

# Herefordshire Language Network

## Do you need a translator or interpreter?

September 2011

### Call us to find out how we can help!

Established in 2009 to support local public services, the Network's linguists all live in Herefordshire or on its borders, and work on a freelance basis.

A few linguists are qualified to the impressive DPSI or DipTrans level, some are trained Community Interpreters or Translators, and all our interpreters have attended foundation training.

We currently handle around 140 jobs a month, mostly for Hereford Hospital, social care, Probation Services, schools, GPs and mental health services. So call us to find out how we could help you.

### Contact us

Herefordshire Council  
Corporate Diversity Team

Tel: 01432 260216  
Mobile: 07792 881010 (out of hours)  
E-mail: [diversity@herefordshire.gov.uk](mailto:diversity@herefordshire.gov.uk)

Find lots more information at:  
[www.herefordshire.gov.uk/language](http://www.herefordshire.gov.uk/language)

### Why use Herefordshire Language Network?

- Confidentiality and professionalism assured
- Flexible and helpful service designed to keep costs down
- Pay significantly less than if you use a professional agency (no admin fees)
- Spend less on travel and get a quicker response by using local linguists
- Support local linguists to develop personally and professionally
- No minimum charges for text translation
- Possibilities for pro-bono work for schools and not-for-profit organisations
- No extra charge for interpreting at short notice
- Out-of-hours service

### List of Charges

#### Text translation

8p per word\*

#### Face-to-face interpreting

£20 per hour\*

#### Travelling/briefing time

£10 per hour + mileage\*

#### Telephone interpreting

£3 per 15-minute slot + the cost of the call.

Many simple confirmation phone calls can be made free of charge.

\*The rates shown are standard charges. Discounted rates or pro-bono work may be available for schools, charities or not-for-profit organisations. Rates for the private sector will be higher.

The rate is also dependent on qualifications of linguist, and circumstances such as urgency or anti-social hours.

Full details available on request or from our web page.



### Languages available

Around 40 languages are available, including Polish, Russian, Thai, Latvian, Lithuanian, Czech, Bulgarian, Hindi, Arabic, Japanese and Mandarin.