

HEREFORDSHIRE PARTNERSHIP

**HEREFORDSHIRE VOICE
COMMUNITY PARTICIPATION**

SUMMARY REPORT

- OCTOBER 2002-

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Herefordshire Partnership

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1.0 EXECUTIVE SUMMARY

1.1 RESPONDENTS' VIEWS ABOUT THEIR COMMUNITY

Satisfaction with the local community

- 1.1.1 More than four in five respondents are satisfied with their local community as a place to live (83%) including 38% who are very satisfied with their neighbourhood. A small proportion of respondents are not satisfied (9%) including 3% who are very dissatisfied. Although certain areas harbour higher levels of dissatisfaction than others

Changes in the local community

- 1.1.2 Respondents were asked whether they thought their local community had become better or worse as a place to live over the past two years. The majority of respondents (57%) said that their neighbourhood is about the same now as it was two years ago. The respondents who did cite a change in their neighbourhood were more likely to say it had got worse than better over the previous two years (25% compared with 11% respectively). A small proportion of respondents (4%) said that they had not lived in the area for two years
- 1.1.3 The respondents who said that the area had improved in the past 2 years gave as their reasons, that there is now a cleaner environment (40%) and/or that there is now more of a community feeling (33%). The full range of responses can be seen in the figure below.

Community cohesion

- 1.1.4 A simple test of respondents' connection with the local community is possibly their relationship with their neighbours. Respondents were asked how many of the people living in their immediate neighbourhood, street or block they know, and how many they trust.
- 1.1.5 The figures suggest that the respondents have a strong community involvement with more than a third of respondents (35%) saying that they know most of the people in their neighbourhood and an identical proportion saying that they trust most of the people in their neighbourhood. Further to this, 28% of people said that they know many of the people in their neighbourhood and 23% said they trust many them. Only 3% of respondents said that they do not know anybody in their neighbourhood.
- 1.1.6 Respondents were also asked whether they had done a favour for a neighbour in the past 6 months. The vast majority of respondents said that they had done something (88%). A similar proportion said that a neighbour had done a favour for them in the past 6 months (84%).
- 1.1.7 For the purposes of categorising respondents, a variable has been created based on their views of their community – whether or not they feel they live in a close-knit community. This has been defined as the respondents who feel that they know and trust many or most of their neighbours and who have either done a favour for, or

received a favour from, a neighbour in the past 6 months. Based on this definition, just under a half of respondents feel they live in a close knit community (47%).

1.2 COMMUNITY INVOLVEMENT

Involvement in community activity

1.2.1 Just under one third (31%) of respondents have been involved in any local community organisation, which was defined as having made contact or attended meetings at least three times in the past 12 months. All respondents were also presented with a list of community activities and asked which they had actively participated in and how often. Overall, two-thirds of respondents (66%) had been involved, at least occasionally, in one of the activities listed, a figure well in excess of that for the previous question. This suggests that respondents do not equate their participation in many forms of organisation with community involvement.

time committed to volunteering obstacles to doing so

1.2.2 Respondents who have been at least occasionally involved in one of the activities in the past 12 months were asked approximately how much time they have devoted to voluntary activities in the past 12 months. Just over one in five of these respondents (22%) said that they had spent less than five hours in total in the past year, and more than two-thirds of these respondents (69%) had spent less than 50 hours in total over the past year on voluntary activity.

1.2.3 The principle reason given by respondents for not getting (more) involved in community activities was a lack of time in general.

1.3 INVOLVEMENT IN DECISION MAKING

1.3.1 Respondents were asked whether they think that they can influence the decisions that affect their local area. Only a third of respondents thought that they could (32%) and despite a high degree of uncertainty about this (16% said they did not know), there remains a majority who feel that they cannot influence decisions about their local area (51%). Nonetheless, three-quarters of respondents (74%) said that they thought that by working together, people in their area could influence the decisions that affect their neighbourhood.

1.3.2 While the overwhelming majority of respondents (94%) agree that people should be given the opportunity to get involved in decisions affecting them and their neighbourhood, only a quarter actually feel that the council does enough to involve them in decision making (25%) and even fewer feel that they are involved in the decisions that affect their local community (22%).

1.3.3 Confidence in the council is fairly poor – only a third of respondents thought that local councillors do a good job of representing the views of local people (34%) and while the same proportion agreed that they knew the name of their local councillor, they were offset by another 31% who strongly disagreed, suggesting that many people feel uninformed about local government.

Electoral turnout

- 1.3.4 Respondents were asked whether they had voted in the last local elections. More than two-thirds said that they had voted (68%), while the actual turnout figure for the District Council election was 36% of the electorate. The reasons for this highly inflated figure can be manifold. The most significant factor will be that panel members by their very nature are more interested in local governance and hence more likely to turnout out on election day. It must also be borne in mind that people become confused between the various elections held (local, national and European). Finally, as voting is generally considered to be “the right thing to do”, respondents may say that they did vote, irrespective of the truth.
- 1.3.5 It is interesting to note that the propensity to vote is linked to satisfaction in the area, belief in the effectiveness of elected representatives and the belief that the respondent can influence local decision-making. The most common reason given by respondents who did not vote in the last council elections overall, was that it was because they were too busy to vote (16%). A further 13% thought that their vote would not change anything and the same proportion said that they were not interested in politics.

Parish Council meetings

- 1.3.6 More than four in five respondents who do not live in Hereford have never attended a local town or parish council meeting (81%). 14% said that they occasionally attend and a further 4%, that they usually attend.
- 1.3.7 The single main reason respondents identified for not attending the meetings remains a lack of time (45%), but a lack of knowledge about the timing and location of the meetings was a significant obstacle (16%). Also proving to be a significant barrier is the belief of respondents that the councils discuss nothing of relevance to themselves (14%). Possibly more promotional literature informing people about the timing, location, and content of the meetings could create a greater feeling of inclusion in the decision making process and increase attendance and involvement in these meetings.

Local Area Forum meetings

- 1.3.8 Only 8% of respondents have ever attended a Council Local Area Forum meeting. Two-thirds of the respondents who said they had attended a Local Area Forum meeting say that they attend the meetings occasionally (67%), with a further 17% of such respondents attending the meetings regularly. 13% of respondents who have attended the meeting say that they now never attend them which suggests that they have had a previous unsatisfactory experience.
- 1.3.9 The single main reason respondents identified for not attending the meetings remains a lack of time (37%), but again, a lack of knowledge about the timing and location of the meetings is a significant obstacle (14%).

2.0 INTRODUCTION

2.1 BACKGROUND

2.1.1 The modernisation agenda presents local authorities with a broad range of challenges and opportunities. Central to this agenda is the need to consult with the public. As part of their consultation strategy, Herefordshire Partnership, which includes Herefordshire Council, the Chamber of Commerce for Herefordshire and Worcestershire, the Herefordshire Health Authority, West Mercia Police, voluntary organisations and Advantage West Midlands, commissioned BMG to recruit a panel of 1000 residents with whom they could consult on a range of local issues.

2.1.2 This report presents the findings of the sixth survey of the panel. The principle aims of the current survey were to investigate issues surrounding :

- Views about the local community;
- Community participation in Herefordshire.

2.2 METHODOLOGY

2.2.1 Refreshment of the panel was undertaken as part of this survey. At the start of the current survey process, the panel size was 964. All those who had never responded to previous surveys (195 members) and all those who had responded to all surveys (205 respondents) were taken off the panel database, leaving 564 members.

2.2.2 In order to replace these panel members, 400 face to face interviews were completed in Herefordshire. During recruitment, respondents were also asked about community participation. A further 100 interviews was completed among 16-24 year olds, ensuring a boosted sample of this important group.

2.2.3 The 564 remaining members were mailed a questionnaire on 26th July 2002. Those who had not replied were remailed on 16th August. 260 completed questionnaires were returned, representing a 46.1% response rate.??????????????????

2.2.4 In terms of completing the survey, the total sample size was 760, which carries a standard error of +/- 3.3% at the 95% confidence level.

2.2.5 In addition to this written report, data tabulations have been produced which present the data as a whole, and broken down by the following groups:

- Gender of the respondent;
- Age of the respondent;
- The length of time the respondent has been resident in Herefordshire;
- House ownership;

- Illness/disability of respondent;
- Whether there are children in household;
- The Local Area Forum in which the respondent lives;
- Access to ICT;
- Use of public transport;
- Household car access;
- Employment status of respondent;
- Socio-economic class of respondent;
- Involvement in the community;
- Whether voted in last local elections;
- Whether respondent lives in a close know community or not.

2.2.1 Data for certain questions has also been split by other groups where relevant.

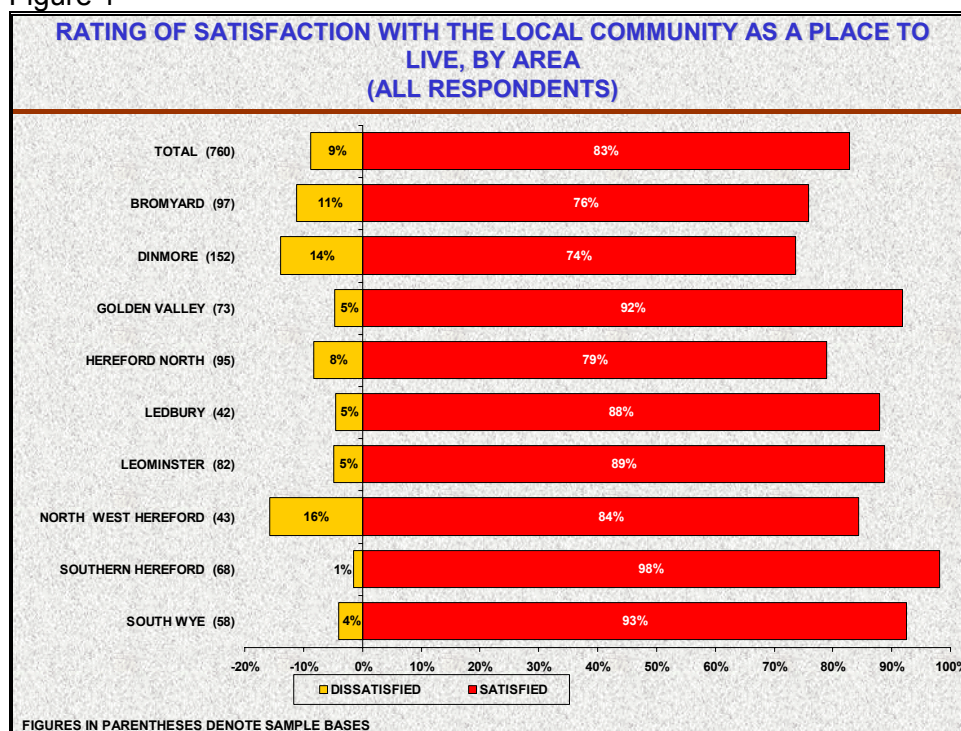
3.0 RESPONDENTS' VIEWS ABOUT THEIR COMMUNITY

3.1 SATISFACTION WITH THE LOCAL COMMUNITY

3.1.1 More than four in five respondents are satisfied with their local community as a place to live (83%) including 38% who are very satisfied with their neighbourhood. A small proportion of respondents are not satisfied (9%) including 3% who are very dissatisfied.

3.1.2 As can be seen in the figure below, certain areas harbour higher levels of dissatisfaction than others – North-west Herefordshire, Dinmore and Bromyard have the highest numbers of dissatisfied respondents.

Figure 1



3.1.3 Respondents who own their house are considerably more likely to be satisfied with their neighbourhood as a place to live (85%, compared with 76% of non-owners) reflecting the effects of “neighbourhood buy-in”.

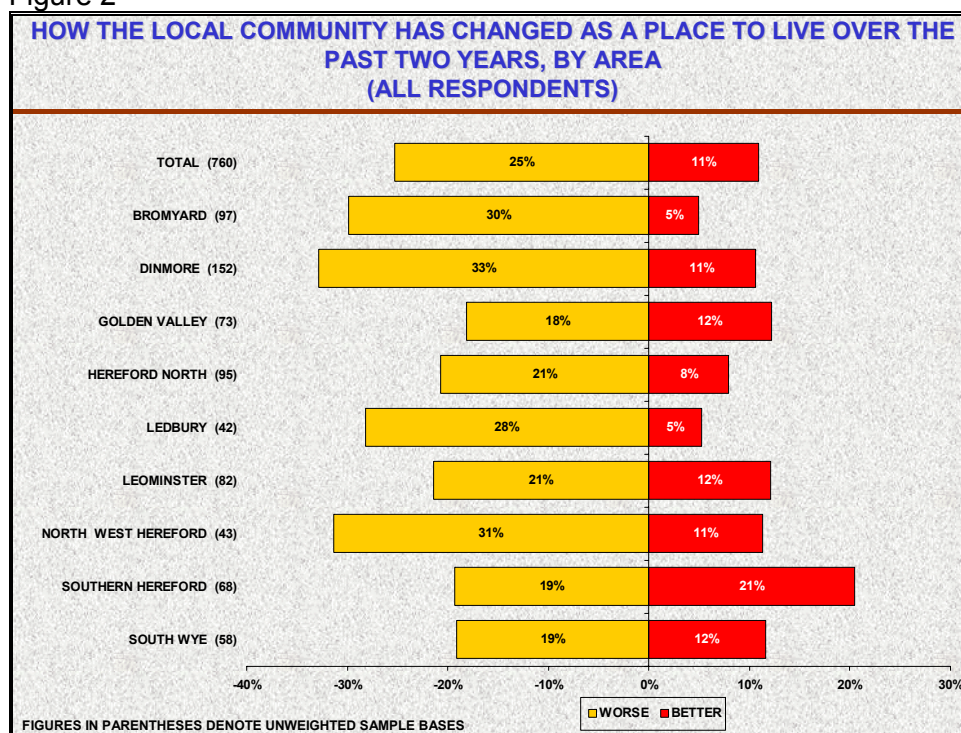
3.2 CHANGES IN THE LOCAL COMMUNITY

3.2.1 Respondents were asked whether they thought their local community had become better or worse as a place to live over the past two years. The majority of respondents (57%) said that their neighbourhood is about the same now as it was two years ago. The respondents who did cite a change in their neighbourhood were more likely to say it had got worse than better over the previous two years (25%

compared with 11% respectively). A small proportion of respondents (4%) said that they had not lived in the area for two years

3.2.2 When compared with the areas of high dissatisfaction, the figure below highlights the same areas as before, suggesting that it is recent changes in the area which influence satisfaction figures.

