

Contacts within the partner organisations

(published November 2009)

Activity	Officer	Service Area	Contact Details
Access to buildings and the built environment	Colin Birks	Asset Mgmt & Property Services	01432 261980 csbirks@herefordshire.gov.uk
Adult social care: <ul style="list-style-type: none"> Physical disabilities and older people Learning disabilities Mental health 	Denise Hawkins or Lance Carver Anne Clarke Mark Hemming	Adult Social Care Adult Social Care Adult Social Care	01432 260062 dhawkins@herefordshire.gov.uk 01432 261779 lcarver@herefordshire.gov.uk 01432 260062 aclarke2@herefordshire.gov.uk 01432 361600 mark.hemming@herefordpct.nhs.uk
Blue Badge parking scheme	Claire Sweet	Customer Services	01432 262270 info@herefordshire.gov.uk
Car parking: <ul style="list-style-type: none"> Herefordshire's public car parks and on-street parking Hospitals 	David Hepworth Phil Sherratt	Environment and Culture Hospitals Trust	01432 260975 dhepworth@herefordshire.gov.uk 01432 355444 x 4200
Children and young people	Sophie Nunn	Children and young people	01432 373949 snunn@herefordshire.gov.uk
Communications, public relations, council literature: <ul style="list-style-type: none"> Council and PCT Hospital 	Robert Blower Fiona Barton	Communications	01432 383510 rblower@herefordshire.gov.uk 01432 355444 x 5105 fiona.barton@hhtr.nhs.uk
Complaints - Hospital	Claire Jones	Complaints Department	01432 364191 claire.jones2@hhtr.nhs.uk
Conservation	Bill Bloxsome	Planning & Transportation	01432 261783 wnb@herefordshire.gov.uk
Consultation and involvement		Involving People Team	01432 383568 enquiries@herefordpct.nhs.uk
Customer Experience Team	Euan McPherson	Quality and Clinical Leadership Directorate	01432 344344 x 3851 euan.mcpherson@herefordpct.nhs.uk
Day opportunities	Laura Ferguson	Adult Social Care	01432 261544 lferguson@herefordshire.gov.uk
Discrimination, project ideas, DES	Harriet Yellin	Corporate Diversity Team	01432 260216 hyellin@herefordshire.gov.uk
Employment and training: <ul style="list-style-type: none"> Council PCT 	Emma Haines Debbie Hill	Human Resources Human Resources	01432 261903 ehaines@herefordshire.gov.uk

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• Hospital	John Howden	Human Resources	01432 364215 john.howden@hhtr.nhs.uk
Herefordshire Matters	Robert Blower	Communications	01432 383510 rblower@herefordshire.gov.uk
Hospital Voluntary Services		Voluntary Services	01432 372970
Hospital Outpatient Enquiries		Outpatient Enquiries	0800 5874089
Hospital Freedom of Information requests	Tristan Morgan	Monitoring Office	01432 364200 foi@hhtr.nhs.uk
Housing	Richard Gabb	Strategic Housing	01432 261902 rgabb@herefordshire.gov.uk
Info Shops and customer services	Julia Davis	Info in Herefordshire	01432 260500 ext 4108 judavies@herefordshire.gov.uk
Libraries, heritage and museums	Kate Murray	Cultural Services	01432 383602 kmurray@herefordshire.gov.uk
Licensing	Marc Willimont	Licensing	01432 261986 mwillimont@herefordshire.gov.uk
PALS Team (Patient Advice & Liaison Service)		NHS Herefordshire	01432 383568 enquiries@herefordpct.nhs.uk
		Hereford Hospitals	01432 372986 steph.cholmondeley@hhtr.nhs.uk
Parks, countryside, leisure facilities	Rob Hemblade	Parks & Countryside	01432 261981 roberth@herefordshire.gov.uk
Pavements		Streetscene	01432 261800 streets@herefordshire.gov.uk.
Public transport	Jim Davies	Highways & Transportation	01432 260948 jrdavies@herefordshire.gov.uk
Records Office	Elizabeth Semper O'Keefe	Information Services	01432 260056 esemper@herefordshire.gov.uk
Recruitment: • Council and PCT • Hospital	Sheila Thompson Karen Miller	Human Resources Human Resources	01432 260233 sthompson2@herefordshire.gov.uk 01432 364050 karen.miller@hhtr.nhs.uk
Schools – accessibility	Rob Reid	Children and young people	01432 260290 rreid@herefordshire.gov.uk
Schools – provision for disabled children	Pauline Healey	SEN & Accessibility	01432 260809 phealey@herefordshire.gov.uk
School admissions and transport	Andrew Blackman	Children and young people	01432 260927 ablackman@herefordshire.gov.uk
Schools – disability equality	Eleanor Kercher	PSHE & Healthy Schools	01432 383686 ekercher@herefordshire.gov.uk

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Schools – early years and extended services	Ros Hatherill	Children and young people	01432 260859 rhatherill@herefordshire.gov.uk
Sport and physical activity	Jan Perridge	Cultural Services	01432 260329 jperridge@herefordshire.gov.uk
Tourism	Jane Lewis	Regeneration	01432 383068 jlewis2@herefordshire.gov.uk
Website (Council, PCT and Hospital)	Ellen Pawley	ICT Services	01432 260771 elpawley@herefordshire.gov.uk
Work placements	Emma Haines	Human Resources	01432 261903 ehaines@herefordshire.gov.uk
Youth services	Jon Ralph	Community Youth Service	01432 383377 jralph@herefordshire.gov.uk