



Together Tackling
Anti-Social Behaviour
in Partnership across
Herefordshire



Useful Contact Numbers

In an emergency dial

999

Children and Family Services -
Emergency duty team

01905 768020

Citizens Advice Bureau

0870 126 4091

Crimestoppers

0800 555 111

Environmental Health Helpline

01432 261761

Report abandoned vehicles, noise,
Flytipping and nuisance neighbours.

Freephone 24 hr National
Domestic Violence Helpline

08700 783 1359

Herefordshire Community Safety
and Drugs Partnership

01432 383523

Herefordshire Council

01432 260000

Mediation Herefordshire

01432 264087

(also Children Counselling Services)

Police non emergency line

08457 444 888

Probation

01432 272521

Race Equality Development Officer

01432 267307

Samaritans

01432 269000

Street Scene

01432 261800

Report litter and graffiti

Victim Support

01432 347208

Dealing with Offenders for Anti-Social Behaviour

The Crime and Disorder Act 1998 and the Anti-Social Behaviour Act 2003, gave the local Council, the Police, Statutory and other Voluntary organisations such as landlords the power to share information on any anti-social and criminal activity of offenders.

If a complaint is received concerning anti-social behaviour, any action taken will depend upon the seriousness or the number of incidents that individual is involved in, each case will be dealt with differently.

Possible actions may include:

- Acceptable Behaviour Contract (ABC)
- Involve other agencies
- Mediation
- Case conference
- Diversionary schemes
- Preventative work
- Write to the offender
- Injunctions
- Parenting Order
- Eviction
- Anti-social behaviour contract (ASBO)

A person will only receive an ASBO if any previous intervention has failed to stop the anti-social behaviour.

Acceptable Behaviour Contract (ABC)

This is a voluntary written agreement between a person involved in anti-social behaviour and one or more agency such as the police and a housing association.

A contract can be given to an adult and a young person, it will include a list of anti-social acts that person has been involved in and they agree to stop the behaviour. If the contract is breached, further action will be taken.

Anti-Social Behaviour Orders (ASBO)

ASBOs are designed to protect the public from putting up with behaviour that is affecting their quality of life. This is a Magistrates Court Order and the order will contain conditions prohibiting the offender from anti-social acts and entering specific areas. An ASBO can last for anytime between two years and life, this depends upon the seriousness of the behaviour and the age of the offender.

If any of the conditions of the order are breached it is a criminal offence. Punishment for this could include imprisonment for up to five years; a fine not exceeding £5,000 or both.

Tenancy Agreement

Under this agreement, the tenant is responsible for his or her own behaviour, and of all members in that household (including visitors). If anyone living in that household causes a serious nuisance, which includes the area around the home, the landlord can then evict the tenant. This anti-social behaviour could ensure that the whole family are made homeless.

Mediation

This is a way of solving disputes; it involves both parties reaching an amicable agreement with the help of a mediator.

Case Conference

This involves a multi-agency meeting which may include the police, schools, social services and many others thought relevant to address the individuals anti-social behaviour and any surrounding issues.

Injunction

This is an order obtained in court; it places conditions on a person's behaviour. It can be given to people over the age of 18.

The order can also have a power of arrest attached to it. If the behaviour continues this is a breach of the order and it is punishable by fine and even imprisonment.

Parenting Order

This is a Civil Order lasting up to 12 months. Parents are ordered to take responsibility for the behaviour of their children. They may be required to attend parenting classes, or to make sure that their children attend school and are home by a certain time at night. A parent can be fined up to £1,000 for not keeping to the order.