449 Green Croft 01432 352016 Riverside: 01432 350988	www.merrygoroundnursery.co.uk/	Children aged 0-5 yrs.					Y	Y	Full day care, 2x settings open all year from 7.30am-5.30pm, 1x setting term-time 8am-4pm	South Wye	Daily	Private sector	Delivery of early years care and education		Families, LA	
Family drug support	Family drug support	Sue Hall	support@familydrugssupport.com	01981 25 11 55	www.familydrugssupport.com	Families affected by substance misuse issues	X	X	X		Y	Y						Family Drug Support - contact Sue Hall		
Herefordshire Forest Schools	Forest school - Hereford group		info@herefordshireforestschools.org.uk	01568 616067	www.herefordshireforestschools.org.uk/	Children of all ages, families, young adults	X	X	X		Y	Y	Independent individuals or working in schools, pre-schools & clubs	Approved woodland areas in Herefordshire	Various sessions depending who is delivering it, to whom and where- generally each child will attend a Forest school session once per week in the same area of woodland for six weeks- developing woodland skills, making dens, using tools, cooking on an open-fire, playing games, & looking & exploring the surroundings which gains them confidence & enables them to learn to respect nature	Forest school leaders in Herefordshire	Improves confidence, independence, self-esteem, self-awareness, behaviour, & social & emotional skills		Not funded anymore- just like minded people supporting one other in Herefordshire	
Herefordshire Council	Fostering		fostering@herefordshire.gov.uk	01432 383240	www.herefordshire.gov.uk/health-and-social-care/children-and-family-care/fostering	Looked After Children				X	Y	Y		Countywide & beyond	24/7 / 365	In-house fostering service independent fostering agencies	- Family environment - Stability for child/young person		Herefordshire Council	
Girlguiding - Herefordshire	Rainbows, Brownies, Guides, senior section/rangers		enquiries@girlguidingherefordshire.org.uk		www.girlguidingherefordshire.org.uk/	Girls 5+	X	X	X		X		Unlimited	Countywide	Various	Girl guiding Herefordshire (website)	Social & educational development activities for girls		Families	
Herefordshire Council	Golden Valley Children's Centre		southtivyandgoldenvalleycc@herefordshire.gov.uk	01432 383860	www.herefordshire.gov.uk/education-and-learning/early-years-and-childcare/childrens-centres/golden-valley-childrens-centre	Parents & children	X	X	X		Y	N	Groups for parents, improving parenting skills, opportunity to connect with health visitors & support staff, Forest school sessions, soft play area, outdoor natural play area	Kingstone or Peterchurch	Weekdays all year	Qualified staff	- Improving learning outcomes for children, family support & training - Improve families' social, emotional behaviour & self-awareness		Local government funded?	

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Herefordshire Council	Greencroft Children's Centre (South City)		southcityandoldenvalley@herefordshire.gov.uk	01432 383860	www.herefordshire.gov.uk/education/learning/early-years-4-5-years-6-7-years-8-11-years-12-18-years-childrens-services/south-city-childrens-centre	Parents & children	X	X	X				Y				Groups for parents, improving parenting skills, opportunity to connect with health visitors & support staff, Forest school sessions, soft play area, outdoor natural play area	Green Croft, Redhill, Hereford HR2 7NT	Weekdays all year	Qualified staff	<ul style="list-style-type: none"> - Improving learning outcomes for children, family support & training - Improve families' social, emotional behaviour & self-awareness 	Local government funded?
