



HEREFORDSHIRE COUNCIL

PARKING POLICY

Parking policy can play a major role in supporting development of a sustainable and integrated transport system. The availability of parking space is known to be a key factor in determining people's choice of mode of transport for a particular journey. Together with improvements in alternative modes of transport to provide the "carrot", strategies for parking supply and control offer an important tool to manage demand.

The important role that parking policy needs to play in addressing Herefordshire's transport issues is recognised and the Countywide Car Parking Strategy seeks to manage both on and off street parking in order to maximise the benefits both for residents of the county and to visitors. This strategy can be viewed using this link http://www.herefordshire.gov.uk/docs/LTP_2006_Section_9.pdf and it is at 9.7.

The policy aims to minimise the disruption caused by traffic congestion by ensuring highways and footpaths are kept clear from obstruction and to ensure a sufficient number of parking spaces are available for residents and visitors to Herefordshire.

It must be stated at the outset that the aim of the parking policy is not to increase income to the Council. There are no targets with regard to income generated through decriminalised parking enforcement and, similarly, Herefordshire Council's Civil Enforcement Officers (formerly known as Parking Attendants) are not given targets for the number of Penalty Charge Notices they issue.

The parking policy is supported by two sets of protocols. Parking Enforcement Protocols (downloadable below) are written for the purposes of clarification so that the motorist can avoid parking inappropriately and being likely to receive a Penalty Charge Notice. Should a motorist receive a Penalty Charge Notice they may not agree with the decision to issue it but the Parking Enforcement Protocols should explain why it was issued.

Appeals and Representation Protocols (downloadable below) are written to ensure that motorists understand the rules, policies and procedures used by the Council in administering the parking policy. Should the motorist decide to object to it as being unfair then how they are treated in making any objection or representation is important and this document sets out how appeals and representations against the issue of a Penalty Charge Notice are dealt with.

By publishing the policy and protocols we hope all motorists will see that Herefordshire Council is committed to dealing with parking enforcement in an open, fair and consistent manner.