

Questionnaires

- Questionnaires 1-8
- Questionnaires during consultation

Questionnaires

- Questionnaires 1-8

We invite you to complete this questionnaire to give us your views about the Hereford Area Plan (HAP) and Hereford Transport Package (HTP). Your comments will be treated confidentially.

The consultation exhibition materials provide information on the HAP and HTP. These are available to view at The Courtyard between Tuesday 4 April and Thursday 6 April 2017, and at Hereford Library between Tuesday 11 April and Friday 19 May 2017. Consultation information is also available online at www.herefordshire.gov.uk/HerefordConsultation. An online version of the questionnaire is available on this webpage.

The questionnaire has **three main sections**: HAP, HTP and the consultation in general. You are welcome to **only answer questions** on the topics which are of interest to you if you would prefer.

Post Code*: [REDACTED]

*This is only required to check the geographical origin of responses.

The Hereford Area Plan

Please complete this section of the questionnaire to provide feedback on the Hereford Area Plan. The associated Issues and Options Paper will help you to respond to the questions.

Housing

Question 1: Can greater use be made of land that has been previously developed (Brownfield land) for new housing?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, how?

Question 2: Should planning policies be developed to help meet the needs of specific groups of the population, for example older people?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 3: Should the plan provide advice upon an appropriate density of housing development in different parts of the city?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 4: Do you agree that the HAP should only identify housing sites for a minimum of 10 or more dwellings?

- a) Yes
- b) No

a)	
b)	✓

If no, please explain

Some sites could be for affordable housing of a greater density.

Question 5: Should there be a boundary drawn to show where new development can happen and where it should be limited to protect the countryside?

- a) Yes
- b) No

a)	✓
b)	

If yes, what are the most important factors to help define it?

Where there is undeveloped farmland it should be protected as much as possible

Question 6: Should the HAP include additional policies for affordable housing in addition to those in the Core Strategy?

- a) Yes
- b) No

a)	✓
b)	

If yes, should the plan be specific on types and tenures of affordable homes required?

- c) Yes
- d) No

c)	✓
d)	

Question 7: Should the plan contain guidance around Houses in Multiple Occupation (HMO)?

- a) Yes
- b) No

a)	✓
b)	

If yes, what are the main factors that should be considered?

Some houses should be specified as to how many persons should occupy them.

Question 8: Should the HAP include a policy to encourage self and custom built homes?

- a) Yes
- b) No

a)	✓
b)	

If yes, what issues should it include?

Only with careful consideration

Question 9: Should guidelines be given within the plan to support methods of high quality design?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, are there any particular issues that should be covered?

Social and Community Facilities and Open Spaces

Question 10: Should there be policies to address how developers can contribute towards community facilities?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 11: Are there improvements that need to be made to existing community facilities?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If yes, where?

Question 12: What factors should be taken into account when protecting areas of open space?

Open space must be large enough to allow for some sport (football) etc.

Question 13: Are there under-utilised parks, playgrounds or areas of open space that could be put to a different open space use, for example allotments or community gardens?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If yes, what and where?

allotments should be kept or allowed in new places in the plan.

Question 14: Do you think there is a need for more allotment provision, for example as part of new housing developments or on existing open spaces?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, where?

Wherever it is decided.

Question 15: Do you think the correct issues have been identified relating to sport, community facilities and open space in this document?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If no, please explain

More playing grounds

Movement (see also associated Hereford Transport Package questions 46 – 52)

Question 16: How can access to the railway station be improved?

not sure - more access

from the North side if possible - but too built up.

Question 17: Could the current city car parks be used more effectively or improved?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If yes, how?

Question 18: Is there a need for more car parking to be identified?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what form should it take?

- a) Multi-storey provision
- b) Park and choose provision
- c) Other

a)	<input type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input checked="" type="checkbox"/>

x Park & Ride a priority.

Question 19: Would it be appropriate to develop a policy requirement for proposals for larger developments to provide a Travel Plan as part of a planning application?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

Question 20: Can you suggest better ways to manage freight transportation throughout the city?

Jobs

Question 21: Should the HAP identify more land for new employment development?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what type of development eg. offices, manufacturing?

Manufacturing - if possible

Question 22: Should the HAP aim to broaden the local economy by supporting a wider range of employment types?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what types would you suggest?

*Engineering - Food processing -
Inter. Net offices*

Question 23: Should the HAP allow for a broader range of activities on existing employment sites of poorer quality?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what would be considered an appropriate alternative use? Eg Sport and leisure facilities.

City centre and retail

Question 24: Should the HAP identify land for further new retail development?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

Question 25: Should the HAP define the key shopping streets and keep them mainly for retail uses?

- a) Yes
- b) No

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b)	<input type="checkbox"/>

Question 26: Should the HAP allow for different uses where suitable in underutilised areas of the city centre?

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Question 27: Should the HAP offer additional policy to encourage use of the upper floors in the town centre for residential use?

- a) Yes
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Question 28: Is additional policy required for retail development proposals outside the city centre?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

University

only on a limited scale - i.e. small shops for food etc.

Question 29: Which parts of the city could best accommodate university buildings and facilities either through conversion of existing building or new buildings?

In the Centre if possible.

Question 30: What opportunities are there for university facilities to be shared with the public and/or the wider community e.g. shared conference facilities?

If the university has enough meeting rooms / conference rooms - 'yes'

Question 31: Do you think there is potential for the new university to share facilities with the existing colleges to expand on existing partnership between educational institutions?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, please explain

There might be - but it wants thinking about.

Leisure and Tourism

Question 32: Should additional hotel and/or conference facilities be provided in Hereford?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, where?

On the ring ~~road~~ road being constructed.

Question 33: Could better use be made of the River Wye as a tourist attraction and for leisure activities whilst protecting its special qualities?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, how?

Question 34: Is there a need for any additional policy relating to the restoration of the Canal?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If yes, what issues should be covered by that policy?

Question 35: Are there any opportunities to provide new or expanded leisure facilities that should be considered or identified by the HAP?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what?

Good cricket ground - good tennis facilities.

Natural Environment

Question 36: Are there ways the green infrastructure could be improved? Please refer to Section 15 of the HAP Issues and Options Paper.

- a) Yes
- b) No

a)	
b)	✓

If yes, how?

Question 37: Are there any areas that require better connectivity of wildlife corridors?

- a) Yes
- b) No

a)	
b)	✓

If yes, where?

Question 38: Should the HAP include additional policies to protect the landscape and environmental qualities of the city?

- a) Yes
- b) No

a)	
b)	✓

If yes, what issues should these policies include?

Question 39: Can we achieve greater access to and use of the river whilst respecting its special qualities?

- a) Yes
- b) No

a)	✓
b)	

If yes, how?

Question 40: Should the HAP include a policy that relates to how land use affects pollution?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If so, what issues should the policy cover?

Good drainage of roads & built up areas.

Question 41: Should the HAP address the issue of climate change?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Built Environment

Question 42: Do you think more specific and detailed policies for the historic environment and heritage assets in addition to those included in the Core Strategy are required in the HAP?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, please explain

Question 43: Do you think that specific policies are required to achieve high quality design in locations where planning proposals could impact upon heritage assets?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 44: Should the plan include guidelines to be used when existing conservation areas are being reviewed or new ones designated?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 45: Are there additional issues or options which the HAP could look to address or do you have any other comments upon the contents of the document?

1. Careful consideration of building types - diversity important.

2. Areas of green corridors left where possible

Please go to question 53 if you do not wish to give feedback on the Hereford Transport Package

The Hereford Transport Package

Please complete this section of the questionnaire to provide feedback on the Hereford Transport Package. Your feedback will contribute to the development of possible bypass routes, and walking, cycling, bus and public space improvements within Hereford.

Question 46: Do traffic conditions in Hereford need to be improved?

- a) Yes
b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 47: What do you think are the current transport problems in Hereford?

Please rank your top five responses, where 1 is the biggest problem.

- a) Traffic congestion
b) Long delays at signal junctions
c) Lack of pedestrian crossings
d) Poor access to public transport
e) Poor cycling/walking infrastructure
f) Difficulty crossing busy roads
g) Traffic noise
h) Poor air quality
i) Vehicle emissions
j) Poor public transport links to rural areas
k) Volume of heavy goods vehicles
l) Dependency on car use
m) Other. Please specify below.

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>
d)	<input checked="" type="checkbox"/>
e)	<input checked="" type="checkbox"/>
f)	<input checked="" type="checkbox"/>
g)	<input type="checkbox"/>
h)	<input checked="" type="checkbox"/>
i)	<input checked="" type="checkbox"/>
j)	<input type="checkbox"/>
k)	<input type="checkbox"/>
l)	<input checked="" type="checkbox"/>
m)	<input type="checkbox"/>

Question 48: Most short distance journeys in Hereford are made by car. What do you think puts some people off walking, cycling or using the bus for short trips?

*Bus stops are not evident and
Buses are not seen around the town.*

The Hereford Transport Package will help us deliver a healthy and prosperous city by enabling new jobs and homes, improving existing journeys and promoting healthy lifestyles and less polluting types of transport.

The two main components of the package are:

- A new road to the west of the city. The exact route has not been determined but would include a new river crossing and junctions.
- Improvements in Hereford to increase walking, cycling and bus use for short distance journeys, and more attractive and healthier public spaces.

The proposed Hereford Bypass

Question 49: We are in the early stages of identifying possible bypass routes. How important do you think the following factors are in choosing the bypass route?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important do you think the following factors are in choosing the bypass route?

- Factors to consider
- a) Impact on homes
 - b) Impact on businesses
 - c) Impact on landscape (e.g. historic buildings)
 - d) Reducing traffic in Hereford
 - e) Less congestion in Hereford
 - f) Access for tourism
 - g) Improved facilities for walkers, cyclists, bus users
 - h) Improved access to jobs and education
 - i) Are there other constraints within the Core Strategy bypass corridor we need to be aware of? Please specify below.

	Level of Importance (please circle)				
a)	1	2	3	4	5
b)	1	2	3	4	5
c)	1	2	3	4	5
d)	1	2	3	4	5
e)	1	2	3	4	5
f)	1	2	3	4	5
g)	1	2	3	4	5
h)	1	2	3	4	5
i)	1	2	3	4	5

The proposed walking, cycling, bus and public space improvements

Question 50: Which of the following improvements do you think are your priorities?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important are the following factors to you?

- a) Safer and better **walking routes** (for example, the provision of wider footways, improved pedestrian crossing facilities, reduced speed limits and traffic-free routes)
- b) Safer and better **cycling routes** (for example, the creation of dedicated cycle lanes, cycle friendly junctions, reduced speed limits and traffic-free routes)
- c) More reliable and quicker **bus journeys** (for example, bus priority on key routes into and out of the city)
- d) More attractive **public space** (for example, boulevard-style streets, shared space and the planting of trees to create green corridors)
- e) More reliable and quicker **journeys by car** (for example more traffic lanes and measures that prioritise cars)

	Level of importance (please circle)				
a)	1	2	3	4	5
b)	1	2	3	4	5
c)	1	2	3	4	5
d)	1	2	3	4	5
e)	1	2	3	4	5

Question 51: Are there any locations where you think walking, cycling, bus and public space improvements would be beneficial? Please write up to three locations, problems and your suggested solutions.

Location	What is the problem?	How can we solve the problem?

Question 52: Are there any other options we need to consider to help manage Hereford's transport problems?

The consultation

Question 53: Would you like to be added to the HAP and/or HTP contact databases to be kept up to date about the project as it progresses?

- a) Yes, both the HAP and HTP databases
- b) Yes, just the HAP database
- c) Yes, just the HTP database
- d) No

a)	
b)	
c)	
d)	

If yes, please provide your contact details below.

Name _____

Email _____

Phone number _____

Question 54: How did you hear about the consultation? Please tick all that apply.

- a) Received a letter or email
- b) Poster
- c) Sunshine Radio
- d) Hereford Times newspaper
- e) Hereford Times online
- f) Council's website
- g) Facebook
- h) Twitter
- i) Word of mouth
- j) Other, please specify

a)	
b)	
c)	
d)	
e)	
f)	
g)	
h)	
i)	
j)	

Question 55: Did you attend a public exhibition?

- a) Yes
- b) No (Go to question 58)

a)	
b)	

Question 56

- a) Did you receive sufficient notification about the public exhibition?
- b) Did the exhibition meet your expectations?
- c) Was the information displayed sufficient to answer any questions you had?
- d) Was the venue suitable?
- e) Were the opening hours sufficiently long?
- f) Were the staff sufficiently informed to answer your questions?

	Yes	No
a)		
b)		
c)		
d)		
e)		
f)		

Question 57: Do you have any suggestions about how we might improve future exhibitions?

About you (optional)

All personal data will be treated in line with our obligations under the *Data Protection Act, 1998*. This means your personal data will not be shared.

The information collected will help us identify the types of community members that we have and haven't heard from, so we can seek feedback that is broadly representative of the Hereford community.

Question 58: Are you a member of a local business or organisation? (Please tick one box)

a) Yes, please specify

a)	
b)	
c)	

b) No

c) Prefer not to say

Question 59: Which age group do you belong? (Please tick one box)

a) 0-15

b) 16-24

c) 25-34

d) 35-44

e) 45-54

f) 55-64

g) 65-74

h) 75-84

i) 85+

j) Prefer not to say

a)	
b)	
c)	
d)	
e)	
f)	
g)	
h)	
i)	
j)	

Question 60: What is your gender? (Please tick one box)

a) Male

b) Female

c) Other

d) Prefer not to say

a)	
b)	
c)	
d)	

Question 61: Do you consider yourself to have a disability?

a) Yes

b) No

c) Prefer not to say

a)	
b)	
c)	

Access to Information

Herefordshire Council and its consultants will use the questionnaires to shape the Hereford Area Plan and Hereford Transport Package. The data collected will not be used for any other purpose and the questionnaire will be disposed of securely after they have served this purpose.

Herefordshire Council is subject to the Freedom of Information Act, 2000, (Fol) and Environmental Information Regulations (EIRs) which means that questionnaires may be released in response to a request for information. However, all personal data will be treated in line with our obligations under the Data Protection Act, 1998. This means your personal data will not be shared.

Alternative formats of this questionnaire are available upon request by emailing herefordconsultation@balfourbeatty.com or by writing to us at

FREEPOST:RTHL-BBZH-JATH
(Hereford Consultation)
Balfour Beatty Living Places
Unit 3, Thorn Business Park
Rotherwas
HEREFORD
HR2 6JT

Please return this questionnaire and feedback by MONDAY 22 MAY 2017

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE

We invite you to complete this questionnaire to give us your views about the Hereford Area Plan (HAP) and Hereford Transport Package (HTP). Your comments will be treated confidentially.

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- a) Yes
b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, how?

Question 2: Should planning policies be developed to help meet the needs of specific groups of the population, for example older people?

- a) Yes
b) No

a)	<input checked="" type="checkbox"/>
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Question 3: Should the plan provide advice upon an appropriate density of housing development in different parts of the city?

- a) Yes
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a)	<input checked="" type="checkbox"/>
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Question 4: Do you agree that the HAP should only identify housing sites for a minimum of 10 or more dwellings?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
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If no, please explain

Question 5: Should there be a boundary drawn to show where new development can happen and where it should be limited to protect the countryside?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what are the most important factors to help define it?

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- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, should the plan be specific on types and tenures of affordable homes required?

- c) Yes
- d) No

c)	<input checked="" type="checkbox"/>
d)	<input type="checkbox"/>

Question 7: Should the plan contain guidance around Houses in Multiple Occupation (HMO)?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
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If yes, what are the main factors that should be considered?

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- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
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If yes, what issues should it include?

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- a) Yes
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If yes, are there any particular issues that should be covered?

Social and Community Facilities and Open Spaces

Question 10: Should there be policies to address how developers can contribute towards community facilities?

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- b) No

a)	<input checked="" type="checkbox"/>
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- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, where?

FOOTBALL PITCH.

Question 12: What factors should be taken into account when protecting areas of open space?

SSSI STATUS, ACCESSIBILITY, RECREATIONAL USE.

Question 13: Are there under-utilised parks, playgrounds or areas of open space that could be put to a different open space use, for example allotments or community gardens?

- a) Yes
- b) No

?

a)	<input type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what and where?

Question 14: Do you think there is a need for more allotment provision, for example as part of new housing developments or on existing open spaces?

- a) Yes
- b) No

a)	
b)	

If yes, where?

Question 15: Do you think the correct issues have been identified relating to sport, community facilities and open space in this document?

- a) Yes
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a)	
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If no, please explain

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Question 17: Could the current city car parks be used more effectively or improved?

- a) Yes
- b) No

a)	
b)	

If yes, how?

Question 18: Is there a need for more car parking to be identified?

- a) Yes
- b) No

a)	
b)	

If yes, what form should it take?

- a) Multi-storey provision
- b) Park and choose provision
- c) Other

a)	
b)	
c)	

Question 19: Would it be appropriate to develop a policy requirement for proposals for larger developments to provide a Travel Plan as part of a planning application?

- a) Yes
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If yes, what type of development eg. offices, manufacturing?

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- a) Yes
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a)	<input checked="" type="checkbox"/>
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If yes, what would be considered an appropriate alternative use? Eg Sport and leisure facilities.

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- a) Yes
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- a) Yes
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University

Question 29: Which parts of the city could best accommodate university buildings and facilities either through conversion of existing building or new buildings?

ROBERT OWEN SCHOOL + NEW BUILDINGS IN NEW DEVELOPMENT?

Question 30: What opportunities are there for university facilities to be shared with the public and/or the wider community e.g. shared conference facilities?

THE MORE THE BETTER, BOOKSHOPS, OPEN LECTURES, USE OF FACILITIES.

Question 31: Do you think there is potential for the new university to share facilities with the existing colleges to expand on existing partnership between educational institutions?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, please explain

Leisure and Tourism

Question 32: Should additional hotel and/or conference facilities be provided in Hereford?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
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If yes, where?

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- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, how?

CLEANING UP BANKS & PATHS, MORE LAUNCHES, HISTORICAL WALK ALONG PATHS.

Question 34: Is there a need for any additional policy relating to the restoration of the Canal?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If yes, what issues should be covered by that policy?

Question 35: Are there any opportunities to provide new or expanded leisure facilities that should be considered or identified by the HAP?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what?

*WE HAVE ENOUGH GYM ALREADY
NEED ICE RINK + TRAMPOLINE PARK.*

Natural Environment

Question 36: Are there ways the green infrastructure could be improved? Please refer to Section 15 of the HAP Issues and Options Paper.

- a) Yes
- b) No

?

a)	
b)	

If yes, how?

NEED TO KEEP LOGS FLATS AS UNDISTURBED AS POSSIBLE.

Question 37: Are there any areas that require better connectivity of wildlife corridors?

- a) Yes
- b) No

?

a)	
b)	

If yes, where?

Question 38: Should the HAP include additional policies to protect the landscape and environmental qualities of the city?

- a) Yes
- b) No

?

a)	
b)	

If yes, what issues should these policies include?

Question 39: Can we achieve greater access to and use of the river whilst respecting its special qualities?

- a) Yes
- b) No

NOT SURE

a)	
b)	

If yes, how?

Question 40: Should the HAP include a policy that relates to how land use affects pollution?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If so, what issues should the policy cover?

Question 41: Should the HAP address the issue of climate change?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Built Environment

Question 42: Do you think more specific and detailed policies for the historic environment and heritage assets in addition to those included in the Core Strategy are required in the HAP?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, please explain

Question 43: Do you think that specific policies are required to achieve high quality design in locations where planning proposals could impact upon heritage assets?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 44: Should the plan include guidelines to be used when existing conservation areas are being reviewed or new ones designated?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 45: Are there additional issues or options which the HAP could look to address or do you have any other comments upon the contents of the document?

Please go to question 53 if you do not wish to give feedback on the Hereford Transport Package

The Hereford Transport Package

Please complete this section of the questionnaire to provide feedback on the Hereford Transport Package. Your feedback will contribute to the development of possible bypass routes, and walking, cycling, bus and public space improvements within Hereford.