Herefordshire Carers' Support	Halo Leisure		help@herefordshirecarersupport.org	01432 356068	www.herefordshirecarersupport.org/	Hereford carers' support	X					Y & X	Not limited	Halo facilities	Flexible	Halo	Free usage	Herefordshire Carers' Support				
Halo Leisure	Halo Leisure- concessionary prices for juniors, seniors, disabled, low income			Hereford Pool: 01432 272512	www.haloleisure.org.uk	MEND/MIND, also on offer- free swimming lessons for children (crash course)		X					10 per group	Hereford leisure pool	1x hour per week	Halo	Healthy, active	Herefordshire Council				
Halo Leisure	Halo Leisure Centres			Hereford Centre: 01432 278178 Hereford Pool: 01432 272512 Ledbury Centre: 01531 635599 Ledbury Pool: 01531 632890 Leominster Centre: 01568 612540 Bromyard Centre: 01885 470309 Ross Pool: 01989	www.haloleisure.org.uk	LAC & 16+	X	X				X-LAC, Y- 16+	Not limited	Ross, Ledbury, Hereford, Leominster, Bromyard	Flexible, normal working hours	Halo	Free usage for children who access their services, improved health, active living	LAC-LAC, 16+ 16+ team				
Healthwatch Herefordshire	Your consumer champion for health and social care. Local people working to represent the views of Herefordshire children and adults		info@healthwatchherefordshire.co.uk	01432 364481	www.healthwatchherefordshire.co.uk/	All childcare	X	X	X			Y	Y	Y	Working hours	Healthwatch Herefordshire	Children and young people receive advice and information, and their issues are taken back to the commissioners at the Health and Wellbeing Board	Department of Health				
Herefordshire Carers Support	Support/ signposting		help@herefordshirecarersupport.org	01432 356068	www.herefordshirecarersupport.org/	Families who care for someone with additional needs/health needs							D/K	Herefordshire			Signposting, advice benefits, local & national agendas					
Herefordshire Intensive Placement Support (HIPPS)	Support for looked after children and young people		fostering@herefordshire.gov.uk	01432 383240	www.herefordshire.gov.uk/health-and-social-care/children-and-family-care/fostering/support-hiess	Looked After Children at risk of, or stepping down from residential care		X				N	Y	Y	24/7 / 365	Action for Children	<ul style="list-style-type: none"> - Family environment - Stability for child/young person - Reduced need for residential care 	Herefordshire Council				
Herefordshire service user group- HSUG	Providing a voice for service users with drug and alcohol issues					People with drug & alcohol misuse issues	X					18+	Have to provide a voice for service users with drug & alcohol misuse issues- 600+ service users	Herefordshire	Website, Facebook, open meetings on the last Wednesday of every month	HSUG, non-profit voluntary group	To make Herefordshire a better place for service users, dispelling stigmas	RCC start-up fund- awaiting funding				
Homestart Herefordshire	Supporting the health & wellbeing of children & young people		homestart.hereford@virgin.net	01432 371212 or 01432 371264	www.homestartherefordshire.co.uk/	Any children/families at CAF level	X	X	X			Y	Y	Y	All year-round	Volunteers, Homestart	Improve health & wellbeing of children & young people, improve life chances & choices of vulnerable families/children & young people living in Herefordshire	Council, CN, local trusts				
Hope family Centre	HOPE adult training		admin@hopefamilycentre.org	01885 488495	www.hopefamilycentre.org/	Any adult						Y		Hope centre Bromyard II	Term-time	HOPE	To improve education	Council, grants & donations				
Hope family Centre	HOPE contact centre		admin@hopefamilycentre.org	01885 488495	www.hopefamilycentre.org/	Children in Looked After system & their families	X	X	X			Y	Y	N	All year Mon - Sat	HOPE	To facilitate contact for children in care with their parents	Self-funding, grants & donations				
Hope Family Centre	HOPE family support		admin@hopefamilycentre.org	01885 488495	www.hopefamilycentre.org/	Families	X	X	X			Y	N	N	All year	HOPE	Improving health, wellbeing, social, emotional, economic value	Council				
Hope Support Services	HOPE support services	Clare Thomas-operations manager	help@hopesupportservices.org.uk	01989 566 317	www.hopesupportservices.org.uk	Young people 11+ with a close family member with a life-threatening illness	X	X	X			N	11 to 25	Y	Weekly- any time, 24/7 online	Youth development officers & youth management team	Improved mental health & wellbeing, relationships with family & friends, engagement with education- plus improved lives for families	Grants /community /individuals				
Hopelands	Improving individuals' cognitive/physical development supporting SEN			01568 620071		School aged children & young people	X					Y	Y	Y	Days/evenings & school holidays	Hopelands	Improving individuals' cognitive/physical development supporting SEN	Privately funded				
Houghton project	Work experience and attain qualifications in horticulture and animal care		Newshoughton@gmail.com	01568 797900 or 07500 018657	www.houghtonproject.co.uk	Young people with disabilities to gain work experience & qualifications in farming & horticulture	X	X	X			Y	Y	Y	All week	Support workers	To gain work experience & qualifications in horticulture & animal care	Personal budget/direct payments				
West Mercia Rape & Sexual Abuse Support Centre	Independent sexual violence advice		jemma.price@wmrasc.org.uk	01432 344777	www.wmrasc.org.uk	Children & young people	X	X	X			Y	Y	Y								