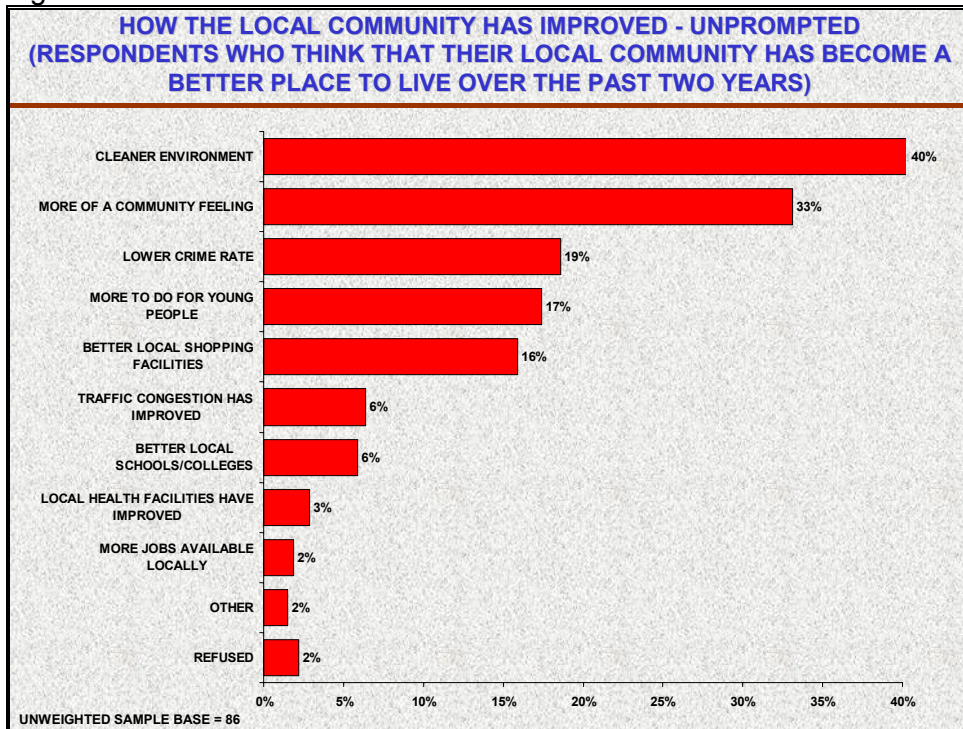
Figure 2



3.2.3 Similarly, the length of respondents' residence in the County has a strong influence over how they view recent changes. When the figures are rebased on those that have lived in their neighbourhood for more than two years, 28% of respondents who have lived in the County for five years or more say that it has got worse in the past two years, compared with only 14% of those who have been resident for less than five years. This would suggest that the responses to this question are coloured by longer-term decline in the respondents' areas.

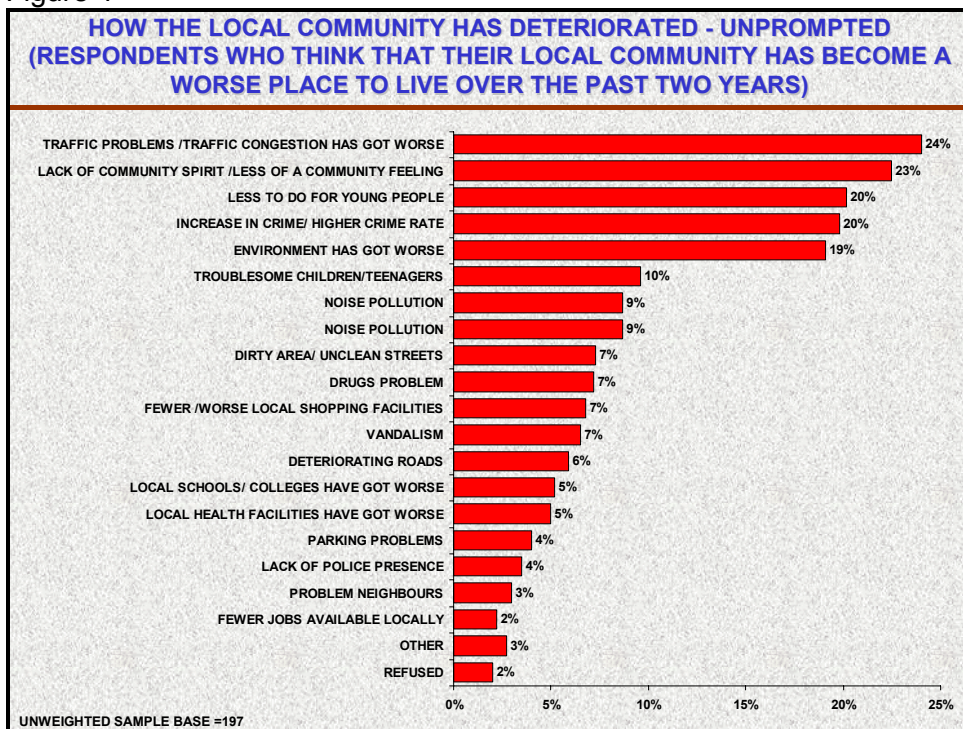
3.2.4 The respondents who said that the area had improved in the past 2 years gave as their reasons, that there is now a cleaner environment (40%) and/or that there is now more of a community feeling (33%). The full range of responses can be seen in the figure below.

Figure 3



3.2.5 As the following figure illustrates, the reasons given for thinking that the local area has deteriorated in the past two years are more varied than those for improvements.

Figure 4



3.2.6 The range and extent of problems with the area naturally varies with where the respondent lives. As the following table illustrates, there are considerably more problems reported in the areas already highlighted for concern. The table also highlights some particular local concerns, especially in the more rural areas.

Table 1

| REASONS WHY THE LOCAL COMMUNITY HAS DETERIORATED - UNPROMPTED, BY LOCAL AREA (RESPONDENTS WHO THINK THAT THEIR LOCAL COMMUNITY HAS BECOME A WORSE PLACE TO LIVE OVER THE PAST TWO YEARS) | | | | | | | | | | |
|---|--------------|-----------------|----------------|--------------------------|---------------------------|----------------|-------------------|--------------------------------|------------------------------|------------------|
| | TOTAL | BROMYARD | DINMORE | GOLDEN VALLEY | HEREFORD NORTH | LEDBURY | LEOMINSTER | NORTH WEST HEREFORD | SOUTHERN HEREFORD | SOUTH WYE |
| | % | % | % | % | % | % | % | % | % | % |
| TRAFFIC PROBLEMS/TRAFFIC CONGESTION HAS GOT WORSE | 24 | 25 | 23 | 33 | 31 | 25 | 23 | 21 | 10 | 30 |
| LACK OF COMMUNITY SPIRIT/LESS OF A COMMUNITY FEELING | 23 | 26 | 24 | 17 | 31 | 11 | 15 | 15 | 34 | 16 |
| INCREASE IN CRIME/HIGHER CRIME RATE | 20 | 17 | 23 | 34 | 4 | 9 | 13 | 35 | 18 | 28 |
| LESS TO DO FOR YOUNG PEOPLE | 20 | 6 | 20 | 17 | 21 | 0 | 6 | 47 | 28 | 21 |
| ENVIRONMENT HAS GOT WORSE | 19 | 8 | 23 | 30 | 24 | 19 | 18 | 17 | 10 | 17 |
| TROUBLESOME CHILDREN/TEENAGERS | 10 | 12 | 9 | 8 | 18 | 5 | 23 | 0 | 4 | 8 |
| NOISE POLLUTION | 9 | 10 | 11 | 0 | 4 | 30 | 6 | 0 | 10 | 8 |
| NOISE POLLUTION | 9 | 10 | 11 | 0 | 4 | 30 | 6 | 0 | 10 | 8 |
| FEWER/WORSE LOCAL SHOPPING FACILITIES | 7 | 9 | 5 | 0 | 5 | 12 | 8 | 21 | 0 | 17 |
| DRUGS PROBLEM | 7 | 13 | 13 | 13 | 0 | 9 | 0 | 0 | 0 | 0 |
| VANDALISM | 7 | 7 | 5 | 8 | 4 | 0 | 6 | 18 | 14 | 8 |
| DIRTY AREA/UNCLEAN STREETS | 7 | 6 | 7 | 3 | 19 | 0 | 0 | 7 | 18 | 8 |
| DETERIORATING ROADS | 6 | 0 | 10 | 0 | 0 | 27 | 12 | 0 | 0 | 8 |
| LOCAL SCHOOLS/COLLEGES HAVE GOT WORSE | 5 | 0 | 6 | 10 | 0 | 0 | 10 | 0 | 0 | 19 |
| LOCAL HEALTH FACILITIES HAVE GOT WORSE | 5 | 1 | 4 | 10 | 5 | 0 | 14 | 0 | 0 | 19 |
| PARKING PROBLEMS | 4 | 0 | 7 | 3 | 5 | 12 | 0 | 0 | 0 | 8 |
| LACK OF POLICE PRESENCE | 4 | 3 | 7 | 0 | 5 | 9 | 0 | 0 | 0 | 0 |
| PROBLEM NEIGHBOURS | 3 | 0 | 2 | 0 | 7 | 12 | 0 | 7 | 0 | 8 |
| FEWER JOBS AVAILABLE LOCALLY | 2 | 0 | 3 | 0 | 0 | 0 | 12 | 0 | 0 | 8 |
| OTHER | 3 | 4 | 1 | 0 | 6 | 4 | 5 | 0 | 8 | 0 |
| REFUSED | 2 | 6 | 2 | 0 | 0 | 0 | 5 | 0 | 3 | 0 |

| | | | | | | | | | | |
|--------------------------------|------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| UNWEIGHTED SAMPLE BASES | 197 | 31 | 50 | 13 | 23 | 12 | 17 | 13 | 14 | 11 |
|--------------------------------|------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|

3.2.7 The issues affecting respondents are also dependent to a large degree on their age. The following figure highlights the different age groups' priorities (n.b. the figures for 16-24 year olds are based on a very small sample and should be treated with caution).

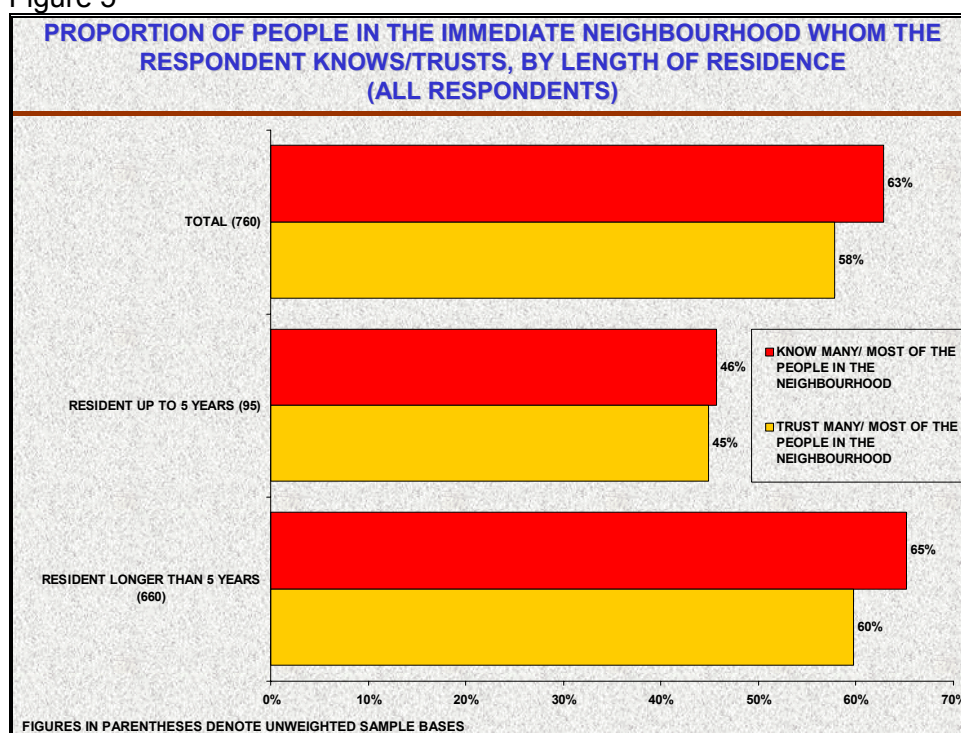
Table 2

| REASONS WHY THE LOCAL COMMUNITY HAS DETERIORATED - UNPROMPTED, BY AGE (RESPONDENTS WHO THINK THAT THEIR LOCAL COMMUNITY HAS BECOME A WORSE PLACE TO LIVE OVER THE PAST TWO YEARS) | | | | | |
|--|--------------|------------------------|------------------------|------------------------|----------------------|
| | TOTAL | 16-24 YEARS | 25-44 YEARS | 45-59 YEARS | 60+ YEARS |
| | % | % | % | % | % |
| TRAFFIC PROBLEMS/TRAFFIC CONGESTION HAS GOT WORSE | 24 | 23 | 29 | 18 | 24 |
| LACK OF COMMUNITY SPIRIT/LESS OF A COMMUNITY FEELING | 23 | 8 | 15 | 30 | 30 |
| INCREASE IN CRIME/HIGHER CRIME RATE | 20 | 26 | 22 | 17 | 17 |
| LESS TO DO FOR YOUNG PEOPLE | 20 | 51 | 27 | 20 | 2 |
| ENVIRONMENT HAS GOT WORSE | 19 | 30 | 16 | 19 | 21 |
| TROUBLESOME CHILDREN/TEENAGERS | 10 | 0 | 7 | 9 | 16 |
| NOISE POLLUTION | 9 | 0 | 5 | 17 | 7 |
| NOISE POLLUTION | 9 | 0 | 5 | 17 | 7 |
| FEWER/WORSE LOCAL SHOPPING FACILITIES | 7 | 0 | 14 | 5 | 0 |
| DRUGS PROBLEM | 7 | 0 | 13 | 7 | 1 |
| VANDALISM | 7 | 0 | 10 | 5 | 5 |
| DIRTY AREA/UNCLEAN STREETS | 7 | 0 | 5 | 6 | 14 |
| DETERIORATING ROADS | 6 | 0 | 3 | 9 | 8 |
| LOCAL SCHOOLS/COLLEGES HAVE GOT WORSE | 5 | 4 | 9 | 5 | 0 |
| LOCAL HEALTH FACILITIES HAVE GOT WORSE | 5 | 4 | 5 | 8 | 1 |
| PARKING PROBLEMS | 4 | 0 | 3 | 5 | 5 |
| LACK OF POLICE PRESENCE | 4 | 0 | 0 | 9 | 4 |
| PROBLEM NEIGHBOURS | 3 | 0 | 3 | 4 | 2 |
| FEWER JOBS AVAILABLE LOCALLY | 2 | 0 | 0 | 5 | 3 |
| OTHER | 3 | 0 | 2 | 2 | 6 |
| REFUSED | 2 | 0 | 0 | 2 | 5 |
| UNWEIGHTED SAMPLE BASES | 197 | 16 | 64 | 61 | 56 |

3.3 COMMUNITY COHESION

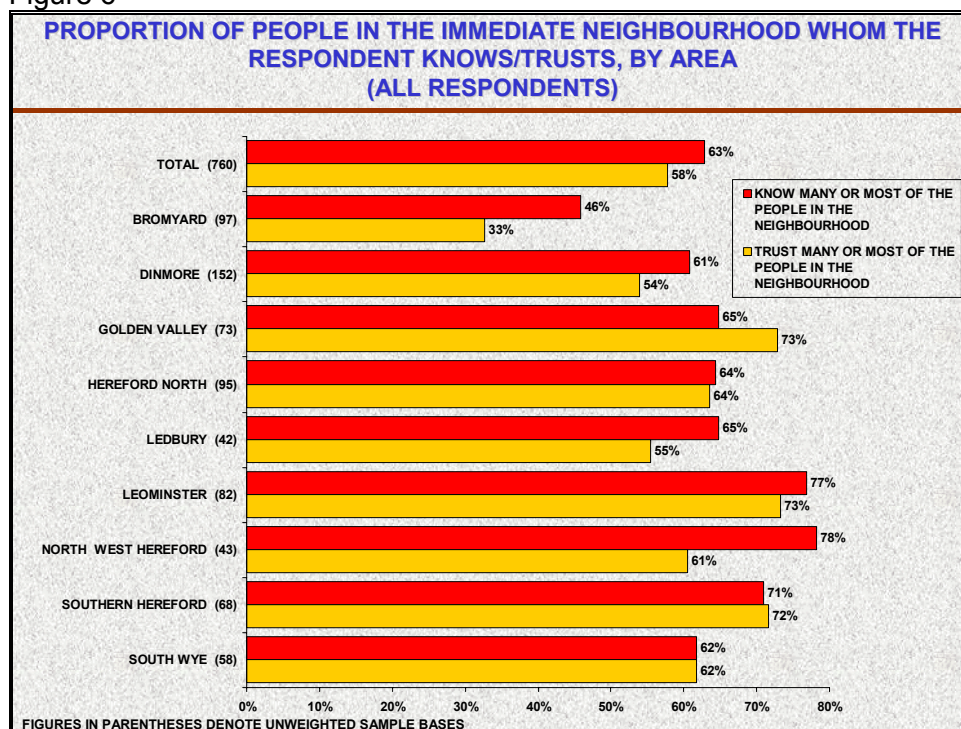
- 3.3.1 A simple test of respondents' connection with the local community is possibly their relationship with their neighbours. Respondents were asked how many of the people living in their immediate neighbourhood, street or block they know, and how many they trust.
- 3.3.2 The figures suggest that the respondents have a strong community involvement with more than a third of respondents (35%) saying that they know most of the people in their neighbourhood and an identical proportion saying that they trust most of the people in their neighbourhood. Further to this, 28% of people said that they know many of the people in their neighbourhood and 23% said they trust many of them. Only 3% of respondents said that they do not know anybody in their neighbourhood.
- 3.3.3 Predictably, the length of respondents' residence in Herefordshire is determinant of the likelihood they know many or more people in their neighbourhood.

