

New Roads and Street Works (NRSWA)

Herefordshire Council's Network Management Plan sets out the requirements for the safe and efficient movement of people and goods on the network. Delivery of effective network management and regulation of activity assists in meeting this requirement and in discharging legal duties under the Traffic Management Act 2004 and New Roads and Street Works Act 1991.

This will be achieved by effective management of the network through regulation, coordination, licencing and, where appropriate, enforcement activities of our service delivery and that of external third parties (e.g. statutory undertakers, neighbouring highway authorities, developers and hauliers).

Who processes my data?

Under the General Data Protection Regulation (GDPR) the Council has a duty to inform you about how your personal data will be handled.

Herefordshire Council is the 'data controller' for the purposes of the GDPR and the information that you provide will be processed by the Council's Agent, Balfour Beatty Living Places, the 'data processor' for the purposes of the GDPR.

The NRSWA Team processes your data on behalf of Herefordshire Council in accordance with:

- Traffic Management Act 2004
- New Roads and Street Works Act 1991.
- Any other current legislation relating to the NRSWA Team

What is my data used for?

- New Roads and Street Works Act Management
- Licencing & Enforcement
- Temporary Traffic management
- Event Coordination
- Any other aspect of Network Management, relevant to the New Road & Street Works Team, required by Herefordshire Council in accordance with current legislation

Who sees my data?

The NRSWA Team will process your data and share your data with any third parties that have legal authority to view your data

How long is my data kept for?

Your data is kept in accordance with our retention schedule, available on Herefordshire Council's website

What are your rights?

Individuals have a number of rights under data protection law, including the right to request their information. You also have a right to make a complaint about our handling of your personal data to the Information Commissioner's Office <https://ico.org.uk/>

Further information is available from the Information Commissioner's Office at Information Commissioner's Office Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF Telephone: 01625 545 745, web site: www.ico.gov.uk

You can find further information about the processing of your data on Herefordshire Council's [data protection page](#).

You can contact the council's Data Protection Officer, Carol Trachonitis:

Email: informationgovernance@herefordshire.gov.uk