Onside	Independent Visitor service- volunteers from the community who are over 21 and this means they are independent of the 'looked after' system as is required by the Children Act. They have made a commitment to have contact or visit a child/young person once or twice a month to help build a stable, positive and continuous friendship		VService@onside-advocacy.org.uk	01905 27525		Looked After Children		X				N	Y	Y	At times suitable for child & volunteer	Onside	<ul style="list-style-type: none"> - Improve self esteem & confidence - Helping young people to integrate in their communities - Giving young people confidence in decision making 	Herefordshire Council				

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Family Action	Intensive family support		info@family-action.org.uk	020 7254 6251	www.family-action.org.uk	Vulnerable families	X	X	Y	Y	Y		Funding & target dependant; regular monthly monitoring in number of cases worked with, how much time they received outcome monitoring, Family Star-meetings with families	Projects across the country	7 days per week	Family Action	<ul style="list-style-type: none"> Safeguarding Improved outcomes for families Reduction in risk level 	Local authorities
Kindle Centre- South Wye development trust	Offers meeting rooms and spaces ideal for training days, meetings, community events and conferences		admin@kindlecentre.org.uk	01432 278070	www.kindlecentre.org.uk	All	X	X	Y	Y	Y			Kindle Centre			<ul style="list-style-type: none"> The centre is equipped for all your meeting needs. Included in the room hire charge are: <ul style="list-style-type: none"> *Data Projectors *Reception and orientation service *Screens *Flipchart *DVD player *Whiteboards *Free Wireless Internet Access 	
Herefordshire Council	Kington children's centre		leominster@kingtonsurestart@herefordshire.gov.uk	01432 383340		Families, anti-natal 5 yrs.	X	X	Y	Y	N		Depends on service and venue	Kington-parish rooms, primary school, library	Tuesdays, Wednesdays and Thursdays	local service coordinates admin., centre workers, health visitors, CAHMS, pre-school settings, childminders, parent-run groups, peer supporters, family support, healthy lifestyles, midwives		Local authority
Herefordshire Council	Ledbury Children's Centre		ledburychildrenscentre@herefordshire.gov.uk	01432 383840	www.herefordshire.gov.uk/education-and-learning/early-years-and-childcare/childcare-centres/ledbury-childrens-centre	Parents & children	X	X	Y	N	N		Groups for parents, improving parenting skills, opportunity to connect with health visitors & support staff, Forest school sessions, soft play area, outdoor natural play area	Long Acres, Ledbury HR8 2BE	Weekdays all year	Qualified staff	<ul style="list-style-type: none"> Improving learning outcomes for children, family support & training Improve families' social, emotional behaviour & self-awareness 	Local government funded?
Herefordshire Council	Leisure Passes for Looked After Children		baughan@herefordshire.gov.uk	01432 383243		Looked After Children	X	X							Gym hours	HALO	<ul style="list-style-type: none"> Encourage health & emotional wellbeing through improved physical health Improve social skills 	Herefordshire Council
Herefordshire Council	Leominster - Coningsby Children's Centre		leominster@kingtonsurestart@herefordshire.gov.uk	01432 383340	www.herefordshire.gov.uk/education-and-learning/early-years-and-childcare/childcare-centres/coningsby-childrens-centre	Families, anti-natal 5 yrs.	X	X	Y	Y	N		Variable depending on service	Coningsby Road, Leominster HR6 8LL	Monday- Friday	Local service coordinates admin., centre workers, health visitors, CAHMS, pre-school settings, childminders, parent-run groups, peer supporters, family support, healthy lifestyles, midwives		Local authority
Martha Trust, Hereford	To provide living and respite care for young people with profound intellectual and physical disabilities.			01432 279314	www.marthatrusthereford.co.uk/	Children & adults with complex needs		X	Y	Y	Y		12 beds available on each site (24 in total)	Martha House, Hereford & Sophie House, Hereford	7 days a week, 52 weeks per year	Martha Trust, Hereford	To achieve a loving home environment, allowing and encouraging young people to develop to their full potential. Accommodation for young people with complex needs, and are totally dependent, requiring constant one-to-one attention and nursing care.	Council, PCT, charity funding
Martha Trust, Hereford	Day care			01432 279314	www.marthatrusthereford.co.uk/	Children & adults with complex needs		X	Y	Y	Y		4 places per day	Martha House, Hereford	5 days a week, 52 days per annum	Martha Trust, Hereford	To achieve a loving home environment, allowing and encouraging young people to develop to their full potential.	Contract funded by council, self-service provided either contract place or charity (Martha Trust funded)
	Longtom NEE					Young people recovery from clinical depression	X	X	N	N	Y		5 per week on a needs basis	Countywide	As needed		Improved employability, individual & social capital	Grants & funding initiatives
Marches Family Network	Saturday clubs and school holiday playschemes		familysupport@marcheff.org.uk	01568 614908	www.marchesfamilynetwork.co.uk	Children aged 9+		X	Y	Y			Variable on venue & demand	Leominster, Hereford, Ross, Ludlow	School holidays & Saturday clubs	Marches family network	Respite for families, care & stimulation	Parent/personal budgets?
