

# Children's Wellbeing Network Event



12<sup>th</sup> October 2016

**“Safeguarding”**



# Welcome

## Jo Davidson

Director for Children's Wellbeing

# Today's Market Place

- Addaction
- Multi Agency Risk Assessment Conference (MARAC)
- NSPCC
- Herefordshire Young Carers

# Chris Baird

Assistant Director  
of  
Children's  
Wellbeing



# Commissioning intensions 2016 - 18

## CYP Plan priorities:

- Early Help
- 0 to 5 early years
- Mental health and emotional wellbeing
- Children and young people in need of safeguarding
- Addressing challenges for adolescents
- Children and young people with disabilities

## Activities:

- Market development – provider events, short breaks, “IAG”
- Early Help/Early years – conversation Vs referral; troubled families 4/2017
- Early years – healthy child programme; family based hubs? 4/2018
- Short breaks – 4/2017: tender [www.herefordshire.gov.uk/shortbreaks](http://www.herefordshire.gov.uk/shortbreaks)
- Community health services to 4/2018



# Interactive Workshops

“Safeguarding”



# Herefordshire Safeguarding Children Board

Herefordshire Safeguarding Children Board  
Council Offices  
Plough Lane  
Hereford  
HR4 0LE

Alternatively you can e-mail us on  
[admin.hscb@herefordshire.gov.uk](mailto:admin.hscb@herefordshire.gov.uk) or call us on  
01432 260100.



# The purpose of the input

- What is the Safeguarding Children Board, and what does it do?
- What does 'safeguarding' actually mean?
- Where can I get more information?
- Where is my own organisation in relation to all this?

# Why you are here...



The death of Victoria Climbié changed child protection dramatically.



Lord Laming's report following her death made 108 recommendations in order to better protect children



His Progress report following the death of 'Baby P' gave us a further 58 which included the improvement of the OFStED inspection to give greater prominence to how Early Years are fulfilling their responsibilities for child protection.

# Where did SCB's come from?

- 1. Section 13 of the Children Act 2004 requires each local authority to establish a Local Safeguarding Children Board (LSCB) The Act also sets out the objectives of LSCBs, which are:
  - (a) to **coordinate** what is done by each person or body represented on the Board for the purposes of safeguarding and promoting the welfare of children in the area; and
  - (b) to **ensure the effectiveness** of what is done by each such person or body for those purposes.

# Other Requirements

- **Publish an Annual Report**
- **Provide multi-agency safeguarding training**
- **Child Death Overview Panel (CDOP)**
- **Serious Case Reviews (SCR)**
- **Policies and Procedures**
- **Alan Wood Report**

# The Structure

- Independent Chair
- Business Unit
- Sub-Groups –
  - i. The Executive
  - ii. Policy and Procedure
  - iii. CDOP
  - iv. Quality Assurance and Performance
  - v. CSE and Missing
  - vi. Training (shared)
  - vii. Joint Case Review (shared)
  - viii. Communication (shared)
- Interdependencies

# Board Priorities – 2016/18

1. Identification, prevention and response to Child Sexual Exploitation/Missing.
2. The child's journey through the child protection process ensures effective planning and intervention.
3. Identification and response to childhood neglect.
4. Early help services effectively identify needs and concerns to children and families, and services address those needs.

# Section 11 Children Act 2004

- **Places duties on a range of organisations and individuals to ensure their functions, and any services that they contract out to others are discharged having regard to the need to safeguard and promote the welfare of children.**

# Interactive Workshop

- Quiz part 1 (answer first 2 pages)
- Tools to help
- ‘Hot Topics’ in children’s safeguarding
- Quiz part 2 - Safe practice
- Feedback

**What does  
'safeguarding' children  
mean to you ?**

# Definition of Safeguarding

- Safeguarding and promoting the welfare of children is defined for the purposes of this guidance as:
- protecting children from maltreatment;
- preventing impairment of children's health or development;
- ensuring that children grow up in circumstances consistent with the provision of safe and effective care; and
- taking action to enable all children to have the best outcomes.

*Working Together 2015*

**Whose  
responsibility  
is 'safeguarding'?**

# A child-centred and co-ordinated approach to safeguarding

- **Safeguarding is everyone's responsibility**
- **A child-centred approach:** - clear understanding of the needs and views of children.

‘Everyone who works with children – including teachers, GPs, nurses, midwives, health visitors, early years professionals, youth workers, police, Accident and Emergency staff, paediatricians, voluntary and community workers and social workers – has a responsibility for keeping them safe.’

