

Learning disability plan to support the strategy – Overview-April 2019

Theme – All themes					
	What did we say we would do?	Who	By When	Update	Report
1	Agree performance data to be shared between commissioning organisations.	Head of care commissioning	To be signed off March	The Sustainability and Transformation Plan (STP) delivers joint working across Herefordshire and Worcestershire council areas and the Clinical Commissioning Groups. The local STP Learning Disability (LD) group have a shared vision and key priorities, the LD strategies are aligned to the STP plan. A SWOT (an analysis of Strengths, Weaknesses, Opportunities and Threats) has been developed and dashboard metrics identified across health and social care that align to the STP. The dashboard is on track to go live in March 2019.	 Dashboard LF.docx
2	Commission changes to council systems to improve the data collection for performance monitoring.			Metrics identified across the system are based on available reporting systems. A data cleanse has identified a need for training and increased awareness for operators of the system. Baseline data has been added.	
3	Develop quarterly performance reports to enable elected members to have oversight of the implementation of the Learning Disability Strategy.			Implementation plan to be maintained with progress updates. Scrutiny report and presentation completed in March 2018 and available to members of the public.  ppt AWB Scrutiny 05.03.19 final.pptx	
4	Implement LD performance dashboard for operational activity and commissioned services			Metrics identified based on current reporting availability, and draft dashboard in development. Baseline data identified and Some slippage with go live due to a more complex joint approach being taken with council, CCG, 2G and WVT data.	
5	Engage with LDPB (Learning Disability Partnership Board) to develop engagement models and processes for carrying out qualitative outcome surveys with people with learning disabilities.			Engagement event in February 2019. A remodel of the board has created more inclusive ways of working, greater accountability and check and challenge processes are in place. Nothing about us without us – Engagement cycle approved by the board and launch being planned for Summer 2019.	

6	Carry out a market condition survey of commissioned and non-commissioned learning disability services (residential and nursing homes; supported living; daytime activity services; supported employment; advocacy services etc.)	March 2019- now deferred to March 2020	Strategic decision to reschedule - this work is to take place after a commissioning strategy has been developed in 2019. Then LD, Home Care and residential and nursing market condition surveys will be developed in tandem, and they will replace the market position strategy for 2020.	
7	Carry out a review of the role and purpose of the LDPB (Learning Disability Partnership Board) and review governance		2 workshops with the LDPB have informed a remodel of the board, with new governance and terms of engagement, including links to user reference groups. Councillors acting as LD Champions in place and are engaged with the strategy.	 LDPB review LF.docx
8	Develop a learning disability commissioning plan for 2019-2021. Plan the next steps for delivery of strategic outcomes Plan future engagement activity		An event and processes to deliver it are built into the remodel of the LDPB. Plan for 2019-20 is work in progress. This will also include regional and national actions such as the NHS 10 year plan and translating this into local delivery.	

Theme 1 – Where I live

	What did we say we would do?	Who	By When	Update	Report
9	Fully assess a provider-led proposal for a step-up/step-down transitional accommodation service for people with learning disabilities and complex or high risk behaviours.	TCP Transforming Care) board	April 2019	Supported living framework of providers has been developed with new specification. This has resulted in the recent housing development at Whitecross and the commissioning of a night response service. Moor House supported living now available with recovery model of support. The out of county cohort is being analysed and early conversations are being held with Worcester Council to scope a joint Dynamic Purchasing System (DPS) for complex needs.	 Accommodation project LF.docx
10	Research relevant cross-sector best practice in other areas. Develop project initiation document (PID) Carry out a cost benefit analysis Put forward a project for a corporate capital programme for 2019 onwards.	Head of care commissioning	April 2019	The commissioning strategy is scheduled to be published in Spring/Summer 2019. This will inform the commissioning proposals. The Accommodation Group and the proposed new customer journey will provide the strategic information to inform a future costed commissioning proposal. Ongoing scoping of accommodation needs and future models of delivery is continuing.	

11	Ensure commissioned properties are completed to the required specification.	LD commissioner	Project slipped to December 2018 due to building delays September 2018 –	7 out of 8 tenants have moved into new properties (1 person pending). Specification of support provider designed to suit identified cohort. Procurement complete and provider mobilised to deliver new night response service which is scalable. Assessments and support plans are complete. Move in complete. Savings scoped for year 1, 2 and 3. Savings tracked and on target (pending timely move in of 8th person). Pilot is being monitored.	 Supported living development LF.docx
12	Liaise with operational teams to ensure assessments and support plans are completed.				
13	Issue a 'mini-competition' for support providers via the Supported Living Framework.				
14	Liaise with Supported Housing Officer to agree an enhanced housing benefit.				
15	Liaise with Fortis Living over tenancy sign-up.				
16	Work with a new support provider to ensure robust mobilisation plan is in place.				

