



Privacy Notice for Nursery Education Funding Payments

Information Held About you

The Transactional Team administers and processes Nursery Education Funding and payments.

In order to provide this service it is necessary to collect and hold personal information about you and your child/children.

This information will include:-

- Name, address, telephone number and email address
- DOB
- National Insurance Numbers
- Bank details
- Details of payments made to you on behalf of Herefordshire Council

Who is processing my data?

All personal data held, is processed in accordance with data protection law. The Data Controller for the information outlined in this privacy notice is Herefordshire Council.

Hoople Ltd is the Data Processor.

How will we use the Information we hold about you?

We will collect information about you (where applicable) to:-

- To calculate and make payments in relation to Nursery Education Funding

What is the legal basis for us to process your data?

The legal basis for processing the data is

- Carrying out of a contract in relation to your entitlement to claim Nursery Education Funding to which you are a party

Who we will share your information with

The information that we hold may be shared in part with :-

- Herefordshire Council
- Hoople Ltd

On occasions your information may be accessed by contracted IT support organisations in the delivery of IT support for both the IT infrastructure and associated systems. Access by IT support will only be for such reasons as fixing any technical software issues and any viewing of data will be incidental to this.

We will not share your information with organisations other than our partner organisations without your consent, however, there may be certain circumstances where we would share without consent such as where we are required to do so by law, to safeguard public safety, and in risk of harm or emergency situations. Any information which is shared will only be shared on a need to know basis, with appropriate individuals. Only the minimum information for the purpose will be shared.

How Long do we Keep your Records

We will only keep your information for the minimum period necessary. The information outlined in this privacy notice will be kept for 7 years. All information will be held securely and destroyed under confidential conditions.

Your rights

You have a number of rights under data protection law, including the right to request your information and to request that the information be amended or erased if incorrect.

To request your records, you will need to put your request in writing and provide proof of identification to the Information Governance Team, Herefordshire Council, Plough Lane, Hereford HR4 0LE or via email, informationgovernance@herefordshire.gov.uk

You also have a right to make a complaint about our handling of your personal data to the Information Commissioner's Office <https://ico.org.uk/>

Providing Accurate Information

It is important that we hold accurate and up to date information about you in order to assess your needs and delivery the appropriate services. If any of your details have changed, or change in the future, please ensure that you inform us as soon as possible so that we can update your records.

Further information

If you have any questions or concerns about how your information is used, please contact The Transactional Team in the first instance. You can also contact the Data Protection Officer, Herefordshire Council, Plough Lane, Hereford HR4 0LE, email: informationgovernance@herefordshire.gov.uk

More information about data protection and how it applies to you can be found on the Information Commissioner's Office website at <https://ico.org.uk/>