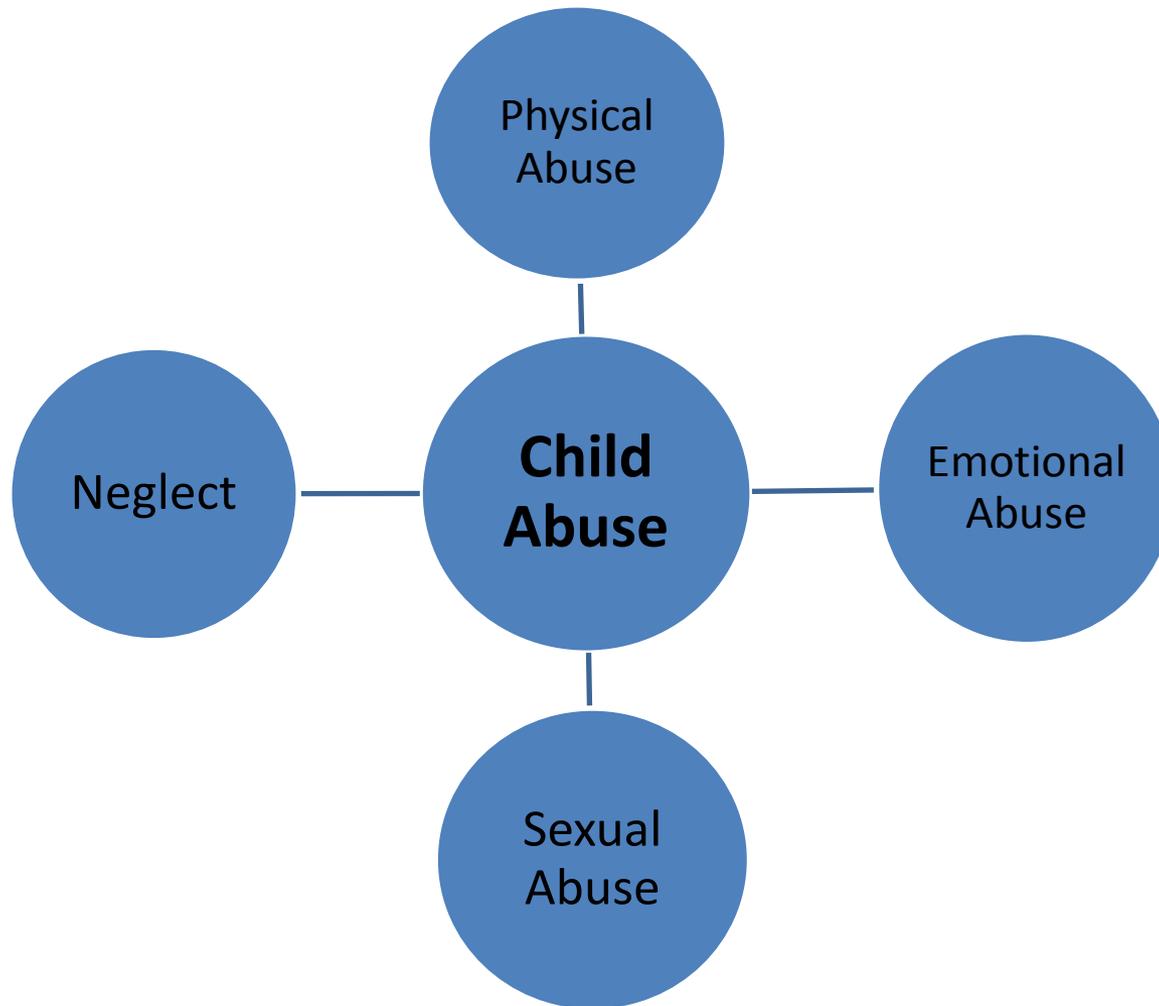
# What is child abuse ?

# What is child abuse?

A child is considered to be abused or at risk of abuse by parents or carers when the child's basic needs are not being met, either intentionally or unintentionally.

*A child's basic needs include:*

- Physical care and protection from harm
  - Love and security
  - Praise and recognition
- Intellectual stimulation and development



**Bullying and domestic abuse are also forms of Child Abuse**

# What is physical abuse?

# Physical Abuse

.....may involve the hitting, shaking, throwing, poisoning, burning or scalding, drowning, suffocating, or otherwise causing physical harm to a child.

Physical harm may also be caused when a parent or carer fabricates the symptoms of, or deliberately induces illness in a child.

*(1.33- Working Together, March 2015)*

# What is sexual abuse ?

# Sexual Abuse

.....involves forcing or enticing a child or young person to take part in sexual activities, not necessarily a high level of violence, whether or not the child is aware of what is happening. These activities may involve physical contact, including penetrative or non-penetrative.

