

Herefordshire

Community Safety Partnership

Herefordshire Community Safety Strategy

2017 – 2020

Contents

	SECTION
Foreword	1
Progress on Priorities for 2014/17	2
Herefordshire Community Safety Partnership Priorities 2017 - 2020	3
How does The Community Safety Partnership work?	4
HCSP Strategic Assessment – Key Indicators?	5

	SECTION
Priority: To reduce the harm from domestic violence and abuse	6
Priority: To reduce the number of first time entrants and the number of repeat young offenders in the youth justice system.	7
Priority: To promote community cohesion, address hate crime and prevent radicalisation	8
Priority: To reduce the exploitation of vulnerable people	9

The Herefordshire Community Safety Strategic Plan 2017-20 highlights how the Community Safety Partnership (HCSP) will tackle community safety issues within Herefordshire between 2017 and 2020.

Herefordshire Community Safety Partnership (HCSP) is a statutory partnership committed to making Herefordshire an even safer place to live, work and visit.

Herefordshire Community Safety Partnership will aim:

- To reduce the harm from domestic violence and abuse
- To reduce the number of first time entrants and the number of repeat young offenders in the youth justice system.
- To promote community cohesion, address hate crime and prevent radicalisation
- To reduce exploitation of vulnerable people.

And HCSP will continue to:

- Work together to reduce re-offending in Herefordshire
- Combat the misuse of drugs, alcohol and other substances in Herefordshire

Working in Partnership

The HCSP works closely with the Herefordshire Safeguarding Children Board (HSCB) and the Herefordshire Safeguarding Adults Board (HSAB) and the Herefordshire Health and Wellbeing Board (HWB).

In accordance with legislation the Herefordshire Community Safety Partnership will work alongside the West Mercia Police and Crime

Commissioner to collaboratively address crime and disorder in Herefordshire. This HCSP Strategic Plan shares common objectives with the West Mercia Police and Crime Plan.

HCSP will work alongside protection and enforcement agencies funded centrally that combat threats internationally, nationally and regionally.

Membership of the HCSP is taken from the responsible authorities and other key strategic partners. .

Community Safety Partnership Membership

- West Mercia Police – Herefordshire Policing Area Commander
- Herefordshire and Worcestershire Fire and Rescue – Group Commander
- Herefordshire Clinical Commissioning Group - Chief Officer
- Community Rehabilitation Company – Assistant Chief Officer with responsibility for Herefordshire
- National Probation Service – Chief Officer for West Mercia and Warwickshire
- Director of Public Health – Herefordshire Council
- Director of Adult Well Being – Herefordshire Council
- Director of Children’s Wellbeing – Herefordshire Council
- Programme Director Housing and Growth – Herefordshire Council
- Cabinet Member with responsibility for Community Safety
- Chair of Health and Wellbeing Board
- Chair of Safeguarding Adults Board (participant observer)
- Chair of Safeguarding Children’s Board (participant observer).

Progress on Priorities for 2014/17

2

The following priorities were identified for 2014/17:

- Reduce re-offending and bring offenders to account
- Address the harm caused by domestic violence and abuse (DVA)
- Reduce the volume of crime with an emphasis on addressing the harm caused by alcohol and drugs
- Promote community cohesion and reduce the volume of anti-social behaviour (ASB).
- An additional priority was agreed in 2015:
 - To address the harm caused by sexual violence and sexual exploitation on both children and adults.

Key milestones and achievements 2014 - 2017

Reduce re-offending and bring offenders to account

- Key to managing prolific offenders in Herefordshire is the Integrated Offender management programme (IOM), a multiagency approach intensively managing offenders. Cases are discussed at multi-agency case management meetings called ODOC, which means 'one day one conversation'. During 2016 Herefordshire had 39 offenders on the IOM cohort, some were in prison the remainder in the community. Whilst some of the people on the cohort reoffended, evidence highlighted the success of the programme.

