HEREFORDSHIRE COUNCIL

CONDITIONS ATTACHED TO A PET SHOP LICENCE

The Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018

CONDITIONS RELATING TO SELLING ANIMALS AS PETS

The following conditions are attached to a pet shop licence issued by the Head of Environmental Health and Trading Standards on behalf of Herefordshire Council (the 'licensing authority').

All conditions must be complied with fully and to the satisfaction of the licensing authority. Failure to comply with any condition is failure to comply with the licence and may result in prosecution and revocation of the licence.

Clarification or further information regarding these conditions may be obtained from the Licensing Unit on 01432 261761, if you leave a message with our Technical Support Team, someone from the Licensing Section will call you back within 5 working day, usually sooner. Alternatively you can e-mail us at licensing@herefordshire.gov.uk.

1.0 LICENCE DISPLAY

1.1 The Licence or a copy of the licence must be displayed to the public in a prominent position.

2.0 ACCOMMODATION

2.1 Animals must at all times be kept in accommodation and environment suitable to the needs of their species with respect to situation, size, temperature, lighting, ventilation and cleanliness and not exposed to draughts. All accommodation must be kept in good repair.

2.2 If animals are displayed outdoors, they must have protection appropriate to their species.

2.3 Housing must be constructed of non-porous materials or be appropriately treated and sealed.

2.4 In order to control the spread of disease and to prevent injury, animals must not be kept in housing in such a way that they can be disturbed by other animals or by the public.

2.5 All animals for sale must be readily accessible and easy to inspect, with cages sited so that the floor of the cage is readily visible. Provision must be made for inspections to be carried out safely.

2.6 Accommodation must be cleaned as often as necessary to maintain good hygiene standards.

2.7 Where accommodation is on a tiered system, water, food or droppings must not be allowed to enter the lower housing.

2.8 All accessories provided in the accommodation must be suitable for the species.
2.9 Animals must not be kept in housing in such a way that they can be interfered with by other animals or the public.

3.0 EXERCISE FACILITIES

3.1 Suitable and sufficient facilities must be available where appropriate.

4.0 REGISTER OF ANIMALS

4.1 A purchase register must be maintained for all animals. A sales register must be maintained for psittacines and for species contained in the Dangerous Wild Animals Act 1976 [see Schedule 1].

5.0 STOCKING NUMBERS AND DENSITIES

5.1 The maximum numbers of animals to be stocked on the premises will be governed by the accommodation available, as stated in the stocking density lists detailed in the schedules attached to these licence conditions.

5.2 Schedule 2 – cage birds.

5.3 Schedule 3 – small juvenile mammals.

5.4 Schedule 4 – ornamental fish.

5.5 Schedule 5 – other species.

5.6 No animals, other than those specified in the licence, may be stocked without prior written approval from the licensing authority.

6.0 HEALTH DISEASE AND ACCLIMATISATION

6.1 All stock for sale must be in good health and free from obvious parasitic infestation as far as can be reasonably determined without veterinary inspection.

6.2 Any sick or injured animal must receive appropriate care and treatment without delay. Inexperienced staff must not treat sick animals unless under appropriate experienced supervision.

6.3 Facilities must be provided to isolate sick animals.

6.4 All animals must receive appropriate inoculations where required for the species, as advised by the veterinary surgeon. Veterinary advice must be sought whenever necessary.

6.5 Any animal with an obvious, significant abnormality, which would materially affect its quality of life, must not be offered for sale. When in doubt, veterinary advice should be sought.

6.6 All animals must be allowed a suitable acclimatisation period before sale.

6.7 All reasonable precautions must be taken to prevent the outbreak and spread of disease. No animal which is obviously suffering from any infectious or contagious disease or which is infested with parasites shall be brought into or kept on the premises unless effectively isolated.
6.8 All necessary precautions must be taken to prevent harborage, or the introduction to the premises of rodent, insects and other pests.

7.0 FOOD AND DRINK

7.1 Animals must be supplied with adequate amounts of food and drink, appropriate to their species and their needs, at suitable intervals, wholesome drink available at all times.

7.2 All food must be suitable for the species concerned.

7.3 Food and drink receptacles must be constructed and positioned to prevent faecal contamination and spillage.

7.4 A suitable and sufficient number of food and drink receptacles must be provided and cleaned at least once daily.

8.0 FOOD STORAGE

8.1 All food excluding live foods intended for feeding to animals on the premises must be stored in impervious closed containers.

8.2 The containers and equipment used for feeding must be kept in a clean and sound condition.

9.0 OBSERVATION

9.1 All animals must be visited/attended to at regular intervals, at least once daily, appropriate to the species.

9.2 A system of recording visits/attendances must be maintained and kept at the premises.

10.0 EXCRETA AND SOILED BEDDING

10.1 All excreta and soiled bedding must be kept in a hygienic manner and stored in impervious containers with close fitting lids, away from direct sunlight.

10.2 Excreta and soiled bedding must be removed from the premises on a regular basis, at least once weekly, and disposed of to the satisfaction of the local authority, in accordance with current regulations and good waste management practice.

10.3 All containers must be kept in a clean condition.

11.0 TRANSPORTATION CONTAINERS

11.1 When receiving stock the licensee must ensure that it is transported in a suitable manner.

11.2 Animals must be transported or handed to purchasers in suitable containers.

12.0 SALE OF ANIMALS

12.1 No mammal shall be sold unweaned, or if weaned, at an age at which it should not have been weaned. In the case of non-mammals, they must be capable of feeding themselves.

12.2 No animals should be sold to any person under the age of sixteen years.
13.0 DANGEROUS WILD ANIMALS

13.1 When dangerous wild animals are kept, the cages must be of a secure construction appropriate to the species. A fine wire mesh, glass or plastic safety barrier must be incorporated into the cage system.

13.2 The local authority should be notified in the event that the pet shop wishes to offer for sale, for the first time, any animal on the Schedule to the Dangerous Wild Animals Act.

13.3 Licensees selling animals on the Schedule to the Dangerous Wild Animals Act should inspect the purchaser’s licence to keep such an animal, and inform the issuing authority of the details of the purchase.

14.0 PET CARE ADVICE

14.1 Pet care leaflets or other similar written instructions must be made available to customers free of charge at the time of purchase.

14.2 Purchasers must be given proper advice on the care of the animal and where necessary, on the maintenance and use of any accessories.

14.3 Appropriate reference material must always be available for use by staff.

15.0 STAFF TRAINING AND LIVESTOCK KNOWLEDGE

15.1 No animal should be stocked or sold unless the staff (or a member of staff) is familiar with the care and welfare of that animal.

15.2 The Licensee must ensure all staff have received training commensurate with their duties.

15.3 The licensee must formulate a written training policy for all permanent staff and will be required to demonstrate that systematic training is carried out.

16.0 FIRE AND OTHER EMERGENCY PRECAUTIONS

16.1 Suitable emergency precautions and written procedures must exist and be made known to all staff, including arrangements for evacuation of animals.

16.2 Entrances and exits must be clear of obstructions at all times.

16.3 Suitable fire fighting equipment must be provided, maintained, regularly serviced and sited as appropriate.

16.4 In the interests of animal welfare, the following notice must be displayed at the front of the shop: ‘In case of an emergency, dial 999’. When pet shops are sited within other premises, the licensee or keyholders must have access at all times to the premises containing the livestock.

16.5 The licensee or a designated keyholder, must at all times be within reasonable distance of the premises and available to visit the premises in case of emergency.