They may include non-contact activities, such as involving children looking at or in the production of, sexual images, watching sexual activities, or encouraging children to behave in sexually inappropriate ways or grooming a child in preparation for abuse (including via the internet).

Sexual abuse is not solely perpetrated by adult males. Women can also commit acts of sexual abuse, as can other children.

*(1.35- Working Together, March 2015)*

# What is neglect?

# Neglect

...is the **persistent** failure to meet a child's basic physical and or psychological needs, likely to result in the **serious** impairment of the child's health or development. **Neglect may occur during pregnancy as a result of maternal substance abuse.**

Once a child is born, neglect may involve a parent or carer failing to:

- provide adequate food, clothing or shelter including exclusion from home or abandonment,
- protect a child from physical and emotional harm or danger, ensure adequate supervision including the use of inadequate care-takers
- ensure access to appropriate medical care or treatment.

It may also include neglect of, or unresponsiveness to, a child's basic emotional needs.

*(1.36, Working Together 2015)*

# What is emotional abuse ?

# Emotional Abuse

.....is the **persistent** emotional ill treatment of a child such as to cause severe and persistent adverse effects on the child's emotional development. It may involve:

- conveying to children that they are worthless or unloved, inadequate, or valued
- not giving the child opportunities to express their views, deliberately silencing them or 'making fun' of what they say or how they communicate
- age or developmentally inappropriate expectations being imposed on children.
- These may include interactions that are beyond the child's developmental capability, as well as overprotection and limitation of exploration and learning, or preventing the child participating in normal social interaction.
- It may involve seeing or hearing the ill-treatment of another.
- It may involve serious bullying (including cyber-bullying) causing children frequently to feel frightened or in danger, or the exploitation or corruption of children.

# What stops children telling?

# What stops children telling?

- Direct threats
- Fear of punishment
- Guilt and Shame
- Lack of opportunity to be heard
- Attempting to tell, but are not heard
- Most abusers are already known to the child
- Children don't know they are being harmed



## Do

- React calmly
- Be aware of our body language
- Listen to the child-without interrupting making it clear you are taking what they are saying seriously
- Offer reassurance-they are doing the right thing
- Explain what you are going to do next
- Report to line manager
- Write a factual account of what the child has said- in the child's words, sign and date and give to DTCP for storing securely