Question 46: Do traffic conditions in Hereford need to be improved?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 47: What do you think are the current transport problems in Hereford?

Please rank your top five responses, where 1 is the biggest problem.

- a) Traffic congestion
- b) Long delays at signal junctions
- c) Lack of pedestrian crossings
- d) Poor access to public transport
- e) Poor cycling/walking infrastructure
- f) Difficulty crossing busy roads
- g) Traffic noise
- h) Poor air quality
- i) Vehicle emissions
- j) Poor public transport links to rural areas
- k) Volume of heavy goods vehicles
- l) Dependency on car use
- m) Other. Please specify below.

a)	1
b)	2
c)	
d)	
e)	
f)	
g)	
h)	5
i)	4
j)	
k)	3
l)	
m)	

Question 48: Most short distance journeys in Hereford are made by car. What do you think puts some people off walking, cycling or using the bus for short trips?

VEHICLE EMISSIONS

The Hereford Transport Package will help us deliver a healthy and prosperous city by enabling new jobs and homes, improving existing journeys and promoting healthy lifestyles and less polluting types of transport.

The two main components of the package are:

- A new road to the west of the city. The exact route has not been determined but would include a new river crossing and junctions.
- Improvements in Hereford to increase walking, cycling and bus use for short distance journeys, and more attractive and healthier public spaces.

The proposed Hereford Bypass

Question 49: We are in the early stages of identifying possible bypass routes. How important do you think the following factors are in choosing the bypass route?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important do you think the following factors are in choosing the bypass route?

Factors to consider	Level of importance (please circle)				
a) Impact on homes	1	2	3	4	5
b) Impact on businesses	1	2	3	4	5
c) Impact on landscape (e.g. historic buildings)	1	2	3	4	5
d) Reducing traffic in Hereford	1	2	3	4	5
e) Less congestion in Hereford	1	2	3	4	5
f) Access for tourism	1	2	3	4	5
g) Improved facilities for walkers, cyclists, bus users	1	2	3	4	5
h) Improved access to jobs and education	1	2	3	4	5
i) Are there other constraints within the Core Strategy bypass corridor we need to be aware of? Please specify below.	1	2	3	4	5

The proposed walking, cycling, bus and public space improvements

Question 50: Which of the following improvements do you think are your priorities?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important are the following factors to you?

	Level of importance (please circle)				
a) Safer and better walking routes (for example, the provision of wider footways, improved pedestrian crossing facilities, reduced speed limits and traffic-free routes)	1	2	3	4	5
b) Safer and better cycling routes (for example, the creation of dedicated cycle lanes, cycle friendly junctions, reduced speed limits and traffic-free routes)	1	2	3	4	5
c) More reliable and quicker bus journeys (for example, bus priority on key routes into and out of the city)	1	2	3	4	5
d) More attractive public space (for example, boulevard-style streets, shared space and the planting of trees to create green corridors)	1	2	3	4	5
e) More reliable and quicker journeys by car (for example more traffic lanes and measures that prioritise cars)	1	2	3	4	5

Question 51: Are there any locations where you think walking, cycling, bus and public space improvements would be beneficial? Please write up to three locations, problems and your suggested solutions.

Location	What is the problem?	How can we solve the problem?

Question 52: Are there any other options we need to consider to help manage Hereford's transport problems?

The consultation

Question 53: Would you like to be added to the HAP and/or HTP contact databases to be kept up to date about the project as it progresses?

- a) Yes, both the HAP and HTP databases
- b) Yes, just the HAP database
- c) Yes, just the HTP database
- d) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>
d)	<input type="checkbox"/>

If yes, please provide your contact details below.

Name

Email

Phone number

Question 54: How did you hear about the consultation? Please tick all that apply.

- a) Received a letter or email
- b) Poster
- c) Sunshine Radio
- d) Hereford Times newspaper
- e) Hereford Times online
- f) Council's website
- g) Facebook
- h) Twitter
- i) Word of mouth
- j) Other, please specify

a)	<input type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>
d)	<input type="checkbox"/>
e)	<input type="checkbox"/>
f)	<input type="checkbox"/>
g)	<input type="checkbox"/>
h)	<input type="checkbox"/>
i)	<input checked="" type="checkbox"/>
j)	<input type="checkbox"/>

Question 55: Did you attend a public exhibition?

- a) Yes
- b) No (Go to question 58)

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 56

- a) Did you receive sufficient notification about the public exhibition?
- b) Did the exhibition meet your expectations?
- c) Was the information displayed sufficient to answer any questions you had?
- d) Was the venue suitable?
- e) Were the opening hours sufficiently long?
- f) Were the staff sufficiently informed to answer your questions?

	Yes	No
a)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Question 57: Do you have any suggestions about how we might improve future exhibitions?

About you (optional)

All personal data will be treated in line with our obligations under the *Data Protection Act, 1998*. This means your personal data will not be shared.

The information collected will help us identify the types of community members that we have and haven't heard from, so we can seek feedback that is broadly representative of the Hereford community.

Question 58: Are you a member of a local business or organisation? (Please tick one box)

a) Yes, please specify

a)	
b)	
c)	<input checked="" type="checkbox"/>

b) No

c) Prefer not to say

Question 59: Which age group do you belong? (Please tick one box)

a) 0-15

b) 16-24

c) 25-34

d) 35-44

e) 45-54

f) 55-64

g) 65-74

h) 75-84

i) 85+

j) Prefer not to say

a)	
b)	
c)	
d)	
e)	<input checked="" type="checkbox"/>
f)	
g)	
h)	
i)	
j)	

Question 60: What is your gender? (Please tick one box)

a) Male

b) Female

c) Other

d) Prefer not to say

a)	
b)	<input checked="" type="checkbox"/>
c)	
d)	

Question 61: Do you consider yourself to have a disability?

a) Yes

b) No

c) Prefer not to say

a)	
b)	<input checked="" type="checkbox"/>
c)	

Access to Information

Herefordshire Council and its consultants will use the questionnaires to shape the Hereford Area Plan and Hereford Transport Package. The data collected will not be used for any other purpose and the questionnaire will be disposed of securely after they have served this purpose.

Herefordshire Council is subject to the Freedom of Information Act, 2000, (FoI) and Environmental Information Regulations (EIRs) which means that questionnaires may be released in response to a request for information. However, all personal data will be treated in line with our obligations under the Data Protection Act, 1998. This means your personal data will not be shared.

Alternative formats of this questionnaire are available upon request by emailing herefordconsultation@balfourbeatty.com or by writing to us at

FREEPOST:RTHL-BBZH-JATH
(Hereford Consultation)
Balfour Beatty Living Places
Unit 3, Thorn Business Park
Rotherwas
HEREFORD
HR2 6JT

Please return this questionnaire and feedback by MONDAY 22 MAY 2017

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE

We invite you to complete this questionnaire to give us your views about the Hereford Area Plan (HAP) and Hereford Transport Package (HTP). Your comments will be treated confidentially.

The consultation exhibition materials provide information on the HAP and HTP. These are available to view at The Courtyard between Tuesday 4 April and Thursday 6 April 2017, and at Hereford Library between Tuesday 11 April and Friday 19 May 2017. Consultation information is also available online at www.herefordshire.gov.uk/HerefordConsultation. An online version of the questionnaire is available on this webpage.

The questionnaire has three main sections: HAP, HTP and the consultation in general. You are welcome to only answer questions on the topics which are of interest to you if you would prefer.

Post Code [REDACTED]

*This is only required to check the geographical origin of responses.

The Hereford Area Plan

Please complete this section of the questionnaire to provide feedback on the Hereford Area Plan. The associated Issues and Options Paper will help you to respond to the questions.

Housing

Question 1: Can greater use be made of land that has been previously developed (Brownfield land) for new housing?

- a) Yes
b) No

a)	<input type="checkbox"/>
b)	<input type="checkbox"/>

?

If yes, how?

Question 2: Should planning policies be developed to help meet the needs of specific groups of the population, for example older people?

- a) Yes
b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 3: Should the plan provide advice upon an appropriate density of housing development in different parts of the city?

- a) Yes
b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 4: Do you agree that the HAP should only identify housing sites for a minimum of 10 or more dwellings?

- a) Yes
b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If no, please explain

What's the 10 to be? 5 bedroom houses? Why not smaller - well-designed passive house intensive development.

Question 5: Should there be a boundary drawn to show where new development can happen and where it should be limited to protect the countryside?

- a) Yes
b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what are the most important factors to help define it?

Prime agricultural land, Woodland water courses, all land nurturing wildlife needs protecting

Question 6: Should the HAP include additional policies for affordable housing in addition to those in the Core Strategy?

- a) Yes
b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, should the plan be specific on types and tenures of affordable homes required?

- c) Yes
d) No

c)	<input checked="" type="checkbox"/>
d)	<input type="checkbox"/>

Question 7: Should the plan contain guidance around Houses in Multiple Occupation (HMO)?

- a) Yes
b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what are the main factors that should be considered?

That the buildings don't turn into the slums of the future, Adequate insulation & open space.

Question 8: Should the HAP include a policy to encourage self and custom built homes?

- a) Yes
b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what issues should it include?

That these meet Passive Haus standards.

Question 9: Should guidelines be given within the plan to support methods of high quality design?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, are there any particular issues that should be covered?

High quality does not mean big or posh. It is well designed to passive have standards

Social and Community Facilities and Open Spaces

Question 10: Should there be policies to address how developers can contribute towards community facilities?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 11: Are there improvements that need to be made to existing community facilities?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, where?

All are struggling financially now.
More youth facilities needed

Question 12: What factors should be taken into account when protecting areas of open space?

Maintenance & ecological issues.

Question 13: Are there under-utilised parks, playgrounds or areas of open space that could be put to a different open space use, for example allotments or community gardens?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what and where?

Don't know but the possibility should be seriously explored.

Question 14: Do you think there is a need for more allotment provision, for example as part of new housing developments or on existing open spaces?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, where?

On every housing development over say 30 houses.

Question 15: Do you think the correct issues have been identified relating to sport, community facilities and open space in this document?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If no, please explain

Bound to need more.

Movement (see also associated Hereford Transport Package questions 46 – 52)

Question 16: How can access to the railway station be improved?

Until development completed how can we know? Footbridge rather than road crossing?

Question 17: Could the current city car parks be used more effectively or improved?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If yes, how?

Question 18: Is there a need for more car parking to be identified?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If yes, what form should it take?

- a) Multi-storey provision
- b) Park and choose provision
- c) Other

a)	<input type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>

Question 19: Would it be appropriate to develop a policy requirement for proposals for larger developments to provide a Travel Plan as part of a planning application?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 20: Can you suggest better ways to manage freight transportation throughout the city?

No much of a problem Most traffic is within city

Jobs

Question 21: Should the HAP identify more land for new employment development?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what type of development eg. offices, manufacturing?

Small ^{local} enterprise developments

Question 22: Should the HAP aim to broaden the local economy by supporting a wider range of employment types?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what types would you suggest?

support new tech especially energy, recycling, local grown food products.

Question 23: Should the HAP allow for a broader range of activities on existing employment sites of poorer quality?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what would be considered an appropriate alternative use? Eg Sport and leisure facilities.

Anything positive.

City centre and retail

Question 24: Should the HAP identify land for further new retail development?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 25: Should the HAP define the key shopping streets and keep them mainly for retail uses?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 26: Should the HAP allow for different uses where suitable in underutilised areas of the city centre?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 27: Should the HAP offer additional policy to encourage use of the upper floors in the town centre for residential use?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 28: Is additional policy required for retail development proposals outside the city centre?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

University

Question 29: Which parts of the city could best accommodate university buildings and facilities either through conversion of existing building or new buildings?

As central as possible

Question 30: What opportunities are there for university facilities to be shared with the public and/or the wider community e.g. shared conference facilities?

endless! sharing library, + all facilities

Question 31: Do you think there is potential for the new university to share facilities with the existing colleges to expand on existing partnership between educational institutions?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, please explain

Obviously each can strengthen each other

Leisure and Tourism

Question 32: Should additional hotel and/or conference facilities be provided in Hereford?

- a) Yes
- b) No

a)	
b)	

If yes, where?

Don't know

Question 33: Could better use be made of the River Wye as a tourist attraction and for leisure activities whilst protecting its special qualities?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	

If yes, how?

Too late! Building Asda so close
& new housing Flats, ~~which~~ would have been good place
For Courtyard theatre

Question 34: Is there a need for any additional policy relating to the restoration of the Canal?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	

If yes, what issues should be covered by that policy?

Keeping the route clear & Funding restoration.
Great money generator

Question 35: Are there any opportunities to provide new or expanded leisure facilities that should be considered or identified by the HAP?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	

If yes, what?

What? No tourist information centre?

Burying the "Dinedor Serpent"?

No public toilets

Proposed axing to maintain parks inc Castle Green.
Flower beds no longer planted - offloaded
to volunteers.

The degeneration of High Town
plus myriad paving alterations

Need I go on!



Natural Environment

Question 36: Are there ways the green infrastructure could be improved? Please refer to Section 15 of the HAP Issues and Options Paper.

- a) Yes
b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, how?

no environmental compensation delivered
All I see is houses being built of a
low ~~insulating~~ insulating & energy generating ~~stand~~ standard.

Question 37: Are there any areas that require better connectivity of wildlife corridors?

- a) Yes
b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, where?

Any new site should enhance the surrounding
area by whatever means

Question 38: Should the HAP include additional policies to protect the landscape and environmental qualities of the city?

- a) Yes
b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what issues should these policies include?

The policies should be given greater weight

Question 39: Can we achieve greater access to and use of the river whilst respecting its special qualities?

- a) Yes
b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If yes, how?

~~Yes~~

Question 40: Should the HAP include a policy that relates to how land use affects pollution?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If so, what issues should the policy cover?

Water pollution & flooding increase. Enhancing green environment surrounding developments

Question 41: Should the HAP address the issue of climate change?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Built Environment

Question 42: Do you think more specific and detailed policies for the historic environment and heritage assets in addition to those included in the Core Strategy are required in the HAP?

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b) Long delays at signal junctions
c) Lack of pedestrian crossings
d) Poor access to public transport
e) Poor cycling/walking infrastructure
f) Difficulty crossing busy roads
g) Traffic noise
h) Poor air quality
i) Vehicle emissions
j) Poor public transport links to rural areas
k) Volume of heavy goods vehicles
l) Dependency on car use
m) Other. Please specify below.

a)	<input type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>
d)	<input checked="" type="checkbox"/>
e)	<input checked="" type="checkbox"/>
f)	<input type="checkbox"/>
g)	<input checked="" type="checkbox"/>
h)	<input checked="" type="checkbox"/>
i)	<input checked="" type="checkbox"/>
j)	<input checked="" type="checkbox"/>
k)	<input type="checkbox"/>
l)	<input checked="" type="checkbox"/>
m)	<input type="checkbox"/>

Question 48: Most short distance journeys in Hereford are made by car. What do you think puts some people off walking, cycling or using the bus for short trips?

Car is too easy
Problem when carrying heavy luggage etc.
The weather

The Hereford Transport Package will help us deliver a healthy and prosperous city by enabling new jobs and homes, improving existing journeys and promoting healthy lifestyles and less polluting types of transport.

The two main components of the package are:

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On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important do you think the following factors are in choosing the bypass route?

- Factors to consider
- a) Impact on homes
 - b) Impact on businesses
 - c) Impact on landscape (e.g. historic buildings)
 - d) Reducing traffic in Hereford
 - e) Less congestion in Hereford
 - f) Access for tourism
 - g) Improved facilities for walkers, cyclists, bus users
 - h) Improved access to jobs and education
 - i) Are there other constraints within the Core Strategy bypass corridor we need to be aware of? Please specify below.

	Level of importance (please circle)				
a)	1	2	3	4	5
b)	1	2	3	4	5
c)	1	2	3	4	5
d)	1	2	3	4	5
e)	1	2	3	4	5
f)	1	2	3	4	5
g)	1	2	3	4	5
h)	1	2	3	4	5
i)	1	2	3	4	5

Personal Cars are becoming outdated

The proposed walking, cycling, bus and public space improvements

Question 50: Which of the following improvements do you think are your priorities?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important are the following factors to you?

- a) Safer and better walking routes (for example, the provision of wider footways, improved pedestrian crossing facilities, reduced speed limits and traffic-free routes)
- b) Safer and better cycling routes (for example, the creation of dedicated cycle lanes, cycle friendly junctions, reduced speed limits and traffic-free routes)
- c) More reliable and quicker bus journeys (for example, bus priority on key routes into and out of the city)
- d) More attractive public space (for example, boulevard-style streets, shared space and the planting of trees to create green corridors)
- e) More reliable and quicker journeys by car (for example more traffic lanes and measures that prioritise cars)

	Level of importance (please circle)				
a)	1	2	3	4	5
b)	1	2	3	4	5
c)	1	2	3	4	5
d)	1	2	3	4	5
e)	1	2	3	4	5

Question 51: Are there any locations where you think walking, cycling, bus and public space improvements would be beneficial? Please write up to three locations, problems and your suggested solutions.

Location	What is the problem?	How can we solve the problem?

Question 52: Are there any other options we need to consider to help manage Hereford's transport problems?

20 years or less will see people moving to different ways of travel. No more private cars. ~~Explore~~ Explore this now.

The consultation

Question 53: Would you like to be added to the HAP and/or HTP contact databases to be kept up to date about the project as it progresses?

- a) Yes, both the HAP and HTP databases
- b) Yes, just the HAP database
- c) Yes, just the HTP database
- d) No

a)	
b)	
c)	
d)	✓

If yes, please provide your contact details below.

Name _____

Email _____

Phone number _____

Question 54: How did you hear about the consultation? Please tick all that apply.

- a) Received a letter or email
- b) Poster
- c) Sunshine Radio
- d) Hereford Times newspaper
- e) Hereford Times online
- f) Council's website
- g) Facebook
- h) Twitter
- i) Word of mouth
- j) Other, please specify

a)	
b)	
c)	
d)	
e)	
f)	
g)	
h)	
i)	✓
j)	

Question 55: Did you attend a public exhibition?

- a) Yes
- b) No (Go to question 58)

a)	✓
b)	

Question 56

- a) Did you receive sufficient notification about the public exhibition?
- b) Did the exhibition meet your expectations?
- c) Was the information displayed sufficient to answer any questions you had?
- d) Was the venue suitable?
- e) Were the opening hours sufficiently long?
- f) Were the staff sufficiently informed to answer your questions?

	Yes	No
a)	✓	
b)		✓
c)		✓
d)	✓	
e)	✓	
f)	✓	

Question 57: Do you have any suggestions about how we might improve future exhibitions?

*By Pass "sold" as an answer to problems
it won't solve. Propaganda much in evidence
throughout.*

About you (optional)

All personal data will be treated in line with our obligations under the *Data Protection Act, 1998*. This means your personal data will not be shared.

The information collected will help us identify the types of community members that we have and haven't heard from, so we can seek feedback that is broadly representative of the Hereford community.

Question 58: Are you a member of a local business or organisation? (Please tick one box)

a) Yes, please specify

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>

b) No

c) Prefer not to say

Question 59: Which age group do you belong? (Please tick one box)

a) 0-15

b) 16-24

c) 25-34

d) 35-44

e) 45-54

f) 55-64

g) 65-74

h) 75-84

i) 85+

j) Prefer not to say

a)	<input type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>
d)	<input type="checkbox"/>
e)	<input type="checkbox"/>
f)	<input type="checkbox"/>
g)	<input checked="" type="checkbox"/>
h)	<input type="checkbox"/>
i)	<input type="checkbox"/>
j)	<input type="checkbox"/>

Question 60: What is your gender? (Please tick one box)

a) Male

b) Female

c) Other

d) Prefer not to say

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>
c)	<input type="checkbox"/>
d)	<input type="checkbox"/>

Question 61: Do you consider yourself to have a disability?

a) Yes

b) No

c) Prefer not to say

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>
c)	<input type="checkbox"/>

Access to Information

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Alternative formats of this questionnaire are available upon request by emailing herefordconsultation@balfourbeatty.com or by writing to us at

FREEPOST:RTHL-BBZH-JATH
(Hereford Consultation)
Balfour Beatty Living Places
Unit 3, Thorn Business Park
Rotherwas
HEREFORD
HR2 6JT

Please return this questionnaire and feedback by **MONDAY 22 MAY 2017**

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE

We invite you to complete this questionnaire to give us your views about the Hereford Area Plan (HAP) and Hereford Transport Package (HTP). Your comments will be treated confidentially.

