

## HEREFORD TRANSPORT PACKAGE CONSULTATION

### Proposals on walking, cycling, bus and public space improvements

We have developed a range of improvements to make it easier for people to walk and/or cycle along the most popular travel routes in Hereford. These improvements will be possible to deliver with the construction of a future bypass that could reduce pressure on Hereford's busy transport network. We would like to hear your opinions on these proposals and learn more about what would encourage and enable you to walk, cycle or use the bus more often. The consultation will run for six weeks from **29 January to 11 March 2019**.

The consultation brochure, further information about the proposal and an online version of the questionnaire are available on our website at [www.herefordshire.gov.uk/HTP](http://www.herefordshire.gov.uk/HTP)

Copies of the brochure and questionnaire will also be available at public exhibition events and the Hereford Library. The events are being held at:

Main exhibition

- **The Left Bank, 11am - 8pm, Tuesday 29 – Thursday 31 January 2019**

Staffed exhibition

- **Old Market Kiosk, 10am - 6pm, Monday 4 – Thursday 7 February 2019**

Display only exhibition (unstaffed)

- **Hereford Library, Tuesday 12 February - Saturday 9 March 2019**

#### How to give us your views

- Online:** [www.herefordshire.gov.uk/HTP](http://www.herefordshire.gov.uk/HTP)
- By email:** [herefordtransportpackage@balfourbeatty.com](mailto:herefordtransportpackage@balfourbeatty.com)
- Send paper response to:** Freepost: RTHL-BBZH-JATH (Hereford Consultation),  
Balfour Beatty Living Places Unit 3,  
Thorn Business Park, Rotherwas,  
HEREFORD HR2 6JT

If you are completing a paper copy of this questionnaire, you can also hand it in at the public exhibition events or at the deposit box at Hereford Library from 12 February. The closing date for responses to this consultation is on **11 March 2019**.

An Easy Read version of our proposals can be found online at [www.herefordshire.gov.uk/HTP](http://www.herefordshire.gov.uk/HTP) and paper copies will also be available at public exhibition events and the Hereford Library. If you would like help to understand this document, or would like it in another format or language, please contact our Hereford Transport Package team by phone: **01432 261800** or by email: [herefordtransportpackage@balfourbeatty.com](mailto:herefordtransportpackage@balfourbeatty.com)

#### Data Protection

The information you provide on this form will be used to process your response to the Hereford Transport Package public consultation and will be handled in line with Data Protection Law. The legal basis for processing this data is that it is necessary for the performance of a task carried out in the public interest. We will keep your data for 3 months after the project has finished and will share it with our contractors, WSP and BBLP. Further information about the processing of your data can be found on our website at [www.herefordshire.gov.uk/info/200148/your\\_council/15/access\\_to\\_information/9](http://www.herefordshire.gov.uk/info/200148/your_council/15/access_to_information/9)

### YOUR LOCATION (APPROXIMATE)

Postcode: \_\_\_\_\_

Collecting postcode details helps us to understand where people live in relation to the proposals. Your details will only be used for the purposes of this consultation.

### HOW YOU CURRENTLY TRAVEL

Question 1: Which type of transport do you use most often for the following types of journeys?

Please select one option from each row that apply to you

	Car/van driver	Car/ van passenger	Motor cycle/ moped	Bus	Train	Bicycle/ scooter	Walking	Other (refer to box below)	Not applicable
a) To / from work	<input type="checkbox"/>	<input type="checkbox"/>							
b) As part of the working day for business	<input type="checkbox"/>	<input type="checkbox"/>							
c) To / from education	<input type="checkbox"/>	<input type="checkbox"/>							
d) For supermarket /food shopping	<input type="checkbox"/>	<input type="checkbox"/>							
e) For non-food shopping	<input type="checkbox"/>	<input type="checkbox"/>							
f) Leisure/ entertainment destinations/ fitness	<input type="checkbox"/>	<input type="checkbox"/>							
g) To visit friends/ family	<input type="checkbox"/>	<input type="checkbox"/>							
h) To do personal errands (e.g. trips to the doctor/ dentist/ post office)	<input type="checkbox"/>	<input type="checkbox"/>							

If you selected 'other' transport, please describe them below and where you travel to with this transport type:

**Comments**

Question 2: How important are the following factors when deciding how you travel for short distance journeys?

Factors	Very important	Important	Neutral	Not important	Not at all important	Do not know
Cost	<input type="checkbox"/>					
Reliability of journey time	<input type="checkbox"/>					
Overall journey time	<input type="checkbox"/>					
Convenience (e.g. needing to carry out multiple activities)	<input type="checkbox"/>					
Comfort	<input type="checkbox"/>					
Seasonality/weather	<input type="checkbox"/>					
Environmental impact	<input type="checkbox"/>					
Health and fitness	<input type="checkbox"/>					
Safety and security	<input type="checkbox"/>					
Number of things to carry	<input type="checkbox"/>					

### YOUR FEEDBACK ON OUR PROPOSALS

Question 3: Thinking about the walking, cycling, bus and public space improvements outlined in this consultation, which, if any, of the following objectives do you consider they would meet? *Please tick all that apply*

Factors	
Create attractive alternatives to car use for journeys within the city	<input type="checkbox"/>
Reduce journey times	<input type="checkbox"/>
Encourage healthier lifestyles	<input type="checkbox"/>
Improve air quality and reduce noise	<input type="checkbox"/>
Create better routes across roads, railways and the River Wye	<input type="checkbox"/>
Create a safer travel environment	<input type="checkbox"/>

If you would like to include any comments with your answers, please do so below:

**Comments**

**Question 4: To what extent do you support the possible walking, cycling, bus and public space improvements outlined in this consultation? Please tick all that apply**