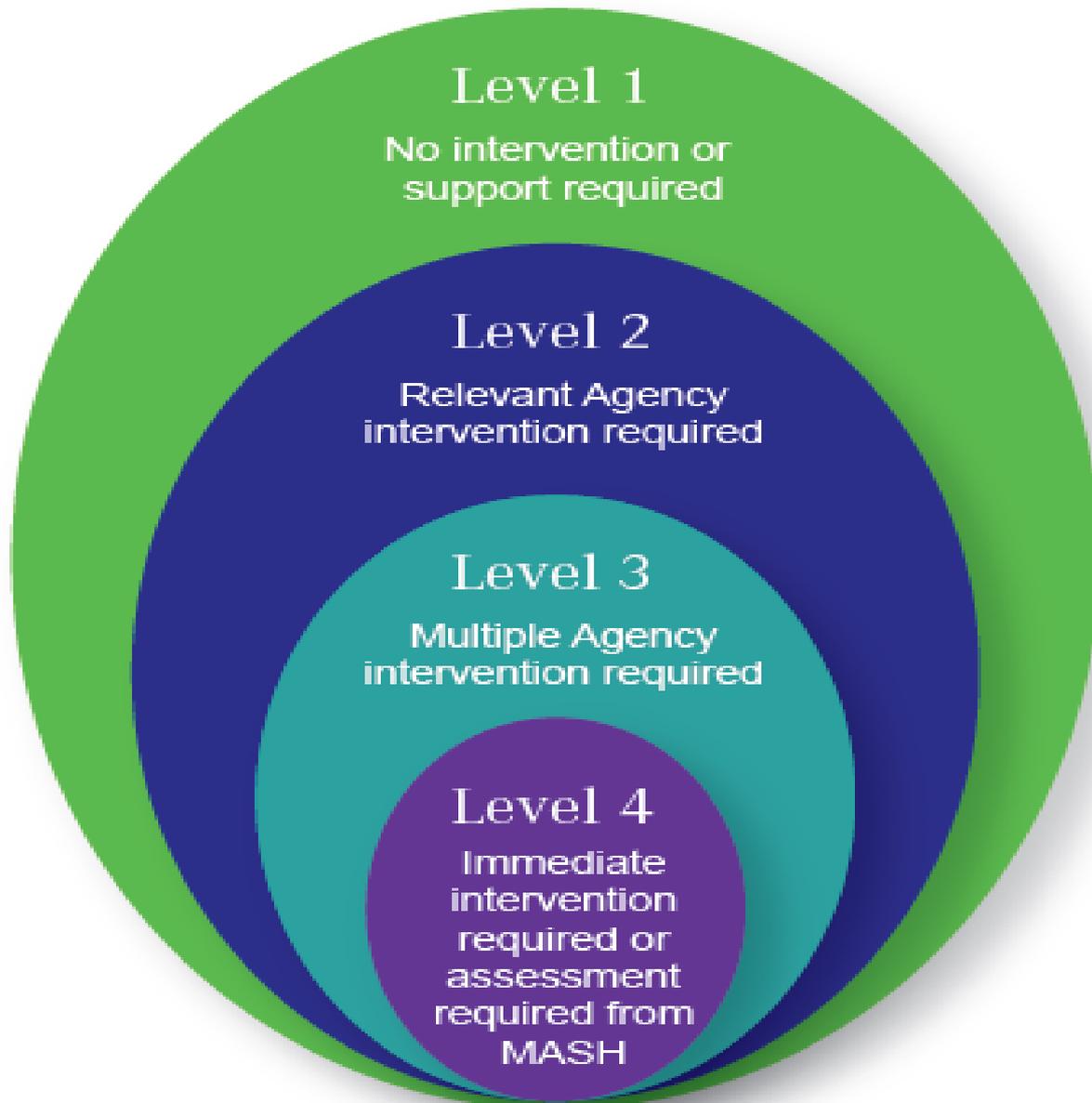


## Don't

- DO NOT promise to keep things confidential
- DO NOT press for details- listen don't pry
- DO NOT make assumptions
- DO NOT promise what you cannot do
- DO NOT promise that 'everything will be OK'
- DO NOT panic or appear shocked or angry
- DO NOT ignore
- DO NOT attempt to deal with things yourself