The consultation exhibition materials provide information on the HAP and HTP. These are available to view at The Courtyard between Tuesday 4 April and Thursday 6 April 2017, and at Hereford Library between Tuesday 11 April and Friday 19 May 2017. Consultation information is also available online at www.herefordshire.gov.uk/HerefordConsultation. An online version of the questionnaire is available on this webpage.

The questionnaire has three main sections: HAP, HTP and the consultation in general. You are welcome to only answer questions on the topics which are of interest to you if you would prefer.

Post Code*: [REDACTED]
*This is only required to check the geographical origin of responses.

The Hereford Area Plan

Please complete this section of the questionnaire to provide feedback on the Hereford Area Plan. The associated Issues and Options Paper will help you to respond to the questions.

Housing

Question 1: Can greater use be made of land that has been previously developed (Brownfield land) for new housing?

- a) Yes
- b) No

a)	
b)	

If yes, how?

Question 2: Should planning policies be developed to help meet the needs of specific groups of the population, for example older people?

- a) Yes
- b) No

a)	
b)	

Question 3: Should the plan provide advice upon an appropriate density of housing development in different parts of the city?

- a) Yes
- b) No

a)	
b)	

Question 4: Do you agree that the HAP should only identify housing sites for a minimum of 10 or more dwellings?

- a) Yes
- b) No

a)	
b)	

If no, please explain

Question 5: Should there be a boundary drawn to show where new development can happen and where it should be limited to protect the countryside?

- a) Yes
- b) No

a)	
b)	

If yes, what are the most important factors to help define it?

Question 6: Should the HAP include additional policies for affordable housing in addition to those in the Core Strategy?

- a) Yes
- b) No

a)	
b)	

If yes, should the plan be specific on types and tenures of affordable homes required?

- c) Yes
- d) No

c)	
d)	

Question 7: Should the plan contain guidance around Houses in Multiple Occupation (HMO)?

- a) Yes
- b) No

a)	
b)	

If yes, what are the main factors that should be considered?

Question 8: Should the HAP include a policy to encourage self and custom built homes?

- a) Yes
- b) No

a)	
b)	

If yes, what issues should it include?

Question 9: Should guidelines be given within the plan to support methods of high quality design?

- a) Yes
- b) No

a)	
b)	

If yes, are there any particular issues that should be covered?

Social and Community Facilities and Open Spaces

Question 10: Should there be policies to address how developers can contribute towards community facilities?

- a) Yes
- b) No

a)	
b)	

Question 11: Are there improvements that need to be made to existing community facilities?

- a) Yes
- b) No

a)	
b)	

If yes, where?

not sure

Question 12: What factors should be taken into account when protecting areas of open space?

Question 13: Are there under-utilised parks, playgrounds or areas of open space that could be put to a different open space use, for example allotments or community gardens?

- a) Yes
- b) No

a)	
b)	

If yes, what and where?

Old railway line - near Courtyard /
Woodmarsh Common

Question 14: Do you think there is a need for more allotment provision, for example as part of new housing developments or on existing open spaces?

- a) Yes
- b) No

a)	
b)	

If yes, where?

Question 15: Do you think the correct issues have been identified relating to sport, community facilities and open space in this document?

- a) Yes
- b) No

Not sure

a)	
b)	

If no, please explain

Movement (see also associated Hereford Transport Package questions 46 – 52)

Question 16: How can access to the railway station be improved?

Better agency routes

Question 17: Could the current city car parks be used more effectively or improved?

- a) Yes
- b) No

a)	
b)	

If yes, how?

Question 18: Is there a need for more car parking to be identified?

- a) Yes
- b) No

a)	
b)	

If yes, what form should it take?

- a) *Multi-storey provision*
- b) Park and choose provision
- c) Other

a)	
b)	
c)	

Question 19: Would it be appropriate to develop a policy requirement for proposals for larger developments to provide a Travel Plan as part of a planning application?

- a) Yes
- b) No

a)	
b)	

Question 20: Can you suggest better ways to manage freight transportation throughout the city?

Yes - but thought this was in place.

Jobs

Question 21: Should the HAP identify more land for new employment development?

- a) Yes
- b) No

not sure

a)	
b)	

If yes, what type of development eg. offices, manufacturing?

Question 22: Should the HAP aim to broaden the local economy by supporting a wider range of employment types?

- a) Yes
- b) No

not sure

a)	
b)	

If yes, what types would you suggest?

Question 23: Should the HAP allow for a broader range of activities on existing employment sites of poorer quality?

- a) Yes
- b) No

a)	
b)	

If yes, what would be considered an appropriate alternative use? Eg Sport and leisure facilities.

City centre and retail

Question 24: Should the HAP identify land for further new retail development?

- a) Yes
- b) No

ensure

a)	
b)	

Question 25: Should the HAP define the key shopping streets and keep them mainly for retail uses?

- a) Yes *unsure*
b) No

a)	
b)	

Question 26: Should the HAP allow for different uses where suitable in underutilised areas of the city centre?

- a) Yes
b) No

a)	
b)	

Question 27: Should the HAP offer additional policy to encourage use of the upper floors in the town centre for residential use?

- a) Yes
b) No

a)	
b)	

Question 28: Is additional policy required for retail development proposals outside the city centre?

- a) Yes
b) No

a)	
b)	

University

Question 29: Which parts of the city could best accommodate university buildings and facilities either through conversion of existing building or new buildings?

land near railway station, borders railway line

Question 30: What opportunities are there for university facilities to be shared with the public and/or the wider community e.g. shared conference facilities?

Question 31: Do you think there is potential for the new university to share facilities with the existing colleges to expand on existing partnership between educational institutions?

- a) Yes
b) No

a)	
b)	

If yes, please explain

Leisure and Tourism

Question 32: Should additional hotel and/or conference facilities be provided in Hereford?

- a) Yes
- b) No

a)	
b)	

If yes, where?

Question 33: Could better use be made of the River Wye as a tourist attraction and for leisure activities whilst protecting its special qualities?

- a) Yes
- b) No

a)	
b)	

If yes, how?

Question 34: Is there a need for any additional policy relating to the restoration of the Canal?

- a) Yes
- b) No

a)	
b)	

If yes, what issues should be covered by that policy?

Question 35: Are there any opportunities to provide new or expanded leisure facilities that should be considered or identified by the HAP?

- a) Yes
- b) No

a)	
b)	

If yes, what?

Natural Environment

Question 36: Are there ways the green infrastructure could be improved? Please refer to Section 15 of the HAP Issues and Options Paper.

- a) Yes
- b) No

a)	
b)	

If yes, how?

Question 37: Are there any areas that require better connectivity of wildlife corridors?

- a) Yes
- b) No

a)	
b)	

If yes, where?

Question 38: Should the HAP include additional policies to protect the landscape and environmental qualities of the city?

- a) Yes
- b) No

a)	
b)	

If yes, what issues should these policies include?

Question 39: Can we achieve greater access to and use of the river whilst respecting its special qualities?

- a) Yes
- b) No

a)	
b)	

If yes, how?

Question 40: Should the HAP include a policy that relates to how land use affects pollution?

- a) Yes
- b) No

a)	
b)	

If so, what issues should the policy cover?

Question 41: Should the HAP address the issue of climate change?

- a) Yes
- b) No

a)	
b)	

Built Environment

Question 42: Do you think more specific and detailed policies for the historic environment and heritage assets in addition to those included in the Core Strategy are required in the HAP?

- a) Yes
- b) No

a)	
b)	

If yes, please explain

Question 43: Do you think that specific policies are required to achieve high quality design in locations where planning proposals could impact upon heritage assets?

- a) Yes
- b) No

a)	
b)	

Question 44: Should the plan include guidelines to be used when existing conservation areas are being reviewed or new ones designated?

- a) Yes
- b) No

a)	
b)	

Question 45: Are there additional issues or options which the HAP could look to address or do you have any other comments upon the contents of the document?

Please go to question 53 if you do not wish to give feedback on the Hereford Transport Package

The Hereford Transport Package

Please complete this section of the questionnaire to provide feedback on the Hereford Transport Package. Your feedback will contribute to the development of possible bypass routes, and walking, cycling, bus and public space improvements within Hereford.

Question 46: Do traffic conditions in Hereford need to be improved?

- a) Yes
b) No

a)	
b)	

Question 47: What do you think are the current transport problems in Hereford?

Please rank your top five responses, where 1 is the biggest problem.

- a) Traffic congestion
b) Long delays at signal junctions
c) Lack of pedestrian crossings
d) Poor access to public transport
e) Poor cycling/walking infrastructure
f) Difficulty crossing busy roads
g) Traffic noise
h) Poor air quality
i) Vehicle emissions
j) Poor public transport links to rural areas
k) Volume of heavy goods vehicles
l) Dependency on car use
m) Other. Please specify below.

a)	1
b)	
c)	
d)	
e)	2
f)	5
g)	
h)	
i)	
j)	
k)	3
l)	4
m)	

Question 48: Most short distance journeys in Hereford are made by car. What do you think puts some people off walking, cycling or using the bus for short trips?

Lack of off-road cycle routes. Red. facilities = good

The Hereford Transport Package will help us deliver a healthy and prosperous city by enabling new jobs and homes, improving existing journeys and promoting healthy lifestyles and less polluting types of transport.

The two main components of the package are:

- A new road to the west of the city. The exact route has not been determined but would include a new river crossing and junctions.
- Improvements in Hereford to increase walking, cycling and bus use for short distance journeys, and more attractive and healthier public spaces.

The proposed Hereford Bypass

Question 49: We are in the early stages of identifying possible bypass routes. How important do you think the following factors are in choosing the bypass route?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important do you think the following factors are in choosing the bypass route?

Factors to consider	Level of importance (please circle)				
a) Impact on homes	1	2	3	4	5
b) Impact on businesses	1	2	3	4	5
c) Impact on landscape (e.g. historic buildings)	1	2	3	4	5
d) Reducing traffic in Hereford	1	2	3	4	5
e) Less congestion in Hereford	1	2	3	4	5
f) Access for tourism	1	2	3	4	5
g) Improved facilities for walkers, cyclists, bus users	1	2	3	4	5
h) Improved access to jobs and education	1	2	3	4	5
i) Are there other constraints within the Core Strategy bypass corridor we need to be aware of? Please specify below.	1	2	3	4	5

The proposed walking, cycling, bus and public space improvements

Question 50: Which of the following improvements do you think are your priorities?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important are the following factors to you?

	Level of importance (please circle)				
a) Safer and better walking routes (for example, the provision of wider footways, improved pedestrian crossing facilities, reduced speed limits and traffic-free routes)	1	2	3	4	5
b) Safer and better cycling routes (for example, the creation of dedicated cycle lanes, cycle friendly junctions, reduced speed limits and traffic-free routes)	1	2	3	4	5
c) More reliable and quicker bus journeys (for example, bus priority on key routes into and out of the city)	1	2	3	4	5
d) More attractive public space (for example, boulevard-style streets, shared space and the planting of trees to create green corridors)	1	2	3	4	5
e) More reliable and quicker journeys by car (for example more traffic lanes and measures that prioritise cars)	1	2	3	4	5

Question 51: Are there any locations where you think walking, cycling, bus and public space improvements would be beneficial? Please write up to three locations, problems and your suggested solutions.

Location	What is the problem?	How can we solve the problem?

Question 52: Are there any other options we need to consider to help manage Hereford's transport problems?

The consultation

Question 53: Would you like to be added to the HAP and/or HTP contact databases to be kept up to date about the project as it progresses?

- a) Yes, both the HAP and HTP databases
- b) Yes, just the HAP database
- c) Yes, just the HTP database
- d) No

a)	
b)	
c)	
d)	

If yes, please provide your contact details below.

Name _____

Email _____

Phone number _____

Question 54: How did you hear about the consultation? Please tick all that apply.

- a) Received a letter or email
- b) Poster
- c) Sunshine Radio
- d) Hereford Times newspaper
- e) Hereford Times online
- f) Council's website
- g) Facebook
- h) Twitter
- i) Word of mouth
- j) Other, please specify

a)	
b)	<input checked="" type="checkbox"/>
c)	
d)	
e)	
f)	
g)	
h)	
i)	
j)	

Question 55: Did you attend a public exhibition?

- a) Yes
- b) No (Go to question 58)

a)	<input checked="" type="checkbox"/>
b)	

Question 56

- a) Did you receive sufficient notification about the public exhibition?
- b) Did the exhibition meet your expectations?
- c) Was the information displayed sufficient to answer any questions you had?
- d) Was the venue suitable?
- e) Were the opening hours sufficiently long?
- f) Were the staff sufficiently informed to answer your questions?

	Yes	No
a)	<input checked="" type="checkbox"/>	
b)	<input checked="" type="checkbox"/>	
c)	<input checked="" type="checkbox"/>	
d)		
e)		
f)		

Question 57: Do you have any suggestions about how we might improve future exhibitions?

Shorter consultation doc. - or spread into separate docs.

About you (optional)

All personal data will be treated in line with our obligations under the *Data Protection Act, 1998*. This means your personal data will not be shared.

The information collected will help us identify the types of community members that we have and haven't heard from, so we can seek feedback that is broadly representative of the Hereford community.

Question 58: Are you a member of a local business or organisation? (Please tick one box)

a) Yes, please specify

b) No

c) Prefer not to say

a)	
b)	
c)	

Question 59: Which age group do you belong? (Please tick one box)

a) 0-15

b) 16-24

c) 25-34

d) 35-44

e) 45-54

f) 55-64

g) 65-74

h) 75-84

i) 85+

j) Prefer not to say

a)	
b)	
c)	
d)	
e)	
f)	
g)	
h)	
i)	
j)	

Question 60: What is your gender? (Please tick one box)

a) Male

b) Female

c) Other

d) Prefer not to say

a)	
b)	
c)	
d)	

Question 61: Do you consider yourself to have a disability?

a) Yes

b) No

c) Prefer not to say

a)	
b)	
c)	

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FREEPOST:RTHL-BBZH-JATH
(Hereford Consultation)
Balfour Beatty Living Places
Unit 3, Thorn Business Park
Rotherwas
HEREFORD
HR2 6JT

Please return this questionnaire and feedback by MONDAY 22 MAY 2017

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE



May 2017

Dear Sir/Madam

Consultation Ref Hereford Transport Plan 2017

The Hereford Transport Plan consultation is premature. The Hereford transport package only applies to the North of the City. There is no information about the full South Wye Transport Package and how this would coordinate with the Hereford Transport Plan and reduce congestion in Hereford.

For a transport plan the Council have also failed to provide details of:-

1. A freight strategy for the County. How can the Council claim a "bypass" would "remove the need for many heavy goods vehicles to travel through the City" when they don't know where freight is travelling?
2. A Waste and Minerals Plan for the County. This would identify how HGV movements involving waste and minerals would impact on the road network or could be moved to rail. This is relevant now that waste is being sent by Herefordshire to the Hartlebury incinerator in Worcestershire which is on the East side of the County.
3. Any evidence as to why Hereford needs a Bypass, particularly one to the West of Hereford. Since 2000, HGV traffic crossing Greyfriars Bridge in Hereford has declined steadily from 2,173 to 1,549 vehicles a day, a drop of over 28% (Dept for Transport AADF Stats 2000-2016)
4. The freight rail head at Moreton-on-Lugg has done more to move thousands of HGVs from City roads onto rail and yet no reference is made in the Hereford Transport Package about freight to rail.

*We agree completely with the points listed above
& don't think a by-pass would solve any of the
traffic problems with new developments & extra cars.*

We invite you to complete this questionnaire to give us your views about the Hereford Area Plan (HAP) and Hereford Transport Package (HTP). Your comments will be treated confidentially.

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Post Code*: [REDACTED]

*This is only required to check the geographical origin of responses.

The Hereford Area Plan

Please complete this section of the questionnaire to provide feedback on the Hereford Area Plan. The associated Issues and Options Paper will help you to respond to the questions.

Housing

Question 1: Can greater use be made of land that has been previously developed (Brownfield land) for new housing?

- a) Yes
b) No

a)	<input checked="" type="checkbox"/>	
b)	<input type="checkbox"/>	

If yes, how?

By using property in & around town that has unused levels above shops & storage areas.

Question 2: Should planning policies be developed to help meet the needs of specific groups of the population, for example older people?

- a) Yes
b) No

a)	<input type="checkbox"/>	
b)	<input type="checkbox"/>	

Question 3: Should the plan provide advice upon an appropriate density of housing development in different parts of the city?

- a) Yes
b) No

a)	<input type="checkbox"/>	
b)	<input type="checkbox"/>	

Question 4: Do you agree that the HAP should only identify housing sites for a minimum of 10 or more dwellings?

- a) Yes
- b) No

a)	
b)	

If no, please explain

Question 5: Should there be a boundary drawn to show where new development can happen and where it should be limited to protect the countryside?

- a) Yes
- b) No

a)	✓
b)	

If yes, what are the most important factors to help define it?

Protection of green areas & agricultural land.

Question 6: Should the HAP include additional policies for affordable housing in addition to those in the Core Strategy?

- a) Yes
- b) No

a)	
b)	

If yes, should the plan be specific on types and tenures of affordable homes required?

- c) Yes
- d) No

c)	
d)	

Question 7: Should the plan contain guidance around Houses in Multiple Occupation (HMO)?

- a) Yes
- b) No

a)	
b)	

If yes, what are the main factors that should be considered?

Question 8: Should the HAP include a policy to encourage self and custom built homes?

- a) Yes
- b) No

a)	
b)	

If yes, what issues should it include?

Question 9: Should guidelines be given within the plan to support methods of high quality design?

- a) Yes
- b) No

a)	
b)	

If yes, are there any particular issues that should be covered?

Social and Community Facilities and Open Spaces

Question 10: Should there be policies to address how developers can contribute towards community facilities?

- a) Yes
- b) No

a)	
b)	

Question 11: Are there improvements that need to be made to existing community facilities?

- a) Yes
- b) No

a)	
b)	

If yes, where?

Question 12: What factors should be taken into account when protecting areas of open space?

For areas where people can visit without using their cars - many people cycle, run, walk & exercise their dogs & this should be encouraged.

Question 13: Are there under-utilised parks, playgrounds or areas of open space that could be put to a different open space use, for example allotments or community gardens?

- a) Yes
- b) No

a)	
b)	

If yes, what and where?

Question 14: Do you think there is a need for more allotment provision, for example as part of new housing developments or on existing open spaces?

- a) Yes
- b) No

a)	
b)	

If yes, where?

Question 15: Do you think the correct issues have been identified relating to sport, community facilities and open space in this document?

- a) Yes
- b) No

a)	
b)	

If no, please explain

Movement (see also associated Hereford Transport Package questions 46 – 52)

Question 16: How can access to the railway station be improved?

Question 17: Could the current city car parks be used more effectively or improved?

- a) Yes
- b) No

a)	
b)	

If yes, how?

Question 18: Is there a need for more car parking to be identified?

- a) Yes
- b) No

a)	✓
b)	

If yes, what form should it take?

- a) Multi-storey provision
- b) Park and choose provision
- c) Other

a)	✓
b)	
c)	

Question 19: Would it be appropriate to develop a policy requirement for proposals for larger developments to provide a Travel Plan as part of a planning application?