The Herefordshire Troubled Families initiative, known locally as, 'Families First' works with both adult and young offenders.

Address the harm caused by domestic violence and abuse (DVA)

- Notable successes for the HCSP over the past 3 years include:
- The delivery of a Healthy Relationships Programme (GREAT) in schools
- The HCSP has strengthened the governance process for the Multi agency risk assessment conference (MARAC) overseeing the MARAC process and carried out several MARAC case audits to assess the effectiveness of MARAC
- The HCSP has strengthened the DVA professional training available to practitioners offering the DVA Awareness course, a free online e-learning resources on DVA and a quarterly MARAC Awareness training for professionals
- The DVA sub group commissioned a pilot voluntary DVA Perpetrator programme
- The HCSP has commissioned two valuable pieces of research over the past 24 months: The first an in-depth study investigating DVA in Black, Asian and other Minority Ethnic (BAME) communities that live in Herefordshire. The research revealed the additional vulnerabilities and barriers faced by BAME victims that stop victims accessing specialist support. The subsequent 'Silent Victim' Conference held in October

- 2016 had over 120 delegates attend
- The DVA Needs Assessment was completed in March 2017 and outlined the challenges, strengths, weaknesses and opportunities facing Herefordshire to combat DVA and support victims of DVA.

- the PREVENT Steering Group successfully implementing the CHANNEL Panel and training to raise awareness and prevent radicalisation, known as a 'Workshop to Raise Awareness of Prevent' – WRAP.

Address the harm caused by alcohol and drugs

- The subgroup charged with moving this priority forward in 2014 - 2017 had a clear remit to oversee the procurement of a specialist drug treatment service in Herefordshire and to ensure that criminal justice treatment pathways were in place and that the provider is working alongside criminal justice services to assist offenders to overcome substance misuse.

Promote community cohesion and reduce the volume of anti-social behaviour (ASB).

- Notable successes include:
 - the delivery of the noise intervention initiative for the summer months, to prevent ASB and noise at night and during the early hours of the morning
 - the initiative to tackle rogue trading and scams, in particular those that target the vulnerable
 - the continuing successful Multi-Agency Tasking and Co-ordination initiative (MATAC) to address incidents of ASB and crime in our community
 - establishing the Integrated Community Management (ICM) initiative in Hereford. This involved CSP agencies working with business, third sector colleagues and the Hereford city center Business Improvement District (BID) scheme.
- This group has also been responsible for addressing matters of hate crime in the County, positive interventions included:
 - Re-launching the Herefordshire 'No Prejudice Here' initiative.

Child sexual exploitation and adult violence and abuse.

- To address child sexual exploitation and adult violence and abuse, was added in 2015 in response to partnership concerns around victims of both CSE and adult exploitation
- Notable successes to tackle CSE include:
- the commissioning of an in-depth needs analysis of CSE in Herefordshire
- the introduction of CSE risk assessment tools and the performance of a live drama presentation, 'Chelsea's Choice', that was presented to senior pupils in Herefordshire High Schools
- the staging of a successful conference, 'Tackling CSE', in April 2016 aimed at practitioners and professionals.

Herefordshire Community Safety Partnership

Priorities 2017 – 2020

3

In 2017 the HCSP set the following priorities for 2017/20: 'To reduce the harm from domestic violence and abuse', 'to promote community cohesion, address hate crime and prevent radicalisation', 'to reduce the exploitation of vulnerable people' and 'to reduce sexual crimes involving children'. Investigating the high rate of children sexually abused in the county (2016 figs), it was found that one perpetrator, at one address, 'skewed' the figures for Herefordshire due to committing multiple crimes from that address. In January 2018, the HCSP agreed to adopt a new priority 'to reduce the number of first time entrants into the youth justice system and to reduce the number of repeat young offenders'. HCSP agreed to cease the work stream to reduce sexual crimes involving children, however, the child sexual exploitation strategic and operational groups remain in place under the Herefordshire Safeguarding Children Board (HSCB) partnership arrangements.

