

Privacy Notice for Road Safety Training

Information held about you

In order to provide Road Safety Refresher Training for you, it is necessary for us to collect and hold personal information about you. This information will include basic details about you such as address, telephone number, and email address.

Who is processing my data?

All personal data held, is processed in accordance with data protection law. The Data Controller for the information outlined in this privacy notice is Herefordshire Council.

Instructors, working under contract with the council, may be the Data Processors who will process your information on behalf of the council where appropriate to the service.

How will we use the information we hold about you?

We will collect information about you to provide you with Road Safety Refresher Training. Information on your application is anonymised and used for statistical analysis to assist with planning services.

What is the legal basis for us to process your data?

The legal basis for processing the data is your consent, which you can withdraw at any time by notifying us.

Who we will share your information with

We will share your information with the driving instructor providing the service only.

We will not normally share your information with organisations other than our partner organisations without your consent, however, there may be certain circumstances where we would share without consent such as where we are required to do so by law, to safeguard public safety, and in risk of harm or emergency situations. Any information which is shared will only be shared on a need to know basis, with appropriate individuals. Only the minimum information for the purpose will be shared.

How long do we keep your records

We will only keep your information for the minimum period necessary. The information outlined in this privacy notice will be kept for 1 year or until the course begins. Once your session is finished, your records are destroyed. All information will be held securely and destroyed under confidential conditions.

Your rights

You have a number of rights under data protection law, including the right to request your information and to request that the information be amended or erased if incorrect.

To request your records, you will need to put your request in writing and provide proof of identification to the Information Governance Team, Herefordshire Council, Plough Lane, Hereford HR4 0LE or via email, informationgovernance@herefordshire.gov.uk

You also have a right to make a complaint about our handling of your personal data to the Information Commissioner's Office <https://ico.org.uk/>

Further information

If you have any questions or concerns about how your information is used, please contact Road Safety Team in the first instance. You can also contact the Data Protection Officer, Carol Trachonitis, at Herefordshire Council, Plough Lane, Hereford HR4 0LE, telephone (01432) 260616, email: informationgovernance@herefordshire.gov.uk

More information about data protection and how it applies to you can be found on the Information Commissioner's Office website at <https://ico.org.uk/>

February 2019