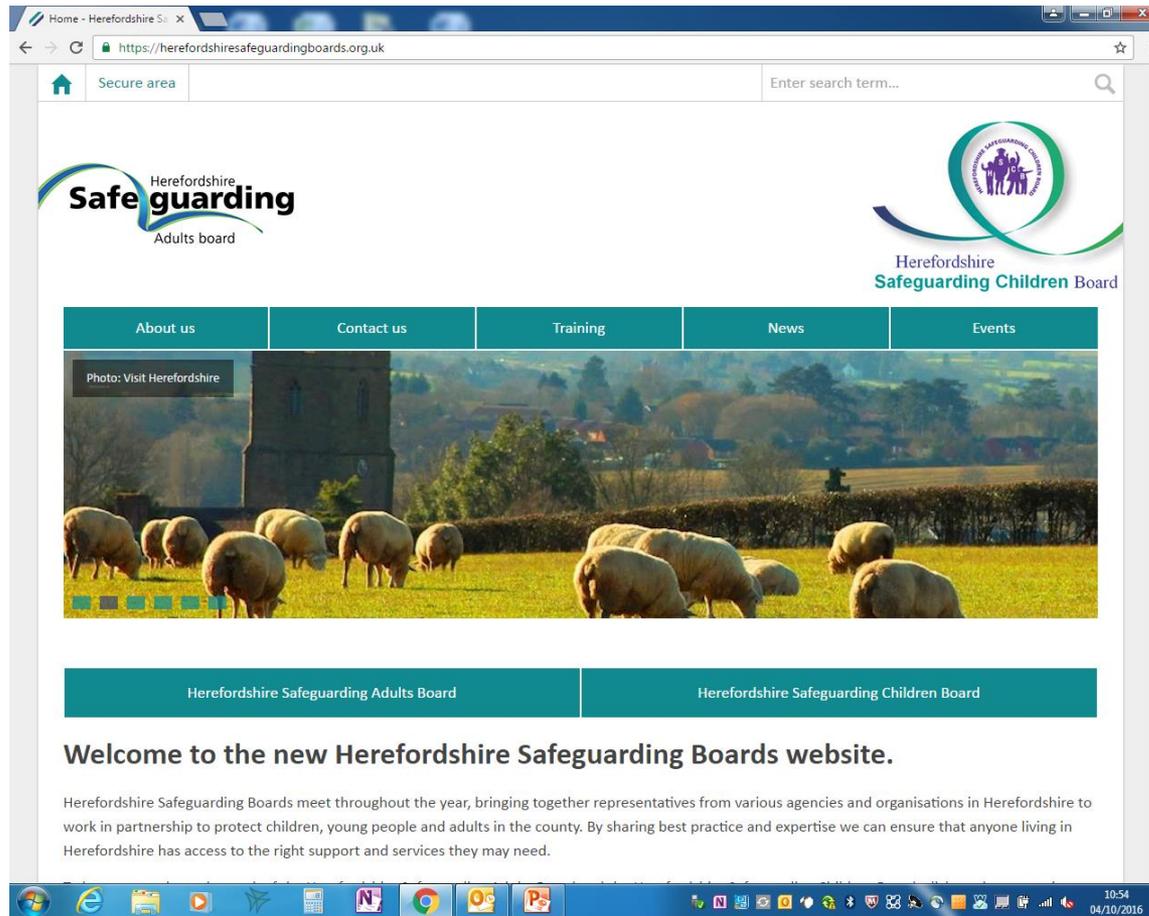
# Useful Tools

# Levels of Need threshold Guidance



# HSCB Website

## herefordshiresafeguardingboards.org.uk



# HSCB Website

## herefordshiresafeguardingboards.org.uk



# HSCB Website

## herefordshiresafeguardingboards.org.uk

The screenshot shows a web browser window displaying the website <https://herefordshiresafeguardingboards.org.uk/herefordshire-safeguarding-children-bc>. The browser's address bar shows the URL and the page title "Policies and procedures - H...". The website's header includes a "Secure area" link, a search bar with the placeholder "Enter search term...", and the Herefordshire Safeguarding Children Board logo. A red banner on the left asks "Are you concerned about a child? Report it!". Below the header is a navigation menu with five items: "About HSCB", "For children and young people", "For parents, guardians and carers", "For professionals", and "News and events". The main content area features a large photograph of a family (a woman, a man, and two children) lying on the grass. Below the photo is a breadcrumb trail: "Home > Herefordshire Safeguarding Children Board > For professionals > Policies and procedures". The page title "Policies and procedures" is prominently displayed. The introductory text states: "The Herefordshire Safeguarding Children Board is part of the West Mercia Consortium of agreed interagency child protection procedures and policies for Herefordshire, Shropshire, Telford and Wrekin and Worcestershire. The consortium website hosts all the Herefordshire Safeguarding Children Board multi-agency policies and procedures. Clicking on the logo". To the right of this text are two buttons: "Three steps to safeguard children" and "Policies and procedures". The Windows taskbar at the bottom shows the system tray with the date "10/10/2016" and time "09:34".

# HSCB Website

## herefordshiresafeguardingboards.org.uk

For guidance on Child Sexual Exploitation please visit our [CSE page](#).

### Safeguarding Procedures and the Levels of Need

Click the following link to view the West Mercia child protection procedures on the [West Mercia Consortium website](#).

### Levels of Need Threshold Guidance

Herefordshire Safeguarding Children Board held a multi agency workshop in April 2014 to review best practice national examples of the Levels of Need pathway documents to develop a preferred approach for Herefordshire.

