

## Jacobs, Claire

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**From:** Higgins, Alice  
**Sent:** 08 December 2015 09:07  
**To:** Howells, Mathew  
**Subject:** FW: Website Feedback

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi,

We received the feedback below for the local transport plan and I noticed you were the contact on the page.

We received the following feedback from the website regarding the Local Transport Plan 2016 - 2031 page ( <https://www.herefordshire.gov.uk/planning-and-building-control/planning-policy/local-transport-plan-2016-2031> ):

Message:

I believe that Herefordshire Council should concentrate its meagre resources on subsidising rural bus services that are not commercially viable. To do this it should increase parking charges and introduce ideas such as the bus lane in Belmont Road to get as many people as possible using buses and other public transport. Hereford is clogged with cars and their associated pollution problems and every effort should be made to get people to transfer from the car to public transport. Closed school contracts should also be made available to the paying public in areas where there is no other public transport alternative.

Name: [REDACTED]

Email: [REDACTED]

Kind regards,

Alice