

# HEREFORDSHIRE PUBLIC REALM CONTRACT 2025/26

## ANNEX 1 – NETWORK RESILIENCE



### ANNUAL PLAN FINAL APPROVAL

BBLP: Simon Robinson

HC: Bruce Evans

### SERVICE OVERVIEW

#### SERVICE SUMMARY

Network resilience combines the delivery of winter maintenance and response to civil emergencies. With the exception of winter maintenance, this annex covers only preparedness and organisational arrangements for multi-agency civil emergencies as resources are allocated to other service areas covered by their respective annexes of the annual plan.

### COMMISSIONED WORKS

The annex shall deliver all activities and works as set out in Schedule 4 – Service Information Annex 01 - Service Information Support during Civil Emergencies v1.2 unless deemed out of scope as detailed below

## THE SERVICE

## HIGH LEVEL SERVICE DELIVERY

| SERVICE           | RESOURCES   | DIRECT/SUB CONTRACT               | DELIVERY  | 2025 26 Costs |
|-------------------|---|-----------------------------------|---|---------------|
| Winter Standby    | 17 Gritters, 34 drivers, Minimum 6 x Zero Hours Drivers Duty Control Officers (DCO) x 3, Supervisors x 2, Verification Officer (VO) x 1, Route Inspectors x 6 | Direct Employed & Sub-Contractors | Standby for teams in readiness for undertaking winter service.  | £154,071.97   |
| Winter Stand Down | 17 Gritters, 34 drivers, Minimum 6 x Zero Hours Drivers Duty Control Officers (DCO) x 3, Verification Officer (VO) x 1, Route Inspectors x 6                  | Direct Employed & Sub-Contractors | Standown of teams having undertaken winter service.   | £31,966.84    |
| Gritting Runs     | 17 Gritters, 34 drivers, Minimum 6 x Zero Hours Drivers Duty Control Officers (DCO) x 3, Verification Officer (VO) x 1, Route Inspectors x 6                  | Direct Employed & Sub-Contractors | Precautionary, Preventative & Reactive Gritting - Maintaining the Primary & Secondary routes network in a safe condition as per Winter Service Plan 2024-25.<br>Winter Period from 1st November 2025 - 15th April 2026, based on 83 x Treatments. | £418,824.36   |
| Salt Bins         | 8 x Operatives, 4 x 3.5T Vehicles   | Direct & Sub-Contractors          | Planned programme and requests for All HC owned grit bins.  | £49,287.65    |
| Driver Training   | Operations Manager, Winter Coordinator, Commercial Support  | Direct Employed                   | Programmed training - Annual refresher and/or full training programme   | £26,409.42    |

| SERVICE             | RESOURCES  | DIRECT/SUB CONTRACT                | DELIVERY  | 2025 26 Costs |
|---------------------|--|------------------------------------|---|---------------|
| Footpath Treatments | 7 x Ops,<br>2 x Quad Bikes,<br>7 x 3.5T Vehicles, Hand Spreaders   | Direct Employed & Sub-Contractors. | Reactive basis based as per Winter Service Plan and available resources   | £9,683.07     |
| Winter Preparedness | Operations Manager, Winter Coordinator, Commercial Support, Operatives for Salt Deliveries, Fleet Workshop Support | Direct Employed                    | Managing Salt deliveries & storage. Ensuring plant, fleet and equipment is maintained in a safe and serviceable condition | £178,443.19   |
| Emergency Responses | Routine & Reactive Maintenance Teams   | Direct & Sub-Contractors           | On a reactive basis and preparedness for any events that may be forecast and predictable                                  |               |

## OUT OF SCOPE ACTIVITIES

The activities or works are out of scope:

| Service/Activity Removed | Reason   |
|--------------------------|--|
| Snow clearance           | <p><b>IN SCOPE</b></p> <ul style="list-style-type: none"> <li>• Priority and secondary routes</li> <li>• Remote areas covered by snow contractors</li> <li>• Use of snow blowers (4 snow blowers, 12 operatives trained)</li> <li>• Use of the 2 Quad Bikes and Towable Spreaders</li> <li>• Designated car parks and transport interchanges</li> <li>• Designated footpaths/cycleways</li> <li>• Emergencies Services Depots, as required</li> </ul> <p><b>NOT COMMISSIONED IN SCOPE</b></p> <ul style="list-style-type: none"> <li>• Non designated routes</li> <li>• Area outside of the public realm (e.g., Herefordshire Councils property assets) unless instructed by Herefordshire Council Contract Management Team (CMT)</li> </ul> |