- a) Yes
- b) No

a)	
b)	

Question 20: Can you suggest better ways to manage freight transportation throughout the city?

Jobs

Question 21: Should the HAP identify more land for new employment development?

- a) Yes
- b) No

a)	
b)	

If yes, what type of development eg. offices, manufacturing?

Question 22: Should the HAP aim to broaden the local economy by supporting a wider range of employment types?

- a) Yes
- b) No

a)	
b)	

If yes, what types would you suggest?

Question 23: Should the HAP allow for a broader range of activities on existing employment sites of poorer quality?

- a) Yes
- b) No

a)	
b)	

If yes, what would be considered an appropriate alternative use? Eg Sport and leisure facilities.

City centre and retail

Question 24: Should the HAP identify land for further new retail development?

- a) Yes
- b) No

a)	
b)	✓

Question 25: Should the HAP define the key shopping streets and keep them mainly for retail uses?

- a) Yes
- b) No

a)	
b)	

Question 26: Should the HAP allow for different uses where suitable in underutilised areas of the city centre?

- a) Yes
- b) No

a)	✓
b)	

Question 27: Should the HAP offer additional policy to encourage use of the upper floors in the town centre for residential use?

- a) Yes
- b) No

a)	✓
b)	

Question 28: Is additional policy required for retail development proposals outside the city centre?

- a) Yes
- b) No

a)	
b)	

University

Question 29: Which parts of the city could best accommodate university buildings and facilities either through conversion of existing building or new buildings?

As near to the University as possible, to avoid the use of yet more cars.

Question 30: What opportunities are there for university facilities to be shared with the public and/or the wider community e.g. shared conference facilities?

Question 31: Do you think there is potential for the new university to share facilities with the existing colleges to expand on existing partnership between educational institutions?

- a) Yes
- b) No

a)	
b)	

If yes, please explain

Leisure and Tourism

Question 32: Should additional hotel and/or conference facilities be provided in Hereford?

- a) Yes
- b) No

a)	
b)	✓

If yes, where?

Question 33: Could better use be made of the River Wye as a tourist attraction and for leisure activities whilst protecting its special qualities?

- a) Yes
- b) No

a)	
b)	

If yes, how?

Question 34: Is there a need for any additional policy relating to the restoration of the Canal?

- a) Yes
- b) No

a)	
b)	✓

If yes, what issues should be covered by that policy?

Question 35: Are there any opportunities to provide new or expanded leisure facilities that should be considered or identified by the HAP?

- a) Yes
- b) No

a)	
b)	

If yes, what?

Natural Environment

Question 36: Are there ways the green infrastructure could be improved? Please refer to Section 10 of the HAP Issues and Options Paper.

- a) Yes
- b) No

a)	
b)	

If yes, how?

Question 37: Are there any areas that require better connectivity of wildlife corridors?

- a) Yes
- b) No

a)	
b)	

If yes, where?

Question 38: Should the HAP include additional policies to protect the landscape and environmental qualities of the city?

- a) Yes
- b) No

a)	
b)	

If yes, what issues should these policies include?

Question 39: Can we achieve greater access to and use of the river whilst respecting its special qualities?

- a) Yes
- b) No

a)	
b)	

If yes, how?

Question 40: Should the HAP include a policy that relates to how land use affects pollution?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>	
b)	<input type="checkbox"/>	

If so, what issues should the policy cover?

Vehicle exhaust fumes, chemical use affecting water supplies, litter, in particular plastic bags, Industrial waste.

Question 41: Should the HAP address the issue of climate change?

- a) Yes
- b) No

a)	<input type="checkbox"/>	
b)	<input type="checkbox"/>	

Built Environment

Question 42: Do you think more specific and detailed policies for the historic environment and heritage assets in addition to those included in the Core Strategy are required in the HAP?

- a) Yes
- b) No

a)	<input type="checkbox"/>	
b)	<input type="checkbox"/>	

If yes, please explain

Question 43: Do you think that specific policies are required to achieve high quality design in locations where planning proposals could impact upon heritage assets?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>	
b)	<input type="checkbox"/>	

Question 44: Should the plan include guidelines to be used when existing conservation areas are being reviewed or new ones designated?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>	
b)	<input type="checkbox"/>	

Question 45: Are there additional issues or options which the HAP could look to address or do you have any other comments upon the contents of the document?

Please go to question 53 if you do not wish to give feedback on the Hereford Transport Package

The Hereford Transport Package

Please complete this section of the questionnaire to provide feedback on the Hereford Transport Package. Your feedback will contribute to the development of possible bypass routes, and walking, cycling, bus and public space improvements within Hereford.

Question 46: Do traffic conditions in Hereford need to be improved?

- a) Yes
b) No

a)	
b)	

Question 47: What do you think are the current transport problems in Hereford?
Please rank your top five responses, where 1 is the biggest problem.

- a) Traffic congestion
b) Long delays at signal junctions
c) Lack of pedestrian crossings
d) Poor access to public transport
e) Poor cycling/walking infrastructure
f) Difficulty crossing busy roads
g) Traffic noise
h) Poor air quality
i) Vehicle emissions
j) Poor public transport links to rural areas
k) Volume of heavy goods vehicles
l) Dependency on car use
m) Other. Please specify below.

a)	
b)	
c)	
d)	
e)	
f)	
g)	
h)	
i)	
j)	✓
k)	✓
l)	✓
m)	

Question 48: Most short distance journeys in Hereford are made by car. What do you think puts some people off walking, cycling or using the bus for short trips?

There are many older folk who find it too difficult to shop & carry their goods to houses (& on + off) & instead use their cars.

The Hereford Transport Package will help us deliver a healthy and prosperous city by enabling new jobs and homes, improving existing journeys and promoting healthy lifestyles and less polluting types of transport.

The two main components of the package are:

- A new road to the west of the city. The exact route has not been determined but would include a new river crossing and junctions.
- Improvements in Hereford to increase walking, cycling and bus use for short distance journeys, and more attractive and healthier public spaces.

The proposed Hereford Bypass

Question 49: We are in the early stages of identifying possible bypass routes. How important do you think the following factors are in choosing the bypass route?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important do you think the following factors are in choosing the bypass route?

Factors to consider	Level of importance (please circle)				
a) Impact on homes	1	2	3	4	5
b) Impact on businesses	1	2	3	4	5
c) Impact on landscape (e.g. historic buildings)	1	2	3	4	5
d) Reducing traffic in Hereford	1	2	3	4	5
e) Less congestion in Hereford	1	2	3	4	5
f) Access for tourism	1	2	3	4	5
g) Improved facilities for walkers, cyclists, bus users	1	2	3	4	5
h) Improved access to jobs and education	1	2	3	4	5
i) Are there other constraints within the Core Strategy bypass corridor we need to be aware of? Please specify below.	1	2	3	4	5

The proposed walking, cycling, bus and public space improvements

Question 50: Which of the following improvements do you think are your priorities?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important are the following factors to you?

	Level of importance (please circle)				
a) Safer and better walking routes (for example, the provision of wider footways, improved pedestrian crossing facilities, reduced speed limits and traffic-free routes)	1	2	3	4	5
b) Safer and better cycling routes (for example, the creation of dedicated cycle lanes, cycle friendly junctions, reduced speed limits and traffic-free routes)	1	2	3	4	5
c) More reliable and quicker bus journeys (for example, bus priority on key routes into and out of the city)	1	2	3	4	5
d) More attractive public space (for example, boulevard-style streets, shared space and the planting of trees to create green corridors)	1	2	3	4	5
e) More reliable and quicker journeys by car (for example more traffic lanes and measures that prioritise cars)	1	2	3	4	5

Question 51: Are there any locations where you think walking, cycling, bus and public space improvements would be beneficial? Please write up to three locations, problems and your suggested solutions.

Location	What is the problem?	How can we solve the problem?

Question 52: Are there any other options we need to consider to help manage Hereford's transport problems?

The consultation

Question 53: Would you like to be added to the HAP and/or HTP contact databases to be kept up to date about the project as it progresses?

- a) Yes, both the HAP and HTP databases
- b) Yes, just the HAP database
- c) Yes, just the HTP database
- d) No

a)	<input type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>
d)	<input checked="" type="checkbox"/>

If yes, please provide your contact details below.

Name _____

Email _____

Phone number _____

Question 54: How did you hear about the consultation? Please tick all that apply.

- a) Received a letter or email
- b) Poster
- c) Sunshine Radio
- d) Hereford Times newspaper
- e) Hereford Times online
- f) Council's website
- g) Facebook
- h) Twitter
- i) Word of mouth
- j) Other, please specify

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>
d)	<input type="checkbox"/>
e)	<input type="checkbox"/>
f)	<input type="checkbox"/>
g)	<input type="checkbox"/>
h)	<input type="checkbox"/>
i)	<input type="checkbox"/>
j)	<input type="checkbox"/>

Question 55: Did you attend a public exhibition?

- a) Yes
- b) No (Go to question 58)

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 56

- a) Did you receive sufficient notification about the public exhibition?
- b) Did the exhibition meet your expectations?
- c) Was the information displayed sufficient to answer any questions you had?
- d) Was the venue suitable?
- e) Were the opening hours sufficiently long?
- f) Were the staff sufficiently informed to answer your questions?

	Yes	No
a)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c)	<input type="checkbox"/>	<input type="checkbox"/>
d)	<input type="checkbox"/>	<input type="checkbox"/>
e)	<input type="checkbox"/>	<input type="checkbox"/>
f)	<input type="checkbox"/>	<input type="checkbox"/>

Question 57: Do you have any suggestions about how we might improve future exhibitions?

About you (optional)

All personal data will be treated in line with our obligations under the *Data Protection Act, 1998*. This means your personal data will not be shared.

The information collected will help us identify the types of community members that we have and haven't heard from, so we can seek feedback that is broadly representative of the Hereford community.

Question 58: Are you a member of a local business or organisation? (Please tick one box)

a) Yes, please specify

a)	
b) ✓	
c)	

b) No

c) Prefer not to say

Question 59: Which age group do you belong? (Please tick one box)

a) 0-15

b) 16-24

c) 25-34

d) 35-44

e) 45-54

f) 55-64

g) 65-74

h) 75-84

i) 85+

j) Prefer not to say

a)	
b)	
c)	
d)	
e)	
f)	
g)	
h) ✓	
i)	
j)	

Question 60: What is your gender? (Please tick one box)

a) Male

b) Female

c) Other

d) Prefer not to say

a)	
b) ✓	
c)	
d)	

Question 61: Do you consider yourself to have a disability?

a) Yes

b) No

c) Prefer not to say

a)	
b) ✓	
c)	

Access to Information

Herefordshire Council and its consultants will use the questionnaires to shape the Hereford Area Plan and Hereford Transport Package. The data collected will not be used for any other purpose and the questionnaire will be disposed of securely after they have served this purpose.

Herefordshire Council is subject to the Freedom of Information Act, 2000, (FoI) and Environmental Information Regulations (EIRs) which means that questionnaires may be released in response to a request for information. However, all personal data will be treated in line with our obligations under the Data Protection Act, 1998. This means your personal data will not be shared.

Alternative formats of this questionnaire are available upon request by emailing herefordconsultation@balfourbeatty.com or by writing to us at

FREEPOST:RTHL-BBZH-JATH
(Hereford Consultation)
Balfour Beatty Living Places
Unit 3, Thorn Business Park
Rotherwas
HEREFORD
HR2 6JT

Please return this questionnaire and feedback by **MONDAY 22 MAY 2017**

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE

We invite you to complete this questionnaire to give us your views about the Hereford Area Plan (HAP) and Hereford Transport Package (HTP). Your comments will be treated confidentially.

The consultation exhibition materials provide information on the HAP and HTP. These are available to view at The Courtyard between Tuesday 4 April and Thursday 6 April 2017, and at Hereford Library between Tuesday 11 April and Friday 19 May 2017. Consultation information is also available online at www.herefordshire.gov.uk/HerefordConsultation. An online version of the questionnaire is available on this webpage.

The questionnaire has three main sections: HAP, HTP and the consultation in general. You are welcome to only answer questions on the topics which are of interest to you if you would prefer.

Post Code*: [REDACTED]

*This is only required to check the geographical origin of responses.

The Hereford Area Plan

Please complete this section of the questionnaire to provide feedback on the Hereford Area Plan. The associated Issues and Options Paper will help you to respond to the questions.

Housing

Question 1: Can greater use be made of land that has been previously developed (Brownfield land) for new housing?

- a) Yes
b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, how?

BY ENSURING PLANNING POLICY SUPPORTS IT. BY
UNDERTAKING ENABLING WORKS TO RELEASE DIFFICULT SITES

Question 2: Should planning policies be developed to help meet the needs of specific groups of the population, for example older people?

- a) Yes
b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 3: Should the plan provide advice upon an appropriate density of housing development in different parts of the city?

- a) Yes
b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 4: Do you agree that the HAP should only identify housing sites for a minimum of 10 or more dwellings?

- a) Yes
- b) No

a)	
b)	✓

If no, please explain

ALL AREAS SUITABLE FOR HOUSING SHOULD BE IDENTIFIED TO SUPPORT A RANGE OF DEVELOPER SIZES.

Question 5: Should there be a boundary drawn to show where new development can happen and where it should be limited to protect the countryside?

- a) Yes
- b) No

a)	✓
b)	

If yes, what are the most important factors to help define it?

KEY WILDLIFE & LANDSCAPE FEATURES, AMENITY SPACES FOR RESIDENTS, NEED TO PROVIDE ADDITIONAL LAND FOR DEVELOPMENT

Question 6: Should the HAP include additional policies for affordable housing in addition to those in the Core Strategy?

- a) Yes
- b) No

a)	✓
b)	

If yes, should the plan be specific on types and tenures of affordable homes required?

- c) Yes
- d) No

c)	
d)	✓

Question 7: Should the plan contain guidance around Houses in Multiple Occupation (HMO)?

- a) Yes
- b) No

a)	✓
b)	

If yes, what are the main factors that should be considered?

ENSURING THAT THERE IS NOT AN EXCESS OF HMO'S IN ANY ONE LOCATION IMPACTING LOCAL FACILITIES & CHARACTER

Question 8: Should the HAP include a policy to encourage self and custom built homes?

- a) Yes
- b) No

a)	✓
b)	

If yes, what issues should it include?

ENSURING THE REGULATIONS FOR SELF BUILD ARE PROPORTIONATE RECOGNISING THEY ARE NOT LARGE COMMERCIAL DEVELOPERS

Question 9: Should guidelines be given within the plan to support methods of high quality design?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, are there any particular issues that should be covered?

USE OF SUSTAINABLE MATERIALS, INNOVATIVE DESIGN

Social and Community Facilities and Open Spaces

Question 10: Should there be policies to address how developers can contribute towards community facilities?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 11: Are there improvements that need to be made to existing community facilities?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, where?

MAINTAINING PARKS & OPEN SPACES, ENHANCING WALKING & CYCLING PROVISION, SUPPORT FOR CHILDRENS SERVICES & SOCIAL CARE

Question 12: What factors should be taken into account when protecting areas of open space?

ENSURING THEY ARE LOCATED REASONABLY CLOSE TO DEMAND.
MAKING SURE THEY ARE SAFE AND WELL MAINTAINED

Question 13: Are there under-utilised parks, playgrounds or areas of open space that could be put to a different open space use, for example allotments or community gardens?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If yes, what and where?

Question 14: Do you think there is a need for more allotment provision, for example as part of new housing developments or on existing open spaces?

- a) Yes
- b) No

a)	✓
b)	

If yes, where?

Question 15: Do you think the correct issues have been identified relating to sport, community facilities and open space in this document?

- a) Yes
- b) No

a)	
b)	✓

If no, please explain

QUESTIONS/ TOPICS ARE LIMITED. COULD HAVE COVERED A WIDER RANGE IN SEPARATE LEISURE SURVEY

Movement (see also associated Hereford Transport Package questions 46 – 52)

Question 16: How can access to the railway station be improved?

BETTER PEDESTRIAN AND CYCLE LINKS MAKING IT A HUB FOR ALL ~~OUR~~ FORMS OF TRANSPORT TO FACILITATE ONWARD JOURNEYS

Question 17: Could the current city car parks be used more effectively or improved?

- a) Yes
- b) No

a)	✓
b)	

If yes, how?

INCREASED USE OF PAY ON EXIT / ~~AN~~ MUPR TO REDUCE ENFORCEMENT RESOURCE. LOCATE AT PERIMETER OF CITY TO LIMIT TRAFFIC COMING IN

Question 18: Is there a need for more car parking to be identified?

- a) Yes
- b) No

a)	✓
b)	

If yes, what form should it take?

- a) Multi-storey provision
- b) Park and choose provision
- c) Other

a)	✓
b)	✓
c)	

Question 19: Would it be appropriate to develop a policy requirement for proposals for larger developments to provide a Travel Plan as part of a planning application?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 20: Can you suggest better ways to manage freight transportation throughout the city?

LOCATE INDUSTRY THAT HAS HIGH FREIGHT TRANSPORT NEEDS
CLOSE TO

Jobs

Question 21: Should the HAP identify more land for new employment development?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what type of development eg. offices, manufacturing?

AVOID BEING TOO SPECIFIC TO ENABLE LAND TO
BE USED FOR CURRENT DEMANDS

Question 22: Should the HAP aim to broaden the local economy by supporting a wider range of employment types?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what types would you suggest?

IT SHOULD NOT BE RESTRICTIVE

Question 23: Should the HAP allow for a broader range of activities on existing employment sites of poorer quality?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what would be considered an appropriate alternative use? Eg Sport and leisure facilities.

COMMUNITY FACILITIES, SPORT, LEISURE

City centre and retail

Question 24: Should the HAP identify land for further new retail development?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 25: Should the HAP define the key shopping streets and keep them mainly for retail uses?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 26: Should the HAP allow for different uses where suitable in underutilised areas of the city centre?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 27: Should the HAP offer additional policy to encourage use of the upper floors in the town centre for residential use?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 28: Is additional policy required for retail development proposals outside the city centre?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

University

Question 29: Which parts of the city could best accommodate university buildings and facilities either through conversion of existing building or new buildings?

ENSURE BUILDING LOCATIONS AVOID THE NEED FOR EXCESSIVE TRANSPORT BETWEEN

Question 30: What opportunities are there for university facilities to be shared with the public and/or the wider community e.g. shared conference facilities?

AN INTEGRATED LECTURE/PERFORMANCE SPACE THAT CAN BE USED BY COMMUNITY & UNI

Question 31: Do you think there is potential for the new university to share facilities with the existing colleges to expand on existing partnership between educational institutions?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, please explain

PARTNERSHIPS WITH EXISTING EDUCATION PROVIDERS WOULD FACILITATE INTEGRATED LEARNING AND KNOWLEDGE SHARING,

Leisure and Tourism

Question 32: Should additional hotel and/or conference facilities be provided in Hereford?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, where?

AROUND THE INNER CITY CENTRE TO ENABLE WALKING TO CITY ATTRACTIONS AND FACILITIES

Question 33: Could better use be made of the River Wye as a tourist attraction and for leisure activities whilst protecting its special qualities?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, how?

PROVISION OF SAFER ACCESS TO RIVER BANK, PROVISION FOR BOATING ON RIVER FACILITIES (FOOD/DRINK) ON BANK IN BISHOPS MEADOW

Question 34: Is there a need for any additional policy relating to the restoration of the Canal?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what issues should be covered by that policy?

PROTECTING CORRIDOR. ENCOURAGING CONTRIBUTIONS TO RESTORATION. USE AS A GREEN TRANSPORT LINK

Question 35: Are there any opportunities to provide new or expanded leisure facilities that should be considered or identified by the HAP?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what?

OFF ROAD CYCLE PROVISION, PLAY AREAS, YOUTH FACILITIES

Natural Environment

Question 36: Are there ways the green infrastructure could be improved? Please refer to Section 15 of the HAP Issues and Options Paper.

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, how?