Marches Family Network	Saturday clubs and school holiday playschemes		familysupport@marcheff.org.uk	01568 614908	www.marchesfamilynetwork.co.uk	Young people aged 3-19 with a disability &/or special needs (& family support)	X	X	Y	Y	Y			Hereford, Leominster, Ross (& Ludlow)	School term times: Saturdays 10.30am- 3pm once per month in each location, school holidays, weekdays: 10.30am- 3pm summer scheme & others if funding is available	MFN staff	<ul style="list-style-type: none"> Opportunities for CYP to develop confidence, independence & social inclusion & for parents/carers to have respite CYP to spend time doing stimulating & enjoyable activities supported & enabled by MFN staff CYP to be enabled to reach personal goals & build skills & confidence 	Herefordshire (& Shropshire) councils via SLA, grant-making bodies & organisations, parent fees (minimal), donations, fund-raising events
Mulberry Bush	MBOX outreach services-outreach training & consultancy		isally@mulberrymbush.org.uk	01865 300202	www.mulberrymbush.org.uk/mbox/	Schools & local hubs	X	X	Y	All ages				Local & national	Tailored to need	Trainers, consultants, educational psychologists	Helping schools to increase understanding of behaviours & therefore emotional containment, reducing exclusions, working with local hubs to achieve similar	Purchaser but do undertake some work funded by charitable donation
The Kindle Centre	Mediation, martial arts & self-defence, singing & socialising		admin@kindlecentre.org.uk	01432 278070	www.kindlecentre.org.uk	Mediation- parents & children, martial arts & self-defence- CYP, singing & socialising- CYP			Mediation	Y	Y		Mediation- groups & 1-1, martial arts & self-defence- large capacity in hall, singing & socialising- large capacity & hall	Kindle Centre	Mediation- by appointment, Thursdays 4.30pm- 8pm, singing & socialising- Wednesdays 7-9pm	Mediation- National Family Mediation, martial arts & self-defence- Steve Fedor, Indigo Warriors, singing & socialising- GotToSING choir		
Megan Baker House	A charity providing FREE Conductive Education Services at its centre in Herefordshire for children, teenagers and adults with special educational needs and physical disabilities such as cerebral palsy, head injury, stroke, dyspraxia and early on-set Parkinson's disease.		admin@meganbakerhouse.org.uk	01568 616179	www.meganbakerhouse.org.uk	Children aged 0+		X	Y	Y	Y		Variable- small groups & variable sessions	Luston & outreach in some schools	All year	Megan Baker House	Improve physical development	Parent/possible LA funding from out of county
Mencap	1:1 Supported working		rose@herefordshiremencap.co.uk		www.herefordshiremencap.co.uk	Young adults & teenagers with disabilities & learning difficulties	X	X			Y		Support to gain work experience & confidence in the workplace, 1:1 work	All over Herefordshire	To suit individual (individual programmes)	Support workers	To help young people with disabilities to gain employment	Through personal budgets/direct payments (paid via school funds)
Mulberry Bush School	Residential service		aburnett@mulberrymbush.org.uk	01865 300202	www.mulberrymbush.org.uk/	M/F ages 5-13 (11 upper level for admission)	X	X	X	5 to 13	X		31	Standlake, Oxfordshire	Year-round	Teachers, residential staff, therapists, nurses, SALT, educational psychologists & partnership with local PEANHS & CAHMS	Improving children's emotional & mental health, re-engaging children back into education so that they begin to make good progress, re-integrating children back into families	Referring local authorities

Organisation	Service	Service Lead	Email Address	Contact Telephone Number	Website address	Who is the service for	Level of Need	Age 0-12 months	Age 1-4years	Age 5-15years	Age 16+	Age 18+	Capacity	Where	When	Who delivers	Outcomes	Who funds