Figure 5



- 3.3.4 There are clearly some areas of the county where respondents were more likely to know and trust their neighbours. The results analysed by area of residence are presented in the table below. The highest figures for both knowing and trusting their neighbours appear to be predominantly from respondents living outside of urban areas.

Figure 6

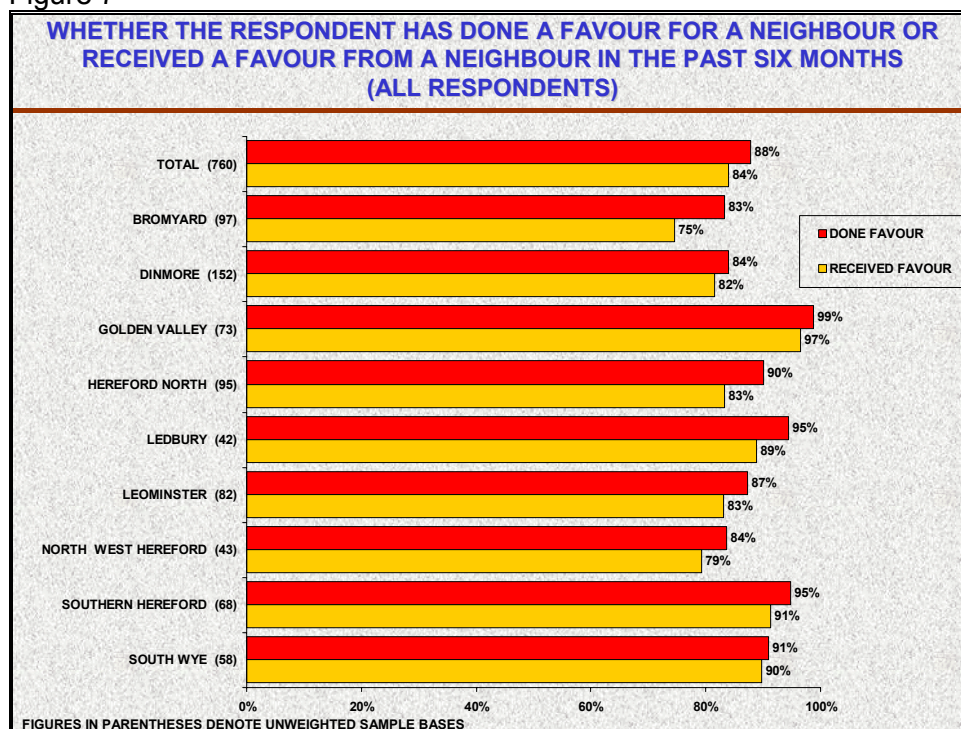


3.3.5 Respondents were asked whether they had done a favour for a neighbour in the past 6 months such as taking in the post, watering the plants, lending tools or garden equipment, looking after pets while the neighbours are on holiday shopping, etc. The vast majority of respondents said that they had done something (88%). A similar proportion said that a neighbour had done a favour for them in the past 6 months (84%).

3.3.6 Certain groups are slightly more likely to have done a favour for a neighbour including respondents working part-time (94%) and those with children in the household (92%). The same groups were also more likely to have received a favour from a neighbour in the past 12 months.

3.3.7 Again, there are certain areas where respondents are more likely to have both done a favour for a neighbour and received a favour from a neighbour. These are the same areas as highlighted earlier in this section as having particularly positive views of their area – Golden Valley in particular.

Figure 7

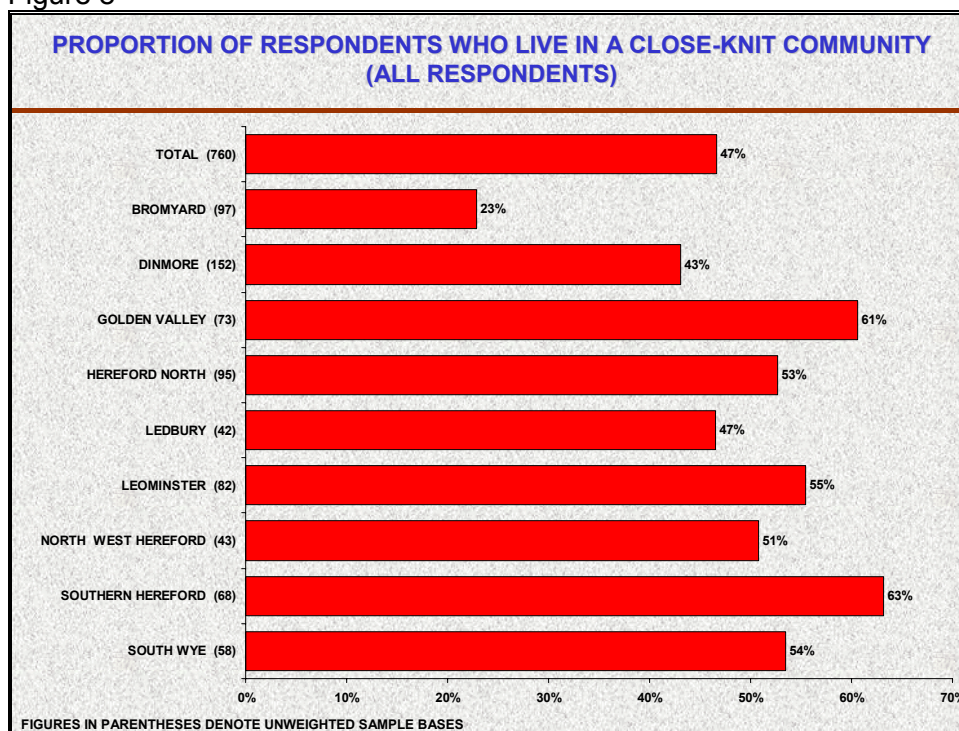


3.3.8 For the purposes of categorising respondents, a variable has been created based on their views of their community – whether or not they feel they live in a close-knit community. This has been defined as the respondents who feel that they know and trust many or most of their neighbours and who have either done a favour for, or received a favour from, a neighbour in the past 6 months.

3.3.9 Based on this definition, just under a half of respondents feel they live in a close knit community (47%). There are also some particularly strong trends amongst the various respondent groups. Young people are far less likely to feel a part of a close knit community – only 41% of younger respondents fall into this category, compared with 24% of 25-44 year olds, 47% of 45-64 years olds, rising to 54% of those over the age of 65. Similarly respondents are more likely to feel a part of their community if they have lived in the area for more than 5 years – 49%, compared with 31% of shorter-term residents. There is also evidence that home owners feel more a part of the community than those with other types of tenure. This would suggest that feelings of community grow with personal investment in an area both in terms of time and financial investment.

3.3.10 When analysed by the area in which the respondents live, this variable produces some particularly dramatic results, drawing together the previous geographic analyses. From this it is clear that certain areas have particularly strong feelings of community while others have very little.

Figure 8



3.3.11 A cyclical effect can be seen between living in a close-knit community and the factors which contribute to satisfaction in an area and feelings of community cohesion.

- 91% of respondents who feel they live in a close-knit community are satisfied with the area in which they live, compared with only 76% of those who do not. Similarly dissatisfaction is considerably more pronounced among those who do not feel they live in a close-knit community – 12%, compared with 5% of those who do.
- Respondents who feel they live in a close-knit community are both more likely to think the neighbourhood has got better in the last 2 years (12%, cf. 10%) and less likely to think it has got worse (23%, cf. 27%). 39% of those living in close-knit communities who said the area had improved said it was due to a stronger sense of community, compared with on 27% of those who do not.
- Respondents who feel they live in a close-knit community are considerably more likely to have been involved in some kind of community activity in the past 12 months (37%, compared with 26% of those who do not). 56% of those who have been involved in some form of community activity feel they live in a close-knit community, compared with 42% of those who have not been involved.

3.3.12 As the variable is partly based on whether the respondent has done a favour for a neighbour or received one from a neighbour in the past 6 months, it is not surprising that the proportion who have, are higher among those who feel they live in a close knit community. What is interesting to note, however, is the likelihood that respondents who have received a favour from a neighbour will also have done a favour for a neighbour. Only 1% of respondents who feel they live in a close knit

community have not done a favour for a neighbour in the past 6 months compared with 22% of those who don't, and only 5% of those who feel they live in a close knit community have not received a favour from a neighbour in the past 6 months, compared with 25% of those who don't. An illustration, perhaps, of kindness begetting kindness.

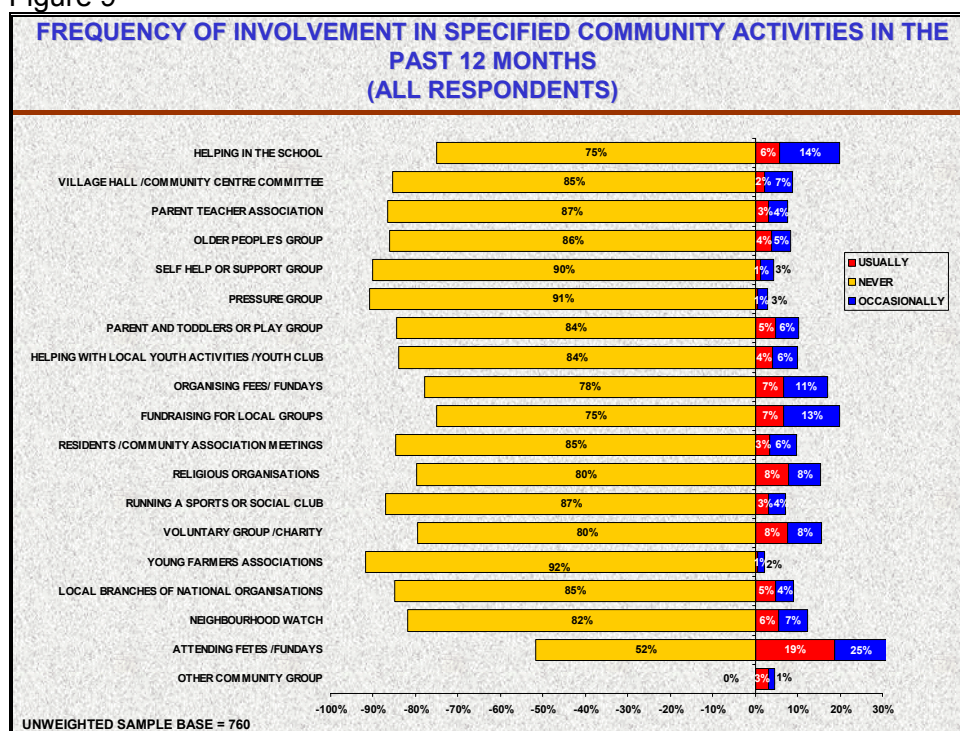
4.0 COMMUNITY INVOLVEMENT

4.1 INVOLVEMENT IN COMMUNITY ACTIVITY

4.1.1 Just under one third (31%) of respondents have been involved in any local community organisation, which was defined as having made contact or attended meetings at least three times in the past 12 months. Respondents over the age of 45 were more likely to have been involved (37%), as were those from households with a higher social classification (42%, compared with 29% of intermediate classification and 20% of lower). As previously discussed, those who feel they live in a close-knit community are far more likely to participate in some form of community organisation (see 3.3.11).

4.1.2 All respondents were also presented with a list of community activities and asked which they had actively participated in and how often. The results are presented in the figure which follows.

Figure 9

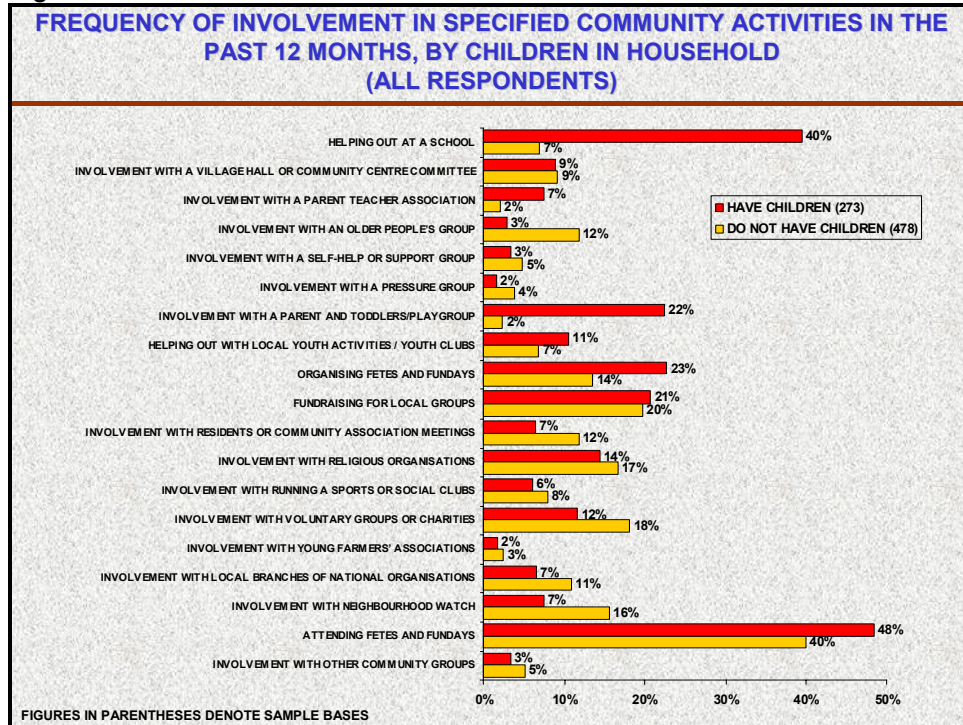


4.1.3 Overall, two-thirds of respondents (66%) had been involved, at least occasionally, in one of the activities listed, a figure well in excess of that for the previous question. This suggests that respondents do not equate their participation in many forms of organisation with community involvement.