To reduce the harm from domestic violence and abuse.	To reduce the number of first time entrants and the number of repeat young offenders in the youth justice system.	To promote community cohesion, address hate crime and prevent radicalisation.	To reduce exploitation of vulnerable people.
<p>Herefordshire will continue to address domestic violence in the county by:</p> <ul style="list-style-type: none"> • providing preventative and awareness interventions • protecting victims and survivors • and by changing perpetrator behaviour. 	<p>In Herefordshire the rate of first time entrants into the youth justice system is high compared to national figures. Youth reoffending rates in Herefordshire are lower than national figures but higher than the rest of West Mercia. HCSP will carry out a needs analysis investigating the cohort of young offenders, the agencies that work with the cohort, identifying interventions and crime patterns.</p>	<p>HCSP will continue to deliver PREVENT interventions to reduce the threat of radicalisation. It will also continue to address hate crime, and promote fairness, acceptance, community and equality. The HCSP will continue to address matters of anti-social behaviour and continue to deliver interventions such as MATAAC.</p>	<p>Vulnerable people are targeted by criminals. There are a number of issues that require multiagency intervention including:</p> <ul style="list-style-type: none"> • modern slavery and human trafficking • female genital mutilation (FGM), forced marriage, and honour based violence. • The HCSP will look to prevent and protect vulnerable people from crime, ASB and exploitation.

Herefordshire Community Safety Partnership Priorities 2017 – 2020

In addition to the four priorities above the Herefordshire Community Safety Partnership will continue to:

Work together to reduce re-offending in Herefordshire.	Combat the misuse of drugs, alcohol and other substances in Herefordshire.
<p>Herefordshire intends to reduce offending. The CSP will seek assurance that effective interventions are in place and that multiagency working is addressing crime and repeat offending.</p> <p>The cross agency Integrated Offender Management (IOM) initiative will continue.</p>	<p>Substance misuse in our community continues to be a challenge. The HCSP requires assurance that preventative and treatment measures that are put in place are adequate and effective. The CSP will work alongside treatment providers, public health and the Health & Wellbeing Board.</p>

How Does the Community Safety Partnership work?

The Herefordshire Community Safety Partnership has a Board and several Delivery Groups to deliver HCSP Strategy.

Community Safety Partnership Board	Community Safety Partnership Delivery Groups	Inter Partnership Working Together and Joint Priorities
<p>The Herefordshire Community Safety Partnership Board meets quarterly. The Board will receive presentations from Priority Delivery Group Leads requesting assurance that action plans and targets are being delivered and achieved. The Board will receive performance data sets to identify how the Community Safety Partnership is making a difference.</p> <p>Where specific action is needed to progress objectives, the Board will task specific officers and sub-groups (known as Delivery Groups) and hold them to account.</p>	<p>The Community Safety Partnership’s priority Delivery Groups will produce action plans to achieve the agreed outcomes for each CSP priority.</p> <p>Delivery Groups will monitor performance indicators relevant to their work to measure if they are achieving targets and outcomes. The Delivery Groups will escalate any issues to the Community Safety Partnership Board when necessary.</p>	<p>The HCSP will work closely with the other statutory partnerships – the Herefordshire Safeguarding Children Board (HSCB), the Herefordshire Safeguarding Adults Board (HSAB) and the Herefordshire Health and Wellbeing Board (HWB).</p> <p>A number of HCSP Priorities are cross cutting issues across all statutory partnerships. For example, the DVA Delivery Group will lead on tackling domestic violence on behalf of all the partnerships.</p> <p>Both the HSAB and HSCB have an interest in tackling and preventing exploitation of vulnerable people, preventing radicalisation and hate crime, and HSCB wish to see a reduction in young offending rates.</p>

HCSP Strategic Assessment - Key Indicators 5

The Community Safety Partnership monitor's community safety issues on an annual basis by completing and refreshing a strategic assessment. Here are some key indicators:

Herefordshire is a safe county with low crime levels. But ...

