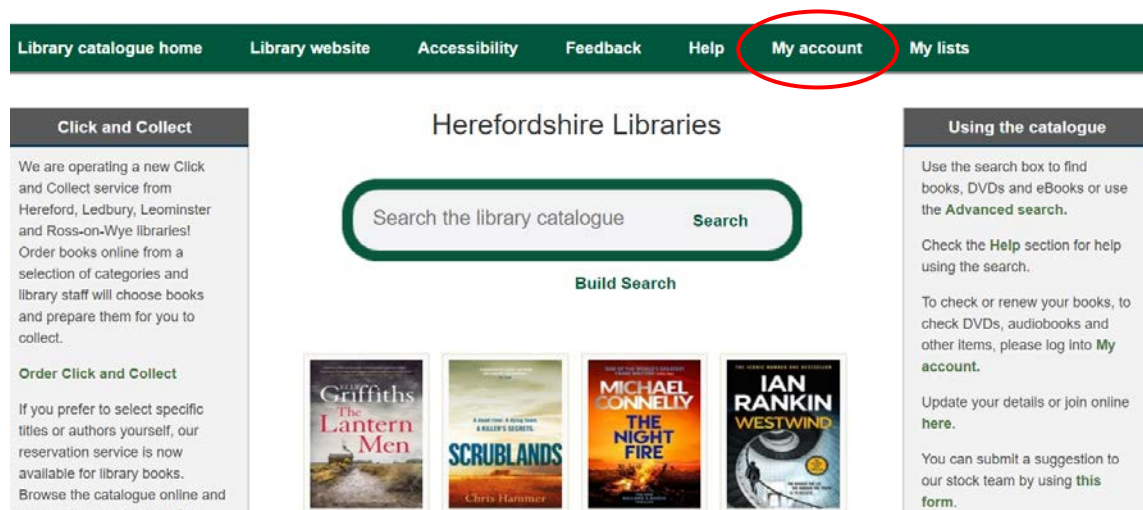


How to reserve items on the library catalogue

Reservations can be placed on any item on the Herefordshire Libraries catalogue. You can reserve titles free of charge, and when they are available they will be delivered to your local library for you to collect.

Step 1 Log in to your account

Go to www.herefordshire.gov.uk/libraries/search and sign into 'My account' with your library account number and PIN.



Library catalogue home Library website Accessibility Feedback Help **My account** My lists

Herefordshire Libraries

Search the library catalogue Search

Build Search

Click and Collect

We are operating a new Click and Collect service from Hereford, Ledbury, Leominster and Ross-on-Wye libraries! Order books online from a selection of categories and library staff will choose books and prepare them for you to collect.

Order Click and Collect

If you prefer to select specific titles or authors yourself, our reservation service is now available for library books. Browse the catalogue online and reserve books to click in from.

Using the catalogue

Use the search box to find books, DVDs and eBooks or use the **Advanced search**.

Check the **Help** section for help using the search.

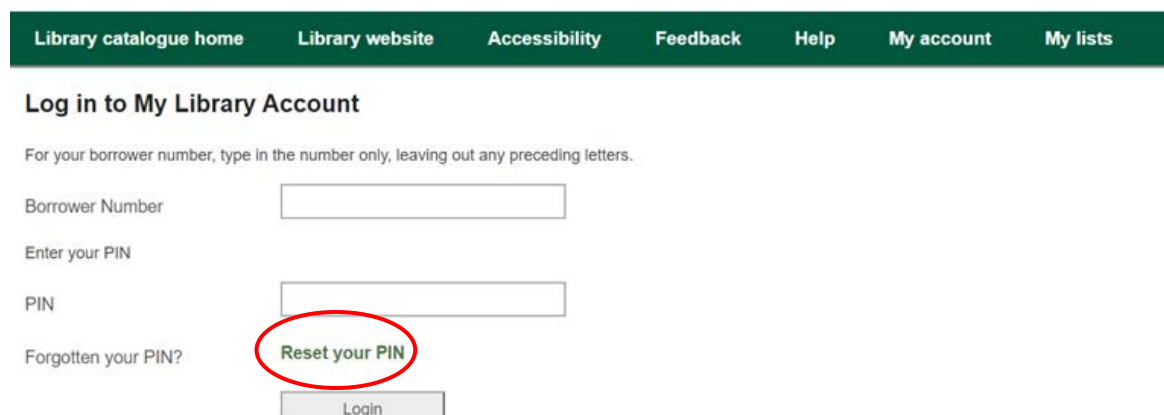
To check or renew your books, to check DVDs, audiobooks and other items, please log into **My account**.

Update your details or join online **here**.

You can submit a suggestion to our stock team by using this **form**.

You can find your account number on the back of your library card (include an 'X' if this appears as the last character) or in the email we sent if you joined the library online.

If you don't know your PIN, you can [reset it here](#).



Library catalogue home Library website Accessibility Feedback Help **My account** My lists

Log in to My Library Account

For your borrower number, type in the number only, leaving out any preceding letters.