Theme 2 - What I do during the day

	What did we say we would do?	Who	By When	Update	Report
17	To Increase the number of Supported Internship starters (increase from 10)	Senior Advisor - Post-16 Learning and Skills	March 2019	Provision and curriculum continues to be developed to increase opportunities. Performance data to be reported September 2019	 Employment and training LF.docx
18	Increase the number of young people gaining employment (baseline and target increase to be established and agreed).			Data sources have been looked at to agree which one to use i.e. CCIS (Participation/NEET* tracking system) and how this can be measured for what period *NEET – not in Education, Employment or Training	
19	Establish a Supported Internship Forum.			This has now been extended to include employment as well as supported internships. The launch is planned for Learning Disability Week 17 to 23 June 2019.	
20	Implement a programme of job coaching.			Supported employment contract with 2 job coaches started in March 2019. Model aligned to BASE (British Association of Supported Employment). Supported Internships include job coaching. Training for Job coaches being explored	
21	Develop a multi-agency project to improve training and employment	Head of care com	Planning activity	Core members identified and developing this work through the Supported internship and Employment Forum.	

	opportunities and infrastructure for people with learning disabilities in Herefordshire.				
22	Research existing countywide offer, carry out a gap analysis and identify local / regional / national examples of innovation and best practice, e.g. the Gloucestershire 30:30 Employment Project.				Projects explored and being scoped with lessons learnt from Gloucestershire who are about to relaunch their project.
23	Develop a project initiation document (PID) outlining project proposal and desired outcomes				PID developed
24	Establish project partners and terms of reference (TOR)				TOR developed
25	Develop proposal for development of council service contracts to become opportunities for training and employment for people with learning disabilities				Social value to be built within procurement process. Proposal being scoped and to be presented to Contracts and Commissioning Board May 2019

Theme 3 - Being Healthy and Safe

	What did we say we would do?	Who	By When	Update	Report
26	2G* Review - Engage with users of service to develop satisfaction measures and engaged with the Learning Disability Partnership Board to ensure stakeholders are informed about changes. *2G – 2Gether NHS Foundation Trust	CCG	Implementation of review by March 2019	Developed in conjunction with service user group “keep it simple”. Rating scale (smiley faces) system ready to be implemented April 2019. Developed in conjunction with service user group “keep it simple”.	
27	2G review - Ensure performance measures to support commissioning activity across health and social care.			Limited KPI's (Key Performance Indicators) in the contract. Own performance measures developed and key metrics being built into the shared dashboard.	
28	2G review - Develop specific measures for showing changes supporting			Reasonable adjustment toolkit, Quality of life measures, Green light tool kit applied. All resources in use. Outcomes will inform and link to the shared dashboard.	

	reasonable adjustment in mainstream primary care.				
29	2G review - Develop plans for potential extension of services outside of office hours.				Business case developed by 2G for an out of hour's service and sent to NHS England. Economic assessment completed.
30	Continue to explore potential use of the NHS Transforming Care 'Building the right support' capital fund.	TCP Board	2018-19		Application submitted by Herefordshire but due to low numbers in TCP (Transforming Care Project) cohort, the application not agreed. Opportunities to be scoped as part of wider consideration of working across the STP.
31	Ensure correct purchasing, quality assurance and risk management arrangements are in place for new spot-purchased supported living services.				Providers now registered onto new supported living framework which ensures quality checks and purchasing arrangements in place. And scoping joint DPS (Dynamic Purchasing System) with Worcestershire Council.
32	Develop joint funding protocols for placements.				Ongoing work of Section 117 and CHC (Continuing Health Care) funded placements. All individuals negotiated at Joint Funding Panel.
33	Identify required skill level to successfully work with people with very complex high-risk behaviour and ensure these enhanced requirements are commissioned through the supported living framework.				The TCP has developed a workforce plan for the West Midlands. The local implications are currently being scoped to focus on the needs of those on the risk register.

Theme 4 - Citizenship, Choice and Control

	What did we say we would do?	Who	By When	Update	Report
34	<p>Develop a new approach to safety on public transport and encouraging people with learning disabilities to travel independently where possible.</p> <p>This work to include;</p> <ul style="list-style-type: none"> • Address issue with transport providers, • Promote the 'Safe Spaces' scheme, • Work with the Police, schools and colleges to increase awareness 	LDPB	Plan by January 2019	<p>The LDPB March meeting was themed "Citizenship, Choice and Control"</p> <p>A pilot has been worked up with a private bus company, Mencap and the Street Pastors to extend the Safe Places scheme to public transport. Launch planned for June 2019.</p> <p>This project is being managed by the council's Transport Dept.</p> <p>The LDPB is also engaging with FE (Further Education) providers on issues of safety.</p>	 <p>Public transport safe places scheme LF.doc</p>