First time entrants into the youth justice system

The rate of first time entrants into the youth justice system in Herefordshire is high compared to national figures.

Recorded hate crime has increased 38% in Herefordshire in 12 months

This was one of the lowest percentage increases across all areas of West Mercia.

Police recorded ASB complaints has seen no change in 2016

In 2016, there were 6,465 ASB offences recorded by West Mercia Police. This shows no significant change from those recorded in 2015 (6,434 offences). In the 12 months to February 2017, there were 1,365 reports to Environmental Health at Herefordshire Council. This excludes reports for fly-tipping. Noise is the most commonly reported problem.

Adult and children reoffending rates are too high

In 2015, of the 4,131 adult offenders in the local cohort, 1,002 reoffended and committed a total of 3,189 re-offences; 25.3 per cent of offenders were re-offenders, similar to both regional (24.2 per cent in West Midlands) and national (24.3 per cent in England and Wales) figures. Youth reoffending rates in Herefordshire are lower than national figures but higher than the rest of West Mercia. In 2015, of the 157 juvenile offenders in the local cohort, 64 reoffended and committed a total of 222 offences.

There is an upward trend of recorded domestic violence in Herefordshire.

The year to January 2016 Herefordshire police saw a 4.9% increase in DVA crime and 11.7% increase in DVA incidents compared to the previous year in Herefordshire West Mercia Women's Aid (WMWA) for the period December 2015 to November 2016, 1009 people were referred to WMWA. A 15% increase on same period previous year. For the same period the number of Herefordshire calls to and from WMWA helpline was 5542 (39% increase). WMWA have logged that 76% of children exposed to DA have been exposed 3 or more times.

Priority: To reduce the harm from domestic violence and abuse (Lead agency West Mercia Police) 6

HCSP Priority			
To Reduce the Impact of Domestic Abuse on Victims, their Families and the Community.			
Work stream 1		Reduce Perpetrator Behaviour and Reduce Re-offending	
Objectives:	<ul style="list-style-type: none"> ✓ Provide interventions for perpetrators ✓ Reduce re-offending 		
Outcomes:	<ul style="list-style-type: none"> • Reduce multiple perpetration of domestic violence by an individual. • Reduce repeat offending 	Indicators / measurement :	<ul style="list-style-type: none"> ➤ Number of known perpetrators. ➤ Number of perpetrators coming to notice one or more time in a 12 month period. ➤ DVA perpetrators on IOM cohort ➤ DVA perpetrators on MAPPA cohort. ➤ Number of perpetrators attending voluntary perpetrator scheme*. (*Subject to establishing voluntary scheme). ➤ Number of perpetrators completing voluntary perpetrator scheme*. (*Subject to establishing voluntary scheme). ➤ Number of offenders referred to Building Better Relationships (BBR) programme. ➤ Number of offenders completing Building Better Relationships (BBR) programme.

HCSP Priority			
To Reduce the Impact of Domestic Abuse on Victims, their Families and the Community.			
Work stream 2		Support Vulnerable Victims and those Hard to Engage.	
Objectives:	<ul style="list-style-type: none"> ✓ Identifying those that are vulnerable, hard to reach and those difficult to engage ✓ Address gaps in strategic and operational provision for those that are vulnerable and have additional needs. 		