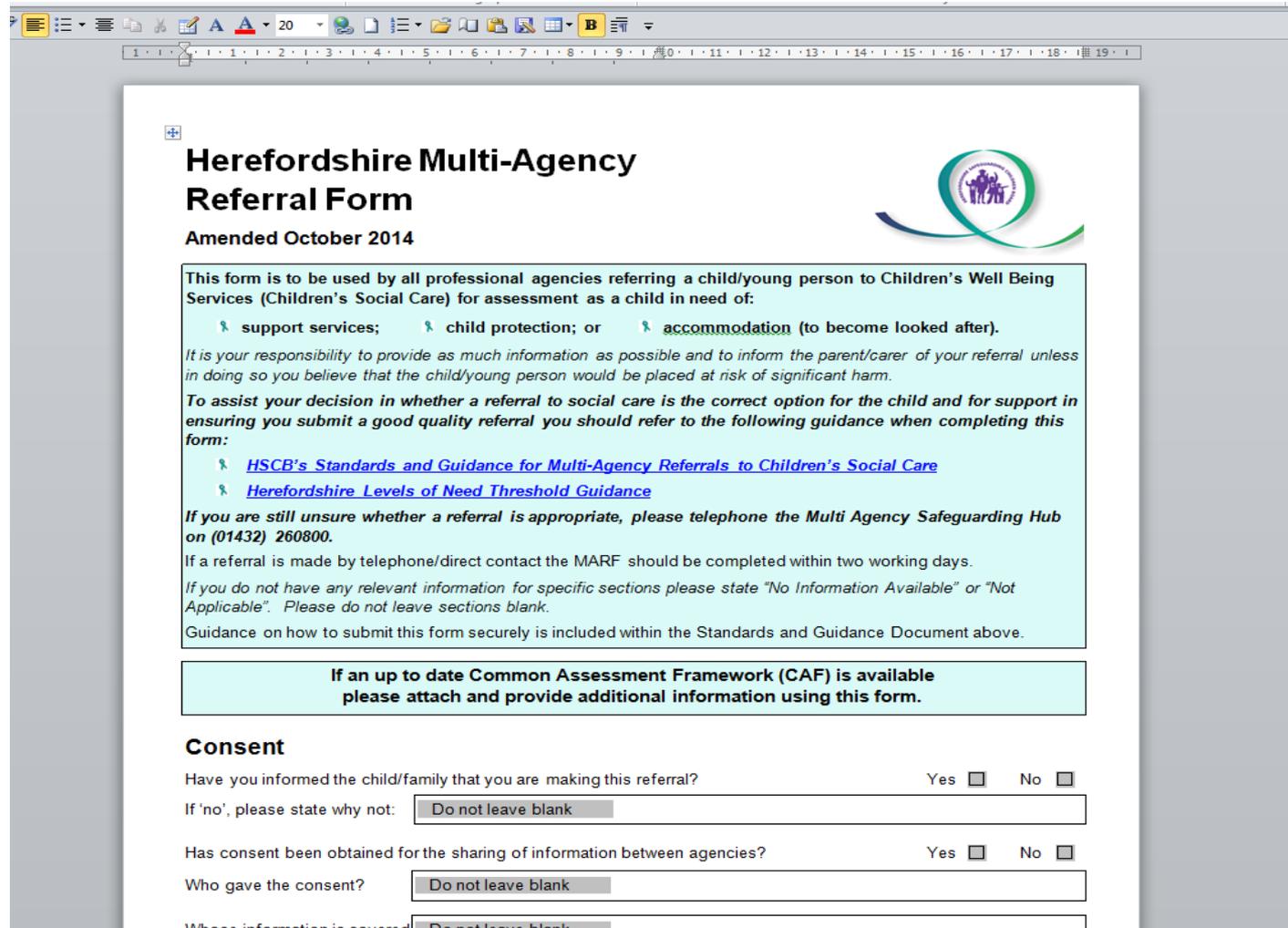
Pocket Guide versions of the Levels of Need are available by contacting the HSCB Business Unit. It is recommended that you save the full guidance below in your internet favourites and use this in preference to printing a hard copy. As you will see, the full guidance contains hyperlinks to more detailed guidance and procedures which will be reviewed, updated and added to regularly.

[Herefordshire Levels of Need Threshold - A guide to support professional judgement](#)

**Level 2 and 3 - Instigating a CAF**

A CAF (Common Assessment Framework) should be instigated when a child or family's needs require the engagement of a range of agencies. More information about the CAF, including CAF forms, is available on the [Common Assessment Framework for professionals and practitioners](#) section of the Herefordshire Council website.

# MARF



**Herefordshire Multi-Agency Referral Form**  
Amended October 2014



This form is to be used by all professional agencies referring a child/young person to Children's Well Being Services (Children's Social Care) for assessment as a child in need of:

- support services;
- child protection; or
- accommodation (to become looked after).

*It is your responsibility to provide as much information as possible and to inform the parent/carer of your referral unless in doing so you believe that the child/young person would be placed at risk of significant harm.*

*To assist your decision in whether a referral to social care is the correct option for the child and for support in ensuring you submit a good quality referral you should refer to the following guidance when completing this form:*

- [HSCB's Standards and Guidance for Multi-Agency Referrals to Children's Social Care](#)
- [Herefordshire Levels of Need Threshold Guidance](#)

*If you are still unsure whether a referral is appropriate, please telephone the Multi Agency Safeguarding Hub on (01432) 260800.*

*If a referral is made by telephone/direct contact the MARF should be completed within two working days.*

*If you do not have any relevant information for specific sections please state "No Information Available" or "Not Applicable". Please do not leave sections blank.*

*Guidance on how to submit this form securely is included within the Standards and Guidance Document above.*

**If an up to date Common Assessment Framework (CAF) is available please attach and provide additional information using this form.**

**Consent**

Have you informed the child/family that you are making this referral? Yes  No

If 'no', please state why not:

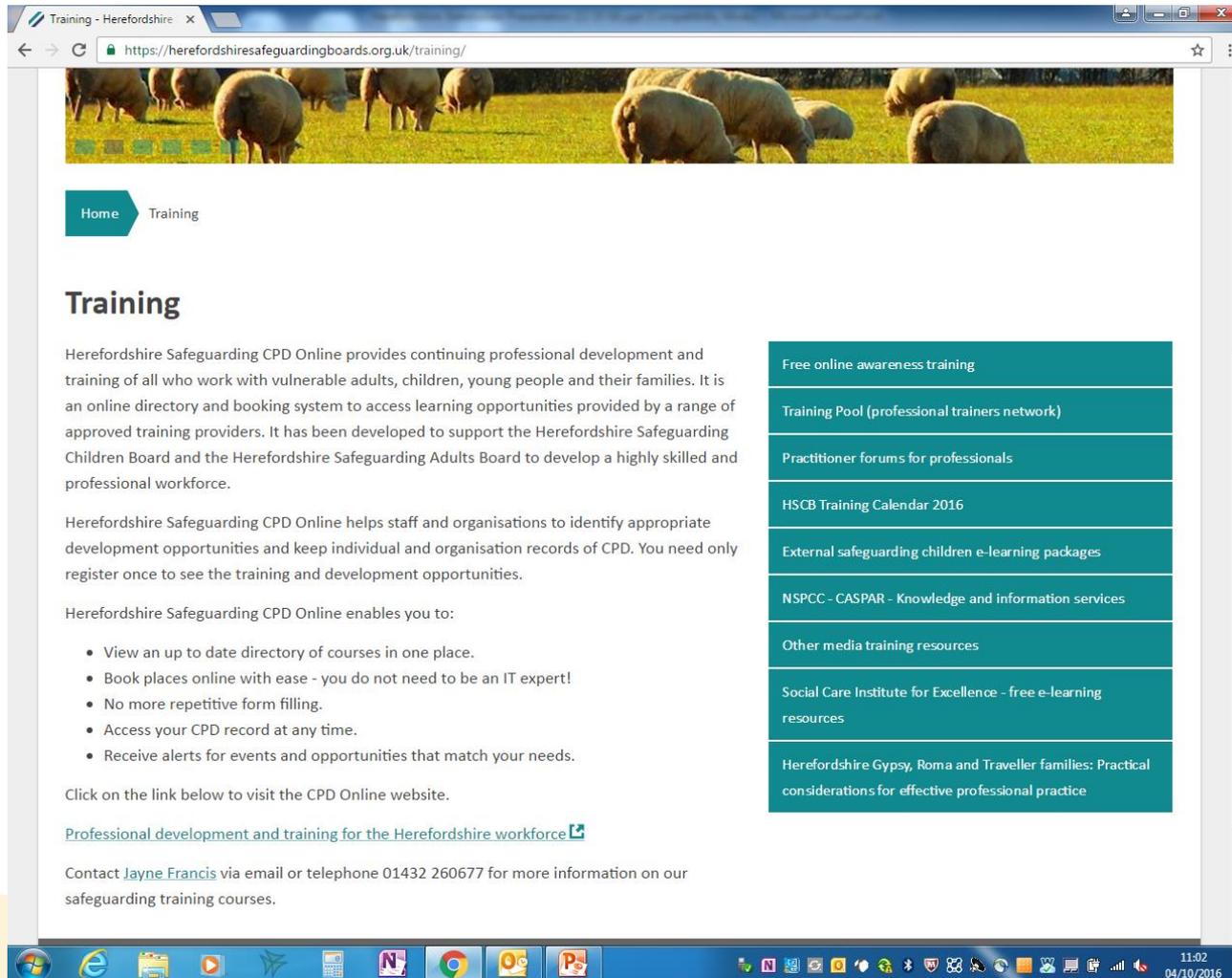
Has consent been obtained for the sharing of information between agencies? Yes  No

Who gave the consent?

Whose information is covered?

# HSCB Website

## herefordshiresafeguardingboards.org.uk



The screenshot shows a web browser window displaying the 'Training' page of the Herefordshire Safeguarding Boards website. The browser's address bar shows the URL 'https://herefordshiresafeguardingboards.org.uk/training/'. The page features a header with a navigation menu containing 'Home' and 'Training'. Below the header is a large banner image of sheep in a field. The main content area is titled 'Training' and contains several paragraphs of text describing the CPD Online service, its purpose, and how it helps staff and organizations. A list of bullet points highlights key features of the CPD Online service. Below the list, there is a link to the CPD Online website and contact information for Jayne Francis. On the right side of the page, there is a vertical list of teal-colored buttons, each representing a different training resource or service.

Home Training

## Training

Herefordshire Safeguarding CPD Online provides continuing professional development and training of all who work with vulnerable adults, children, young people and their families. It is an online directory and booking system to access learning opportunities provided by a range of approved training providers. It has been developed to support the Herefordshire Safeguarding Children Board and the Herefordshire Safeguarding Adults Board to develop a highly skilled and professional workforce.

Herefordshire Safeguarding CPD Online helps staff and organisations to identify appropriate development opportunities and keep individual and organisation records of CPD. You need only register once to see the training and development opportunities.

Herefordshire Safeguarding CPD Online enables you to:

- View an up to date directory of courses in one place.
- Book places online with ease - you do not need to be an IT expert!
- No more repetitive form filling.
- Access your CPD record at any time.
- Receive alerts for events and opportunities that match your needs.