4.1.4 Certain of the activities listed are particularly pertinent to respondents with children (helping in the school, PTA, parent and toddlers/ play group, youth activities/ youth club, fetes and fundays). This being the case, it is not surprising that these respondents are more likely to take part in these activities. What is worthy of note is

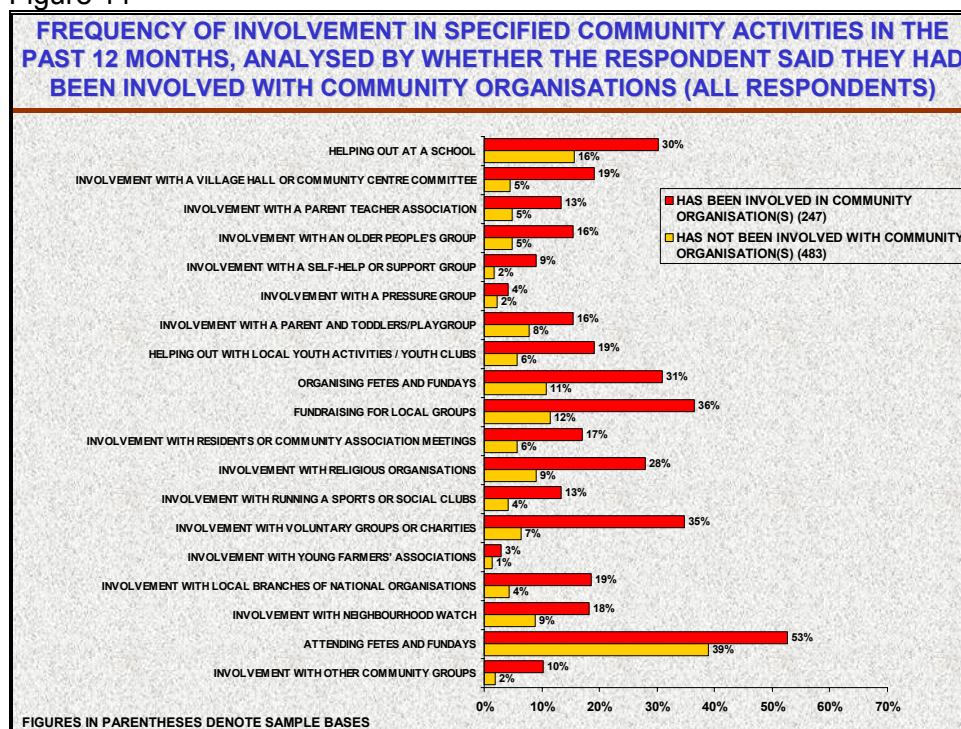
that they are less likely to take part in the other activities listed – though whether this is a direct trade-off of time devoted elsewhere is unclear.

Figure 10



4.1.5 It is interesting at this stage to note the activities which people fail to identify as community involvement. Clearly many activities are not seen by respondents as such, as only 31% originally said they had been involved in some form of community activity, whereas more than twice that number said that they were involved in at least one of the activities. The figure below shows what community activities the respondent has been actively involved in by whether they said they have been involved in at least one community organisation in the past 12 months. Where there is a smaller difference between the two bars, it indicates that respondents are less likely to recognise the activity as community involvement.

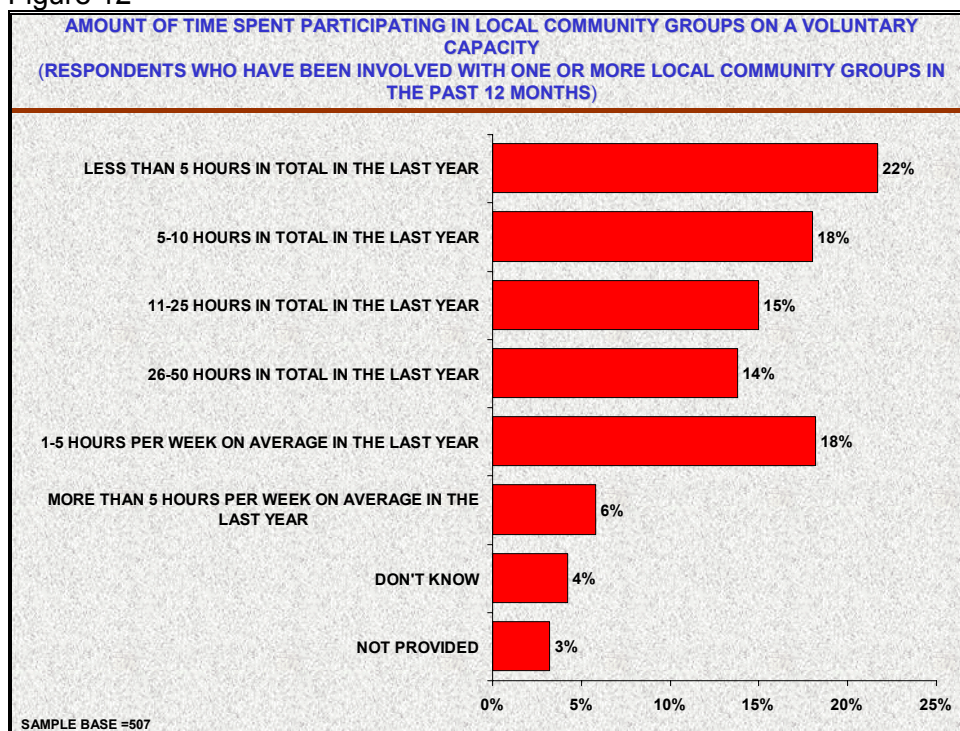
Figure 11



4.2 TIME COMMITTED TO VOLUNTEERING OBSTACLES TO DOING SO

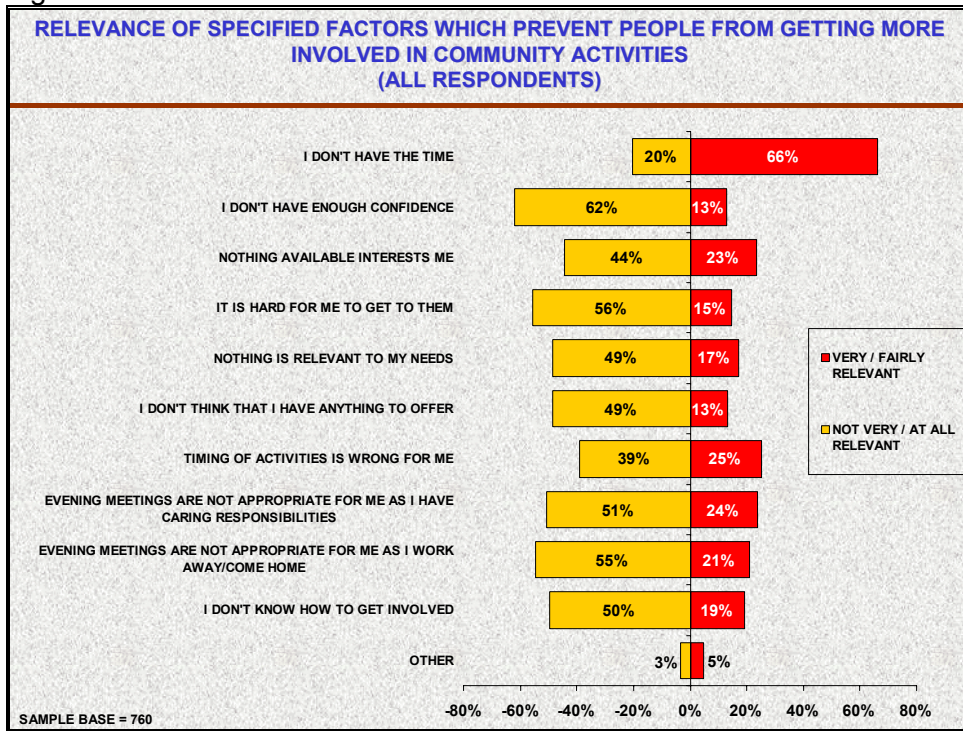
4.2.1 Respondents who have been at least occasionally involved in one of the activities in the past 12 months were asked approximately how much time they have devoted to voluntary activities in the past 12 months. Just over one in five of these respondents (22%) said that they had spent less than five hours in total in the past year. From the following figure, it can be seen that more than two-thirds of these respondents who had been involved in any kind of community activity (69%) had spent less than 50 hours in total over the past year on voluntary activity.

Figure 12



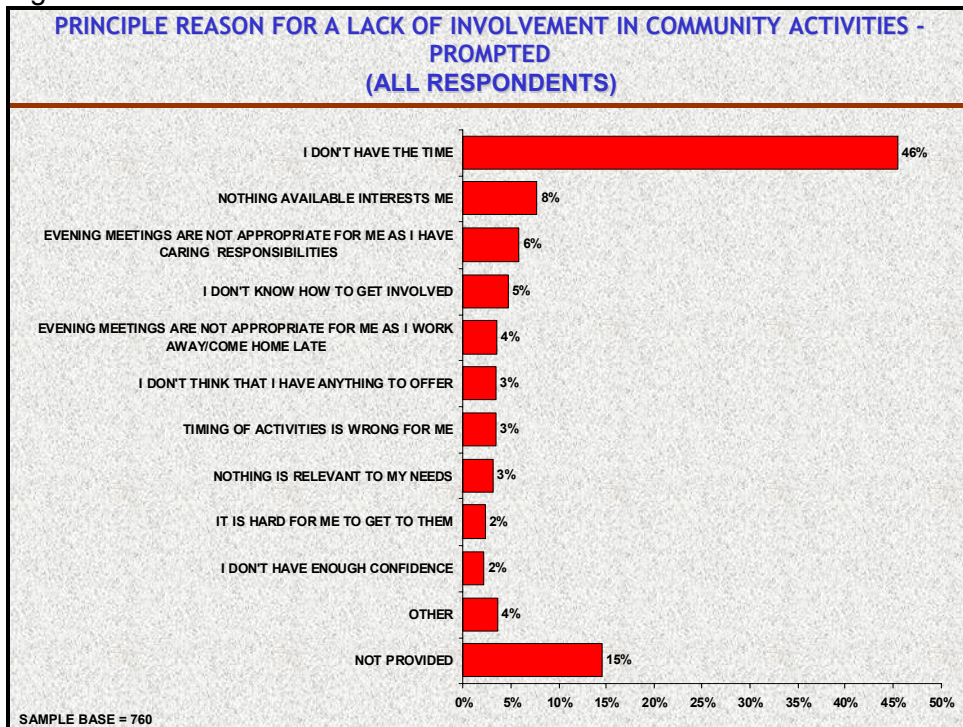
4.2.2 Whether they had been involved in any community activity or not in the past 12 months, respondents were asked how relevant each of a range of obstacles was in preventing them from getting involved in the aforementioned activities. The figure below shows their responses.

Figure 13



4.2.3 Respondents were also asked to identify their principle reason, and here a lack of time continues to be the most pertinent obstacle to participating (46%).

Figure 14

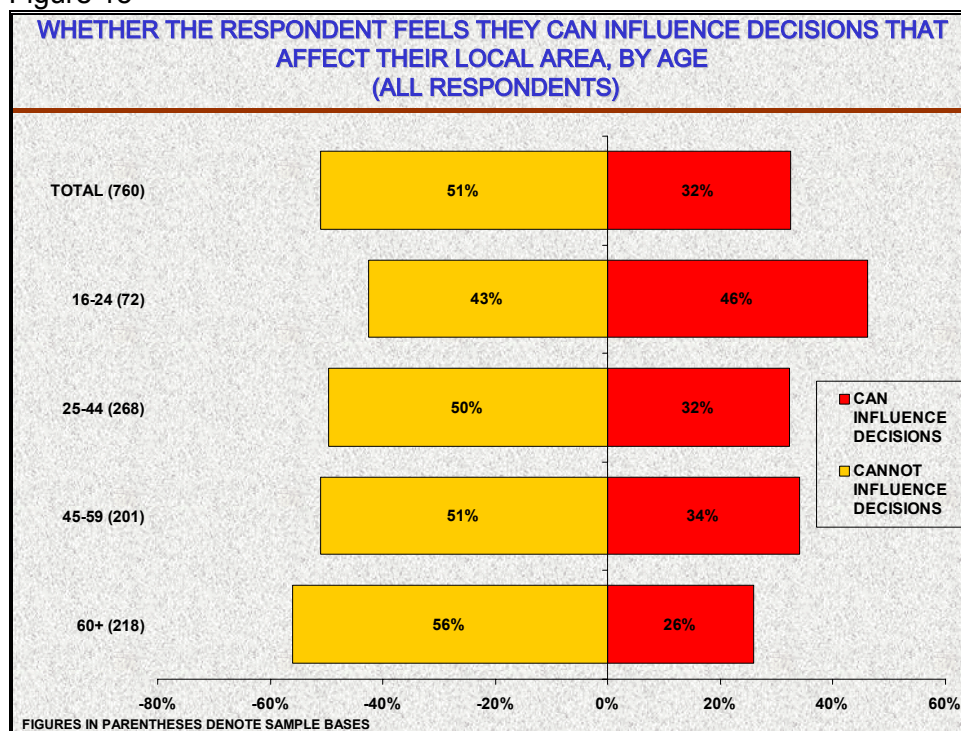


- 4.2.4 Respondents with children were understandably more likely to identify a lack of time (52%) or the fact that the activities would not fit around their child-caring responsibilities (13%) as reasons for not being (more) involved. Those without children, however, whilst still identifying a lack of time as the predominant obstacle (41%), are more likely to say that there is nothing that interests them (9%).
- 4.2.5 Respondents who said that a lack of confidence was a relevant reason for not participating were asked whether they would be interested in finding out more about training to develop skills and confidence. 29% said that they would be interested and these were given a leaflet on lifelong learning.

5.0 INVOLVEMENT IN DECISION MAKING

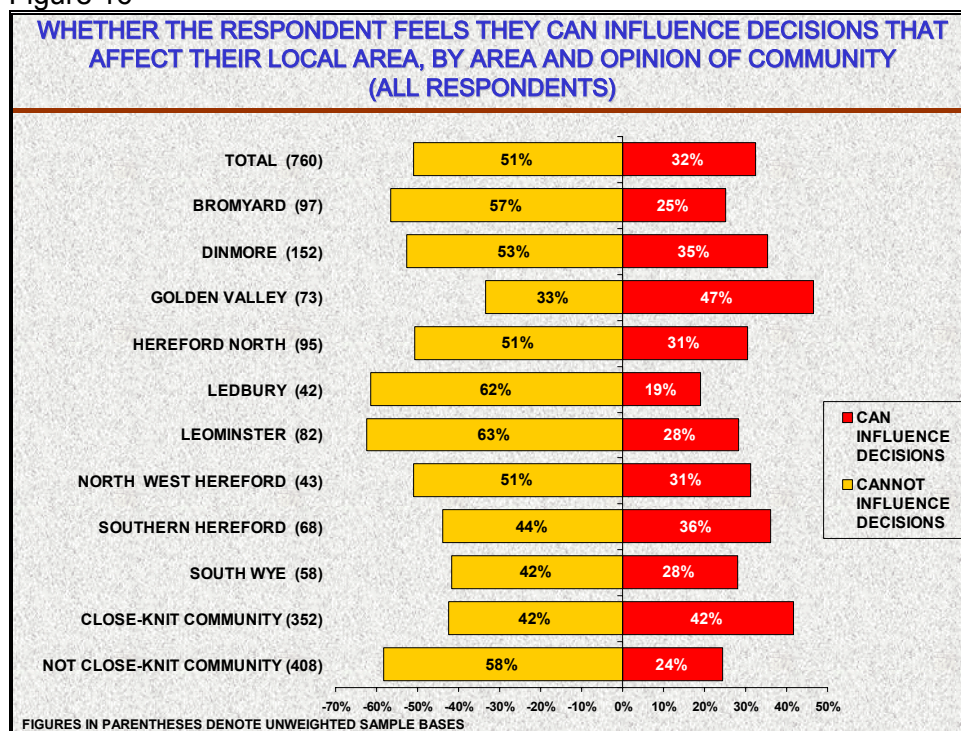
5.1.1 Respondents were asked whether they think that they can influence the decisions that affect their local area. Only a third of respondents thought that they could (32%) and despite a high degree of uncertainty about this (16% said they did not know), there remains a majority who feel that they cannot influence decisions about their local area (51%).