Outcomes:	<ul style="list-style-type: none"> Victims are supported and safe 	Indicators / measurement:	<ul style="list-style-type: none"> ➤ Number of WMWA service users from vulnerable groups: BAME, GRT, 50+, Disabled, Suffering Dementia, those with Learning Difficulties. • Number of victims* from vulnerable groups: (West Mercia Police) BAME, GRT, 50+, Disabled, Suffering Dementia, those with Learning Difficulties. ➤ Number of people aged 17 and under who are at risk from DVA (West Mercia Police) ➤ Number of people aged over 17 who are at risk from DVA (West Mercia Police) ➤ Number of people aged 17 and under who are at risk from DVA (West Mercia Women's Aid) ➤ Number of people aged over 17 who are at risk from DVA (West Mercia Women's Aid) ➤ Number of people aged 17 and under who are at risk from DVA (Families First) ➤ Number of people aged 17 and under who are at risk from DVA (Herefordshire Children's Wellbeing) ➤ Number of adults who are at risk from DVA (Herefordshire Adult Wellbeing). ➤ Number of WRASAC clients (in past 12 month period) receiving support for sexual abuse/ rape that were/ are at risk from DVA. <p>*Definition of victim required.</p>
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HCSP Priority To Reduce the Impact of Domestic Abuse on Victims, their Families and the Community.			
Work stream 3 To Work in Partnership, Collaboratively helping those most at Risk of Harm.			
Objectives:	<ul style="list-style-type: none"> ✓ Delivering collaborative, preventative activity. ✓ Establish function(s) to share information and jointly assess risk. ✓ Offer early help to victims and families ✓ Assure HSCB and HSAB 		
Outcomes:	<ul style="list-style-type: none"> Appropriate multi-agency risk assessment and information sharing taking place. 	Indicators / measurement:	<ul style="list-style-type: none"> ➤ Number of children who experience incidences ➤ Number of children who experience repeat incidences of DVA ➤ Number of MARAC cases ➤ Number of Repeat MARAC cases

	<ul style="list-style-type: none"> • Provide effective preventative interventions for children. Children are safe. • Victims are supported and safe 		<ul style="list-style-type: none"> ➤ Number of children known to MARAC ➤ Number of children on child protection cases with DA markers. ➤ Average length of time on child protection plan. ➤ Number of Level 4 referrals to MASH with a DV indicator ➤ Triage number of low level (2&3) DV referrals to triage that are escalated (to level 4) ➤ Reported Incidents of Female Genital Mutilation (FGM), Forced Marriage (FM), and Honour Based Violence (HBV) as reported by social services, health and criminal justice. ➤ Number of children attending GREAT (Good relationships are equal and trusting).
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Priority: To reduce the number of first time entrants and the number of repeat young offenders in the youth justice system.

(Lead agency West Mercia Youth Justice Service)

7

HCSP Priority			
To Reduce first Time Entrants and Reoffenders into the Youth Justice System - Lead agency West Mercia Police			
Work stream 1		To Commission and Complete a Needs Analysis to Understand Youth Offending in Herefordshire	
Objectives:	<ul style="list-style-type: none"> ✓ To reduce the number of incidents and crimes committed by young people ✓ To reduce the number of first time entrants into the youth criminal justice system ✓ To reduce youth reoffending rates ✓ To commission a multiagency support service for young offenders 		
Outcomes:	<ul style="list-style-type: none"> • Identify and understand the cohort of first time entrants into the youth justice system • Identify and understand the cohort of repeat young offenders • To produce an informed action plan to prevent young offending and reduce reoffending rates. 	Indicators / measurement:	<ul style="list-style-type: none"> ➤ Number of First Time Entrants into the Youth Criminal Justice System. ➤ Number of young repeat offenders. ➤ Further indicators to be confirmed.