Borrower Number

Enter your PIN

PIN

Forgotten your PIN? **Reset your PIN**

Login

Step 2 Search for items

Search for items using keywords from author and/or title in the box labelled 'Search the library catalogue'. Enter one or more keywords and click on 'Search'. For more tips on how to search for items see 'Help'.



Library catalogue home Library website Accessibility Feedback Help My account My lists Logout

Click and Collect

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Using the catalogue

Use the search box to find books, DVDs and eBooks or use the **Advanced search**.

Check the **Help** section for help using the search.

Step 3 Reserve items

To reserve a book, click 'Check Availability' on the title you want to reserve.



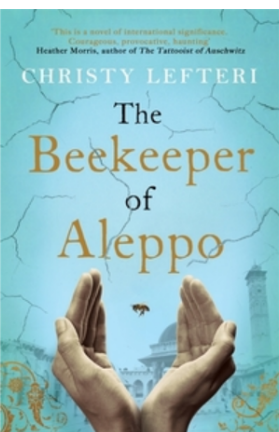
The beekeeper of Aleppo

By Lefteri, Christy, 1980- author
Hardback. English. **Published** London: Zaffre, 2019

Nuri is a beekeeper; his wife, Afra, an artist. They live a simple life, rich in family and friends, in the beautiful Syrian city of Aleppo - until the...

Rated ★★★★☆ from 6 users

Then select the library you would like to collect from using the drop-down list. Click 'Reserve' to place your reservation.



The beekeeper of Aleppo

Lefteri, Christy, 1980- author

Nuri is a beekeeper; his wife, Afra, an artist. They live a simple life, rich in family and friends, in the beautiful Syrian city of Aleppo - until the unthinkable happens. When all they care for is destroyed by war, they are forced to escape. But what Afra has seen is so terrible she has gone blind, and so they must embark on a perilous journey through Turkey and Greece towards an uncertain future in Britain. On the way, Nuri is sustained by the knowledge that waiting for them is Mustafa, his cousin and business partner, who has started an apiary and is teaching fellow refugees in Yorkshire to keep bees. As Nuri and Afra travel through a broken world, they must confront not only the pain of their own unspeakable loss, but dangers that would overwhelm the bravest of souls

Hardback, Book. English. General.
Published London: Zaffre, 2019

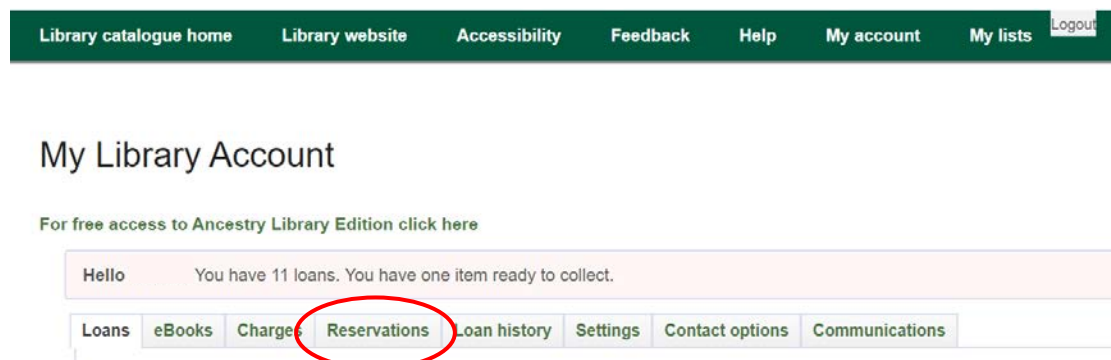
Rated ★★★★☆ from 6 users
No copies available at branches.

There is one reservation against this item.

Hereford
▼

Step 4 Confirmation and tracking progress

You will see confirmation that your reservation has been successfully placed and details on how to track its progress in 'My account' under 'Reservations'.



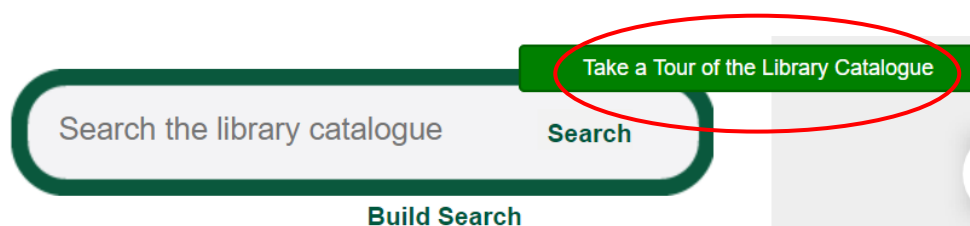
Step 5 Notification

When the item is ready to collect, we will send you an email to tell you the item is ready and when the library is open for collection.

If you need to add an email to your library account or to update your details, go to 'My account' and follow the instructions under 'Contact options'.

Step 6 More help

For more help with features of the catalogue, click 'Take a tour of the library catalogue' at any time for a quick tour.



You can also contact us at libraries@herefordshire.gov.uk or telephone 01432 261556 for further help to reserve items.