| Service/Activity Removed | Reason  |
|--------------------------|---|
| Salt bin replenishment   | <p><b>IN SCOPE</b></p> <ul style="list-style-type: none"> <li>• All HC owned grit bins (initial fill by the start of the season)</li> <li>• Delivery of salt to parishes (to agreed designated locations as per criteria)</li> <li>• Replacement/Repair of damaged or missing salt bins</li> </ul> <p><b>NOT COMMISSIONED IN SCOPE</b></p> <ul style="list-style-type: none"> <li>• Private grit bins</li> <li>• Community Commissioning Model – Self Help Salt bins</li> <li>• Addition of new grit bins to the network (Parishes are responsible for paying for any new grit bins, subject to approval of location)</li> </ul>  |
| Gritting                 | <p><b>IN SCOPE</b></p> <ul style="list-style-type: none"> <li>• Primary routes</li> <li>• Secondary routes</li> <li>• Ad-hoc requests approved by DCO (and in line with Winter Plan)</li> <li>• Designated footpaths/cycleways and transport interchanges</li> <li>• Designated HC carparks and Hereford Crem</li> <li>• Police requests following DCO approval (and in line with Winter Plan)</li> <li>• Defect reporting by gritter drivers, in particular water on the highway</li> <li>• Emergencies Services Depots, as required</li> </ul> <p><b>NOT COMMISSIONED IN SCOPE</b></p> <ul style="list-style-type: none"> <li>• National Highways Road Network</li> <li>• Area outside of the public realm (e.g., Herefordshire Councils property assets) unless instructed by Herefordshire Council Contract Management Team (CMT)</li> <li>• 3rd party / privately owned areas unless instructed by Herefordshire Council Contract Management Team (CMT)</li> </ul> |
| Salt bags                | <p><b>IN SCOPE</b></p> <ul style="list-style-type: none"> <li>• Provision of salt bags to reduce risk of ice formation</li> </ul> <p><b>NOT COMMISSIONED IN SCOPE</b></p> <ul style="list-style-type: none"> <li>• Provision of salt bags to 3rd parties</li> </ul>   |
| Sandbags                 | <p><b>IN SCOPE</b></p> <ul style="list-style-type: none"> <li>• Provision of sandbags as per current HC sandbag policy</li> </ul>   |

| Service/Activity Removed | Reason  |
|--------------------------|---|
|                          | <b>NOT COMMISSIONED IN SCOPE</b> <ul style="list-style-type: none"> <li>Provision of sandbags to Parishes, unless instructed by Herefordshire Council Contract Management Team (CMT).</li> </ul>  |
| Emergency response       | <b>IN SCOPE</b> <ul style="list-style-type: none"> <li>Response to civil emergencies</li> <li>Provision of sandbags in accordance with current HC Sandbag policy</li> </ul> <b>NOT COMMISSIONED IN SCOPE</b> <ul style="list-style-type: none"> <li>Disposal of sandbags (unless placed by BBLP to protect property from Public Realm Assets)</li> <li>Provision of sandbag stocks as a precautionary measure - Annex 7</li> <li>Provide 24hrs cover to organize and supervise any emergency service activities in the Public Realm within Herefordshire County.</li> </ul> |

## APPENDICES

### APPENDIX A: BBLP POLICY & PROCESSES TO BE USED IN THE DELIVERY OF THE ANNEX

Incident Escalation Process

Lesson Learned

Service Delivery Process

Winter Service Plan

In Scope and Out of Scope

Legislative and Associated Documents

### APPENDIX B: PROGRAMME OF WORKS

#### WORK PROGRAMMES

Winter Rota

Winter Drivers

#### ACTIVITY SCHEDULES

Winter Maintenance Routes by Zone

## Winter Maintenance – Treatment Update

**APPENDIX C: BUDGET BREAKDOWN**

|                     |                    |
|---------------------|--------------------|
| Winter Standby      | £154,071.97        |
| Winter Stand Down   | £31,966.84         |
| Gritting Runs       | £418,824.36        |
| Salt Bins           | £49,287.65         |
| Driver Training     | £26,409.42         |
| Footpath Treatments | £9,683.07          |
| Winter Preparedness | £178,443.19        |
| <b>Total</b>        | <b>£868,686.50</b> |

**APPENDIX D – LIST OF NOMINATED SUBCONTRACTORS**

- InsideOut
- MeteoGroup
- Vaisala
- Golden Valley