My Big Adventure	Engagement, re-engagement & re-integration via adventure therapy		mybigadventure@icloud.com	01905 798222	www.mybigadventure.org.uk/	Disaffected & vulnerable children not attending school or at risk of exclusion or NEET	X		N	Y	Y		10 per week at 2 staff to 1 YP, 2 teams each day. Min 'course' half a term, max of 3 years	Countywide	Term time & school hours as education alternative to school OR year-round for 16+	Adventure therapy practitioners	Return to education or moving on to training and/or employment. Improved mental health, improved emotions & behaviour, increased well-being	full cost recovery from individual schools OR funding initiatives from ESF for example
My Home Finance, National Family Mediation Service (NFMS)	To help people to access credit at a more affordable rate, open a bank account for them and help them save for the future. By building up their repayment history with My Home Finance, customers will be more able to access mainstream financial services in the future		info@myhomefinance.co.uk	01905 25805	www.myhomefinance.org.uk/									Kindle Centre	My home finance families- Tuesdays & Fridays, national family mediation service- various, re-employ unemployed- Tuesdays & Fridays	My home finance families- My Home Finance, national family mediation service- NFMS	Can provide loans for most purposes and also help you with bank accounts and budgeting. When you apply, your benefits will be taken into account as income. By building up their repayment history with My Home Finance, customers will be more able to access mainstream financial services in the future	This is a social enterprise set up by the National Housing Federation in 2010
Hvoss	Mobile Youth Led Opportunities (MYLO)		info@hvoss.org.uk	01432 343932	www.hvoss.org.uk	Mobile youth led opportunities	X			Y	Y			Community/youth centres- Hinton, Kington, Leominster	Weekly	HVOSS- Will Edwards	Youth clubs for secondary school age & older ones as youth volunteer workers	HVOSS, PCC
New Hope- Worcester	An organisation working with children with disabilities, and providing support for parents and carers.	Jean Wilson	jean.wilson@yaho.co.uk	01905 35295	www.newhope-worcester.co.uk	Children & young people	X	X		X			Around 22 children per session, registered for 26 per session with Ofsted	Worcester- families travel from outside county though e.g. West Midlands, Warwickshire & Gloucestershire	Every Saturday, every school 1-1 Monday to Friday throughout the year including some bank holidays	New Hope	Respite for parents, decreased social isolation, friendship amongst children, confidence building	Parents/carers, council, 3rd sector (e.g. improving futures), parents use direct payments
Noah's Ark	Pre-school, Forest school sessions & CAFs		noahsark@tch.co.uk	01432 278088	www.noahsark.org.uk	Pre-school children aged 2-5 & supporting their parents with parenting skills	X	X	Y		Pre-school	N	Up to 36 children per day	133 Edgar Street, Hereford	Mon- Thurs term-time	Qualified pre-school staff	- Improve learning outcomes for children, family support - Improve social, emotional behaviour & self-awareness	A not-for-profit charity, Ofsted registered- some places are NEF funded
Oaks Childrens Group	Child care, holiday clubs, Honeysuckle day nursery, Daisy Chain pre-school, Wise Owls nursery		margo.evans@oakschildrengroup.org.uk	01568 613274	www.oakschildrengroup.org.uk	Children aged 0-5 mainly but also do holiday club for 4 to 14s		Y	Y				115 across the 3 settings	Leominster	Childcare daily from 08.30am- 5.30pm for honeybees, Daisy Chains and Wise Owls are term-time only	Qualified pre-school staff & voluntary support workers	Improve outcomes for young children and families	Voluntary with NEF, fundraising, grantfunding and parent funding
Oaks Childrens Group	Oasis holiday club		margo.evans@oakschildrengroup.org.uk	01568 613274	www.oakschildrengroup.org.uk	Children aged 4-13	X	X		Y			20 per day	Leominster	School holidays	OAKS children group, PVI	Providing childcare during school holidays, extra- curricular activities	Parents