ALLOCATING LAND TO IMPROVE CONNECTIVITY

Question 37: Are there any areas that require better connectivity of wildlife corridors?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, where?

Question 38: Should the HAP include additional policies to protect the landscape and environmental qualities of the city?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what issues should these policies include?

ENSURING GREEN SPACES AND VERGES ARE KEPT AND INCLUDED IN NEW DEVELOPMENT

Question 39: Can we achieve greater access to and use of the river whilst respecting its special qualities?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, how?

RIVERSIDE 'TOW PATH' (GATED FOR TIMES OF HIGH WATER),
PONTOONS FOR BOATING

Question 40: Should the HAP include a policy that relates to how land use affects pollution?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If so, what issues should the policy cover?

TRANSPORT NEEDS, USE OF MATERIALS, SUSTAINABLE DRAINAGE

Question 41: Should the HAP address the issue of climate change?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Built Environment

Question 42: Do you think more specific and detailed policies for the historic environment and heritage assets in addition to those included in the Core Strategy are required in the HAP?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If yes, please explain

Question 43: Do you think that specific policies are required to achieve high quality design in locations where planning proposals could impact upon heritage assets?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 44: Should the plan include guidelines to be used when existing conservation areas are being reviewed or new ones designated?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
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The Hereford Transport Package

Please complete this section of the questionnaire to provide feedback on the Hereford Transport Package. Your feedback will contribute to the development of possible bypass routes, and walking, cycling, bus and public space improvements within Hereford.

Question 46: Do traffic conditions in Hereford need to be improved?

- a) Yes
b) No

a)	✓
b)	

Question 47: What do you think are the current transport problems in Hereford?
Please rank your top five responses, where 1 is the biggest problem.

- a) Traffic congestion
b) Long delays at signal junctions
c) Lack of pedestrian crossings
d) Poor access to public transport
e) Poor cycling/walking infrastructure
f) Difficulty crossing busy roads
g) Traffic noise
h) Poor air quality
i) Vehicle emissions
j) Poor public transport links to rural areas
k) Volume of heavy goods vehicles
l) Dependency on car use
m) Other. Please specify below.

a)	1
b)	5
c)	
d)	4
e)	
f)	
g)	
h)	
i)	
j)	
k)	3
l)	2
m)	

Question 48: Most short distance journeys in Hereford are made by car. What do you think puts some people off walking, cycling or using the bus for short trips?

LACK OF BUSES, & CYCLE ROUTES INTERMITTENT/
CROSS MAJOR ROADS. TRAFFIC MAKES CROSSING/WALKING
ALONG ROADS LESS SAFE

The Hereford Transport Package will help us deliver a healthy and prosperous city by enabling new jobs and homes, improving existing journeys and promoting healthy lifestyles and less polluting types of transport.

The two main components of the package are:

- A new road to the west of the city. The exact route has not been determined but would include a new river crossing and junctions.
- Improvements in Hereford to increase walking, cycling and bus use for short distance journeys, and more attractive and healthier public spaces.

The proposed Hereford Bypass

Question 49: We are in the early stages of identifying possible bypass routes. How important do you think the following factors are in choosing the bypass route?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important do you think the following factors are in choosing the bypass route?

- Factors to consider
- a) Impact on homes
 - b) Impact on businesses
 - c) Impact on landscape (e.g. historic buildings)
 - d) Reducing traffic in Hereford
 - e) Less congestion in Hereford
 - f) Access for tourism
 - g) Improved facilities for walkers, cyclists, bus users
 - h) Improved access to jobs and education
 - i) Are there other constraints within the Core Strategy bypass corridor we need to be aware of? Please specify below.

	Level of importance (please circle)				
a)	1	2	3	4	5
b)	1	2	3	4	5
c)	1	2	3	4	5
d)	1	2	3	4	5
e)	1	2	3	4	5
f)	1	2	3	4	5
g)	1	2	3	4	5
h)	1	2	3	4	5
i)	1	2	3	4	5

The proposed walking, cycling, bus and public space improvements

Question 50: Which of the following improvements do you think are your priorities?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important are the following factors to you?

- a) Safer and better **walking routes** (for example, the provision of wider footways, improved pedestrian crossing facilities, reduced speed limits and traffic-free routes)
- b) Safer and better **cycling routes** (for example, the creation of dedicated cycle lanes, cycle friendly junctions, reduced speed limits and traffic-free routes)
- c) More reliable and quicker **bus journeys** (for example, bus priority on key routes into and out of the city)
- d) More attractive **public space** (for example, boulevard-style streets, shared space and the planting of trees to create green corridors)
- e) More **reliable and quicker journeys** by car (for example more traffic lanes and measures that prioritise cars)

	Level of importance (please circle)				
a)	1	2	3	4	5
b)	1	2	3	4	5
c)	1	2	3	4	5
d)	1	2	3	4	5
e)	1	2	3	4	5

Question 51: Are there any locations where you think walking, cycling, bus and public space improvements would be beneficial? Please write up to three locations, problems and your suggested solutions.

Location	What is the problem?	How can we solve the problem?
Commercial Rd	When coming down Aylestone Hill to town it is difficult to walk/cycle through the junctions to the Station and bus str	Reduce number of lanes and make dedicated easier access for cycles and pedestrians
College Rd	No footway over railway bridge	Add dedicated footway over bridge
Blueschool Blueschool Street	Difficult to cross from Commercial Rd to town	improve ease of crossing into Commercial St from Commercial Road

Question 52: Are there any other options we need to consider to help manage Hereford's transport problems?

Provide car parking on south of wye with dedicated routes/shuttle to city centre. Provide other car parks further out in larger car parks to avoid trips into city centre and traffic circulating to find a space. Provide live car park info and directions at key gateways to city. Provide shuttles into city centre from car parks and resi areas.
(buses)

The consultation

Question 53: Would you like to be added to the HAP and/or HTP contact databases to be kept up to date about the project as it progresses?

- a) Yes, both the HAP and HTP databases
- b) Yes, just the HAP database
- c) Yes, just the HTP database
- d) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>
d)	<input type="checkbox"/>

If yes, please provide your contact details below.

Name _____

Email _____

Phone number _____

Question 54: How did you hear about the consultation? Please tick all that apply.

- a) Received a letter or email
- b) Poster
- c) Sunshine Radio
- d) Hereford Times newspaper
- e) Hereford Times online
- f) Council's website
- g) Facebook
- h) Twitter
- i) Word of mouth
- j) Other, please specify

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>
c)	<input type="checkbox"/>
d)	<input type="checkbox"/>
e)	<input type="checkbox"/>
f)	<input type="checkbox"/>
g)	<input type="checkbox"/>
h)	<input type="checkbox"/>
i)	<input checked="" type="checkbox"/>
j)	<input type="checkbox"/>

Question 55: Did you attend a public exhibition?

- a) Yes
- b) No (Go to question 58)

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 56

- a) Did you receive sufficient notification about the public exhibition?
- b) Did the exhibition meet your expectations?
- c) Was the information displayed sufficient to answer any questions you had?
- d) Was the venue suitable?
- e) Were the opening hours sufficiently long?
- f) Were the staff sufficiently informed to answer your questions?

	Yes	No
a)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Question 57: Do you have any suggestions about how we might improve future exhibitions?

Questionnaire was rather complex on HAP, with large supporting documentation. It could have been clearer.

About you (optional)

All personal data will be treated in line with our obligations under the *Data Protection Act, 1998*. This means your personal data will not be shared.

The information collected will help us identify the types of community members that we have and haven't heard from, so we can seek feedback that is broadly representative of the Hereford community.

Question 58: Are you a member of a local business or organisation? (Please tick one box)

a) Yes, please specify

a)	<input type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input checked="" type="checkbox"/>

b) No

c) Prefer not to say

Question 59: Which age group do you belong? (Please tick one box)

a) 0-15

b) 16-24

c) 25-34

d) 35-44

e) 45-54

f) 55-64

g) 65-74

h) 75-84

i) 85+

j) Prefer not to say

a)	<input type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>
d)	<input checked="" type="checkbox"/>
e)	<input type="checkbox"/>
f)	<input type="checkbox"/>
g)	<input type="checkbox"/>
h)	<input type="checkbox"/>
i)	<input type="checkbox"/>
j)	<input type="checkbox"/>

Question 60: What is your gender? (Please tick one box)

a) Male

b) Female

c) Other

d) Prefer not to say

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>
d)	<input type="checkbox"/>

Question 61: Do you consider yourself to have a disability?

a) Yes

b) No

c) Prefer not to say

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>
c)	<input type="checkbox"/>

Access to Information

Herefordshire Council and its consultants will use the questionnaires to shape the Hereford Area Plan and Hereford Transport Package. The data collected will not be used for any other purpose and the questionnaire will be disposed of securely after they have served this purpose.

Herefordshire Council is subject to the Freedom of Information Act, 2000, (Fol) and Environmental Information Regulations (EIRs) which means that questionnaires may be released in response to a request for information. However, all personal data will be treated in line with our obligations under the Data Protection Act, 1998. This means your personal data will not be shared.

Alternative formats of this questionnaire are available upon request by emailing herefordconsultation@balfourbeatty.com or by writing to us at

FREEPOST:RTHL-BBZH-JATH
(Hereford Consultation)
Balfour Beatty Living Places
Unit 3, Thorn Business Park
Rotherwas
HEREFORD
HR2 6JT

Please return this questionnaire and feedback by **MONDAY 22 MAY 2017**

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE

We invite you to complete this questionnaire to give us your views about the Hereford Area Plan (HAP) and Hereford Transport Package (HTP). Your comments will be treated confidentially.

The consultation exhibition materials provide information on the HAP and HTP. These are available to view at The Courtyard between Tuesday 4 April and Thursday 6 April 2017, and at Hereford Library between Tuesday 11 April and Friday 19 May 2017. Consultation information is also available online at www.herefordshire.gov.uk/HerefordConsultation. An online version of the questionnaire is available on this webpage.

The questionnaire has three main sections: HAP, HTP and the consultation in general. You are welcome to only answer questions on the topics which are of interest to you if you would prefer.

Post Code*: [REDACTED]

*This is only required to check the geographical origin of responses.

The Hereford Area Plan

Please complete this section of the questionnaire to provide feedback on the Hereford Area Plan. The associated Issues and Options Paper will help you to respond to the questions.

Housing

Question 1: Can greater use be made of land that has been previously developed (Brownfield land) for new housing?

- a) Yes
b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, how?

IDENTIFY AREAS IE. RAIL LAND. COMMERCIAL LAND IE
~~INDUSTRIAL~~ IE. CHURCH LAND - INFILL ETC

Question 2: Should planning policies be developed to help meet the needs of specific groups of the population, for example older people?

- a) Yes
b) No

OF COURSE!

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 3: Should the plan provide advice upon an appropriate density of housing development in different parts of the city?

- a) Yes
b) No

OF COURSE!

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 4: Do you agree that the HAP should only identify housing sites for a minimum of 10 or more dwellings?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If no, please explain

Question 5: Should there be a boundary drawn to show where new development can happen and where it should be limited to protect the countryside?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what are the most important factors to help define it?

IDENTIFY LAND - AND DO NOT GRANT
permission FOR LARGE HOUSING SITES

Question 6: Should the HAP include additional policies for affordable housing in addition to those in the Core Strategy?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, should the plan be specific on types and tenures of affordable homes required?

- c) Yes
- d) No

c)	<input checked="" type="checkbox"/>
d)	<input type="checkbox"/>

Question 7: Should the plan contain guidance around Houses in Multiple Occupation (HMO)?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what are the main factors that should be considered?

WITHIN RESTRAINTS OF PLANNING POLICY

Question 8: Should the HAP include a policy to encourage self and custom built homes?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what issues should it include?

INDIVIDUAL PROFS ON HOUSING SITES
SEE COUNTRY LIFE APRIL 20TH 2017

Question 14: Do you think there is a need for more allotment provision, for example as part of new housing developments or on existing open spaces?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, where?

ANYWHERE

Question 15: Do you think the correct issues have been identified relating to sport, community facilities and open space in this document?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If no, please explain

Movement (see also associated Hereford Transport Package questions 46 – 52)

Question 16: How can access to the railway station be improved?

OK AS IT IS.

Question 17: Could the current city car parks be used more effectively or improved?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, how?

MULTI storey on some
ie GARST

Question 18: Is there a need for more car parking to be identified?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what form should it take?

- a) Multi-storey provision
- b) Park and choose provision
- c) Other

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>

Question 19: Would it be appropriate to develop a policy requirement for proposals for larger developments to provide a Travel Plan as part of a planning application?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

Question 20: Can you suggest better ways to manage freight transportation throughout the city?

_____ - RAIL TRANSPORT
_____ - USE EAST BYPASS ROAD
_____ AND LIMITED

Jobs

Question 21: Should the HAP identify more land for new employment development?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what type of development eg. offices, manufacturing?

_____ SYLOW PARK

Question 22: Should the HAP aim to broaden the local economy by supporting a wider range of employment types?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what types would you suggest?

_____ - DELIVERY AND REPAIRS

Question 23: Should the HAP allow for a broader range of activities on existing employment sites of poorer quality?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what would be considered an appropriate alternative use? Eg Sport and leisure facilities.

_____ LEISURE

City centre and retail

Question 24: Should the HAP identify land for further new retail development?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 25: Should the HAP define the key shopping streets and keep them mainly for retail uses?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 26: Should the HAP allow for different uses where suitable in underutilised areas of the city centre?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 27: Should the HAP offer additional policy to encourage use of the upper floors in the town centre for residential use?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 28: Is additional policy required for retail development proposals outside the city centre?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

University

Question 29: Which parts of the city could best accommodate university buildings and facilities either through conversion of existing building or new buildings?

Any location like a home away

Question 30: What opportunities are there for university facilities to be shared with the public and/or the wider community e.g. shared conference facilities?

- let us see!

Question 31: Do you think there is potential for the new university to share facilities with the existing colleges to expand on existing partnership between educational institutions?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input type="checkbox"/>

If yes, please explain

let us see.

Leisure and Tourism

Question 32: Should additional hotel and/or conference facilities be provided in Hereford?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, where?

REFURBISH GREEN DRAGON &
LEFT BANK SITES

Question 33: Could better use be made of the River Wye as a tourist attraction and for leisure activities whilst protecting its special qualities?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, how?

BOATING - TRIPS ETC
& RIVERSIDE WALKS UPONDOG

Question 34: Is there a need for any additional policy relating to the restoration of the Canal?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what issues should be covered by that policy?

GO AHEAD WITH PROPOSAL
AS DETERMINED LAST TIME

Question 35: Are there any opportunities to provide new or expanded leisure facilities that should be considered or identified by the HAP?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If yes, what?

Natural Environment

Question 36: Are there ways the green infrastructure could be improved? Please refer to Section 15 of the HAP Issues and Options Paper.

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, how?

protect green belt

Question 37: Are there any areas that require better connectivity of wildlife corridors?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input type="checkbox"/>

If yes, where?

in green belt

Question 38: Should the HAP include additional policies to protect the landscape and environmental qualities of the city?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what issues should these policies include?

up grade parks

Question 39: Can we achieve greater access to and use of the river whilst respecting its special qualities?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, how?

- TWILIT TRAIL - BOATING ETC

Question 40: Should the HAP include a policy that relates to how land use affects pollution?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If so, what issues should the policy cover?

current bylaws & planning restraint

Question 41: Should the HAP address the issue of climate change?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

Built Environment

Question 42: Do you think more specific and detailed policies for the historic environment and heritage assets in addition to those included in the Core Strategy are required in the HAP?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If yes, please explain

Question 43: Do you think that specific policies are required to achieve high quality design in locations where planning proposals could impact upon heritage assets?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

Question 44: Should the plan include guidelines to be used when existing conservation areas are being reviewed or new ones designated?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 45: Are there additional issues or options which the HAP could look to address or do you have any other comments upon the contents of the document?

Let us not have other

public consultations - time & money!

Please go to question 53 if you do not wish to give feedback on the Hereford Transport Package

The Hereford Transport Package

Please complete this section of the questionnaire to provide feedback on the Hereford Transport Package. Your feedback will contribute to the development of possible bypass routes, and walking, cycling, bus and public space improvements within Hereford.

Question 46: Do traffic conditions in Hereford need to be improved?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 47: What do you think are the current transport problems in Hereford?

Please rank your top five responses, where 1 is the biggest problem.

- a) Traffic congestion
- b) Long delays at signal junctions
- c) Lack of pedestrian crossings
- d) Poor access to public transport
- e) Poor cycling/walking infrastructure
- f) Difficulty crossing busy roads
- g) Traffic noise
- h) Poor air quality
- i) Vehicle emissions
- j) Poor public transport links to rural areas
- k) Volume of heavy goods vehicles
- l) Dependency on car use
- m) Other. Please specify below.

a)	1	
b)	1	
c)		
d)		
e)		
f)		
g)	1	
h)	1	
i)		
j)	1	
k)		
l)		
m)		

Question 48: Most short distance journeys in Hereford are made by car. What do you think puts some people off walking, cycling or using the bus for short trips?

— UN EVEN PAVEMENTS / POT HOLES
— PARKING

The Hereford Transport Package will help us deliver a healthy and prosperous city by enabling new jobs and homes, improving existing journeys and promoting healthy lifestyles and less polluting types of transport.

The two main components of the package are:

- A new road to the west of the city. The exact route has not been determined but would include a new river crossing and junctions.
- Improvements in Hereford to increase walking, cycling and bus use for short distance journeys, and more attractive and healthier public spaces.

N No!

The proposed Hereford Bypass

Question 49: We are in the early stages of identifying possible bypass routes. How important do you think the following factors are in choosing the bypass route?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important do you think the following factors are in choosing the bypass route?

- Factors to consider
- a) Impact on homes
 - b) Impact on businesses
 - c) Impact on landscape (e.g. historic buildings)
 - d) Reducing traffic in Hereford
 - e) Less congestion in Hereford
 - f) Access for tourism
 - g) Improved facilities for walkers, cyclists, bus users
 - h) Improved access to jobs and education
 - i) Are there other constraints within the Core Strategy bypass corridor we need to be aware of? Please specify below.

	Level of importance (please circle)				
a)	1	2	3	4	5
b)	1	2	3	4	5
c)	1	2	3	4	5
d)	1	2	3	4	5
e)	1	2	3	4	5
f)	1	2	3	4	5
g)	1	2	3	4	5
h)	1	2	3	4	5
i)	1	2	3	4	5

WE DO NOT REQUIRE A WESTERN ROUTE JUST

The proposed walking, cycling, bus and public space improvements

A FULL PUBLIC CONSULTATION

Question 50: Which of the following improvements do you think are your priorities?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important are the following factors to you?

- a) Safer and better **walking routes** (for example, the provision of wider footways, improved pedestrian crossing facilities, reduced speed limits and traffic-free routes)
- b) Safer and better **cycling routes** (for example, the creation of dedicated cycle lanes, cycle friendly junctions, reduced speed limits and traffic-free routes)
- c) More reliable and quicker **bus journeys** (for example, bus priority on key routes into and out of the city)
- d) More attractive **public space** (for example, boulevard-style streets, shared space and the planting of trees to create green corridors)
- e) More **reliable and quicker journeys** by car (for example more traffic lanes and measures that prioritise cars)

	Level of importance (please circle)				
a)	1	2	3	4	5
b)	1	2	3	4	5
c)	1	2	3	4	5
d)	1	2	3	4	5
e)	1	2	3	4	5

Question 51: Are there any locations where you think walking, cycling, bus and public space improvements would be beneficial? Please write up to three locations, problems and your suggested solutions.

Location	What is the problem?	How can we solve the problem?
Bloomington Hill	PAVEMENTS TO CITY	- RESURFACE
TESCO	ACCESS TO NEW MARKETS	• SLOWLY TIDY UP
GREAT WESTERN way	tidy up	VERY SLOWLY

Question 52: Are there any other options we need to consider to help manage Hereford's transport problems?