- **To provide alternatives to criminalising young people including alternative out of court disposals and community resolutions.**

Priority: To promote community cohesion, address hate crime and prevent radicalisation. (Lead agency Herefordshire Council)

8

HCSP Priority		To Promote Community Cohesion and Address Hate Crime	
Work stream 1	Intervene early and work across agencies to address low level crime which leads to an increase in community tensions and impacts on vulnerable residents		
Objectives:	<ul style="list-style-type: none"> ✓ Target support to individuals, at a time when they may be at their most vulnerable; ✓ Ensure an effective multi-agency team approach to resolving locally identified issues; ✓ Raise awareness of low level ASB and the impact that it has on local communities and vulnerable individuals. 		
Outcomes:	<ul style="list-style-type: none"> • Reduction in impact of low level crime on the lives of residents; • Communities in Herefordshire are safe and attractive places where people want to live; • Improved response to vulnerable victims of ASB. 	Indicators / measurement:	<ul style="list-style-type: none"> ➢ Levels of ASB including by type and any hotspots; ➢ Levels of Env Health ASB (noise, fly tipping, abandoned vehicles);

HCSP Priority		To Promote Community Cohesion and Address Hate Crime	
Work stream 2	Challenge attitudes that underpin hate crimes, respond to the needs of victims and deal effectively with offenders		
Objectives:	<ul style="list-style-type: none"> ✓ To raise awareness about hate crime and increase community confidence to report it; ✓ Ensure that the operational response to hate crime is effective and results in perpetrators being detected and facing proportionate sanctions; ✓ Respond to hate crime in a joined-up way to ensure that the right support is provided to vulnerable victims 		

Outcomes:	<ul style="list-style-type: none"> • Improved response to hate crimes and incidents; • Effective sanctions for perpetrators of hate crime; • Increased confidence in reporting hate crimes and incidents. 	Indicators / measurement:	<ul style="list-style-type: none"> ➤ Levels of hate crime and hate crime incidents by type ➤ Levels of repeat offenders of hate crime ➤ Levels of repeat victims of hate crime
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HCSP Priority			
To Promote Community Cohesion and Address Hate Crime			
Work stream 3		Proactively build cohesion within and between communities in Herefordshire	
Objectives:	<ul style="list-style-type: none"> ✓ To develop a strong sense of responsibility and belonging in both changing and established communities; ✓ To tackle issues which exist within and between communities 		
Outcomes:	<ul style="list-style-type: none"> • Herefordshire is a place where community tensions are understood and resolved positively at an early stage; • Herefordshire is a place where people feel welcome and where people from different backgrounds get on well together. 	Indicators / measurement:	<ul style="list-style-type: none"> ➤ Levels of reported hate crimes and incidents; ➤ Levels of use of powers under ASB Act 2014

Priority: To reduce the exploitation of vulnerable people. (Lead agency West Mercia Police)

9

HCSP Priority		Reducing the Exploitation of Vulnerable People	
Work stream 1		To Identify Victims, Perpetrators and Level of Threat	
Objectives:	<ul style="list-style-type: none"> ✓ To understand the prevalence of Modern Slavery and Human Trafficking in Herefordshire ✓ To understand the prevalence of FGM in Herefordshire ✓ To understand the prevalence of Forced Marriage (FM) in Herefordshire ✓ To understand the prevalence of (so called) Honour Based Violence (HBV) in Herefordshire ✓ To understand the prevalence of Adult Sexual Exploitation in Herefordshire ✓ To prevent the Financial Exploitation of Vulnerable Adults ✓ To effectively disrupt County Lines from operating in Herefordshire 		
Outcomes:	<ul style="list-style-type: none"> • Modern day Slavery and Human Trafficking is prevented in Herefordshire • FGM, FM and HBV does not take place in Herefordshire • Vulnerable children and adults are identified and kept safe. • County Lines is disrupted in Herefordshire • Vulnerable Adults in Herefordshire are not financially exploited • Adult Sexual Exploitation does not take place in Herefordshire and victims are supported into recovery. 	Indicators / measurement:	<ul style="list-style-type: none"> ➤ Number of submitted reports to the home office reporting modern day slavery and human trafficking. ➤ Number of notifications of FGM ➤ Incidents of FM and HBV known to agencies ➤ Number of vulnerable children and adults that are victims of crime and incidents. * Definition to be finalised ➤ Number of adults supported following sexual exploitation *Definition to be finalised

