

Privacy Notice for Electric Vehicle Drivers

Information Held About you

In order to keep you updated on issues relating to the council's electric vehicle charging network it is necessary for us to collect and hold personal information about you. This information will include:-

- Your name, email address and phone number if provided

Who is processing my data?

All personal data held, is processed in accordance with data protection law. The Data Controller for the information outlined in this privacy notice is Herefordshire Council.

How will we use the Information we hold about you?

We will collect information about you (where applicable) to:-

- Keep you updated on issues relating to the council's electric vehicle charging network
- Keep you updated on issues relating to electric vehicle charging and electric / hybrid vehicle ownership in general if it is relevant to the local area

What is the legal basis for us to process your data?

The legal basis for processing the data is

- your consent, which you can withdraw at any time by notifying us at energy@herefordshire.gov.uk
- our legal obligation under General Data Protection Regulations (GDPR)

Who we will share your information with

We will not be sharing your information with any partner organisations or third parties without your prior consent

How Long do we Keep your Records

We will only keep your information until you choose to opt out or the email group is discontinued. All information will be held securely and destroyed under confidential conditions.

Your rights

You have a number of rights under data protection law, including the right to request your information and to request that the information be amended or erased if incorrect.

To request your records, you will need to put your request in writing and provide proof of identification to the Information Governance Team, Herefordshire Council, Plough Lane, Hereford HR4 0LE or via email, informationgovernance@herefordshire.gov.uk

You also have a right to make a complaint about our handling of your personal data to the Information Commissioner's Office <https://ico.org.uk/>

Providing Accurate Information

It is important that we hold accurate and up to date information about you in order to assess your needs and delivery the appropriate services. If any of your details have changed, or change in the future, please ensure that you inform us as soon as possible so that we can update your records.

Further information

If you have any questions or concerns about how your information is used, please contact the Energy and Active Travel team energy@herefordshire.gov.uk in the first instance. You can also contact the Data Protection Officer, Carol Trachonitis, at Herefordshire Council, Plough Lane, Hereford HR4 0LE, telephone (01432) 260616, email: informationgovernance@herefordshire.gov.uk

More information about data protection and how it applies to you can be found on the Information Commissioner's Office website at <https://ico.org.uk/>

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