Click on the link below to visit the CPD Online website.

[Professional development and training for the Herefordshire workforce](#)

Contact [Jayne Francis](#) via email or telephone 01432 260677 for more information on our safeguarding training courses.

- Free online awareness training
- Training Pool (professional trainers network)
- Practitioner forums for professionals
- HSCB Training Calendar 2016
- External safeguarding children e-learning packages
- NSPCC - CASPAR - Knowledge and information services
- Other media training resources
- Social Care Institute for Excellence - free e-learning resources
- Herefordshire Gypsy, Roma and Traveller families: Practical considerations for effective professional practice

# HSCB Website

## [herefordshiresafeguardingboards.org.uk](http://herefordshiresafeguardingboards.org.uk)

### HSCB Specialist & Targeted Training

- Targeted working together to safeguard children (full day)
- Refresher – working together (half day)
- Targeted child sexual exploitation course (half day)
- Specialist and targeted understanding neglect (full day)
- Targeted training for practitioners involved in child protection conference
- Domestic violence and abuse awareness course (3 day)
- Multi agency practitioner forums (half day)

# HSCB Website

## herefordshiresafeguardingboards.org.uk

Herefordshire  
Workforce Development

Home Safeguarding Home Search Events Contact Us

About Herefordshire Safeguarding CPD Online  
User Guide  
Contact Us  
General Enquiry  
HSCB Training Strategy

**Welcome to Safeguarding**  
Professional development and training for the Herefordshire workforce

**Latest News**

**The Silent Victim Conference 19th October 2016**  
The Community Safety Partnership (CSP) in partnership with Women's Aid and West Mercia Police are holding a free half day conference for Professionals and staff likely ...  
[More](#)

**Practitioner Forum sponsored by HSCB and HSAB**  
This joint multi-agency practitioner forum provide practitioners with regular updates from Herefordshire Safeguarding Children Board and Herefordshire Safeguarding Adults ...  
[More](#)

**Practitioner Forum sponsored by HSCB and HSAB**  
**Safeguarding students discuss digni-tree**  
Students attending a recent Adult Safeguarding course put the 'digni-tree' to good use as they discussed comments submitted by various Herefordshire care providers.Dignity ...  
[More](#)

**Search Events**  
Keyword   
Event   
  
[Today's Events](#)

**Event Calendar**  
October 2016

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

[Use this calendar to display events based on start date.](#)

Herefordshire CPD Online © 2016 | Powered by WebBased Ltd CPD Online Professional Development Fees Terms & Conditions Privacy Policy Version 4.5.0.1657

scb.herefordshirecpd.co.uk/cpd/content\_detail.asp?contentid=894

# Safeguarding 'Hot Topics'

- FGM
- Forced marriage
- 'Honour' based violence
- Teen domestic violence and abuse
- Prevent & radicalisation - WRAP
- Online games/ dares/ risky behaviour

# Safe Practice Adults Working with Children

Safe or not safe?

# Safe Practice

- Your behaviour should be open and transparent
- You must adopt high standards of personal conduct
- Your behaviour in or out of work must not compromise your position within work
- Avoid being alone with a child behind a closed, windowless door
- Never give an individual child a gift that is not part of the 'Rewards Policy'
- Never give your personal mobile number or personal e-mail address to a child or their parent/carer
- Be aware of the dangers of social media Facebook, Bebo, etc.

# Where you can get support:

- Designated Senior Person in your organisation .....
- Your Manager

## Contacts:

If you have any concerns that a child might be at risk of harm or being harmed contact the Multi Agency Safeguarding Hub (MASH) on: **01432 260800 (01905 768020 out of hours)**.

If you believe that a child or young person is at immediate risk, this should be reported without delay to the Police service as a **999 emergency, non emergency 101**

Multi agency referral form to the MARF can be accessed at:

<https://herefordshiresafeguardingboards.org.uk/herefordshire-safeguarding-children-board/for-professionals/multi-agency-referral-form-marf/>



# Coffee Break & Market Place

# Networking Session

Gordon  
Murray  
Head of  
Commissioning



# Children's Wellbeing Network Event

## Questions and feedback

Before you go...

Please complete an evaluation form, we want to know what you liked, what you didn't and how we can improve it for next time.

To keep in touch with the network, please join our Facebook page:

<https://www.facebook.com/Herefordshire-Childrens-Wellbeing-Network-529977913758423/>

We look forward to seeing you at the next Networking Event.

Please contact us if you have any questions:

[childrenscommissioning@herefordshire.gov.uk](mailto:childrenscommissioning@herefordshire.gov.uk)