Herefordshire Council	Out of Hours social care Emergency Duty Team (EDT)		edtsocialworkers@worcestershire.gov.uk	01905 768020 or 01905 768023		Any child or young person at risk	X		Y	Y	Y			Countywide	Overnight, weekends, public holidays	Worcestershire County Council	Children are safeguarded out of normal operational hours	Herefordshire Council
Multi Agency Safeguarding Hub	Portage			01432 260800	www.herefordshire.gov.uk/health-and-social-care/children-and-family-care/disabilities-and-special-needs	Children with a delay in two areas of their development by at least 6 months (0-3 years)			Y				3 full-time equivalent workers	County-wide	Monday- Friday all year	Portage workers, CWD team	To improve all areas of a child's development, for a child to gain confidence and self-esteem and their family to feel they've strategies to provide for their child's need	Local authority
Family Action	Perinatal services		julie.smith@family-action.org.uk	020 7254 6251	www.family-action.org.uk	Pregnant vulnerable mothers	X	X	Y		If another child in the family	Y	Funding dependant & targets set/agreed, regular monthly monitoring systems measuring cases worked with & outcomes	Projects all over the country, part-funded by Trusts & charitable monies	7 days per week	Family Action	- Better mental health for mums & families - better outcomes for children	Health, councils, part-funding via trusts & charitable monies
Priory church, Leominster	Priory holiday club		djooffice@hereford.anglican.org	01432 373342		School aged	X		Y	Y	Y		110 children - 1 week per year	Leominster	5 days for the 1st week of every summer holiday	Priory church	Providing activities & stimulation/childcare	Parents/Priory church
Vision Links	Programme of inclusion training & support for children with visual impairment			01432 352297	www.vlvi.org.uk	Children with a visual impairment		X		Y	Y	Y	1.5 days per week	Countywide	1.5 days a week	Vision Links	promote mobility & independent living skills	Herefordshire Council
Herefordshire Council	Residential accommodation (CNS) with/without education		placements@herefordshire.gov.uk	01432 383680		Looked After children & those with complex education, health or care needs, ASD, SLD		X	N	Y	Y		38 week, 52 week, individual package	Countywide & beyond	24/7 / year round or term-time only	Independent registered children's homes & schools	- Stability for child/young person - Planned transition to adulthood	Herefordshire Council & Clinical Commissioning Group
Herefordshire Council	Residential accommodation (IAC)		placements@herefordshire.gov.uk	01432 383680		Looked After children		X	N	Y	Y		2 beds available on each site (4 in total)	Countywide & beyond	24/7 / 365	Independent registered children's homes	- Stability for child/young person - Step-down to family placement	Herefordshire Council
Martha Trust, Hereford	Respite		placements@herefordshire.gov.uk	01432 279314	www.marthatrusthereford.co.uk/	Children & adults with complex needs		X	Y	Y	Y			Martha House, Hereford & Sophie House, Hereford	7 days a week, 52 weeks per year	Martha Trust, Hereford	To achieve a loving home environment, allowing and encouraging young people to develop to their full potential.	Council, PCT, self, charity (self-funded)
Herefordshire Council	Ross-on-Wye Children's Centre		rosscc@herefordshire.gov.uk	01432 260700		Parents & children	X	X	Y	N	N		Groups for parents, improving parenting skills, opportunity to connect with health visitors & support staff, Forest school sessions, soft play area, outdoor natural play area	The Ryefield Centre, Grammar School Close, Ross-on-Wye, Herefordshire HR9 7QD	Weekdays all year	qualified staff	- Improving learning outcomes for children, family support & training - Improve families' social, emotional behaviour & self-awareness	Local government funded?
