

Service charges for care and support



- In your home**

If you currently receive home care or supported living services through Herefordshire Council, and you pay the full cost for your care, the hourly charges you will pay are:

Service provided	Hourly Charge
30 minute call	£11.64
45 minute call	£17.46
1 hour call	£23.28
24 hour care	£18.48
Supported living	£21.52

All rates apply from 08 April 2024

- In the community**

The charging rate for community activities and day services is variable depending on the service you attend. There's lot of local services available and an example of the services and charges for 2024/25 is:

Provider and service	Price per day	Price per half day
Affinity Trust	£57.02	N/A
Age UK (Herefordshire & Worcestershire)	£56.32	£35.20
Aspire Living Ltd		
Community Hub (individual)	£28.78	£14.39
Community Hub (support)	£102.81	£63.39
Community Hub (1:1 support)	£160.54	£102.81
Out and about (group)	£34.65	£17.31
Out and about (1:2 support)	£69.27	£34.65
Out and about (1:1 support)	£138.57	£69.02
Out and about (hourly rate)	£23.13 per hour	
Out and about (1:1 evening)		£21.98 per hour
Out and about (1:2 group evening)		£11.55 per hour
Widemarsh (café/garden)	£57.73	N/A
Widemarsh (café garden 1-2-1)	£140.84	N/A
CHOICES	£54.96	£27.48
The Cart Shed	£70.42	N/A
ECHO		
About Face	£56.32	N/A
Rose tinted rags / Lifelinks / Clever Betsy	£56.32	N/A
Storytelling (formerly Smart Arts)	£41.22	N/A
Weavers	N/A	£28.17
Horticulture	£56.32	N/A
Studio Mirai	£56.32	N/A

Provider and service	Price per day	Price per half day
Leominster group projects	various	Price on request
Yam Jams/Music club	various	Price on request
Avenbury Farm	£54.96	£34.35
Headway		
Group sessions		
Group sessions (medium support)	£63.39	£35.20
1-2-1 sessions	£119.72	£66.90
The Houghton Project	£54.93	£34.56
Livability		
1-2-1 services	£112.66	£63.52
Community services	£76.06	£38.03
Mind	£70.42	£35.20
Shaw - Leadon Bank, Orchard House, Waverley, Woodside	Various	Price on request
Walsingham Support		
Various sessions	£50.71	£25.35
Cooking sessions	£56.32	£28.17
Mortimer – community activities	£61.82	N/A
Voyage – High needs 1-2-1 support	£118.13	£59.06
Medium needs	£59.06	£29.52
Wykenhurst	£63.39	£35.20

- **The current upper capital limit**

If you have financial assets (excluding the home you live in) valued below the upper capital limit of £23,250, we will carry out a financial assessment to work out the maximum amount you can afford to pay each week towards your care and support. If the value of your capital is above the lower capital limit of £14,250 but below £23,250, for every £250 or part of £250 over the lower limit, £1 will be taken into account as weekly income. This will be added to your normal income in order to work out how much you will be asked to pay.

If you have financial assets (excluding the home you live in) valued above the upper capital limit of £23,250, you will be classed as a self-funder and will not be entitled to financial support from the council. This means you will need to pay the full cost for the services you receive.

- **Charges for self-funders**

For self-funders with financial assets above the upper capital limit of £23,250, whilst you are not entitled to financial support from the council, if you have eligible care needs, you can ask the council to arrange your care on your behalf.

If you ask us to arrange your care for you, we will charge you a flat rate fee of £100. This will cover the council's costs of finding a care provider and negotiating a rate on your behalf; the provider will charge you directly for the services you receive.

If you ask the council to arrange your care for you by entering into a contract with a care provider, we will charge you an administration fee to cover our costs. This covers the council's costs for making payments to your care provider and sending invoices for your care charges. These charges are in addition to your care fees.

What the charge is for:	How much it costs:	When the charge applies:
A flat rate fee for arranging care and support on your behalf	£100	An invoice will be sent to you after we have arranged your care
An administration fee for managing your care and support contract on your behalf	£9.50	An invoice will be sent each time we charge you for the services you've received, usually every four weeks

If you need more information about how we charge for your care, please contact our welfare and financial assessment team on **01432 383444** or **financialassessments@herefordshire.gov.uk**.

If you'd like to write to us, please send your correspondence to Herefordshire Council's welfare and assessment team, Plough Lane Offices, Plough Lane, Hereford, HR4 0LE

All rates apply from 08 April 2024.