



The future of rubbish and recycling services – what businesses told us

Herefordshire Council’s rubbish and recycling service will be changing in 2023.

Why are rubbish and recycling services changing?

The rubbish and recycling services will be changing in 2023 because:

- The council’s current rubbish and recycling service contract is coming to an end in 2023
- The government has announced a new national resource and waste strategy and the council will have to ensure it meets the new requirements
- In 2019 the council declared a climate and ecological emergency and has an ambition to make changes for a more sustainable county

During December 2020 to February 2021, the council gathered feedback from Herefordshire businesses and residents about how they use the current rubbish and recycling services, and what they would like from future services.

We would like to thank everybody who took the time to participate. The feedback is summarised below.

To see the full report and a summary of the outcome of the consultation, please go to the council’s website at www.herefordshire.gov.uk/wastesurvey



181 businesses
responded to the survey



Rubbish - 84%
have a commercial bin contract with the Council



Recycling - 54%
have a commercial recycling bin contract with the Council

Opportunities to improve recycling

Top 5 materials businesses would like to recycle:



48%

Food waste



34%

Plastic films



25%

Paper



22%

Thin card

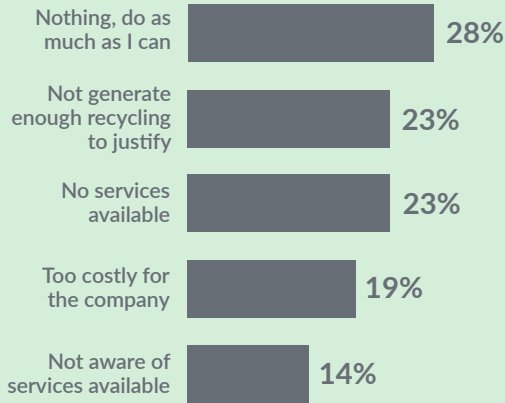


22%

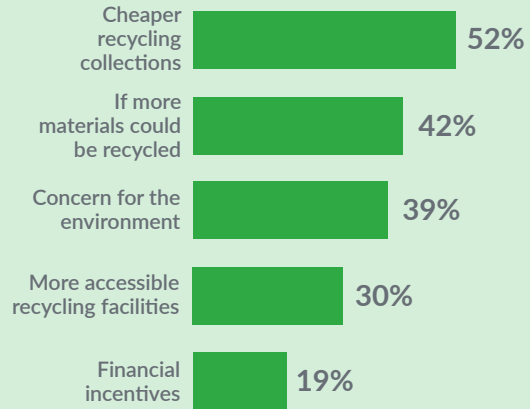
Corrugated card



What stops businesses from recycling (Top5)



What would encourage businesses to recycle more (Top5)



Scoping the future of service delivery



94% said it was very/fairly important to manage waste safely and legally to deliver better environmental outcomes



93% said it was very/fairly important to make efforts to increase the amount of waste diverted for re-use



93% said it was very/fairly important to make efforts to increase the amount of waste recycled



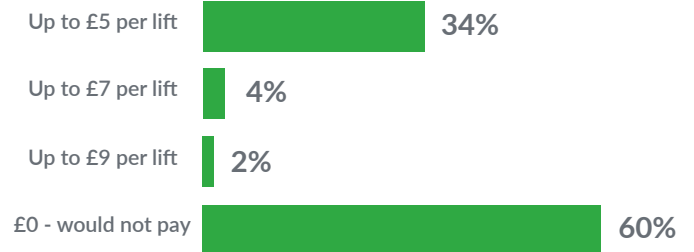
90% said it was very/fairly important to promote sustainable resource use across the business



70% said it was very/fairly likely they would use a food waste collection



Willingness to pay for a food waste collection



Willingness to use a Commercial Recycling Centre

62% Yes - free	9% No
22% Yes- charged for	7% Not applicable

All of the feedback gathered from businesses during the consultation will now be considered along with other reports before councillors make a final decision on what future waste services will look like. **This decision is expected to be taken in April/May 2021.**

For more information about business waste services see www.herefordshire.gov.uk/businesswaste