Rural Media	Arts & media participatory projects		rlm@ruralmedia.co.uk	01432 344039	www.ruralmedia.co.uk	CYP aged 11-24 yrs.	X	X	N	Secondary	16- 24		500 YP per annum	Herefordshire	Day/evening	In-house arts & media workers	Practical comms & technical skills, confidence, media literacy	Trusts & foundations, central & local government
West Mercia Women's Aid (WMWA)	Safeguarding coordinator		info@westmerciawomensaid.org	0800 783 1359	www.westmerciawomensaid.org	Any child or young person at risk	X	X	Y	Y	Y			Countywide	24-hour helpline	West Mercia Women's Aid	- Mothers to have an increased understanding of the effects of domestic abuse on children - Referrals to be made to statutory agencies where risk meets LA thresholds	Herefordshire Council
SEND IAS, Herefordshire Council	Information and support service		sendias@herefordshire.gov.uk	01432 260955	www.herefordshire.gov.uk/education-and-learning/special-education-needs/sendias	Families	X	X	Y	Y	Y (0-25 yrs.)		D/K	Herefordshire	Weekdays	SEND IAS Team	A confidential, impartial and free statutory service that provides information and support for parents/carers of children and children/young people as individuals who have special educational needs (SEN) and/or a disability	Education
Supported Housing for Young People Project (SHYPP)	Floating support & counselling services, healthy conversations		info@herefordshreshyp.org	01432 374320		16-25s in Herefordshire, young parents					Y		200 YP	Across Herefordshire- Ross, Leominster & Hereford	Weekdays	SHYPP	Counselling support, health outcomes & community projects, housing-related support, benefit support	LA foyer federation, WM housing group
Supported Housing for Young People Project (SHYPP)	Training includes Arts Awards accredited, anger management, confidence in meetings, budget cooking, film making, home of your own etc.		info@herefordshreshyp.org	01432 374320		16- 25s in SHYPP				Y			Training for up to 5 YP at a time.	Across Herefordshire- Ross, Leominster & Hereford	Weekdays	SHYPP	Media mentors, accredited certificates, route into formal training, budding aspirations, goal focussed advantaged thinking	LA & self-funded through media work commercially, foyer federation
ARCOS	Smile project (linked to Arcos)		smile@arcos.org.uk	01684 576795	www.arcos.org.uk	Children	X	X	Y	Y	Y		1-1 sessions, small groups	Malvern		Smile/Arcos	Improvements in speech/language/other needs	Children in need, parents, council

Organisation	Service	Service Lead	Email Address	Contact Telephone Number	Website address	Who is the service for	Level of Need	Age 0-12 months	Age 1-4years	Age 5-15years	Age 16+	Age 18+	Capacity	Where	When	Who delivers	Outcomes	Who funds					
Herefordshire Council	South Meadow Children's Centre (South City)		southcityandoldenvalleycc@herefordshire.gov.uk	01432 260540	www.herefordshire.gov.uk/education-and-learning/early-years-and-childcare/childrens-south-city-childrens-centre	Parents & children	X	X	X				Y	N	N		Groups for parents, improving parenting skills, opportunity to connect with health visitors & support staff, Forest school sessions, soft play area, outdoor natural play area	Hollybush Walk, Hinton, Hereford HR2 6AF	Weekdays all year	Qualified staff	- Improving learning outcomes for children, family support & training - Improve families' social, emotional behaviour & self-awareness	Local government funded?	
Wye Valley NHS	Speech & language therapy			01432 363975	www.wyevallynhs.uk/visitors-and-patients/country-hospital/local/0-2-departments/speech-and-language-therapy-service	SEND children			X				Y	Y	Y			Countywide		Wye Valley Trust		Herefordshire Council	
New Directions	Staffing supply/recruitment		hereford@newdirections.co.uk	01432 623515	www.newdirections.co.uk/education/hereford/	Children & young people	X	X	X				Y	Y	Y			Wales & South West of England. Also being developed in Bristol	Daily 24-7 care/input	New Directions social care support staff, care staff	Providing quality care & input to the lives & up-bringing of children & young people	Council/private company/schools /charities	
Steps - No info found																							
Herefordshire Council	Supported accommodation		placements@herefordshire.gov.uk	01432 383680		Looked After Children aged 16+				X			N	N	Y			Countywide & beyond	24/7 / 365	Unregulated independent providers	- Stability for child/young person - Increased independent living skills - Homelessness prevention	Herefordshire Council	
Supported Housing for Young People Project (SHYPP)	Supported accommodation & floating support (including foyers, move-on flats, and emergency nightstop accommodation)		info@herefordshireshypp.org	01432 374320		Young people aged 16-25			X				N	N	Y			3x self-contained bedsits and flats, tenancy support, moving to independent living	Hereford City (SA), countywide (FS)	24/7, 365 (SA), weekdays (FS)	SHYPP/Homegroup	Increased independent living skills, homelessness prevention, accessing other support services, move-on support, tenancy support	Herefordshire Council- adult social-care