Figure 15



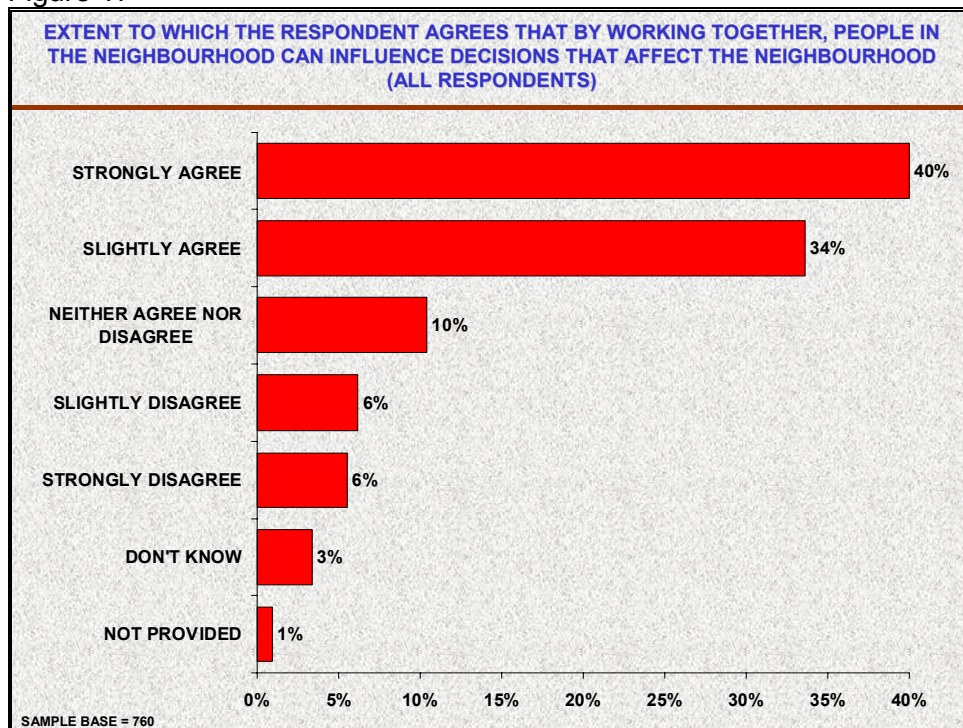
5.1.2 From the figure above we can see that younger respondents demonstrate a greater belief in their ability to influence decisions, while older respondents appear more cynical. There is also a far stronger belief in the ability to influence local decisions in the areas which were identified as having strong community ties.

Figure 16



5.1.3 Respondents were then asked if they thought that by working together, people in their neighbourhood could influence the decisions that affect the neighbourhood. This achieved a much more positive response. Three-quarters of respondents (74%) said that they agreed with this notion including 40% who strongly agreed with it. This suggests that people see genuine strength in working as a community to influence the democratic process.

Figure 17



5.1.4 Respondents were asked to rate their agreement with a range of statements about involvement in local decision making. The responses are shown in the figure that follows.

Table 3

| RESPONDENTS' ATTITUDES TOWARDS INVOLVEMENT IN THE DECISION MAKING PROCESS (ALL RESPONDENTS – MEANS CALCULATED WHERE PROVIDED A RESPONSE) | | | | | | | | |
|---|-----------------------|-----------------------|-----------------------------------|--------------------------|--------------------------|-------------------|---------------------|-------------------|
| | STRONGLY AGREE | SLIGHTLY AGREE | NEITHER AGREE NOR DISAGREE | SLIGHTLY DISAGREE | STRONGLY DISAGREE | DON'T KNOW | NOT PROVIDED | MEAN SCORE |
| PEOPLE SHOULD BE GIVEN THE CHANCE TO GET INVOLVED IN DECISIONS WHICH AFFECT THEM AND THEIR NEIGHBOURS | 81% | 14% | 4% | *% | *% | 1% | 1% | 4.77 |
| I CAN IMPROVE MY LOCAL COMMUNITY BY GETTING INVOLVED IN LOCAL COMMUNITY ACTIVITIES | 28% | 38% | 16% | 6% | 5% | 6% | 1% | 3.83 |
| LOCAL COMMUNITY GROUPS DON'T REPRESENT MY VIEWS | 8% | 17% | 40% | 11% | 7% | 17% | 2% | 3.11 |
| PEOPLE WHO DO WORK TO HELP THEIR COMMUNITIES ARE BUSY BODIES | 7% | 13% | 18% | 21% | 34% | 6% | 2% | 2.33 |
| LOCAL ORGANISATIONS SHOULD CONSULT LESS AND DO MORE | 19% | 27% | 23% | 12% | 10% | 7% | 2% | 3.37 |
| LOCAL COUNCILLORS DO A GOOD JOB OF REPRESENTING THE VIEWS OF LOCAL PEOPLE | 8% | 26% | 26% | 16% | 12% | 11% | 2% | 3.02 |
| I KNOW THE NAME OF MY HEREFORDSHIRE COUNTY COUNCILLOR | 24% | 10% | 4% | 5% | 31% | 23% | 2% | 2.88 |
| PEOPLE ONLY GET INVOLVED IN ISSUES THAT AFFECT THEM | 40% | 43% | 8% | 3% | 2% | 3% | 1% | 4.02 |
| HEREFORDSHIRE COUNCIL DOES ENOUGH TO GIVE LOCAL PEOPLE THE OPPORTUNITY TO INFLUENCE IMPORTANT DECISIONS | 5% | 19% | 24% | 18% | 20% | 12% | 2% | 2.67 |
| I FEEL INVOLVED IN THE DECISIONS WHICH AFFECT MY LOCAL COMMUNITY | 5% | 17% | 20% | 23% | 28% | 5% | 2% | 2.44 |

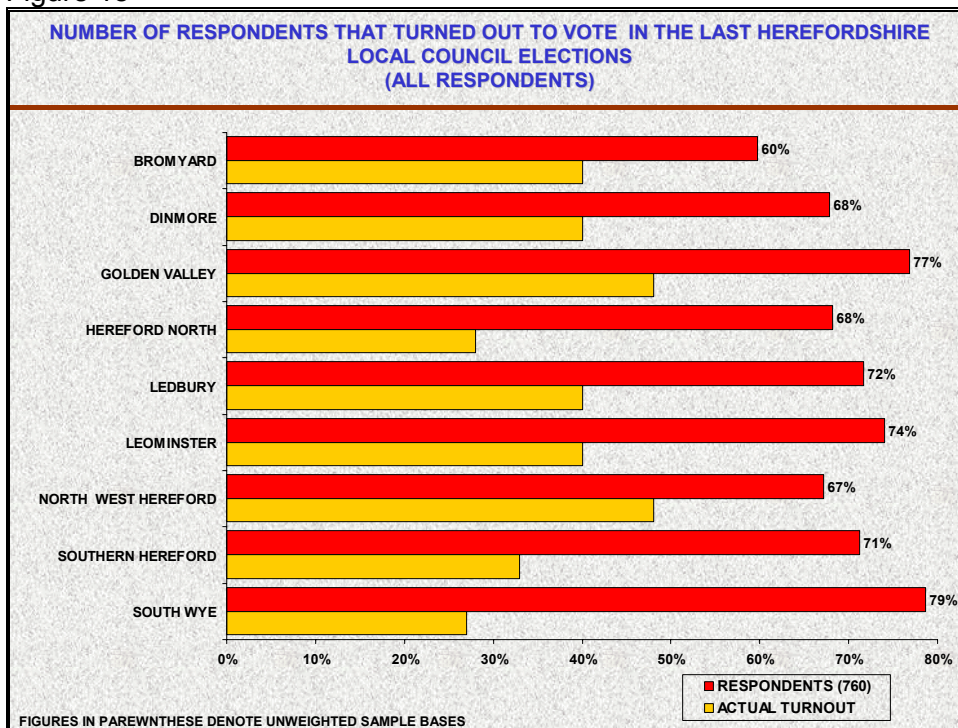
5.1.5 A few interesting issues emerge from this data.

- While the overwhelming majority of respondents (94%) agree that people should be given the opportunity to get involved in decisions affecting them and their neighbourhood, only a quarter actually feel that the council does enough to involve them in decision making (25%) and even fewer feel that they are involved in the decisions that affect their local community (22%).
- Confidence in the council is fairly poor – only a third of respondents thought that local councillors do a good job of representing the views of local people (34%) and while the same proportion agreed that they knew the name of their local councillor, they were offset by another 31% who strongly disagreed, suggesting that many people feel uninformed about local government.

5.2 ELECTORAL TURNOUT

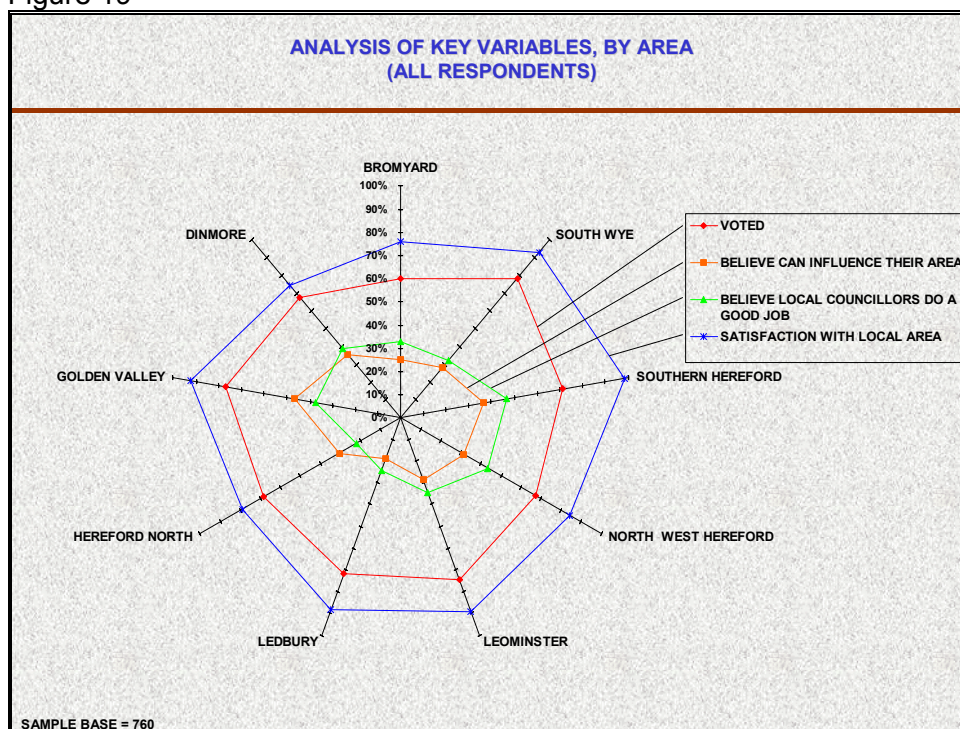
5.2.1 Respondents were asked whether they had voted in the last local elections. More than two-thirds said that they had voted (68%). The actual turnout figure for the District Council election held on 4th May 2000 was 36% of the electorate. The reasons for this highly inflated figure can be manifold. The most significant factor will be that panel members by their very nature are more interested in local governance and hence more likely to turnout out on election day. It must also be borne in mind that people become confused between the various elections held (local, national and European). Finally, as voting is generally considered to be “the right thing to do”, respondents may say that they did vote, irrespective of the truth. Nonetheless, as the figure below illustrates, the variations between the local areas are relatively consistent with the turnout figures seen on the day. It is worth bearing in mind that in some of the areas not all of the seats were contested (particularly Golden Valley where only one of the four seats was contested).

Figure 18



5.2.2 It is interesting to note that the propensity to vote is linked to satisfaction in the area, belief in the effectiveness of elected representatives and the belief that the respondent can influence local decision-making. The following figure demonstrates the cyclical interrelation of these points.

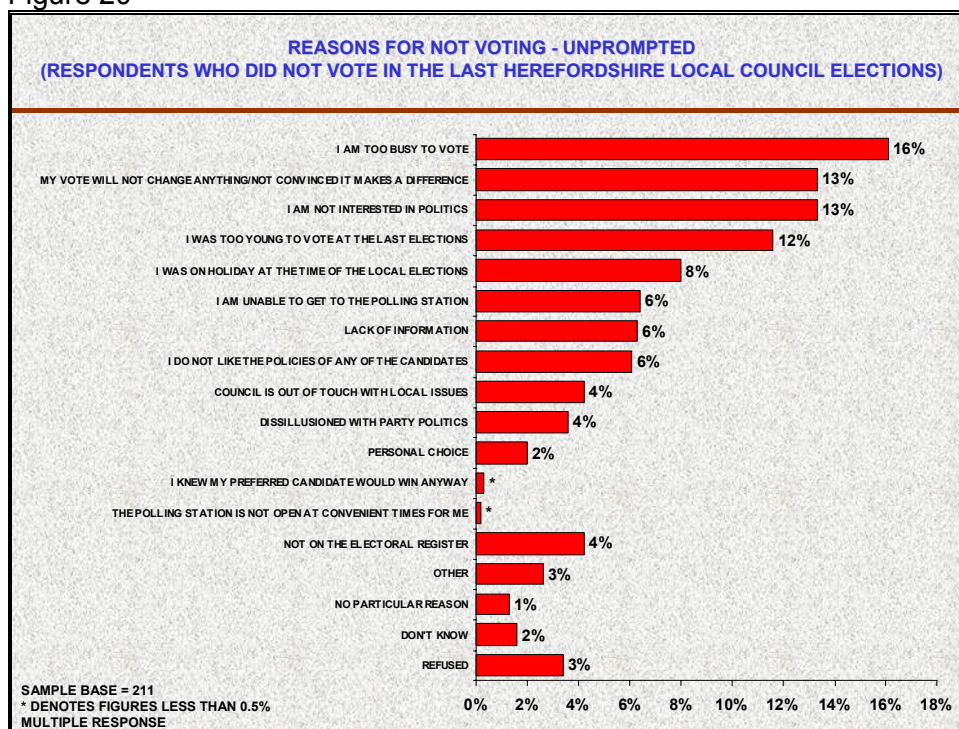
Figure 19



5.2.3 There was a very low turnout among respondents under 25 (30%, cf. 68% sample average). This can, however, be partly explained by the fact that 50% of the respondents in this age group who did not vote were too young to do so at the time although voting figures among younger respondents do tend to be lower than average.

