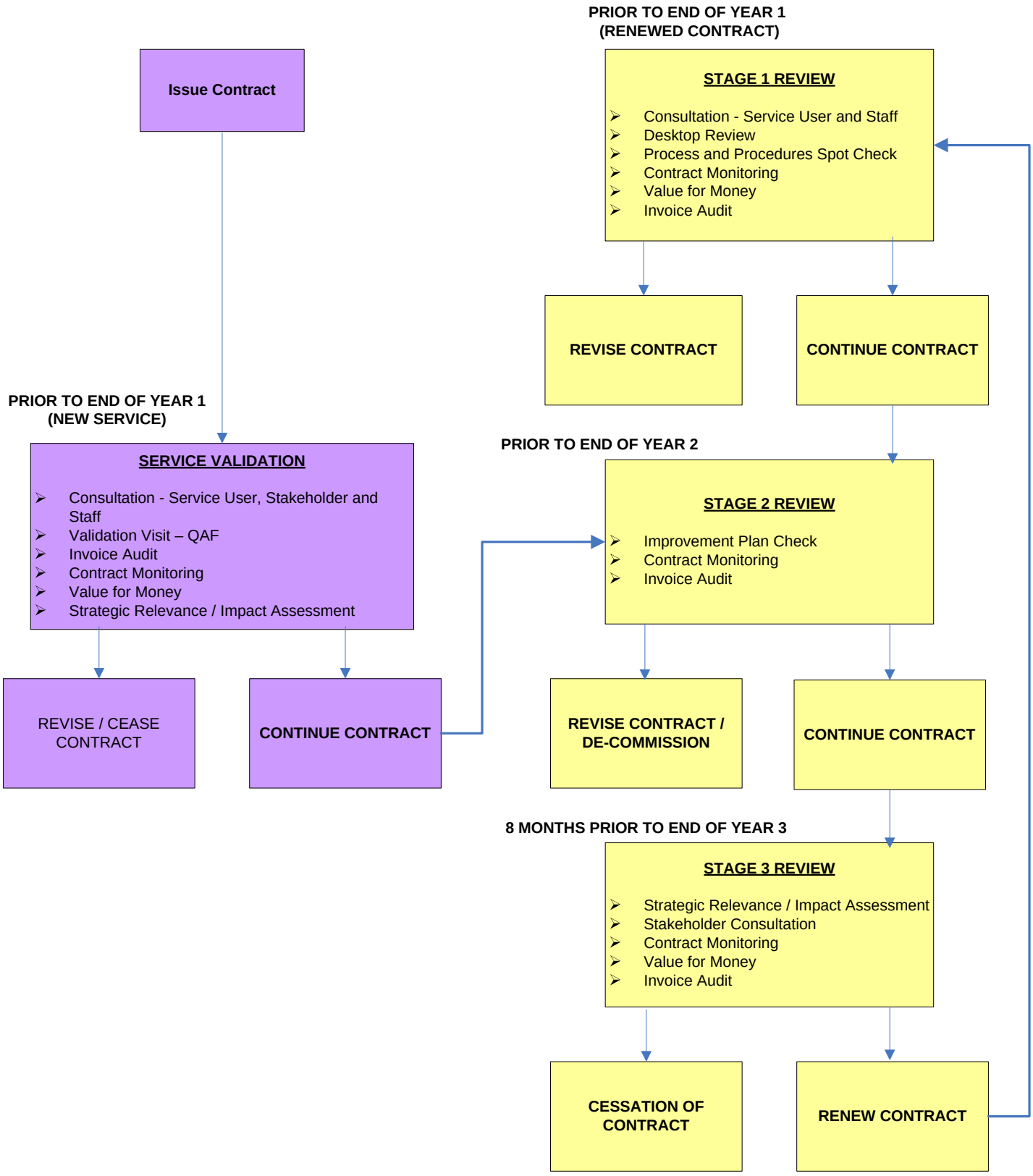Supporting People Monitoring Process Overview