The consultation

Question 53: Would you like to be added to the HAP and/or HTP contact databases to be kept up to date about the project as it progresses?

- a) Yes, both the HAP and HTP databases
- b) Yes, just the HAP database
- c) Yes, just the HTP database
- d) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>
d)	<input type="checkbox"/>

If yes, please provide your contact details below.

Name

Email

Phone number

Question 54: How did you hear about the consultation? Please tick all that apply.

- a) Received a letter or email
- b) Poster
- c) Sunshine Radio
- d) Hereford Times newspaper
- e) Hereford Times online
- f) Council's website
- g) Facebook
- h) Twitter
- i) Word of mouth
- j) Other, please specify

a)	<input type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>
d)	<input checked="" type="checkbox"/>
e)	<input type="checkbox"/>
f)	<input type="checkbox"/>
g)	<input type="checkbox"/>
h)	<input type="checkbox"/>
i)	<input checked="" type="checkbox"/>
j)	<input type="checkbox"/>

Question 55: Did you attend a public exhibition?

- a) Yes
- b) No (Go to question 58)

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 56

- a) Did you receive sufficient notification about the public exhibition?
- b) Did the exhibition meet your expectations?
- c) Was the information displayed sufficient to answer any questions you had?
- d) Was the venue suitable?
- e) Were the opening hours sufficiently long?
- f) Were the staff sufficiently informed to answer your questions?

	Yes	No
a)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f)	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Question 57: Do you have any suggestions about how we might improve future exhibitions?

- A proper venue with some shows
modern etc

About you (optional)

All personal data will be treated in line with our obligations under the *Data Protection Act, 1998*. This means your personal data will not be shared.

The information collected will help us identify the types of community members that we have and haven't heard from, so we can seek feedback that is broadly representative of the Hereford community.

Question 58: Are you a member of a local business or organisation? (Please tick one box)

a) Yes, please specify

a)	
b)	<input checked="" type="checkbox"/>
c)	

b) No

c) Prefer not to say

Question 59: Which age group do you belong? (Please tick one box)

a) 0-15

b) 16-24

c) 25-34

d) 35-44

e) 45-54

f) 55-64

g) 65-74

h) 75-84

i) 85+

j) Prefer not to say

a)	
b)	
c)	
d)	
e)	
f)	
g)	
h)	
i)	<input checked="" type="checkbox"/>
j)	

Question 60: What is your gender? (Please tick one box)

a) Male

b) Female

c) Other

d) Prefer not to say

a)	<input checked="" type="checkbox"/>
b)	
c)	
d)	

Question 61: Do you consider yourself to have a disability?

a) Yes

b) No

c) Prefer not to say

a)	
b)	<input checked="" type="checkbox"/>
c)	

Access to Information

Herefordshire Council and its consultants will use the questionnaires to shape the Hereford Area Plan and Hereford Transport Package. The data collected will not be used for any other purpose and the questionnaire will be disposed of securely after they have served this purpose.

Herefordshire Council is subject to the Freedom of Information Act, 2000, (Fol) and Environmental Information Regulations (EIRs) which means that questionnaires may be released in response to a request for information. However, all personal data will be treated in line with our obligations under the Data Protection Act, 1998. This means your personal data will not be shared.

Alternative formats of this questionnaire are available upon request by emailing herefordconsultation@balfourbeatty.com or by writing to us at

FREEPOST:RTHL-BBZH-JATH
(Hereford Consultation)
Balfour Beatty Living Places
Unit 3, Thorn Business Park
Rotherwas
HEREFORD
HR2 6JT

Please return this questionnaire and feedback by **MONDAY 22 MAY 2017**

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE

The proposed Hereford Bypass

Question 49: We are in the early stages of identifying possible bypass routes. How important do you think the following factors are in choosing the bypass route?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important do you think the following factors are in choosing the bypass route?

Factors to consider	Level of importance (please circle)				
a) Impact on homes	1	2	3	4	5
b) Impact on businesses	1	2	3	4	5
c) Impact on landscape (e.g. historic buildings)	1	2	3	4	5
d) Reducing traffic in Hereford	1	2	3	4	5
e) Less congestion in Hereford	1	2	3	4	5
f) Access for tourism	1	2	3	4	5
g) Improved facilities for walkers, cyclists, bus users	1	2	3	4	5
h) Improved access to jobs and education	1	2	3	4	5
i) Are there other constraints within the Core Strategy bypass corridor we need to be aware of? Please specify below.	1	2	3	4	5

cultural heritage

The proposed walking, cycling, bus and public space improvements

Question 50: Which of the following improvements do you think are your priorities?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important are the following factors to you?

	Level of importance (please circle)				
a) Safer and better walking routes (for example, the provision of wider footways, improved pedestrian crossing facilities, reduced speed limits and traffic-free routes)	1	2	3	4	5
b) Safer and better cycling routes (for example, the creation of dedicated cycle lanes, cycle friendly junctions, reduced speed limits and traffic-free routes)	1	2	3	4	5
c) More reliable and quicker bus journeys (for example, bus priority on key routes into and out of the city)	1	2	3	4	5
d) More attractive public space (for example, boulevard-style streets, shared space and the planting of trees to create green corridors)	1	2	3	4	5
e) More reliable and quicker journeys by car (for example more traffic lanes and measures that prioritise cars)	1	2	3	4	5

Question 51: Are there any locations where you think walking, cycling, bus and public space improvements would be beneficial? Please write up to three locations, problems and your suggested solutions.

Location	What is the problem?	How can we solve the problem?
Belmont/Ross Road A49 } Junction A465 }	Peak time traffic.	Improve access to schools other than by private car.
Steels A49 Junction Roundabout with traffic lights (A438)	Peak-time traffic + heavy-goods to Plough Lane depot	Bring fewer lorries into Plough Lane parking/depot.

Question 52: Are there any other options we need to consider to help manage Hereford's transport problems?

Consider the cultural heritage of the Wye Valley to the West of the city. The route proposed is to destroy the hamlet of Warham, the peace of Belmont Abbey, as well as historic orchards (Bulmers historic role) and the haunts of Brian Hutton, Hereford's most acclaimed artist. Enclosed is a brochure of The Brian Hutton Trail inaugurated in memory of his death, 100 years after 23rd April 1916, killed in action in World War I.

Questionnaires

- Questionnaires during consultation

We invite you to complete this questionnaire to give us your views about the Hereford Area Plan (HAP) and Hereford Transport Package (HTP). Your comments will be treated confidentially.

The consultation exhibition materials provide information on the HAP and HTP. These are available to view at The Courtyard between Tuesday 4 April and Thursday 6 April 2017, and at Hereford Library between Tuesday 11 April and Friday 19 May 2017. Consultation information is also available online at www.herefordshire.gov.uk/HerefordConsultation. An online version of the questionnaire is available on this webpage.

The questionnaire has three main sections: HAP, HTP and the consultation in general. You are welcome to only answer questions on the topics which are of interest to you if you would prefer.

Weds 6th

Post Code*: [REDACTED]

*This is only required to check the geographical origin of responses.

The Hereford Area Plan

Please complete this section of the questionnaire to provide feedback on the Hereford Area Plan. The associated Issues and Options Paper will help you to respond to the questions.

Housing

Question 1: Can greater use be made of land that has been previously developed (Brownfield land) for new housing?

- a) Yes
- b) No

a)		?
b)		

If yes, how?

Question 2: Should planning policies be developed to help meet the needs of specific groups of the population, for example older people?

- a) Yes
- b) No

a)	✓
b)	

Question 3: Should the plan provide advice upon an appropriate density of housing development in different parts of the city?

- a) Yes
- b) No

a)	✓
b)	

Question 4: Do you agree that the HAP should only identify housing sites for a minimum of 10 or more dwellings?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If no, please explain

What's the 10 to be? 5 bedroom houses? Why
not smaller - well-designed passive house intensive developments

Question 5: Should there be a boundary drawn to show where new development can happen and where it should be limited to protect the countryside?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what are the most important factors to help define it?

Prime agricultural land Woodland water courses,
all land nurturing wildlife needs protecting

Question 6: Should the HAP include additional policies for affordable housing in addition to those in the Core Strategy?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, should the plan be specific on types and tenures of affordable homes required?

- c) Yes
- d) No

c)	<input checked="" type="checkbox"/>
d)	<input type="checkbox"/>

Question 7: Should the plan contain guidance around Houses in Multiple Occupation (HMO)?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what are the main factors that should be considered?

That the buildings don't turn into the slums of the
future, Adequate insulation & open space.

Question 8: Should the HAP include a policy to encourage self and custom built homes?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what issues should it include?

That these meet Passive Haus standards.

Question 9: Should guidelines be given within the plan to support methods of high quality design?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, are there any particular issues that should be covered?

High quality does not mean big & posh. It is well designed to passive have standards

Social and Community Facilities and Open Spaces

Question 10: Should there be policies to address how developers can contribute towards community facilities?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 11: Are there improvements that need to be made to existing community facilities?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, where?

All are struggling financially now.
More youth facilities needed

Question 12: What factors should be taken into account when protecting areas of open space?

Maintenance & ecological issues.

Question 13: Are there under-utilised parks, playgrounds or areas of open space that could be put to a different open space use, for example allotments or community gardens?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what and where?

Don't know but the possibility should be seriously explored.

Question 14: Do you think there is a need for more allotment provision, for example as part of new housing developments or on existing open spaces?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, where?

On every housing development over say
30 houses.

Question 15: Do you think the correct issues have been identified relating to sport, community facilities and open space in this document?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If no, please explain

Bound to need more.

Movement (see also associated Hereford Transport Package questions 46 – 52)

Question 16: How can access to the railway station be improved?

Until development completed how can we
know? Footbridge rather than road crossing?

Question 17: Could the current city car parks be used more effectively or improved?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If yes, how?

Question 18: Is there a need for more car parking to be identified?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If yes, what form should it take?

- a) Multi-storey provision
- b) Park and choose provision
- c) Other

a)	<input type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>

Question 19: Would it be appropriate to develop a policy requirement for proposals for larger developments to provide a Travel Plan as part of a planning application?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 20: Can you suggest better ways to manage freight transportation throughout the city?

No much of a problem. Most traffic is within city

Jobs

Question 21: Should the HAP identify more land for new employment development?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what type of development eg. offices, manufacturing?

Small ^{local} enterprise developments

Question 22: Should the HAP aim to broaden the local economy by supporting a wider range of employment types?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what types would you suggest?

support new tech. especially energy, recycling, local grown food products.

Question 23: Should the HAP allow for a broader range of activities on existing employment sites of poorer quality?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what would be considered an appropriate alternative use? Eg Sport and leisure facilities.

Anything positive.

City centre and retail

Question 24: Should the HAP identify land for further new retail development?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

Question 25: Should the HAP define the key shopping streets and keep them mainly for retail uses?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 26: Should the HAP allow for different uses where suitable in underutilised areas of the city centre?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 27: Should the HAP offer additional policy to encourage use of the upper floors in the town centre for residential use?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 28: Is additional policy required for retail development proposals outside the city centre?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

University

Question 29: Which parts of the city could best accommodate university buildings and facilities either through conversion of existing building or new buildings?

As central as possible

Question 30: What opportunities are there for university facilities to be shared with the public and/or the wider community e.g. shared conference facilities?

endless! sharing library, & all facilities

Question 31: Do you think there is potential for the new university to share facilities with the existing colleges to expand on existing partnership between educational institutions?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, please explain

Obviously each can strengthen each other

Leisure and Tourism

Question 32: Should additional hotel and/or conference facilities be provided in Hereford?

- a) Yes
- b) No

a)	
b)	

If yes, where?

Don't know

Question 33: Could better use be made of the River Wye as a tourist attraction and for leisure activities whilst protecting its special qualities?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	

If yes, how?

Too late! Building Asda so close & new housing Flaks. ~~It~~ would have been good place for courtyard theatre

Question 34: Is there a need for any additional policy relating to the restoration of the Canal?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	

If yes, what issues should be covered by that policy?

Keeping the route clear & Funding restoration. Great money generator

Question 35: Are there any opportunities to provide new or expanded leisure facilities that should be considered or identified by the HAP?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	

If yes, what?

What? No tourist information centre?

Burying the "Dinedor Serpent"?

No public toilets

Proposed axing to maintain parks inc Castle Green
Flower beds no longer planted - offloaded to volunteers.

The degeneration of High Town
plus wierd paving alterations

Need I go on!



Natural Environment

Question 36: Are there ways the green infrastructure could be improved? Please refer to Section 15 of the HAP Issues and Options Paper.

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, how?

no environmental compensation delivered
All I see is houses being built of a
low ~~insulating~~ insulating & energy generating standard

Question 37: Are there any areas that require better connectivity of wildlife corridors?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, where?

Any new site should enhance the surrounding
area by whatever means

Question 38: Should the HAP include additional policies to protect the landscape and environmental qualities of the city?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what issues should these policies include?

The policies should be given greater weight

Question 39: Can we achieve greater access to and use of the river whilst respecting its special qualities?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If yes, how?

[Handwritten scribble]

Question 40: Should the HAP include a policy that relates to how land use affects pollution?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If so, what issues should the policy cover?

Water pollution & flooding increase. Enhancing green environment surrounding developments

Question 41: Should the HAP address the issue of climate change?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Built Environment

Question 42: Do you think more specific and detailed policies for the historic environment and heritage assets in addition to those included in the Core Strategy are required in the HAP?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, please explain

Question 43: Do you think that specific policies are required to achieve high quality design in locations where planning proposals could impact upon heritage assets?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 44: Should the plan include guidelines to be used when existing conservation areas are being reviewed or new ones designated?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 45: Are there additional issues or options which the HAP could look to address or do you have any other comments upon the contents of the document?

Please go to question 53 if you do not wish to give feedback on the Hereford Transport Package

The Hereford Transport Package

Please complete this section of the questionnaire to provide feedback on the Hereford Transport Package. Your feedback will contribute to the development of possible bypass routes, and walking, cycling, bus and public space improvements within Hereford.

Question 46: Do traffic conditions in Hereford need to be improved?

- a) Yes
b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 47: What do you think are the current transport problems in Hereford?

Please rank your top five responses, where 1 is the biggest problem.

- a) Traffic congestion
b) Long delays at signal junctions
c) Lack of pedestrian crossings
d) Poor access to public transport
e) Poor cycling/walking infrastructure
f) Difficulty crossing busy roads
g) Traffic noise
h) Poor air quality
i) Vehicle emissions
j) Poor public transport links to rural areas
k) Volume of heavy goods vehicles
l) Dependency on car use
m) Other. Please specify below.

a)	<input type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>
d)	<input checked="" type="checkbox"/>
e)	<input checked="" type="checkbox"/>
f)	<input type="checkbox"/>
g)	<input checked="" type="checkbox"/>
h)	<input checked="" type="checkbox"/>
i)	<input checked="" type="checkbox"/>
j)	<input checked="" type="checkbox"/>
k)	<input type="checkbox"/>
l)	<input checked="" type="checkbox"/>
m)	<input type="checkbox"/>

Question 48: Most short distance journeys in Hereford are made by car. What do you think puts some people off walking, cycling or using the bus for short trips?

Car is too easy.
Problem when carrying heavy luggage etc.
The weather

The Hereford Transport Package will help us deliver a healthy and prosperous city by enabling new jobs and homes, improving existing journeys and promoting healthy lifestyles and less polluting types of transport.

The two main components of the package are:

- A new road to the west of the city. The exact route has not been determined but would include a new river crossing and junctions.
- Improvements in Hereford to increase walking, cycling and bus use for short distance journeys, and more attractive and healthier public spaces.

The proposed Hereford Bypass

Question 49: We are in the early stages of identifying possible bypass routes. How important do you think the following factors are in choosing the bypass route?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important do you think the following factors are in choosing the bypass route?

- Factors to consider
- a) Impact on homes
 - b) Impact on businesses
 - c) Impact on landscape (e.g. historic buildings)
 - d) Reducing traffic in Hereford
 - e) Less congestion in Hereford
 - f) Access for tourism
 - g) Improved facilities for walkers, cyclists, bus users
 - h) Improved access to jobs and education
 - i) Are there other constraints within the Core Strategy bypass corridor we need to be aware of? Please specify below.

	Level of importance (please circle)				
a)	1	2	3	4	5
b)	1	2	3	4	5
c)	1	2	3	4	5
d)	1	2	3	4	5
e)	1	2	3	4	5
f)	1	2	3	4	5
g)	1	2	3	4	5
h)	1	2	3	4	5
i)	1	2	3	4	5

Personal Cars are becoming outdated

The proposed walking, cycling, bus and public space improvements

Question 50: Which of the following improvements do you think are your priorities?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important are the following factors to you?

- a) Safer and better **walking routes** (for example, the provision of wider footways, improved pedestrian crossing facilities, reduced speed limits and traffic-free routes)
- b) Safer and better **cycling routes** (for example, the creation of dedicated cycle lanes, cycle friendly junctions, reduced speed limits and traffic-free routes)
- c) More reliable and quicker **bus journeys** (for example, bus priority on key routes into and out of the city)
- d) More attractive **public space** (for example, boulevard-style streets, shared space and the planting of trees to create green corridors)
- e) More **reliable and quicker journeys** by car (for example more traffic lanes and measures that prioritise cars)

	Level of importance (please circle)				
a)	1	2	3	4	5
b)	1	2	3	4	5
c)	1	2	3	4	5
d)	1	2	3	4	5
e)	1	2	3	4	5

Question 51: Are there any locations where you think walking, cycling, bus and public space improvements would be beneficial? Please write up to three locations, problems and your suggested solutions.

Location	What is the problem?	How can we solve the problem?

Question 52: Are there any other options we need to consider to help manage Hereford's transport problems?

20 years or less will see people moving to different ways of travel. No more private cars. ~~Explore~~ Explore this now.

The consultation

Question 53: Would you like to be added to the HAP and/or HTP contact databases to be kept up to date about the project as it progresses?

- a) Yes, both the HAP and HTP databases
- b) Yes, just the HAP database
- c) Yes, just the HTP database
- d) No

a)	
b)	
c)	
d)	✓

If yes, please provide your contact details below.

Name _____

Email _____

Phone number _____

Question 54: How did you hear about the consultation? Please tick all that apply.

- a) Received a letter or email
- b) Poster
- c) Sunshine Radio
- d) Hereford Times newspaper
- e) Hereford Times online
- f) Council's website
- g) Facebook
- h) Twitter
- i) Word of mouth
- j) Other, please specify

a)	
b)	
c)	
d)	
e)	
f)	
g)	
h)	
i)	✓
j)	

Question 55: Did you attend a public exhibition?

- a) Yes
- b) No (Go to question 58)

a)	✓
b)	

Question 56

- a) Did you receive sufficient notification about the public exhibition?
- b) Did the exhibition meet your expectations?
- c) Was the information displayed sufficient to answer any questions you had?
- d) Was the venue suitable?
- e) Were the opening hours sufficiently long?
- f) Were the staff sufficiently informed to answer your questions?

	Yes	No
a)	✓	
b)		✓
c)		✓
d)	✓	
e)	✓	
f)	✓	

Question 57: Do you have any suggestions about how we might improve future exhibitions?

*By Pass "sold" as an answer to problems
it won't solve. Propaganda much in evidence
throughout.*

About you (optional)

All personal data will be treated in line with our obligations under the *Data Protection Act, 1998*. This means your personal data will not be shared.

The information collected will help us identify the types of community members that we have and haven't heard from, so we can seek feedback that is broadly representative of the Hereford community.