5.2.4 The most common reason given by respondents who did not vote in the last council elections overall, was that it was because they were too busy to vote (16%). A further 13% thought that their vote would not change anything and the same proportion said that they were not interested in politics. The full breakdown can be seen in the figure which follows.

Figure 20



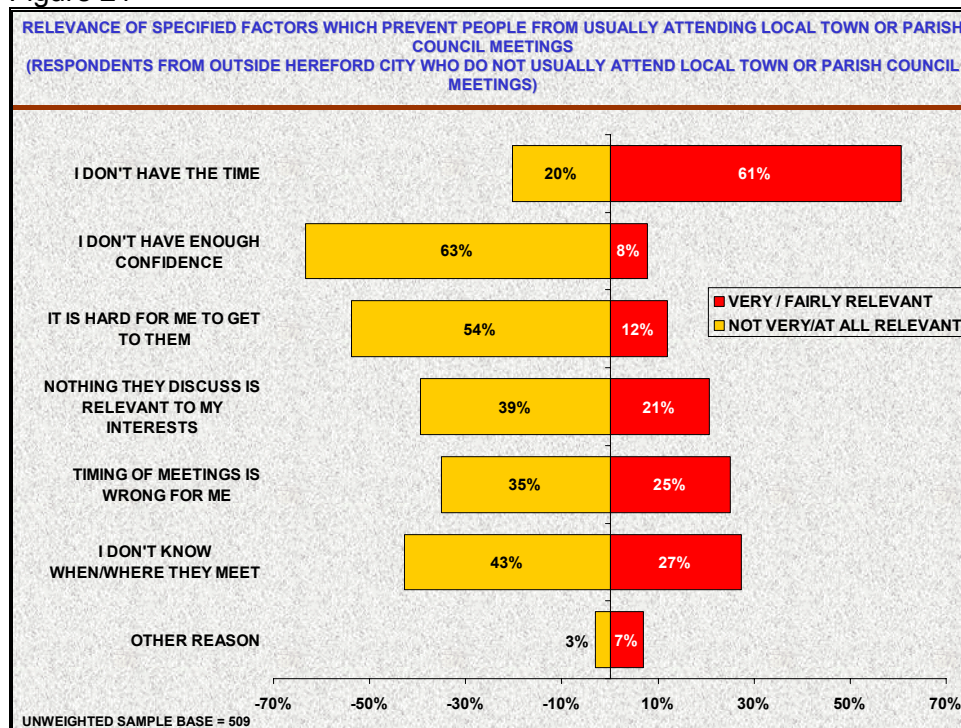
5.2.5 While the increased availability of postal and proxy voting will hopefully serve to alleviate the pressures of turning out on polling day on already busy people, and the potential introduction of internet voting could serve to better engage young people, it will take more to remedy the disillusionment in the democratic process demonstrated by respondents. It is interesting to note that the same respondents who do not vote because they don't think it will make a difference, devote possibly more time over the course of the year to their membership of the citizen's panel.

5.3 PARISH COUNCIL MEETINGS

5.3.1 More than four in five respondents who do not live in Hereford have never attended a local town or parish council meeting (81%). 14% said that they occasionally attend and a further 4%, that they usually attend.

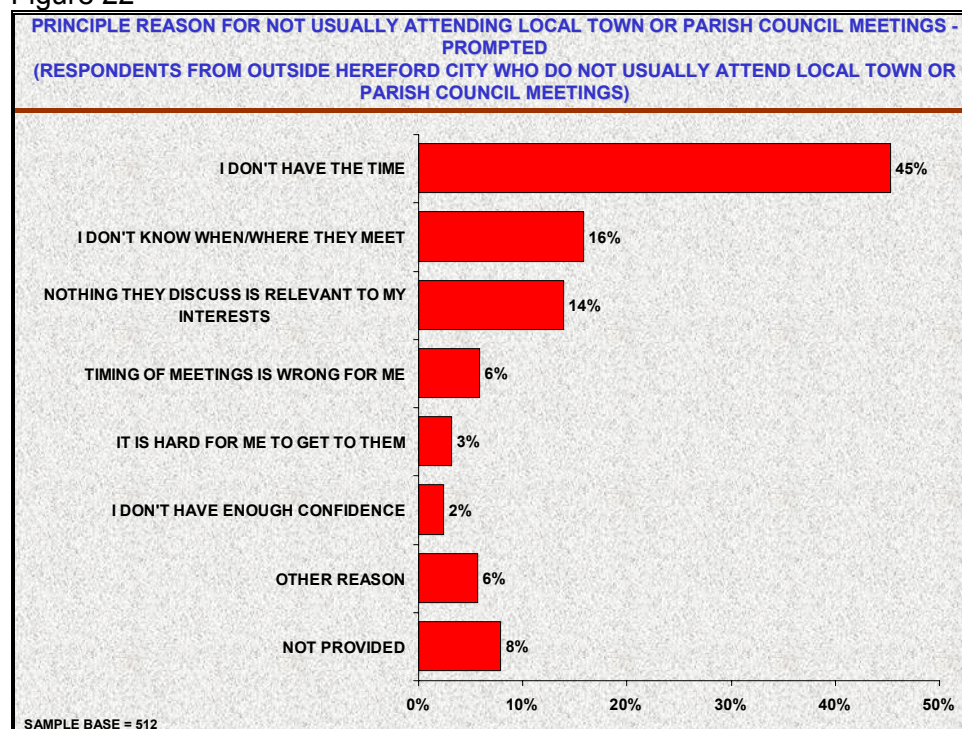
5.3.2 The figure below shows the respondents' rating of the relevance of various factors in their not attending local town or parish meetings. The strongest rating of relevance, by far, was given to a lack of time (61%). However, there was a significant rating of relevance given to the fact that respondents do not know when or where the meetings are held 27%. This would suggest that attendance and participation could be improved if more information were made available about the meetings.

Figure 21



5.3.3 The single main reason respondents identified for not attending the meetings remains a lack of time (45%), but a lack of knowledge about the timing and location of the meetings remains a significant obstacle (16%). Also proving to be a significant barrier is the belief of respondents that the councils discuss nothing of relevance to themselves (14%). Possibly more promotional literature informing people about the timing, location, and content of the meetings could create a greater feeling of inclusion in the decision making process.

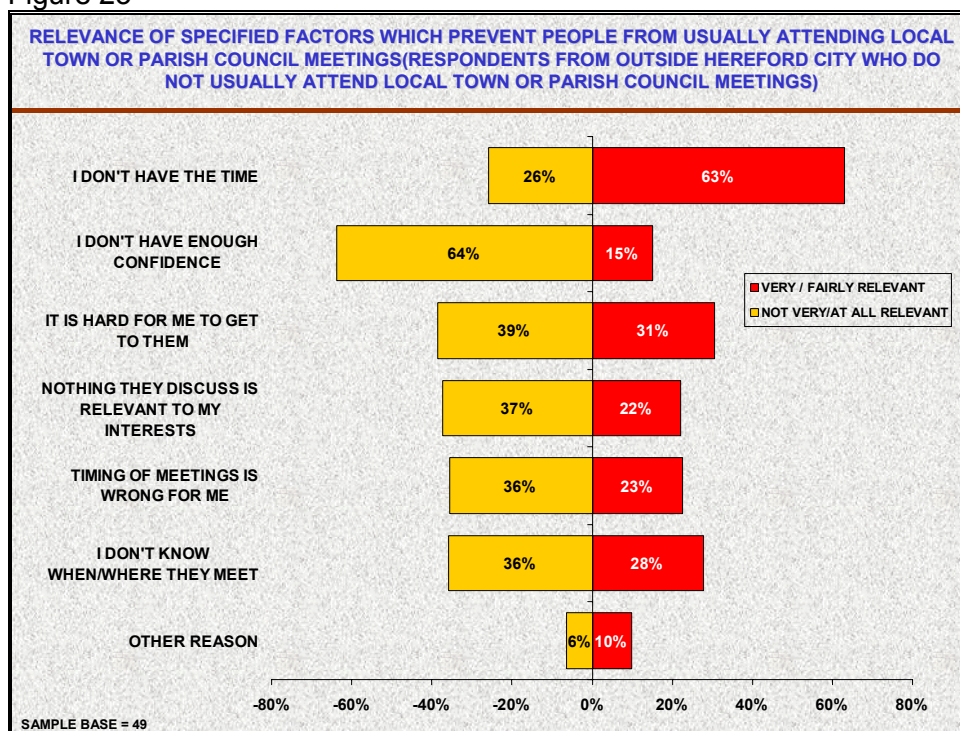
Figure 22



5.4 LOCAL AREA FORUM MEETINGS

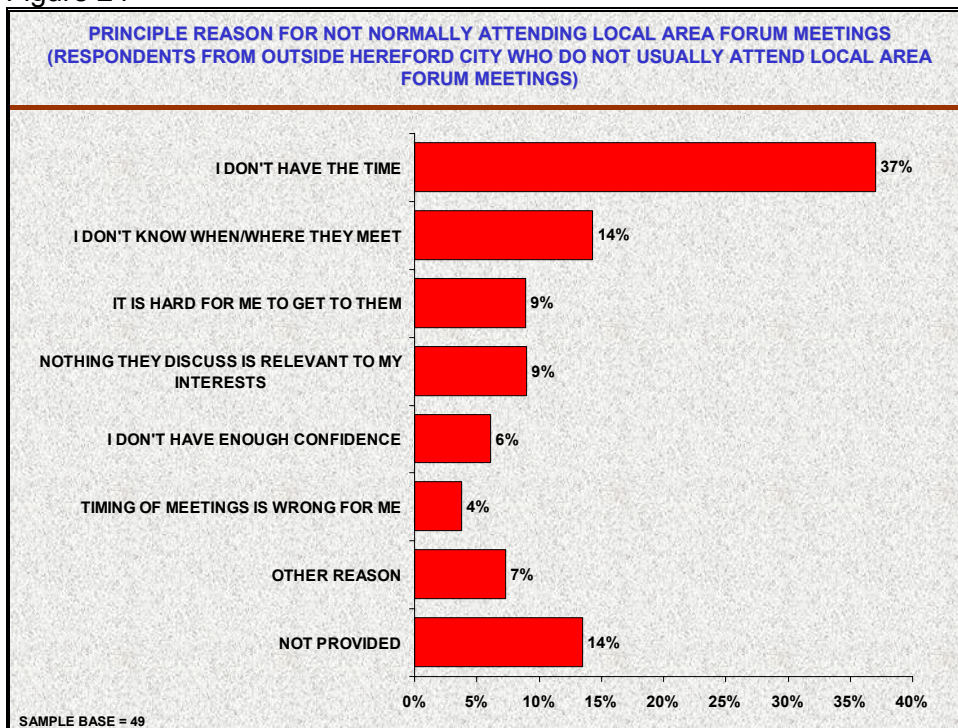
- 5.4.1 Only 8% of respondents have ever attended a Council Local Area Forum meeting. Respondents who have been involved in community organisations in the past 12 months are considerably more likely to have been to one of the meetings (13%), as are those from higher social classes (13%). In terms of geography, the residents of Bromyard and Dinmore are the most likely to have been to one of the meetings, in spite of their poor electoral turn-out (both 12%).
- 5.4.2 Two-thirds of the respondents who said they had attended a Local Area Forum meeting say that they attend the meetings occasionally (67%), with a further 17% of such respondents attending the meetings regularly. 13% of respondents who have attended the meeting say that they now never attend them which suggests that they have had a previous unsatisfactory experience.
- 5.4.3 The figure below shows the respondents' rating of the relevance of various factors in their not attending Local Area Forum meetings. Once again, the strongest rating of relevance, was given to a lack of time (63%). Again, there was also significant rating of relevance given to the fact that respondents do not know when or where the meetings are held 28%. Once again, this would suggest that attendance and participation could be improved if more information were made available about the meetings.

Figure 23



5.4.4 The single main reason respondents identified for not attending the meetings remains a lack of time (37%), but a lack of knowledge about the timing and location of the meetings remains a significant obstacle (14%).

Figure 24



6.0 PROFILE INFORMATION

6.1 AGE AND GENDER

- 6.1.1 There is a slight bias towards females in the sample 52%.
- 6.1.2 More than four in five respondents fall between the ages of 25 and 44 and a further 24% between 45 and 59. One in ten respondents is between 16-24 and the remaining 24% are over 60.

6.2 MOBILITY ISSUES

- 6.2.1 One in seven respondents (15%) have a long-standing illness or disability.
- 6.2.2 Approaching nine in ten households (86%) contain car or van owners.
- 6.2.3 Nonetheless, 19% of respondents use public transport at least once a week and a further 30% use public transport, albeit less often. Almost half of respondents, though, say that they never use public transport.

6.3 EMPLOYMENT

- 6.1.1 Two-thirds of respondents are in employment (66%), most of whom are in full-time employment (68% of those in employment). The majority of non-working respondents are retired (59%)

6.4 SOCIO-ECONOMIC CLASS

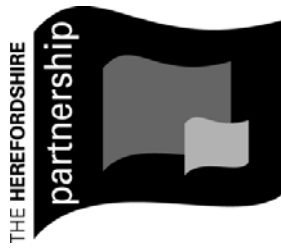
- 6.4.1 A question was included to determine the Socio-economic classification of respondents. Based on this, three in ten respondents (30%) are from higher class households, a similar proportion (32%) are from intermediate and 22% are from lower class households. The remaining 14% are from non-working households.

6.5 CHILDREN

- 6.1.2 A key determinant in many of the issues covered by the survey, two-fifths of households have dependent children (40%).

6.6 TENURE AND RESIDENCE

- 6.6.1 The majority of respondents live in homes either owned outright or in the process of being purchased with a mortgage (77%).
- 6.6.2 An even larger majority have lived in the County for more than five years (87%).



HEREFORDSHIRE VOICE

COMMUNITY PARTICIPATION

Panel Reference No: 19970001

Survey reference : 2802

Welcome to the sixth survey of HEREFORDSHIRE VOICE.

The main focus of this survey is community participation and the types of community activities panel members are involved with.

Your answers will help us to improve the services currently provided and help us to plan for the future. All views are very important, even if you do not currently undertake any of the specific activities, and the information you provide will be kept entirely confidential.

Please complete this questionnaire by ticking the box(es) for each question or writing in where appropriate. Please return your completed questionnaire in the prepaid envelope provided, by **Friday 9th August**. If you have any questions or queries about Herefordshire Voice or this questionnaire, please contact Linda Balodis at BMG on 0121 333 6006.

Once again, all completed questionnaires will be entered in a prize draw. One Panel Member each draw will be treated to one of the following prizes. Please tick which one would be your choice.

| | | |
|---|--------------------------|---|
| A hamper of Herefordshire produce | <input type="checkbox"/> | 1 |
| 3 months membership of Marches fitness at one of Herefordshire Council's leisure facilities | <input type="checkbox"/> | 2 |
| A day at a local sporting event | <input type="checkbox"/> | 3 |

Before returning your questionnaire, please check your details on the letter which accompanied this questionnaire. If there are any incorrect details or changed information, please specify below.

NAME :

ADDRESS :

SECTION ONE : COMMUNITY PARTICIPATION IN HEREFORDSHIRE

This section of the questionnaire asks you about your community, ie your local housing estate, village, parish or town, and whether you are involved in any community activities such as local support groups, community groups, schools, voluntary organisations. 'Active involvement' would include responsibilities such as taking minutes, being a committee member, organising events, raising funds by collecting money, delivering and picking up donation envelopes, working in a charity shop etc.