Supported Housing for Young People Project (SHYPP)	Supported lodgings		info@herefordshireshypp.org	01432 374320		Looked After Children aged 16+			X				N	N	Y			Countywide	24/7 /	In-house fostering service SHYPP	- Increased independent living skills - Homelessness prevention	Herefordshire Council	
hvoSS	Talent match		info@hvoSS.org.uk	01432 343932		Long term unemployed (over 1 year out of education or training)			X				18 to 24					Youth involvement worker x2, coordinator x2, programme manager, targeting for 400 YP, 40/60 split between Herefordshire/Telford	Herefordshire (& Telford)	5 year project 2014-2019	HVOSS talent match team	Life-ready & work-ready, signpost to available services, commissioning, funding, sustained employment for 100 young people- total of around 400 overall	Big Lottery funded
Senad Group	West Midlands & learning campus- 27 acre site		Rowden.info@senadgroup.com	01885 488096		Children, young adults & adults with SLD, complex & challenging behaviours	X	X	X					Y	Y			Rowden School- 24 places for day & 16 places for residential transition	Bromyard but could establish other centres	Highly flexible	Senad but very open to partnerships	Rated as outstanding by Ofsted	Local authorities
West Mercia Sexual Abuse & Rape Centre (SARC)	Specialised support for children and young people who have experienced rape, sexual abuse, and sexual exploitation at any time during their life		office@wmrasc.org.uk	01432 266551		Children aged 11+				X			Y	Y	Y			Herefordshire	Flexible- usually Monday to Friday	Specialised trained independent sexual violence advisors (ISVAs)	Specialised support for children and young people who have experienced rape, sexual abuse, and sexual exploitation at any time during their life. Children's ISVAs provide emotional and practical support through the court process, and support those not accessing the criminal justice system.	Police and crime commissioner, BBC children in need	
Westfields School, Leominster - school webpage not available	Westfield youth club					Children with disabilities	X	X	X				Y	Y	Y			Westfield School	Tuesday evenings until 5pm	Rachael Noble	Respite & social opportunities	Self-funds- £1 per session	
Herefordshire Council	Widmarsh Children's Centre		widmarshcc@herefordshire.gov.uk	01432 383430		Parents & children	X	X	X				Y	N	N			Groups for parents, improving parenting skills, opportunity to connect with health visitors & support staff, Forest school sessions, soft play area, outdoor natural play area	Widmarsh Common, Hereford	Weekdays all year	Qualified staff	- Improving learning outcomes for children, family support & training - Improve families' social, emotional behaviour & self-awareness	Local government funded?
Herefordshire Carers Support	Young carers		help@herefordshirecarersupport.org	01432 356068	www.herefordshirecarersupport.org/	Siblings of people with disabilities	X						Y	Y				Several places- Hereford & Leominster mainly- Ross?	1 evening per week/fortnight	Herefordshire carers	To support needs	Self-funding/direct payment	
Family Action	Young carers' support		info@familyaction.org.uk	020 7254 6251	www.familyaction.org.uk	Young carers	X	X					N	Y	Y			Funding dependant & targets set/agreed- regular monthly monitoring systems measuring cases worked with & outcomes	Young carers in different countries/cities across the country	7 days per week	Family Action	Better outcomes for young carers	Local authorities & public health
Mencap	A local charity who campaigns on behalf of people with learning disabilities and carers in Herefordshire		rose@herefordshiremencap.co.uk	07969 524 476 between 9-5	www.herefordshiremencap.co.uk								Y							Mencap- Widmarsh Street? drop-in centre?	Supporting people to access the right information and for them and their family.		
Priory Group	Queenswood School, Ledbury		education@priorygroup.com	0845 277 4679	www.priorygroup.com	CYP. Day and residential.							11 to 19					Ledbury	Various	Priory Group	Educational, social and emotional outcomes for CYP	LA	
Herefordshire Vennture	Work with families identified through the Families First (Troubled Families) Programme	Rob Thomas	enquiries@vennture.org.uk	0330 2020730		Families needing support under Troubled Families programme								X				The Venn Legacy Centre, 45 Venns Lane, Hereford HR1 1DT	Flexible with weekends and evenings	Link workers and family pastors		LA	
Cadogan Mediation	Family mediation		clare@cadoganmediation.com	01497 821605	www.cadoganmediation.com	People who may need mediation services when going through separation & divorce, especially when children are involved in the mix.												Based in Cusop, and practice in Herefordshire.		Mediator	Family mediation is a process by which an impartial third person, the mediator, assists those involved in a family breakdown to make arrangements for the future.		