Question 58: Are you a member of a local business or organisation? (Please tick one box)

a) Yes, please specify

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>

b) No

c) Prefer not to say

Question 59: Which age group do you belong? (Please tick one box)

a) 0-15

b) 16-24

c) 25-34

d) 35-44

e) 45-54

f) 55-64

g) 65-74

h) 75-84

i) 85+

j) Prefer not to say

a)	<input type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>
d)	<input type="checkbox"/>
e)	<input type="checkbox"/>
f)	<input type="checkbox"/>
g)	<input checked="" type="checkbox"/>
h)	<input type="checkbox"/>
i)	<input type="checkbox"/>
j)	<input type="checkbox"/>

Question 60: What is your gender? (Please tick one box)

a) Male

b) Female

c) Other

d) Prefer not to say

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>
c)	<input type="checkbox"/>
d)	<input type="checkbox"/>

Question 61: Do you consider yourself to have a disability?

a) Yes

b) No

c) Prefer not to say

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>
c)	<input type="checkbox"/>

Access to Information

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FREEPOST:RTHL-BBZH-JATH
(Hereford Consultation)
Balfour Beatty Living Places
Unit 3, Thorn Business Park
Rotherwas
HEREFORD
HR2 6JT

Please return this questionnaire and feedback by **MONDAY 22 MAY 2017**

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE

We invite you to complete this questionnaire to give us your views about the Hereford Area Plan (HAP) and Hereford Transport Package (HTP). Your comments will be treated confidentially.

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Weds 5th

Post Code*: [REDACTED]

*This is only required to check the geographical origin of responses.

The Hereford Area Plan

Please complete this section of the questionnaire to provide feedback on the Hereford Area Plan. The associated Issues and Options Paper will help you to respond to the questions.

Housing

Question 1: Can greater use be made of land that has been previously developed (Brownfield land) for new housing?

- a) Yes
- b) No

a)	
b)	

If yes, how?

Question 2: Should planning policies be developed to help meet the needs of specific groups of the population, for example older people?

- a) Yes
- b) No

a)	
b)	

Question 3: Should the plan provide advice upon an appropriate density of housing development in different parts of the city?

- a) Yes
- b) No

a)	
b)	

Question 4: Do you agree that the HAP should only identify housing sites for a minimum of 10 or more dwellings?

- a) Yes
- b) No

a)	
b)	

If no, please explain

Question 5: Should there be a boundary drawn to show where new development can happen and where it should be limited to protect the countryside?

- a) Yes
- b) No

a)	
b)	

If yes, what are the most important factors to help define it?

Question 6: Should the HAP include additional policies for affordable housing in addition to those in the Core Strategy?

- a) Yes
- b) No

a)	
b)	

If yes, should the plan be specific on types and tenures of affordable homes required?

- c) Yes
- d) No

c)	
d)	

Question 7: Should the plan contain guidance around Houses in Multiple Occupation (HMO)?

- a) Yes
- b) No

a)	
b)	

If yes, what are the main factors that should be considered?

Question 8: Should the HAP include a policy to encourage self and custom built homes?

- a) Yes
- b) No

a)	
b)	

If yes, what issues should it include?

Question 9: Should guidelines be given within the plan to support methods of high quality design?

- a) Yes
- b) No

a)	
b)	

If yes, are there any particular issues that should be covered?

Social and Community Facilities and Open Spaces

Question 10: Should there be policies to address how developers can contribute towards community facilities?

- a) Yes
- b) No

a)	
b)	

Question 11: Are there improvements that need to be made to existing community facilities?

- a) Yes
- b) No

a)	
b)	

If yes, where?

not sure

Question 12: What factors should be taken into account when protecting areas of open space?

Question 13: Are there under-utilised parks, playgrounds or areas of open space that could be put to a different open space use, for example allotments or community gardens?

- a) Yes
- b) No

a)	
b)	

If yes, what and where?

Old railway line - near Courtyard /
Woodmarsh Common

Question 14: Do you think there is a need for more allotment provision, for example as part of new housing developments or on existing open spaces?

- a) Yes
- b) No

a)	
b)	

If yes, where?

Question 15: Do you think the correct issues have been identified relating to sport, community facilities and open space in this document?

- a) Yes
- b) No

Not sure

a)	
b)	

If no, please explain

Movement (see also associated Hereford Transport Package questions 46 – 52)

Question 16: How can access to the railway station be improved?

Better agency routes

Question 17: Could the current city car parks be used more effectively or improved?

- a) Yes
- b) No

a)	
b)	

If yes, how?

Question 18: Is there a need for more car parking to be identified?

- a) Yes
- b) No

a)	
b)	

If yes, what form should it take?

- a) Multi-storey provision
- b) Park and choose provision
- c) Other

a)	
b)	
c)	

Question 19: Would it be appropriate to develop a policy requirement for proposals for larger developments to provide a Travel Plan as part of a planning application?

- a) Yes
b) No

a)	
b)	

Question 20: Can you suggest better ways to manage freight transportation throughout the city?

Yes - but thought this was in place.

Jobs

Question 21: Should the HAP identify more land for new employment development?

- a) Yes
b) No

not sure

a)	
b)	

If yes, what type of development eg. offices, manufacturing?

Question 22: Should the HAP aim to broaden the local economy by supporting a wider range of employment types?

- a) Yes
b) No

not sure

a)	
b)	

If yes, what types would you suggest?

Question 23: Should the HAP allow for a broader range of activities on existing employment sites of poorer quality?

- a) Yes
b) No

a)	
b)	

If yes, what would be considered an appropriate alternative use? Eg Sport and leisure facilities.

City centre and retail

Question 24: Should the HAP identify land for further new retail development?

- a) Yes
b) No

unsure

a)	
b)	

Question 25: Should the HAP define the key shopping streets and keep them mainly for retail uses?

- a) Yes *unsure*
b) No

a)	
b)	

Question 26: Should the HAP allow for different uses where suitable in underutilised areas of the city centre?

- a) Yes
b) No

a)	
b)	

Question 27: Should the HAP offer additional policy to encourage use of the upper floors in the town centre for residential use?

- a) Yes
b) No

a)	
b)	

Question 28: Is additional policy required for retail development proposals outside the city centre?

- a) Yes
b) No

a)	
b)	

University

Question 29: Which parts of the city could best accommodate university buildings and facilities either through conversion of existing building or new buildings?

land near railway station, bordering railway line

Question 30: What opportunities are there for university facilities to be shared with the public and/or the wider community e.g. shared conference facilities?

Question 31: Do you think there is potential for the new university to share facilities with the existing colleges to expand on existing partnership between educational institutions?

- a) Yes
b) No

a)	
b)	

If yes, please explain

Leisure and Tourism

Question 32: Should additional hotel and/or conference facilities be provided in Hereford?

- a) Yes
- b) No

a)	
b)	

If yes, where?

Question 33: Could better use be made of the River Wye as a tourist attraction and for leisure activities whilst protecting its special qualities?

- a) Yes
- b) No

a)	
b)	

If yes, how?

Question 34: Is there a need for any additional policy relating to the restoration of the Canal?

- a) Yes
- b) No

a)	
b)	

If yes, what issues should be covered by that policy?

Question 35: Are there any opportunities to provide new or expanded leisure facilities that should be considered or identified by the HAP?

- a) Yes
- b) No

a)	
b)	

If yes, what?

Natural Environment

Question 36: Are there ways the green infrastructure could be improved? Please refer to Section 15 of the HAP Issues and Options Paper.

- a) Yes
- b) No

a)	
b)	

If yes, how?

Question 37: Are there any areas that require better connectivity of wildlife corridors?

- a) Yes
- b) No

a)	
b)	

If yes, where?

Question 38: Should the HAP include additional policies to protect the landscape and environmental qualities of the city?

- a) Yes
- b) No

a)	
b)	

If yes, what issues should these policies include?

Question 39: Can we achieve greater access to and use of the river whilst respecting its special qualities?

- a) Yes
- b) No

a)	
b)	

If yes, how?

Question 40: Should the HAP include a policy that relates to how land use affects pollution?

- a) Yes
- b) No

a)	
b)	

If so, what issues should the policy cover?

Question 41: Should the HAP address the issue of climate change?

- a) Yes
- b) No

a)	
b)	

Built Environment

Question 42: Do you think more specific and detailed policies for the historic environment and heritage assets in addition to those included in the Core Strategy are required in the HAP?

- a) Yes
- b) No

a)	
b)	

If yes, please explain

Question 43: Do you think that specific policies are required to achieve high quality design in locations where planning proposals could impact upon heritage assets?

- a) Yes
- b) No

a)	
b)	

Question 44: Should the plan include guidelines to be used when existing conservation areas are being reviewed or new ones designated?

- a) Yes
- b) No

a)	
b)	

Question 45: Are there additional issues or options which the HAP could look to address or do you have any other comments upon the contents of the document?

Please go to question 53 if you do not wish to give feedback on the Hereford Transport Package

The Hereford Transport Package

Please complete this section of the questionnaire to provide feedback on the Hereford Transport Package. Your feedback will contribute to the development of possible bypass routes, and walking, cycling, bus and public space improvements within Hereford.

Question 46: Do traffic conditions in Hereford need to be improved?

- a) Yes
b) No

a)	
b)	

Question 47: What do you think are the current transport problems in Hereford?

Please rank your top five responses, where 1 is the biggest problem.

- a) Traffic congestion
b) Long delays at signal junctions
c) Lack of pedestrian crossings
d) Poor access to public transport
e) Poor cycling/walking infrastructure
f) Difficulty crossing busy roads
g) Traffic noise
h) Poor air quality
i) Vehicle emissions
j) Poor public transport links to rural areas
k) Volume of heavy goods vehicles
l) Dependency on car use
m) Other. Please specify below.

a)	1
b)	
c)	
d)	
e)	2
f)	5
g)	
h)	
i)	
j)	
k)	3
l)	4
m)	

Question 48: Most short distance journeys in Hereford are made by car. What do you think puts some people off walking, cycling or using the bus for short trips?

Lack of off-road cycle routes. Red-
facilities = good

The Hereford Transport Package will help us deliver a healthy and prosperous city by enabling new jobs and homes, improving existing journeys and promoting healthy lifestyles and less polluting types of transport.

The two main components of the package are:

- A new road to the west of the city. The exact route has not been determined but would include a new river crossing and junctions.
- Improvements in Hereford to increase walking, cycling and bus use for short distance journeys, and more attractive and healthier public spaces.

The proposed Hereford Bypass

Question 49: We are in the early stages of identifying possible bypass routes. How important do you think the following factors are in choosing the bypass route?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important do you think the following factors are in choosing the bypass route?

Factors to consider	Level of importance (please circle)				
a) Impact on homes	1	2	3	4	5
b) Impact on businesses	1	2	3	4	5
c) Impact on landscape (e.g. historic buildings)	1	2	3	4	5
d) Reducing traffic in Hereford	1	2	3	4	5
e) Less congestion in Hereford	1	2	3	4	5
f) Access for tourism	1	2	3	4	5
g) Improved facilities for walkers, cyclists, bus users	1	2	3	4	5
h) Improved access to jobs and education	1	2	3	4	5
i) Are there other constraints within the Core Strategy bypass corridor we need to be aware of? Please specify below.	1	2	3	4	5

The proposed walking, cycling, bus and public space improvements

Question 50: Which of the following improvements do you think are your priorities?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important are the following factors to you?

	Level of importance (please circle)				
a) Safer and better walking routes (for example, the provision of wider footways, improved pedestrian crossing facilities, reduced speed limits and traffic-free routes)	1	2	3	4	5
b) Safer and better cycling routes (for example, the creation of dedicated cycle lanes, cycle friendly junctions, reduced speed limits and traffic-free routes)	1	2	3	4	5
c) More reliable and quicker bus journeys (for example, bus priority on key routes into and out of the city)	1	2	3	4	5
d) More attractive public space (for example, boulevard-style streets, shared space and the planting of trees to create green corridors)	1	2	3	4	5
e) More reliable and quicker journeys by car (for example more traffic lanes and measures that prioritise cars)	1	2	3	4	5

Question 51: Are there any locations where you think walking, cycling, bus and public space improvements would be beneficial? Please write up to three locations, problems and your suggested solutions.

Location	What is the problem?	How can we solve the problem?

Question 52: Are there any other options we need to consider to help manage Hereford's transport problems?

The consultation

Question 53: Would you like to be added to the HAP and/or HTP contact databases to be kept up to date about the project as it progresses?

- a) Yes, both the HAP and HTP databases
- b) Yes, just the HAP database
- c) Yes, just the HTP database
- d) No

a)	
b)	
c)	
d)	

If yes, please provide your contact details below.

Name _____

Email _____

Phone number _____

Question 54: How did you hear about the consultation? Please tick all that apply.

- a) Received a letter or email
- b) Poster
- c) Sunshine Radio
- d) Hereford Times newspaper
- e) Hereford Times online
- f) Council's website
- g) Facebook
- h) Twitter
- i) Word of mouth
- j) Other, please specify

a)	
b)	<input checked="" type="checkbox"/>
c)	
d)	
e)	
f)	
g)	
h)	
i)	
j)	

Question 55: Did you attend a public exhibition?

- a) Yes
- b) No (Go to question 58)

a)	<input checked="" type="checkbox"/>
b)	

Question 56

- a) Did you receive sufficient notification about the public exhibition?
- b) Did the exhibition meet your expectations?
- c) Was the information displayed sufficient to answer any questions you had?
- d) Was the venue suitable?
- e) Were the opening hours sufficiently long?
- f) Were the staff sufficiently informed to answer your questions?

	Yes	No
a)	<input checked="" type="checkbox"/>	
b)	<input checked="" type="checkbox"/>	
c)	<input checked="" type="checkbox"/>	
d)		
e)		
f)		

Question 57: Do you have any suggestions about how we might improve future exhibitions?

Shorter consultation doc. - or spread into separate docs.

About you (optional)

All personal data will be treated in line with our obligations under the *Data Protection Act, 1998*. This means your personal data will not be shared.

The information collected will help us identify the types of community members that we have and haven't heard from, so we can seek feedback that is broadly representative of the Hereford community.

Question 58: Are you a member of a local business or organisation? (Please tick one box)

a) Yes, please specify

a)	
----	--

b) No

b)	
----	--

c) Prefer not to say

c)	
----	--

Question 59: Which age group do you belong? (Please tick one box)

a) 0-15

a)	
----	--

b) 16-24

b)	
----	--

c) 25-34

c)	
----	--

d) 35-44

d)	
----	--

e) 45-54

e)	
----	--

f) 55-64

f)	
----	--

g) 65-74

g)	
----	--

h) 75-84

h)	
----	--

i) 85+

i)	
----	--

j) Prefer not to say

j)	
----	--

Question 60: What is your gender? (Please tick one box)

a) Male

a)	
----	--

b) Female

b)	
----	--

c) Other

c)	
----	--

d) Prefer not to say

d)	
----	--

Question 61: Do you consider yourself to have a disability?

a) Yes

a)	
----	--

b) No

b)	
----	--

c) Prefer not to say

c)	
----	--

Access to Information

Herefordshire Council and its consultants will use the questionnaires to shape the Hereford Area Plan and Hereford Transport Package. The data collected will not be used for any other purpose and the questionnaire will be disposed of securely after they have served this purpose.

Herefordshire Council is subject to the Freedom of Information Act, 2000, (FoI) and Environmental Information Regulations (EIRs) which means that questionnaires may be released in response to a request for information. However, all personal data will be treated in line with our obligations under the Data Protection Act, 1998. This means your personal data will not be shared.

Alternative formats of this questionnaire are available upon request by emailing herefordconsultation@balfourbeatty.com or by writing to us at

FREEPOST:RTHL-BBZH-JATH
(Hereford Consultation)
Balfour Beatty Living Places
Unit 3, Thorn Business Park
Rotherwas
HEREFORD
HR2 6JT

Please return this questionnaire and feedback by **MONDAY 22 MAY 2017**

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE

We invite you to complete this questionnaire to give us your views about the Hereford Area Plan (HAP) and Hereford Transport Package (HTP). Your comments will be treated confidentially.

The consultation exhibition materials provide information on the HAP and HTP. These are available to view at The Courtyard between Tuesday 4 April and Thursday 6 April 2017, and at Hereford Library between Tuesday 11 April and Friday 19 May 2017. Consultation information is also available online at www.herefordshire.gov.uk/HerefordConsultation. An online version of the questionnaire is available on this webpage.

The questionnaire has three main sections: HAP, HTP and the consultation in general. You are welcome to only answer questions on the topics which are of interest to you if you would prefer.

Weds 5th

Post Code* [REDACTED]

*This is only required to check the geographical origin of responses.

The Hereford Area Plan

Please complete this section of the questionnaire to provide feedback on the Hereford Area Plan. The associated Issues and Options Paper will help you to respond to the questions.

Housing

Question 1: Can greater use be made of land that has been previously developed (Brownfield land) for new housing?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, how?

Question 2: Should planning policies be developed to help meet the needs of specific groups of the population, for example older people?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 3: Should the plan provide advice upon an appropriate density of housing development in different parts of the city?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 4: Do you agree that the HAP should only identify housing sites for a minimum of 10 or more dwellings?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If no, please explain

Question 5: Should there be a boundary drawn to show where new development can happen and where it should be limited to protect the countryside?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what are the most important factors to help define it?

Question 6: Should the HAP include additional policies for affordable housing in addition to those in the Core Strategy?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, should the plan be specific on types and tenures of affordable homes required?

- c) Yes
- d) No

c)	<input checked="" type="checkbox"/>
d)	<input type="checkbox"/>

Question 7: Should the plan contain guidance around Houses in Multiple Occupation (HMO)?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what are the main factors that should be considered?

Question 8: Should the HAP include a policy to encourage self and custom built homes?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what issues should it include?

Question 9: Should guidelines be given within the plan to support methods of high quality design?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, are there any particular issues that should be covered?

Social and Community Facilities and Open Spaces

Question 10: Should there be policies to address how developers can contribute towards community facilities?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 11: Are there improvements that need to be made to existing community facilities?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, where?

FOOTBALL PITCH.

Question 12: What factors should be taken into account when protecting areas of open space?

SSSI STATUS, ACCESSIBILITY, RECREATIONAL USE.

Question 13: Are there under-utilised parks, playgrounds or areas of open space that could be put to a different open space use, for example allotments or community gardens?

- a) Yes
- b) No

?

a)	<input type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what and where?

Question 14: Do you think there is a need for more allotment provision, for example as part of new housing developments or on existing open spaces?

- a) Yes
- b) No

a)	
b)	

If yes, where?

Question 15: Do you think the correct issues have been identified relating to sport, community facilities and open space in this document?

- a) Yes
- b) No

a)	
b)	

If no, please explain

Movement (see also associated Hereford Transport Package questions 46 – 52)

Question 16: How can access to the railway station be improved?

Question 17: Could the current city car parks be used more effectively or improved?

- a) Yes
- b) No

a)	
b)	

If yes, how?

Question 18: Is there a need for more car parking to be identified?

- a) Yes
- b) No

a)	
b)	

If yes, what form should it take?

- a) Multi-storey provision
- b) Park and choose provision
- c) Other

a)	
b)	
c)	

Question 19: Would it be appropriate to develop a policy requirement for proposals for larger developments to provide a Travel Plan as part of a planning application?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 20: Can you suggest better ways to manage freight transportation throughout the city?

Jobs

Question 21: Should the HAP identify more land for new employment development?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what type of development eg. offices, manufacturing?

Question 22: Should the HAP aim to broaden the local economy by supporting a wider range of employment types?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what types would you suggest?

Question 23: Should the HAP allow for a broader range of activities on existing employment sites of poorer quality?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what would be considered an appropriate alternative use? Eg Sport and leisure facilities.

City centre and retail

Question 24: Should the HAP identify land for further new retail development?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 25: Should the HAP define the key shopping streets and keep them mainly for retail uses?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 26: Should the HAP allow for different uses where suitable in underutilised areas of the city centre?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 27: Should the HAP offer additional policy to encourage use of the upper floors in the town centre for residential use?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 28: Is additional policy required for retail development proposals outside the city centre?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

University

Question 29: Which parts of the city could best accommodate university buildings and facilities either through conversion of existing building or new buildings?

ROBERT OWEN SCHOOL + NEW BUILDINGS IN NEW DEVELOPMENT?

Question 30: What opportunities are there for university facilities to be shared with the public and/or the wider community e.g. shared conference facilities?