A : INVOLVEMENT IN COMMUNITY ACTIVITY

Q1. Have you been involved in at least one local community or voluntary organisation in the last 12 months? By being involved, I mean having made contact or attended meetings at least 3 times over this period. **PLEASE TICK ONE BOX ONLY**

Yes 1 No 2 Not sure 3

Q2. The Herefordshire Partnership would like to know what activities people take part in, in their local communities. Please indicate below how often you have been involved in the following community activities during the past 12 months?
PLEASE TICK ONE BOX FOR EACH ACTIVITY

| | Usually | Occasionally | Never | |
|---|----------------------------|----------------------------|----------------------------|---|
| Helping in the school | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | 3 |
| Village hall / community centre committee | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | 3 |
| Parent teacher association | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | 3 |
| Older people's group | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | 3 |
| Self help or support group | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | 3 |
| Pressure group | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | 3 |
| Parent and toddlers or play group | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | 3 |
| Helping with local youth activities / youth club | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | 3 |
| Organising fetes / fundays | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | 3 |
| Fundraising for local groups | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | 3 |
| Residents / community association meetings | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | 3 |
| Religious organisations (eg Churches, Mosques or Temples) | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | 3 |
| Running a sports or social club | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | 3 |
| Voluntary group / charity | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | 3 |

| Q2 Continued : | Usually | Occasionally | Never |
|---|----------------------------|----------------------------|----------------------------|
| Young farmers associations | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 |
| Local branches of national organisations (eg the salvation army or Oxfam) | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 |
| Neighbourhood watch | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 |
| Attending fetes / fundays | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 |
| Other community group Please write in below | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 |

Q3. If you answered 'usually' or 'occasionally' to at least one activity above, approximately how much time did you provide in a voluntary capacity during the last 12 months? PLEASE TICK ONE BOX ONLY

| | |
|--|----------------------------|
| Less than 5 hours in total in the last year | <input type="checkbox"/> 1 |
| 5 – 10 hours in total in the last year | <input type="checkbox"/> 2 |
| 11 – 25 hours in total in the last year | <input type="checkbox"/> 3 |
| 26 – 50 hours in total in the last year | <input type="checkbox"/> 4 |
| 1 – 5 hours per week on average in the last year | <input type="checkbox"/> 5 |
| More than 5 hours per week on average in the last year | <input type="checkbox"/> 6 |
| Don't know | <input type="checkbox"/> 7 |

Q4. We are interested in finding out what prevents people from getting more involved in community activities such as those I have just mentioned. Listed below are some reasons that other people have given us. Please indicate tell me how relevant each reason is to why you do not get (more) involved in community activities. **PLEASE TICK ONE BOX FOR EACH REASON**

| Q4 | | | | | | | Q5 |
|---|----------------------------|----------------------------|---------------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| | Very relevant | Fairly relevant | Neither relevant nor irrelevant | Not very relevant | Not at all relevant | Don't know | Principle reason |
| I don't have the time | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | <input type="checkbox"/> 1 |
| I don't have enough confidence | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | <input type="checkbox"/> 2 |
| Nothing available interests me | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | <input type="checkbox"/> 3 |
| It is hard for me to get to them | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | <input type="checkbox"/> 4 |
| Nothing is relevant to my needs | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | <input type="checkbox"/> 5 |
| I don't think that have anything to offer | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | <input type="checkbox"/> 6 |
| Timing of activities is wrong for me | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | <input type="checkbox"/> 6 |
| Evening meetings are not appropriate for me as I have caring responsibilities | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | <input type="checkbox"/> 6 |
| Evening meetings are not appropriate for me as I work away/come home late | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | <input type="checkbox"/> 6 |
| I don't know how to get involved | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | <input type="checkbox"/> 6 |
| Other Please write in below | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | <input type="checkbox"/> 7 |

Q5. What is the principal reason you do not get involved in community activities?
PLEASE TICK ONE BOX ONLY UNDER Q5 ABOVE

Q6. If you mentioned not having enough confidence above (second reason at either Q4 or Q5), free training is available to help develop people's skills and confidence. Would you like to find out more about this? PLEASE TICK ONE BOX ONLY

| | | | | | | | | |
|-----|--------------------------|---|----|--------------------------|---|----------|--------------------------|---|
| Yes | <input type="checkbox"/> | 1 | No | <input type="checkbox"/> | 2 | Not sure | <input type="checkbox"/> | 3 |
|-----|--------------------------|---|----|--------------------------|---|----------|--------------------------|---|

B : INVOLVEMENT IN DECISION MAKING

ALL RESPONDENTS

Q7. We are interested in how people get involved in influencing the decisions that affect themselves and their local community. Please indicate how often you get involved in or do the following activities? PLEASE TICK ONE BOX FOR EACH ACTIVITY

| | Always | Sometimes | Never |
|---|----------------------------|----------------------------|----------------------------|
| Write to the local newspaper | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 |
| Sign petitions | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 |
| Attend local residents or action group meetings | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 |
| Attend other public meetings | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 |
| Speak directly to local organisations | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 |
| Take part in surveys (apart from panel surveys) | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 |
| Contact your local Herefordshire councillor | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 |
| Contact your local MP | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 |
| Write letters giving your views | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 |
| Other Please write in below | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 |

Q8. Did you vote in the last Herefordshire Local Council elections? PLEASE TICK ONE BOX ONLY

| | | | | | | | | |
|------------------|--------------------------|---|----------------|--------------------------|---|-----------------------|--------------------------|---|
| Yes } Q10 | <input type="checkbox"/> | 1 | No } Q9 | <input type="checkbox"/> | : | Not sure } Q10 | <input type="checkbox"/> | 3 |
|------------------|--------------------------|---|----------------|--------------------------|---|-----------------------|--------------------------|---|

Q9. If you answered no above, why not? PLEASE WRITE IN YOUR ANSWER BELOW

Q10. If you do not live in Hereford City, how often do you attend your local town or parish Council meetings? PLEASE TICK ONE BOX ONLY

| | | | | |
|--|------------------------|--------------------------|---|-------|
| | Usually | <input type="checkbox"/> | 1 | } Q13 |
| | Occasionally | <input type="checkbox"/> | 2 | } Q11 |
| | Never | <input type="checkbox"/> | 3 | } Q11 |
| | Hereford City resident | <input type="checkbox"/> | 4 | } Q13 |

Q11. If you attend town or parish Council meetings only occasionally or never, please indicate how relevant each reason is to why you do not attend them (more often)? PLEASE TICK ONE BOX FOR EACH REASON

| | Q11 | | | | | | Principle reason |
|--|----------------------------|----------------------------|---------------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| | Very relevant | Fairly relevant | Neither relevant nor irrelevant | Not very relevant | Not at all relevant | Don't know | |
| I don't have the time | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | <input type="checkbox"/> 1 |
| I don't have enough confidence | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | <input type="checkbox"/> 2 |
| It is hard for me to get to them | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | <input type="checkbox"/> 3 |
| Nothing they discuss is relevant to my interests | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | <input type="checkbox"/> 4 |
| Timing of meetings is wrong for me | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | <input type="checkbox"/> 5 |
| I don't know when/where they meet | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | <input type="checkbox"/> 6 |
| Other reason please specify | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> 6 | <input type="checkbox"/> 7 |

Q12. What is the principal reason you do not go to local town or parish Council meetings? PLEASE TICK ONE BOX ONLY UNDER Q12 ABOVE

ALL RESPONDENTS :

Q13. Have you ever attended one of Herefordshire Council's Local Area Forum meetings? **PLEASE TICK ONE BOX ONLY**

| | | |
|--|---|---|
| Yes } Q14 <input style="width: 40px; height: 20px;" type="checkbox"/> 1 | No } Q15 <input style="width: 40px; height: 20px;" type="checkbox"/> 2 | Not sure } Q15 <input style="width: 40px; height: 20px;" type="checkbox"/> 3 |
|--|---|---|

Q14. *If you attend Local Area Forum meetings,* how often is that? **PLEASE TICK ONE BOX ONLY**

| | | |
|--|---|--|
| Usually } Q17 <input style="width: 40px; height: 20px;" type="checkbox"/> 1 | Occasionally } Q15 <input style="width: 40px; height: 20px;" type="checkbox"/> 2 | Never } Q15 <input style="width: 40px; height: 20px;" type="checkbox"/> 3 |
|--|---|--|

Q15. *If you only occasionally or never go to Local Area Forum meetings,* how relevant are the following reasons to why you do not attend them (more often)? **PLEASE TICK ONE BOX FOR EACH REASON**

| | Q15 | | | | | | Q16 |
|--|---|---|---|---|---|---|---|
| | Very relevant | Fairly relevant | Neither relevant nor irrelevant | Not very relevant | Not at all relevant | Don't know | |
| I don't have the time | <input style="width: 30px; height: 20px;" type="checkbox"/> 1 | <input style="width: 30px; height: 20px;" type="checkbox"/> 2 | <input style="width: 30px; height: 20px;" type="checkbox"/> 3 | <input style="width: 30px; height: 20px;" type="checkbox"/> 4 | <input style="width: 30px; height: 20px;" type="checkbox"/> 5 | <input style="width: 30px; height: 20px;" type="checkbox"/> 6 | <input style="width: 30px; height: 20px;" type="checkbox"/> 1 |
| I don't have enough confidence | <input style="width: 30px; height: 20px;" type="checkbox"/> 1 | <input style="width: 30px; height: 20px;" type="checkbox"/> 2 | <input style="width: 30px; height: 20px;" type="checkbox"/> 3 | <input style="width: 30px; height: 20px;" type="checkbox"/> 4 | <input style="width: 30px; height: 20px;" type="checkbox"/> 5 | <input style="width: 30px; height: 20px;" type="checkbox"/> 6 | <input style="width: 30px; height: 20px;" type="checkbox"/> 2 |
| It is hard for me to get to them | <input style="width: 30px; height: 20px;" type="checkbox"/> 1 | <input style="width: 30px; height: 20px;" type="checkbox"/> 2 | <input style="width: 30px; height: 20px;" type="checkbox"/> 3 | <input style="width: 30px; height: 20px;" type="checkbox"/> 4 | <input style="width: 30px; height: 20px;" type="checkbox"/> 5 | <input style="width: 30px; height: 20px;" type="checkbox"/> 6 | <input style="width: 30px; height: 20px;" type="checkbox"/> 3 |
| Nothing they discuss is relevant to my interests | <input style="width: 30px; height: 20px;" type="checkbox"/> 1 | <input style="width: 30px; height: 20px;" type="checkbox"/> 2 | <input style="width: 30px; height: 20px;" type="checkbox"/> 3 | <input style="width: 30px; height: 20px;" type="checkbox"/> 4 | <input style="width: 30px; height: 20px;" type="checkbox"/> 5 | <input style="width: 30px; height: 20px;" type="checkbox"/> 6 | <input style="width: 30px; height: 20px;" type="checkbox"/> 4 |
| Timing of meetings is wrong for me | <input style="width: 30px; height: 20px;" type="checkbox"/> 1 | <input style="width: 30px; height: 20px;" type="checkbox"/> 2 | <input style="width: 30px; height: 20px;" type="checkbox"/> 3 | <input style="width: 30px; height: 20px;" type="checkbox"/> 4 | <input style="width: 30px; height: 20px;" type="checkbox"/> 5 | <input style="width: 30px; height: 20px;" type="checkbox"/> 6 | <input style="width: 30px; height: 20px;" type="checkbox"/> 5 |
| I don't know when/where they meet | <input style="width: 30px; height: 20px;" type="checkbox"/> 1 | <input style="width: 30px; height: 20px;" type="checkbox"/> 2 | <input style="width: 30px; height: 20px;" type="checkbox"/> 3 | <input style="width: 30px; height: 20px;" type="checkbox"/> 4 | <input style="width: 30px; height: 20px;" type="checkbox"/> 5 | <input style="width: 30px; height: 20px;" type="checkbox"/> 6 | <input style="width: 30px; height: 20px;" type="checkbox"/> 6 |
| Other reason please specify | <input style="width: 30px; height: 20px;" type="checkbox"/> 1 | <input style="width: 30px; height: 20px;" type="checkbox"/> 2 | <input style="width: 30px; height: 20px;" type="checkbox"/> 3 | <input style="width: 30px; height: 20px;" type="checkbox"/> 4 | <input style="width: 30px; height: 20px;" type="checkbox"/> 5 | <input style="width: 30px; height: 20px;" type="checkbox"/> 6 | <input style="width: 30px; height: 20px;" type="checkbox"/> 7 |

Q16. What is the principal reason you do not attend Local Area Forum meetings? **PLEASE TICK ONE BOX ONLY UNDER Q16 ABOVE**

C : VIEWS ABOUT YOUR COMMUNITY

Q17. How satisfied are you with your local community as a place to live? **PLEASE TICK ONE BOX ONLY**

| | | |
|------------------------------------|--------------------------|---|
| Very satisfied | <input type="checkbox"/> | 1 |
| Fairly satisfied | <input type="checkbox"/> | 2 |
| Neither satisfied nor dissatisfied | <input type="checkbox"/> | 3 |
| Fairly satisfied | <input type="checkbox"/> | 4 |
| Very dissatisfied | <input type="checkbox"/> | 5 |
| Don't know | <input type="checkbox"/> | 6 |

Q18. On the whole, do you think that over the past two years your local community has got better, is about the same or has got worse as a place to live? **PLEASE TICK ONE BOX ONLY**

| | | | |
|---------------------------------------|--------------------------|---|-------|
| Better | <input type="checkbox"/> | 1 | } Q19 |
| About the same | <input type="checkbox"/> | 2 | } Q21 |
| Worse | <input type="checkbox"/> | 3 | } Q20 |
| Have lived here for less than 2 years | <input type="checkbox"/> | 4 | } Q21 |
| Don't know | <input type="checkbox"/> | 5 | } Q21 |

Q19. *If it has got better*, why do you say that? **PLEASE WRITE IN YOUR ANSWER BELOW**

PLEASE } Q21

Q20. *If it has got worse*, why do you say that? **PLEASE WRITE IN YOUR ANSWER BELOW**

ALL RESPONDENTS :

Q21. Do you feel you can influence decisions that affect your area? **PLEASE TICK ONE BOX ONLY**

| | | | | | | | | |
|-----|--------------------------|---|----|--------------------------|---|------------|--------------------------|---|
| Yes | <input type="checkbox"/> | 1 | No | <input type="checkbox"/> | 2 | Don't know | <input type="checkbox"/> | 3 |
|-----|--------------------------|---|----|--------------------------|---|------------|--------------------------|---|

Q22. To what extent do you agree or disagree that “by working together, people in my neighbourhood can influence decisions that affect the neighbourhood”? **PLEASE TICK ONE BOX ONLY**

| | | |
|----------------------------|--------------------------|---|
| Strongly agree | <input type="checkbox"/> | 1 |
| Slightly agree | <input type="checkbox"/> | 2 |
| Neither agree nor disagree | <input type="checkbox"/> | 3 |
| Slightly disagree | <input type="checkbox"/> | 4 |
| Strongly disagree | <input type="checkbox"/> | 5 |
| Don't know | <input type="checkbox"/> | 6 |