Walking, cycling, bus and public space improvements	Strongly support	Support	Neutral	Oppose	Strongly oppose	Not applicable
1. College Road	<input type="checkbox"/>					
2. Aylestone Hill	<input type="checkbox"/>					
3. Ledbury Road	<input type="checkbox"/>					
4. Greenway and Hampton Park Road	<input type="checkbox"/>					
5. A49 Victoria Street	<input type="checkbox"/>					
6. A49 Edgar Street	<input type="checkbox"/>					
7. Great Western Way	<input type="checkbox"/>					
8. A438 Whitecross Road	<input type="checkbox"/>					
9. Hurdman Walk	<input type="checkbox"/>					
10. Grandstand Road	<input type="checkbox"/>					
11. A49 Holmer Road	<input type="checkbox"/>					
Overall improvements	<input type="checkbox"/>					

**Question 5: Do you have any comments/suggestions on the walking, cycling, bus and public space improvements listed in question 4? Please write your response next to relevant route, if you have general comments please write in the 'general' box. (If you require additional space for your response, please use the rear page of questionnaire)**

Route improvement	Comment
1. College Road	
2. Aylestone Hill	
3. Ledbury Road	
4. Greenway and Hampton Park Road	
5. A49 Victoria Street	
6. A49 Edgar Street	
7. Great Western Way	
8. A438 Whitecross Road	
9. Hurdman Walk	
10. Grandstand Road	
11. Holmer Road	
General	

**Question 6: Which, if any, of the routes mentioned in question 4 and outlined in this consultation, do you use most frequently when travelling around Hereford?**

Comments

**HOW YOU WOULD LIKE TO TRAVEL IN THE FUTURE**

When considering the possible walking, cycling, bus and public space improvements outlined in this consultation, please say how much you agree/disagree with the following statements:

**Question 7: I would feel more confident walking to my destination please tick one**

Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Do not know	Not applicable (refer to comments box below)
<input type="checkbox"/>						

**Question 8: I would feel more confident cycling to my destination please tick one**

Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Do not know	Not applicable (refer to comments box below)
<input type="checkbox"/>						

**Question 9: I would be more likely to catch the bus to my destination please tick one**

Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Do not know	Not applicable (refer to comments box below)
<input type="checkbox"/>						

If you selected 'Not applicable' for questions 7, 8 or 9, could you explain why you have selected this option:

Comments

If you would like to include any comments for your answers, please do so below:

Comments

Question 10: Are there any further improvements that you would like to see that would help you to walk, cycle or use the bus more often?

Comments

**Question 11:** The map/board titled 'Links with the Hereford bypass' in the consultation materials shows several places where the proposed bypass would cross over existing and future walking, cycling or horse riding routes. If you think there are any other locations, please indicate where, along with any comments you have below.

Comments

**Question 12:** With advances in technology, we know that the way we travel in the future will change for all of us. What transport related technologies do you think we should be considering for Hereford's future?

*Please tick your top 3 choices:*

- On demand services such as Uber
- Digital solutions – such as integrated phone applications
- Electric vehicle charging points – could be stand alone or integrated within light columns
- Cycle hire scheme (pedal or e-bike)
- Autonomous & connected vehicles
- Car club
- Other (*please state below*)

  
  
  
  
  
  

Comments

## ABOUT YOU

**Question 13: Would you like to be added to the Hereford Transport Package contact database to receive updates about the project as it progresses?**

- a) Yes                       b) No

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Email: \_\_\_\_\_

**Question 14: Are you responding to the consultation on behalf of a business or organisation? (Please tick one box)**

- a) Yes (please specify)  \_\_\_\_\_  
 b) No

**Question 15: Which gender do you most closely identify with? (If other please specify)**

- a) Female   
 b) Male   
 c) Other (please specify)  \_\_\_\_\_  
 d) Prefer not to say

**Question 16: Do you have a disability, long-term illness or health problem (12 months or more) which limits daily activities or the work you can do?**

- Yes                       No                       Prefer not to say

**Question 17: Which age group do you belong to? (Please tick one box)**

- a) 15 or younger                       b) 16-24                       c) 25-34                       d) 35-44   
 e) 45-54                       f) 55-64                       g) 65-74                       h) 75-84   
 i) 85+                       j) Prefer not to say

**THE CONSULTATION**

**Question 18: How did you hear about this consultation? Please tick all that apply.**

- a) Received a letter or email
- b) Poster
- c) Hereford Times newspaper
- d) Hereford Times online
- e) Council’s website
- g) Facebook
- h) Twitter
- i) Word of mouth
- j) Other (please specify)  \_\_\_\_\_

**Question 19: Did you attend a public exhibition?**

- a) Yes (please move to Question 20)
- b) No (please move to Question 21)

**Question 20:**

- |  | Yes                      | No                       |
|--|--------------------------|--------------------------|
| a) Did you receive sufficient notification about the public exhibition?      | <input type="checkbox"/> | <input type="checkbox"/> |
| b) Did the exhibition meet your expectations?                                | <input type="checkbox"/> | <input type="checkbox"/> |
| c) Was the information displayed sufficient to answer any questions you had? | <input type="checkbox"/> | <input type="checkbox"/> |
| d) Was the venue suitable?   | <input type="checkbox"/> | <input type="checkbox"/> |
| e) Were the opening hours sufficient?  | <input type="checkbox"/> | <input type="checkbox"/> |

**Question 21: How would you rate the quality of the consultation materials (for example, any printed material you have received; maps and plans; the website; questionnaire etc)?**

- Very good       Good       Acceptable       Poor       Very poor

**Do you have any further comments on the quality of the consultation materials?**