THE MORE THE BETTER, BOOK SHOP, OPEN LECTURES, USE OF FACILITIES.

Question 31: Do you think there is potential for the new university to share facilities with the existing colleges to expand on existing partnership between educational institutions?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, please explain

Leisure and Tourism

Question 32: Should additional hotel and/or conference facilities be provided in Hereford?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, where?

Question 33: Could better use be made of the River Wye as a tourist attraction and for leisure activities whilst protecting its special qualities?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, how?

CLEANING UP BANKS & PATHS, MORE
LAUNCHES, HISTORICAL WALK ALONG PATHS.

Question 34: Is there a need for any additional policy relating to the restoration of the Canal?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If yes, what issues should be covered by that policy?

Question 35: Are there any opportunities to provide new or expanded leisure facilities that should be considered or identified by the HAP?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what?

WE HAVE ENOUGH GYM ALREADY
NEED ICE RINK + TRAMPOLINE PARK.

Natural Environment

Question 36: Are there ways the green infrastructure could be improved? Please refer to Section 15 of the HAP Issues and Options Paper.

- a) Yes
- b) No

?

a)	
b)	

If yes, how?

NEED TO KEEP LOGS FLATS AS UNDISTURBED AS POSSIBLE.

Question 37: Are there any areas that require better connectivity of wildlife corridors?

- a) Yes
- b) No

?

a)	
b)	

If yes, where?

Question 38: Should the HAP include additional policies to protect the landscape and environmental qualities of the city?

- a) Yes
- b) No

?

a)	
b)	

If yes, what issues should these policies include?

Question 39: Can we achieve greater access to and use of the river whilst respecting its special qualities?

- a) Yes
- b) No

NO? SURE

a)	
b)	

If yes, how?

Question 40: Should the HAP include a policy that relates to how land use affects pollution?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

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Question 41: Should the HAP address the issue of climate change?

- a) Yes
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Built Environment

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- a) Yes
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a)	<input checked="" type="checkbox"/>
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If yes, please explain

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a)	<input checked="" type="checkbox"/>
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- a) Yes
b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

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Please rank your top five responses, where 1 is the biggest problem.

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c) Lack of pedestrian crossings
d) Poor access to public transport
e) Poor cycling/walking infrastructure
f) Difficulty crossing busy roads
g) Traffic noise
h) Poor air quality
i) Vehicle emissions
j) Poor public transport links to rural areas
k) Volume of heavy goods vehicles
l) Dependency on car use
m) Other. Please specify below.

a)	1
b)	2
c)	
d)	
e)	
f)	
g)	
h)	5
i)	4
j)	
k)	3
l)	
m)	

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VEHICLE EMISSIONS

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d) Reducing traffic in Hereford	1	2	3	4	5
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f) Access for tourism	1	2	3	4	5
g) Improved facilities for walkers, cyclists, bus users	1	2	3	4	5
h) Improved access to jobs and education	1	2	3	4	5
i) Are there other constraints within the Core Strategy bypass corridor we need to be aware of? Please specify below.	1	2	3	4	5

The proposed walking, cycling, bus and public space improvements

Question 50: Which of the following improvements do you think are your priorities?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important are the following factors to you?

	Level of importance (please circle)				
a) Safer and better walking routes (for example, the provision of wider footways, improved pedestrian crossing facilities, reduced speed limits and traffic-free routes)	1	2	3	4	5
b) Safer and better cycling routes (for example, the creation of dedicated cycle lanes, cycle friendly junctions, reduced speed limits and traffic-free routes)	1	2	3	4	5
c) More reliable and quicker bus journeys (for example, bus priority on key routes into and out of the city)	1	2	3	4	5
d) More attractive public space (for example, boulevard-style streets, shared space and the planting of trees to create green corridors)	1	2	3	4	5
e) More reliable and quicker journeys by car (for example more traffic lanes and measures that prioritise cars)	1	2	3	4	5

Question 51: Are there any locations where you think walking, cycling, bus and public space improvements would be beneficial? Please write up to three locations, problems and your suggested solutions.

Location	What is the problem?	How can we solve the problem?

Question 52: Are there any other options we need to consider to help manage Hereford's transport problems?

The consultation

Question 53: Would you like to be added to the HAP and/or HTP contact databases to be kept up to date about the project as it progresses?

- a) Yes, both the HAP and HTP databases
- b) Yes, just the HAP database
- c) Yes, just the HTP database
- d) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>
d)	<input type="checkbox"/>

If yes, please provide your contact details below.

Name [REDACTED]

Email [REDACTED]

Phone number [REDACTED]

Question 54: How did you hear about the consultation? Please tick all that apply.

- a) Received a letter or email
- b) Poster
- c) Sunshine Radio
- d) Hereford Times newspaper
- e) Hereford Times online
- f) Council's website
- g) Facebook
- h) Twitter
- i) Word of mouth
- j) Other, please specify

a)	<input type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>
d)	<input type="checkbox"/>
e)	<input type="checkbox"/>
f)	<input type="checkbox"/>
g)	<input type="checkbox"/>
h)	<input type="checkbox"/>
i)	<input checked="" type="checkbox"/>
j)	<input type="checkbox"/>

Question 55: Did you attend a public exhibition?

- a) Yes
- b) No (Go to question 58)

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 56

- a) Did you receive sufficient notification about the public exhibition?
- b) Did the exhibition meet your expectations?
- c) Was the information displayed sufficient to answer any questions you had?
- d) Was the venue suitable?
- e) Were the opening hours sufficiently long?
- f) Were the staff sufficiently informed to answer your questions?

	Yes	No
a)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Question 57: Do you have any suggestions about how we might improve future exhibitions?

About you (optional)

All personal data will be treated in line with our obligations under the *Data Protection Act, 1998*. This means your personal data will not be shared.

The information collected will help us identify the types of community members that we have and haven't heard from, so we can seek feedback that is broadly representative of the Hereford community.

Question 58: Are you a member of a local business or organisation? (Please tick one box)

a) Yes, please specify

a)	
b)	
c)	<input checked="" type="checkbox"/>

b) No

c) Prefer not to say

Question 59: Which age group do you belong? (Please tick one box)

a) 0-15

b) 16-24

c) 25-34

d) 35-44

e) 45-54

f) 55-64

g) 65-74

h) 75-84

i) 85+

j) Prefer not to say

a)	
b)	
c)	
d)	
e)	<input checked="" type="checkbox"/>
f)	
g)	
h)	
i)	
j)	

Question 60: What is your gender? (Please tick one box)

a) Male

b) Female

c) Other

d) Prefer not to say

a)	<input checked="" type="checkbox"/>
b)	
c)	
d)	

Question 61: Do you consider yourself to have a disability?

a) Yes

b) No

c) Prefer not to say

a)	
b)	<input checked="" type="checkbox"/>
c)	

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FREEPOST:RTHL-BBZH-JATH
(Hereford Consultation)
Balfour Beatty Living Places
Unit 3, Thorn Business Park
Rotherwas
HEREFORD
HR2 6JT

Please return this questionnaire and feedback by **MONDAY 22 MAY 2017**

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE

We invite you to complete this questionnaire to give us your views about the Hereford Area Plan (HAP) and Hereford Transport Package (HTP). Your comments will be treated confidentially.

The consultation exhibition materials provide information on the HAP and HTP. These are available to view at The Courtyard between Tuesday 4 April and Thursday 6 April 2017, and at Hereford Library between Tuesday 11 April and Friday 19 May 2017. Consultation information is also available online at www.herefordshire.gov.uk/HerefordConsultation. An online version of the questionnaire is available on this webpage.

The questionnaire has three main sections: HAP, HTP and the consultation in general. You are welcome to only answer questions on the topics which are of interest to you if you would prefer.

Tues 4th

Post Code*: _____

*This is only required to check the geographical origin of responses.

The Hereford Area Plan

Please complete this section of the questionnaire to provide feedback on the Hereford Area Plan. The associated Issues and Options Paper will help you to respond to the questions.

Housing

Question 1: Can greater use be made of land that has been previously developed (Brownfield land) for new housing?

- a) Yes
- b) No

a)	
b)	✓

If yes, how?

Question 2: Should planning policies be developed to help meet the needs of specific groups of the population, for example older people?

- a) Yes
- b) No

a)	✓
b)	

Question 3: Should the plan provide advice upon an appropriate density of housing development in different parts of the city?

- a) Yes
- b) No

a)	✓
b)	

Question 4: Do you agree that the HAP should only identify housing sites for a minimum of 10 or more dwellings?

- a) Yes
- b) No

a)	
b)	✓

If no, please explain

Some sites could be for affordable housing of a greater density.

Question 5: Should there be a boundary drawn to show where new development can happen and where it should be limited to protect the countryside?

- a) Yes
- b) No

a)	✓
b)	

If yes, what are the most important factors to help define it?

Where there is undeveloped farmland it should be protected as much as possible

Question 6: Should the HAP include additional policies for affordable housing in addition to those in the Core Strategy?

- a) Yes
- b) No

a)	✓
b)	

If yes, should the plan be specific on types and tenures of affordable homes required?

- c) Yes
- d) No

c)	✓
d)	

Question 7: Should the plan contain guidance around Houses in Multiple Occupation (HMO)?

- a) Yes
- b) No

a)	✓
b)	

If yes, what are the main factors that should be considered?

Some houses should be specified as to how many persons should occupy them.

Question 8: Should the HAP include a policy to encourage self and custom built homes?

- a) Yes
- b) No

a)	✓
b)	

If yes, what issues should it include?

Only with careful consideration

Question 9: Should guidelines be given within the plan to support methods of high quality design?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, are there any particular issues that should be covered?

Social and Community Facilities and Open Spaces

Question 10: Should there be policies to address how developers can contribute towards community facilities?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 11: Are there improvements that need to be made to existing community facilities?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If yes, where?

Question 12: What factors should be taken into account when protecting areas of open space?

Open space must be large enough to allow for some sport (football) etc.

Question 13: Are there under-utilised parks, playgrounds or areas of open space that could be put to a different open space use, for example allotments or community gardens?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what and where?

allotments should be kept or allowed in new phases in the plan.

Question 14: Do you think there is a need for more allotment provision, for example as part of new housing developments or on existing open spaces?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, where?

Wherever it is decided.

Question 15: Do you think the correct issues have been identified relating to sport, community facilities and open space in this document?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If no, please explain

More playing grounds

Movement (see also associated Hereford Transport Package questions 46 – 52)

Question 16: How can access to the railway station be improved?

not sure - more access from the both side if possible - but too built up.

Question 17: Could the current city car parks be used more effectively or improved?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If yes, how?

Question 18: Is there a need for more car parking to be identified?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what form should it take?

- a) Multi-storey provision
- b) Park and choose provision
- c) Other

a)	<input type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input checked="" type="checkbox"/>

x Park & Ride a priority.

Question 19: Would it be appropriate to develop a policy requirement for proposals for larger developments to provide a Travel Plan as part of a planning application?

- a) Yes
- b) No

a)	
b)	✓

Question 20: Can you suggest better ways to manage freight transportation throughout the city?

Jobs

Question 21: Should the HAP identify more land for new employment development?

- a) Yes
- b) No

a)	✓
b)	

If yes, what type of development eg. offices, manufacturing?

Manufacturing - if possible

Question 22: Should the HAP aim to broaden the local economy by supporting a wider range of employment types?

- a) Yes
- b) No

a)	✓
b)	

If yes, what types would you suggest?

*Engineering - Food processing -
Inter-Net Offices*

Question 23: Should the HAP allow for a broader range of activities on existing employment sites of poorer quality?

- a) Yes
- b) No

a)	✓
b)	

If yes, what would be considered an appropriate alternative use? Eg Sport and leisure facilities.

City centre and retail

Question 24: Should the HAP identify land for further new retail development?

- a) Yes
- b) No

a)	
b)	✓

Question 25: Should the HAP define the key shopping streets and keep them mainly for retail uses?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 26: Should the HAP allow for different uses where suitable in underutilised areas of the city centre?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 27: Should the HAP offer additional policy to encourage use of the upper floors in the town centre for residential use?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 28: Is additional policy required for retail development proposals outside the city centre?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

University

only on a limited scale - i.e. small shops for food etc.

Question 29: Which parts of the city could best accommodate university buildings and facilities either through conversion of existing building or new buildings?

In the centre if possible.

Question 30: What opportunities are there for university facilities to be shared with the public and/or the wider community e.g. shared conference facilities?

If the university has enough meeting rooms / conference rooms - yes!

Question 31: Do you think there is potential for the new university to share facilities with the existing colleges to expand on existing partnership between educational institutions?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, please explain

There might be - but it wants thinking about.

Leisure and Tourism

Question 32: Should additional hotel and/or conference facilities be provided in Hereford?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, where?

On the ring ~~road~~ road being constructed.

Question 33: Could better use be made of the River Wye as a tourist attraction and for leisure activities whilst protecting its special qualities?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If yes, how?

Question 34: Is there a need for any additional policy relating to the restoration of the Canal?

- a) Yes
- b) No

a)	<input type="checkbox"/>
b)	<input checked="" type="checkbox"/>

If yes, what issues should be covered by that policy?

Question 35: Are there any opportunities to provide new or expanded leisure facilities that should be considered or identified by the HAP?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, what?

Good cricket ground - good tennis facilities.

Natural Environment

Question 36: Are there ways the green infrastructure could be improved? Please refer to Section 15 of the HAP Issues and Options Paper.

- a) Yes
- b) No

a)	
b)	✓

If yes, how?

Question 37: Are there any areas that require better connectivity of wildlife corridors?

- a) Yes
- b) No

a)	
b)	✓

If yes, where?

Question 38: Should the HAP include additional policies to protect the landscape and environmental qualities of the city?

- a) Yes
- b) No

a)	
b)	✓

If yes, what issues should these policies include?

Question 39: Can we achieve greater access to and use of the river whilst respecting its special qualities?

- a) Yes
- b) No

a)	✓
b)	

If yes, how?

Question 40: Should the HAP include a policy that relates to how land use affects pollution?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If so, what issues should the policy cover?

Good drainage of roads & built up areas.

Question 41: Should the HAP address the issue of climate change?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Built Environment

Question 42: Do you think more specific and detailed policies for the historic environment and heritage assets in addition to those included in the Core Strategy are required in the HAP?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

If yes, please explain

Question 43: Do you think that specific policies are required to achieve high quality design in locations where planning proposals could impact upon heritage assets?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 44: Should the plan include guidelines to be used when existing conservation areas are being reviewed or new ones designated?

- a) Yes
- b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 45: Are there additional issues or options which the HAP could look to address or do you have any other comments upon the contents of the document?

1. Careful consideration of building types - diversity important.

2. Areas of green corridors left where possible

Please go to question 53 if you do not wish to give feedback on the Hereford Transport Package

The Hereford Transport Package

Please complete this section of the questionnaire to provide feedback on the Hereford Transport Package. Your feedback will contribute to the development of possible bypass routes, and walking, cycling, bus and public space improvements within Hereford.

Question 46: Do traffic conditions in Hereford need to be improved?

- a) Yes
b) No

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>

Question 47: What do you think are the current transport problems in Hereford?
Please rank your top five responses, where 1 is the biggest problem.

- a) Traffic congestion
b) Long delays at signal junctions
c) Lack of pedestrian crossings
d) Poor access to public transport
e) Poor cycling/walking infrastructure
f) Difficulty crossing busy roads
g) Traffic noise
h) Poor air quality
i) Vehicle emissions
j) Poor public transport links to rural areas
k) Volume of heavy goods vehicles
l) Dependency on car use
m) Other. Please specify below.

a)	<input checked="" type="checkbox"/>
b)	<input type="checkbox"/>
c)	<input type="checkbox"/>
d)	<input checked="" type="checkbox"/>
e)	<input checked="" type="checkbox"/>
f)	<input checked="" type="checkbox"/>
g)	<input type="checkbox"/>
h)	<input checked="" type="checkbox"/>
i)	<input checked="" type="checkbox"/>
j)	<input type="checkbox"/>
k)	<input type="checkbox"/>
l)	<input checked="" type="checkbox"/>
m)	<input type="checkbox"/>

Question 48: Most short distance journeys in Hereford are made by car. What do you think puts some people off walking, cycling or using the bus for short trips?

Bus stops are not evident and
Buses are not seen around the town.

The Hereford Transport Package will help us deliver a healthy and prosperous city by enabling new jobs and homes, improving existing journeys and promoting healthy lifestyles and less polluting types of transport.

The two main components of the package are:

- A new road to the west of the city. The exact route has not been determined but would include a new river crossing and junctions.
- Improvements in Hereford to increase walking, cycling and bus use for short distance journeys, and more attractive and healthier public spaces.

The proposed Hereford Bypass

Question 49: We are in the early stages of identifying possible bypass routes. How important do you think the following factors are in choosing the bypass route?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important do you think the following factors are in choosing the bypass route?

<u>Factors to consider</u>	Level of importance (please circle)				
a) Impact on homes	1	2	3	4	5
b) Impact on businesses	1	2	3	4	5
c) Impact on landscape (e.g. historic buildings)	1	2	3	4	5
d) Reducing traffic in Hereford	1	2	3	4	5
e) Less congestion in Hereford	1	2	3	4	5
f) Access for tourism	1	2	3	4	5
g) Improved facilities for walkers, cyclists, bus users	1	2	3	4	5
h) Improved access to jobs and education	1	2	3	4	5
i) Are there other constraints within the Core Strategy bypass corridor we need to be aware of? Please specify below.	1	2	3	4	5

The proposed walking, cycling, bus and public space improvements

Question 50: Which of the following improvements do you think are your priorities?

On a scale of 1 to 5 (1 being very important and 5 being not important at all), how important are the following factors to you?

	Level of importance (please circle)				
a) Safer and better walking routes (for example, the provision of wider footways, improved pedestrian crossing facilities, reduced speed limits and traffic-free routes)	1	2	3	4	5
b) Safer and better cycling routes (for example, the creation of dedicated cycle lanes, cycle friendly junctions, reduced speed limits and traffic-free routes)	1	2	3	4	5
c) More reliable and quicker bus journeys (for example, bus priority on key routes into and out of the city)	1	2	3	4	5
d) More attractive public space (for example, boulevard-style streets, shared space and the planting of trees to create green corridors)	1	2	3	4	5
e) More reliable and quicker journeys by car (for example more traffic lanes and measures that prioritise cars)	1	2	3	4	5

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Location	What is the problem?	How can we solve the problem?

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- a) Yes, both the HAP and HTP databases
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- d) No

a)	
b)	
c)	
d)	

If yes, please provide your contact details below

Question 54: How did you hear about the consultation? Please tick all that apply.

- a) Received a letter or email
- b) Poster
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- f) Council's website
- g) Facebook
- h) Twitter
- i) Word of mouth
- j) Other, please specify

a)	
b)	
c)	
d)	
e)	
f)	
g)	
h)	
i)	
j)	

Question 55: Did you attend a public exhibition?

- a) Yes
- b) No (Go to question 58)

a)	
b)	

Question 56

- a) Did you receive sufficient notification about the public exhibition?
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- d) Was the venue suitable?
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	Yes	No
a)		
b)		
c)		
d)		
e)		
f)		

Question 57: Do you have any suggestions about how we might improve future exhibitions?

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a) Yes, please specify

a)	
b)	
c)	

b) No

c) Prefer not to say

Question 59: Which age group do you belong? (Please tick one box)

a) 0-15

b) 16-24

c) 25-34

d) 35-44

e) 45-54

f) 55-64

g) 65-74

h) 75-84

i) 85+

j) Prefer not to say

a)	
b)	
c)	
d)	
e)	
f)	
g)	
h)	
i)	
j)	

Question 60: What is your gender? (Please tick one box)

a) Male

b) Female

c) Other

d) Prefer not to say

a)	
b)	
c)	
d)	

Question 61: Do you consider yourself to have a disability?

a) Yes

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a)	
b)	
c)	

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