Q23. To what extent do you agree or disagree with the following statements about community involvement. **PLEASE TICK ONE BOX ONLY FOR EACH ASPECT**

| | Strongly agree | Slightly agree | Neither agree nor disagree | Slightly disagree | Strongly disagree | Don't know |
|---|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|--------------------------|
| People should be given the chance to get involved in decisions which affect them and their neighbours | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> |
| I can improve my local community by getting involved in local community activities | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> |
| Local community groups don't represent my views | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> |
| People who do work to help their communities are busy bodies | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> |
| Local organisations should consult less and do more | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> |
| Local councillors do a good job of representing the views of local people | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> |
| I know the name of my Herefordshire county councillor | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> |
| People only get involved in issues that affect them | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> |
| Herefordshire council does enough to give local people the opportunity to influence important decisions | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> |
| I feel involved in the decisions which affect my local community | <input type="checkbox"/> 1 | <input type="checkbox"/> 2 | <input type="checkbox"/> 3 | <input type="checkbox"/> 4 | <input type="checkbox"/> 5 | <input type="checkbox"/> |

Q24. Thinking about your immediate neighbourhood, street or block, would you say that you **know**..... **PLEASE TICK ONE BOX ONLY**

| | | |
|---|--------------------------|---|
|Most of the people in your neighbourhood | <input type="checkbox"/> | 1 |
|Many of the people in your neighbourhood | <input type="checkbox"/> | 2 |
|A few of the people in your neighbourhood | <input type="checkbox"/> | 3 |
|You do not know people in your neighbourhood | <input type="checkbox"/> | 4 |
| Don't know | <input type="checkbox"/> | 5 |

Q25. Would you say that you **trust**..... **PLEASE TICK ONE BOX ONLY**

| | | |
|---|--------------------------|---|
|Most of the people in your neighbourhood | <input type="checkbox"/> | 1 |
|Many of the people in your neighbourhood | <input type="checkbox"/> | 2 |
|A few of the people in your neighbourhood | <input type="checkbox"/> | 3 |
|You do not know people in your neighbourhood | <input type="checkbox"/> | 4 |
| Don't know | <input type="checkbox"/> | 5 |

Q26. In the past 6 months, have you done a favour for a neighbour? This might include taking in the post, watering plants, lending tools or garden equipment, carrying things upstairs, feeding pets when neighbours are on holiday, shopping etc. **PLEASE TICK ONE BOX ONLY**

| | | | | | | | | |
|-----|--------------------------|---|----|--------------------------|---|--------------------------|--------------------------|---|
| Yes | <input type="checkbox"/> | 1 | No | <input type="checkbox"/> | : | Just moved into the area | <input type="checkbox"/> | : |
|-----|--------------------------|---|----|--------------------------|---|--------------------------|--------------------------|---|

Q27. In the past 6 months, have any of your neighbours done a favour for you? **PLEASE TICK ONE BOX ONLY**

| | | | | | | | | |
|-----|--------------------------|---|----|--------------------------|---|--------------------------|--------------------------|---|
| Yes | <input type="checkbox"/> | 1 | No | <input type="checkbox"/> | : | Just moved into the area | <input type="checkbox"/> | : |
|-----|--------------------------|---|----|--------------------------|---|--------------------------|--------------------------|---|

SECTION TWO : PROFILE INFORMATION

This section of the questionnaire asks a set of questions about yourself and your family. We need this information to ensure we get a representative sample of residents in Herefordshire for each survey we carry out. It will also help us in analysing data from survey questions.

Q28. Are you male or female? **PLEASE TICK ONE BOX ONLY**

| | | | | | |
|------|--------------------------|---|--------|--------------------------|---|
| Male | <input type="checkbox"/> | 1 | Female | <input type="checkbox"/> | 2 |
|------|--------------------------|---|--------|--------------------------|---|

Q29. To ensure that we have people of all ages on the Citizens' Panel, please write in your age below **PLEASE WRITE IN BELOW IN THE LEFT HAND BOX.** If you prefer to indicate only your age group **PLEASE TICK ONE BOX ONLY ON THE RIGHT**

| | | | |
|--|-------------|---|---|
| <input style="width: 100px; height: 20px;" type="text"/> | 16-18 years | <input style="width: 50px; height: 20px;" type="text"/> | 1 |
| | 19-24 years | <input style="width: 50px; height: 20px;" type="text"/> | 2 |
| | 25-34 years | <input style="width: 50px; height: 20px;" type="text"/> | 3 |
| | 35-44 years | <input style="width: 50px; height: 20px;" type="text"/> | 4 |
| | 45-59 years | <input style="width: 50px; height: 20px;" type="text"/> | 5 |
| | 60-74 years | <input style="width: 50px; height: 20px;" type="text"/> | 6 |
| | 75+ years | <input style="width: 50px; height: 20px;" type="text"/> | 7 |

Q30. How long have you lived in the Herefordshire area? **PLEASE TICK ONE BOX ONLY**

| | | |
|-------------------|---|---|
| Less than 1 year | <input style="width: 50px; height: 20px;" type="text"/> | 1 |
| 1-5 years | <input style="width: 50px; height: 20px;" type="text"/> | 2 |
| More than 5 years | <input style="width: 50px; height: 20px;" type="text"/> | 3 |
| I cannot recall | <input style="width: 50px; height: 20px;" type="text"/> | 4 |

Q31. Do you have any long term illness, health problem or disability which limits your daily activities or the work you can do? **PLEASE TICK ONE BOX ONLY**

| | |
|--|---|
| Yes } Q32 <input style="width: 50px; height: 20px;" type="text"/> 1 | No } Q33 <input style="width: 50px; height: 20px;" type="text"/> 2 |
|--|---|

Q32. Does this illness or disability limit your activities in any way? **PLEASE TICK ONE BOX ONLY**

| | |
|---|--|
| Yes <input style="width: 50px; height: 20px;" type="text"/> 1 | No <input style="width: 50px; height: 20px;" type="text"/> 2 |
|---|--|

ALL RESPONDENTS :

Q33. Could you tell me which of these best describes your current situation? **PLEASE TICK ONE BOX ONLY**

| | | |
|------------------------------------|---|----|
| Married / living with partner | <input style="width: 50px; height: 20px;" type="text"/> | 1 |
| Widowed | <input style="width: 50px; height: 20px;" type="text"/> | 2 |
| Single | <input style="width: 50px; height: 20px;" type="text"/> | 3 |
| Divorced / separated | <input style="width: 50px; height: 20px;" type="text"/> | 4 |
| Other PLEASE WRITE IN BELOW | <input style="width: 50px; height: 20px;" type="text"/> | 95 |

Q34. Including yourself, how many people are there living in your household? PLEASE WRITE IN THE NUMBER OF ADULTS (OVER 15 YEARS) AND CHILDREN (UP TO 15 YEARS) BELOW

| | |
|---------------------------|----------------------|
| Adults (over 15 years) | <input type="text"/> |
| Children (up to 15 years) | <input type="text"/> |

Q35. Including yourself, what are the age groups of all members in household? PLEASE WRITE IN THE NUMBER FOR EACH AGE GROUP BELOW

| | |
|-------------|----------------------|
| 0-3 years | <input type="text"/> |
| 4-7 years | <input type="text"/> |
| 8-15 years | <input type="text"/> |
| 16-17 years | <input type="text"/> |
| 18-24 years | <input type="text"/> |
| 25-44 years | <input type="text"/> |
| 45-59 years | <input type="text"/> |
| 60-74 years | <input type="text"/> |
| 75+ years | <input type="text"/> |

Q36. Which of the following do you have access to at home? PLEASE TICK OALL THAT APPLY

| | | |
|-------------------------|--------------------------|---|
| A computer | <input type="checkbox"/> | 1 |
| The internet | <input type="checkbox"/> | 2 |
| E-mail | <input type="checkbox"/> | 2 |
| A mobile phone | <input type="checkbox"/> | 4 |
| A telephone (land-line) | <input type="checkbox"/> | 5 |
| None | <input type="checkbox"/> | 6 |

Q37. If you have e mail, Would you be interested in receiving panel questionnaires by e mail at home? PLEASE TICK ONE BOX ONLY. PLEASE ALSO WRITE IN YOUR E MAIL ADDRESS BELOW

Yes 1 No : Not sure 3

@

Q38. If you have a telephone, what is your telephone number (including dialling code)? PLEASE WRITE IN CLEARLY BELOW

| | | | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|--|--|
| | | | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|--|--|

ALL RESPONDENTS :

Q39. Do you currently receive any of the following benefits? PLEASE TICK ALL THAT APPLY

| | | | |
|--|---------------------|--------------------------|---|
| | Income Support | <input type="checkbox"/> | 1 |
| | Family Credit | <input type="checkbox"/> | 2 |
| | Council Tax Benefit | <input type="checkbox"/> | 3 |
| | Housing Benefit | <input type="checkbox"/> | 4 |
| | None of the above | <input type="checkbox"/> | 5 |

Q40. Is your home. . .? PLEASE TICK ONE BOX ONLY

| | | |
|---|--------------------------|----|
|bought outright or being bought with a mortgage | <input type="checkbox"/> | 1 |
|rented from Herefordshire council or a housing association | <input type="checkbox"/> | 2 |
|rented from a private landlord | <input type="checkbox"/> | 3 |
| Other PLEASE WRITE IN BELOW | <input type="checkbox"/> | 95 |

Q41. What type of housing do you live in? PLEASE TICK ONE BOX ONLY

| | | | |
|--|---------------------|--------------------------|---|
| | Detached house | <input type="checkbox"/> | 1 |
| | Semi-detached house | <input type="checkbox"/> | 2 |
| | Terraced house | <input type="checkbox"/> | 3 |
| | Bungalow | <input type="checkbox"/> | 4 |
| | Flat or maisonette | <input type="checkbox"/> | 5 |
| | Something else | <input type="checkbox"/> | 6 |

Q42. To which of the following groups do you consider that you belong? **PLEASE TICK ONE BOX ONLY**

| | | |
|---------------------------|--------------------------|----|
| British | <input type="checkbox"/> | 1 |
| Irish | <input type="checkbox"/> | 2 |
| Other white group | <input type="checkbox"/> | 3 |
| White and Black Caribbean | <input type="checkbox"/> | 4 |
| White and Black African | <input type="checkbox"/> | 5 |
| White and Asian | <input type="checkbox"/> | 6 |
| Other mixed group | <input type="checkbox"/> | 7 |
| Indian | <input type="checkbox"/> | 8 |
| Pakistani | <input type="checkbox"/> | 9 |
| Bangladeshi | <input type="checkbox"/> | 10 |
| Other Asian group | <input type="checkbox"/> | 11 |
| Caribbean | <input type="checkbox"/> | 12 |
| African | <input type="checkbox"/> | 13 |
| Other Black group | <input type="checkbox"/> | 14 |
| Chinese | <input type="checkbox"/> | 15 |
| Other group | <input type="checkbox"/> | 95 |

Q43. How often do you use public transport? **PLEASE TICK ONE BOX ONLY**

| | | |
|-------------------------|--------------------------|---|
| More than once per week | <input type="checkbox"/> | 1 |
| About once per week | <input type="checkbox"/> | 2 |
| Less than once per week | <input type="checkbox"/> | 3 |
| Never | <input type="checkbox"/> | 4 |
| Don't know | <input type="checkbox"/> | 5 |

Q44. How many cars or vans are there normally available for use by you or any other member of your household? Please include transport provided by employers if available for private use and exclude vehicles used solely for the carriage of goods. **PLEASE TICK ONE BOX ONLY**

| | | |
|-------------------------|--------------------------|---|
| No cars/vans | <input type="checkbox"/> | 1 |
| One car/van | <input type="checkbox"/> | 2 |
| Two cars/vans | <input type="checkbox"/> | 3 |
| Three or more cars/vans | <input type="checkbox"/> | 4 |

Q45. Do you have access to a vehicle at all times, sometimes or never? **PLEASE TICK ONE BOX ONLY**

| | | |
|--------------|--------------------------|---|
| At all times | <input type="checkbox"/> | 1 |
| Sometimes | <input type="checkbox"/> | 2 |
| Never | <input type="checkbox"/> | 3 |

Q46. Which of the following best describes what you are doing at present? **PLEASE TICK ONE BOX ONLY**

| | | |
|---|--------------------------|----|
| Employed full-time – working more than 30 hours per week | <input type="checkbox"/> | 1 |
| Employed part-time – working 30 hours or less per week | <input type="checkbox"/> | 2 |
| Self-employed (full- or part-time) | <input type="checkbox"/> | 3 |
| On a government supported training programme (e.g. modern apprenticeship) | <input type="checkbox"/> | 4 |
| In full-time education - school / college / university | <input type="checkbox"/> | 5 |
| Unemployed and available for work | <input type="checkbox"/> | 6 |
| Permanently sick / disabled | <input type="checkbox"/> | 7 |
| Wholly retired from work | <input type="checkbox"/> | 8 |
| Looking after the home / full-time carer | <input type="checkbox"/> | 9 |
| Other PLEASE WRITE IN BELOW | <input type="checkbox"/> | 95 |

Q47. Thinking about your current or previous occupation, in which of the following groups would you put yourself? **PLEASE TICK ONE BOX ONLY**

| GROUP | EXAMPLE JOBS | | |
|--|---|--------------------------|---|
| Non working | Never worked, unemployed for more than 6 months, long-term sick please note : if worked in the last 6 months, tick occupation below | <input type="checkbox"/> | 1 |
| Routine occupations | Sales reps, sales assistants, cashiers, telesales clerk, florists etc | <input type="checkbox"/> | 2 |
| Semi-routine occupations | Food processors, plant/machine operators, assemblers, line workers, packers, drivers etc | <input type="checkbox"/> | 3 |
| Lower supervisory, craft and related occupations | Builders, bricklayers, electricians, welders, car mechanics, sewers, knitters, printers, joiners, bakers, butchers, carpenters etc | <input type="checkbox"/> | 4 |
| Intermediate occupations | Admin. Assistants, typists, accounting clerks, filing clerks, receptionists etc | <input type="checkbox"/> | 5 |
| Small employers & own account workers | Lab technicians, cad designers, nurses, artists, software programmers, musicians, insurance brokers, professional sportsmen etc | <input type="checkbox"/> | 6 |
| Lower managerial & professional occupations | Scientists, professional engineers, doctors, surgeons, teachers, lawyers, architects, accountants etc | <input type="checkbox"/> | 7 |
| Higher managerial & professional occupations | Corporate managers, government administrators, proprietors, specialist divisional managers etc | <input type="checkbox"/> | 8 |

Q48. Please look at the following list and tell me the letter for the group in which your total family income falls, that is either weekly or annually, from all sources, before tax and other deductions. **PLEASE TICK ONE BOX ONLY**

| | | |
|--------------------------------------|--------------------------|---|
| Up to £87 weekly / £4,500 annually | <input type="checkbox"/> | 1 |
| Up to £144 weekly / £7,500 annually | <input type="checkbox"/> | 2 |
| Up to £221 weekly / £11,500 annually | <input type="checkbox"/> | 3 |
| Up to £298 weekly / £15,500 annually | <input type="checkbox"/> | 4 |
| Up to £385 weekly / £20,000 annually | <input type="checkbox"/> | 5 |
| Up to £673 weekly / £35,000 annually | <input type="checkbox"/> | 6 |
| Up to £962 weekly / £50,000 annually | <input type="checkbox"/> | 7 |
| Over £962 weekly / £50,000 annually | <input type="checkbox"/> | 8 |

Thank you very much for your time and co-operation. Please return your questionnaire by **Friday 9th August** in the pre-paid envelope, to : BMG, 7 Holt Court North, Heneage Street West, Aston Science Park, Birmingham, B7 4AX